# UNITED STATES SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

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	TRANSITION REPOR' For the transition period		13 OF 15(d) OF THE SECURITIES E	EXCHANGE ACT OF 1934
		Commissi	on File Number: 001-09232	_
	V	OLT INFORM	IATION SCIENC	ES. INC.
	•		registrant as specified in its charter	
	Nev	v York		13-5658129
		er jurisdiction of	(I.R.S.	Employer Identification No.)
		or organization)		
10		cas, New York, New York		10018
	(Address of princi	pal executive offices)		(Zip Code)
		Registrant's tele	ephone number, including area code (212) 704-2400	:
		Securities Register	ed Pursuant to Section 12(b) of the	Act:
	Title of	each class	Name of eac	h exchange on which registered
	Common Stock	k \$0.10 Par Value		NYSE MKT LLC
		Securities Register	ed Pursuant to Section 12(g) of the	Act:
			(Title of class)	
Indicate b Indicate b Act of 19	by check mark if the repoy check mark whether 34 during the preceding	gistrant is not required to file the registrant (1) has filed a	orter period that the registrant was r	
Data File	required to be submitte	ed and posted pursuant to R		rporate Website, if any, every Interactive 5 of this chapter) during the preceding 12 of Yes ⊠ No
contained	, to the best of registra		e proxy or information statements in	K is not contained herein, and will not be accorporated by reference in Part III of this
	See the definitions of		elerated filer, an accelerated filer, a ccelerated filer" and "smaller report	non-accelerated filer, or a smaller reporting ing company" in Rule 12b-2 of the
Large acc	celerated filer	Accelerated filer ⊠	Non-accelerated filer □	Smaller reporting company □
			(Do not check if a smaller reporting company)	
Indicate b	y check mark whether	the registrant is a shell com	pany (as defined in Rule 12b-2 of the	he Act). Yes No 🗵
As of Ma	y 2, 2014, there were 2	20,862,795 shares of commo	on stock outstanding. The aggregate	market value of the voting and non-voting ne closing price of the common stock on
As of Jan	uary 9, 2015 there wer	e 20,937,796 shares of com	mon stock outstanding.	

# DOCUMENTS INCORPORATED BY REFERENCE

Portions of the registrant's Definitive Proxy Statement to be filed for its 2015 Annual Meeting of Shareholders are incorporated by reference into Part III of this report.



# VOLT INFORMATION SCIENCES, INC. ANNUAL REPORT ON FORM 10-K FOR THE YEAR ENDED NOVEMBER 2, 2014

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### CAUTIONARY STATEMENT REGARDING FORWARD-LOOKING STATEMENTS

Certain statements contained in this report are "forward-looking" statements within the meaning of that term in Section 27A of the Securities Act of 1933, as amended (the "Securities Act"), and Section 21E of the Securities Exchange Act of 1934, as amended (the "Exchange Act"). Forward-looking statements include statements that reflect the current views of our senior management with respect to our financial performance and future events of our business and industry in general. The terms "expect," "intend," "plan," "believe," "project," "forecast," "estimate," "may," "should," "anticipate" and similar statements of a future or forward-looking nature identify forward-looking statements. Forward-looking statements address matters that involve risks and uncertainties. Accordingly, there are or will be important factors that could cause our actual results to differ materially from those indicated in these forward-looking statements. We believe that these factors include, but are not limited to, the following:

- changes in general economic conditions;
- our Staffing Services segment is in a very competitive industry with few significant barriers to entry;
- our ability to comply with restrictive covenants in our credit agreements;
- our project-related businesses are subject to delays, unanticipated costs and cancellations:
- many of our contracts either provide no minimum purchase requirements, are cancellable during the term or both;
- we rely extensively on our information technology systems and are vulnerable to damage and interruption;
- our business may be negatively affected if we are not able to keep pace with rapid changes in technology;
- the loss of key customers could adversely impact our business;
- we are dependent upon our key personnel and upon our ability to attract and retain technologically qualified personnel;
- the outcome of any future litigation or regulatory proceedings, including any related to the restatement of our consolidated financial statements;
- new and increased government regulation, employment costs or taxes could have a material adverse effect on our business, especially for our contingent staffing business; and
- our business could be negatively affected as a result of a potential proxy contest for the election of directors at our annual meeting.

The foregoing factors should not be construed as exhaustive and should be read together with the other cautionary statements included in this report, including under the caption Risk Factors in Item 1A of this report. There can be no assurance that we have correctly identified and appropriately assessed all factors affecting our business. Additional risks and uncertainties not presently known to us or that we currently believe to be immaterial also may adversely impact us. If one or more events related to these or other risks or uncertainties materialize, or if our underlying assumptions prove to be incorrect, actual results may differ materially from what we anticipate. Readers should not place undue reliance on any forward-looking statements contained in this report, which speak only as of the date of this report. We undertake no obligation to update any forward-looking statements after the date of this report to conform such statements to actual results or to changes in our expectations.

#### PART I

#### ITEM 1. BUSINESS

Volt Information Sciences, Inc. (the "Company" or "Volt") is an international provider of staffing services (traditional time and materials based as well as project based), information technology infrastructure services, telecommunication infrastructure and security services, and telephone directory publishing and printing in Uruguay. Our staffing services consist of workforce solutions that include providing contingent workers, personnel recruitment services, and managed staffing services programs supporting primarily professional administration, technical, information technology and engineering positions. Our project-based staffing assists with individual customer assignments as well as customer care call centers and gaming industry quality assurance testing services, and our managed service programs consist of managing the procurement and on-boarding of contingent workers from multiple providers. Our information technology infrastructure services provide server, storage, network and desktop IT hardware maintenance, data center and network monitoring and operations. The Company was incorporated in New York in 1957. Unless the context otherwise requires, throughout this report, the words "Volt," "the Company," "we," "us" and "our" refer to Volt Information Sciences, Inc. and its consolidated subsidiaries.

This report is presented as of the time this report is being filed, rather than as of November 2, 2014, and reflects that the Company sold its Computer Systems segment in the first quarter of fiscal 2015. The results of the Computer Systems segment are presented as discontinued operations and have been excluded from continuing operations and from segment results for all periods presented.

Fiscal 2014 was a year of significant achievement and success. During the year we emerged from an expensive and distracting multiyear restatement and brought our publicly available financial information current, became and stayed current on our SEC filing requirements, remediated material weaknesses in internal control, and increased shareholder liquidity by moving from the over-the-counter stock market to the NYSE-MKT exchange.

We made significant progress on our primary goal of a more highly focused and profitable Volt. The businesses we entered the year with were very diverse with few synergies and very different business models. This challenged our organization to find collaboration opportunities, stretched our management team, and made it difficult for investors to determine the true value of our consolidated company. We therefore focused on exiting our software businesses, which had significant upfront capital investments with extended payback periods and each of which was producing significant losses, and exited our telecommunication government solutions business as reduced federal spending minimized the opportunity for growth, efficiencies and our ability to deliver profitability. Each of these businesses had significantly different risk and return profiles than our core staffing and services business that have similar profitability, risks and returns on capital. As discussed further in Item 7, *Management's Discussion and Analysis of Financial Condition and Results of Operations*, operating results from continuing operations improved in 2014 to operating income from an operating loss in 2013.

### Geographic Regions and Segments:

Volt operates approximately 150 locations worldwide, with approximately 90% of our revenues generated in the United States where we have employees in all 50 states. Our principal non-U.S. markets include Canada, the United Kingdom, and Germany, with presence in most European countries and several Asian locations. Our global footprint enables us to deliver consistent quality to our enterprise customers that require an established international presence. For financial information concerning our domestic and international operations and segment reporting, see our Segment Disclosure footnote to our Consolidated Financial Statements included in this report.

We report our activities in two reportable segments: Staffing Services and Other. Our operating segments have been determined in accordance with our internal management structure, which is based on operating activities. We evaluate business performance based upon several factors, using segment operating income as the primary financial measure. We believe operating income provides management and investors a measure to analyze operating performance of each business segment against historical and competitors' data, although historical results, including operating income, may not be indicative of future results as operating income is highly contingent on many factors including the state of the economy, competitive conditions and customer preferences.

We allocate all costs to the operating segments except for costs not directly relating to our operating activities such as corporate-wide general and administrative costs and fees related to restatement, investigations and remediation that were completed during 2014. These costs are not allocated because doing so would not enhance the understanding of segment operating performance and they are not used by management to measure segment performance.

### Staffing Services

The Staffing Services segment provides workforce management expertise including technology outsourcing services and solutions. Our staffing services are provided through approximately 130 locations in North America, Europe and Asia. We deliver a broad spectrum of contingent staffing, direct placement, staffing contracting and management, and other employment services. Our contingent workers are placed on assignment with our customers in a broad range of occupations including accounting, administrative, customer care, engineering, finance, human resources, information technology, life sciences, manufacturing and assembly, sales and marketing, technical communications and media, and warehousing and fulfillment. Our contingent staffing services are provided for varying periods of time to companies and other organizations (including government agencies) ranging from smaller retail accounts that may require ten or fewer contingent workers at a time to enterprise accounts that require as many as several thousand contingent workers at a time. Our enterprise accounts typically enter into longer term procurement agreements with us resulting in lower direct margins compared to our retail accounts.

Within our Staffing Services segment we refer to customers that require multi-location, coordinated account management and service delivery in multiple skillsets as enterprise customers, while our retail customers are primarily in a single location with sales and delivery handled primarily from a geographically local team and with relatively few headcount on assignment in one or two skillsets. We also distinguish between traditional staffing services for which we are paid on a time and materials basis where we provide contingent staff that work under the supervision of our customers and staffing services where we provide additional services including project based services, for which we are sometimes paid on a basis other than time and materials.

During 2014 the North American staffing management of enterprise accounts moved to a national rather than a regional account management structure with all of delivery being coordinated nationally using a blended national and local model. Under this delivery model all orders are centralized and then distributed to a team member based on a combination of skillset and customer expertise, as well as available capacity as opposed to the predominately local sales/delivery model previously utilized. The new distribution model not only allows for skillset and customer specialization, but increased efficiencies through load balancing of our delivery team that enables us to quickly respond to changes in demand on a national level. We believe that this management structure and increased efficiencies of the delivery team has improved operating margin in North America as well as helped us identify future growth opportunities in vertical, geographical and skillset markets.

Volt's contingent staffing services enable customers to easily scale their workforce to meet changing business conditions, complete a specific project, secure the services of a specialist on an as-needed basis, substitute for regular employees during vacation or other temporary absences, staff high turnover positions, or meet seasonal peaks in workforce needs. When requested, we also provide Volt personnel at the customer's location to coordinate and manage contingent workers. Many customers rely on Volt's staffing services as a strategic element of their overall workforce, allowing them to more efficiently meet their fluctuating staffing requirements.

Contingent staff is recruited through proprietary internet recruiting sites, independent web-based job search companies, and social networking talent communities through which we build and maintain proprietary databases of candidates from which we can fill current and future customer needs. Contingent workers become Volt employees during the period of their assignment and we are responsible for the payment of wages, payroll taxes, workers' compensation insurance, unemployment insurance and other benefits. Customers will sometimes hire Volt's contingent workers as their own employees after a period of time, for which we usually receive a fee.

We also provide recruitment and direct placement services of specialists in the information technology, engineering, technical, accounting, finance and administrative support disciplines. These services are primarily provided on a contingency basis with fees earned only if our customers ultimately hire the candidates.

Our staffing services include providing master vendor services under which we administer a customer's entire contingent workforce program. Our responsibilities for these programs usually include subcontracting procurement of contingent workers from other qualified staffing providers if we are unable to fill a position. In most cases, we are only required to pay subcontractors after we receive payment from our customer.

Our managed service programs ("MSPs") consist of managing the procurement and on-boarding of contingent workers and a broad range of specialized solutions that includes managing suppliers and providing sourcing and recruiting support, supplier performance measurement, consolidated customer billing, supplier payment, supplier optimization and analysis, and benchmarking of spend demographics and rates. The workforce placed on assignment through our MSPs is usually provided by third-party staffing providers ("associate vendors") or through our own staffing services. In most cases, we are only required to pay associate vendors after we receive payment from our customer. We also act as a subcontractor or associate vendor to other national providers in their managed services programs.

Our MSPs are administered through the use of vendor management system software ("VMS") licensed from various VMS providers.

Our technology outsourcing services and solutions provide flexible and scalable customer care call centers, video and online gaming industry quality assurance testing services, project-based staffing, quality assurance testing, and customer care solutions including end-user and technical, sales and retention support. Project-based staffing includes project management and provides IT infrastructure outsourcing, data center management, enterprise technology implementation and integration and corporate helpdesk services.

### Other Segment

Our Other reportable segment consists of our information technology and telecommunication infrastructure and security businesses, as well as our Uruguay telephone directory publishing and printing business.

Our information technology infrastructure services business provides server, storage, network and desktop IT hardware maintenance, data center and network monitoring and operations. We deliver our services across the United States and in major business centers globally, including hardware maintenance on all major brands of server, storage, network and desktop products, network and data center monitoring and operations services in large data center environments, and designing, deploying and supporting corporate technology upgrade and refresh programs including cloud strategies and Windows migration. We sell our services directly to corporate customers with data center and network product providers, and through value added resellers. Our target markets include financial services, telecommunications and aerospace.

Our telecommunication infrastructure and security services business is an integrator of enterprise, location and metropolitan security, voice and data systems for Fortune 500, critical infrastructure and telecommunications companies and government entities across the United States. We design, engineer, build, and maintain infrastructure services, Voice and Data networks, wireless systems and security systems.

Our telephone directory publishing and printing business publishes telephone directories in Uruguay under contract with the Uruguayan telephone company, including White Pages, the sale of Yellow Pages and web portal advertising. This business operates a printing facility in Uruguay, which produces the Uruguay telephone directories, directories for other publishers in other countries, and commercial books, magazines, periodicals and advertising material.

### **Business Strategy**

We believe that building upon our established brands and reinforcing our strong customer relationships will position Volt to grow both profitability and shareholder value. Key elements of our strategy include:

Expand Margins and Reduce Operating Expenses

We are focused on increasing profitability through initiatives to expand margins, reduce operating expenses, provide superior delivery and expand profitable revenue. We are pursuing these initiatives along with promoting a culture of disciplined execution to further expand our operating income:

- increase our market share in our key customers and target market sectors:
- provide superior delivery that will ultimately drive higher revenues at improved margins;
- focus on core business offerings and on market sectors where we are profitable or that have long-term growth potential, and reduce or eliminate non-core, non-strategic business;
- increase the percentage of our revenue represented by higher-margin business:
- exit or reduce business levels in sectors or with customers where profitability or business terms are unfavorable;
   and
- consolidate financial and other administrative and support functions, implement process standardization, and use productivity metrics to drive more cost-effective performance.

In January 2014, we sold our Procurestaff Technologies business, and in December 2014 we announced the sale of our Computer Systems segment. Each of these transactions reflects our primary goal of increasing profitability and our strategy of aligning our portfolio of businesses around staffing and services with similar profitability, risks, and returns on capital.

Volt will continue to evaluate our individual businesses and service offerings as we seek to prioritize profitability over topline growth. These assessments are being conducted in the context of our broader portfolio and our targeted risk and return profile. Businesses or service offerings that do not meet our investment parameters will be discontinued or divested. We believe that these actions will continue to improve our results as well as the consistency of our returns across our portfolio of businesses.

Volt's top priority remains profitability and we believe that the actions we are taking will drive higher revenues ultimately. We expect these actions to increase margins and reduce operating expenses as a percentage of margins, thus driving increased operating income.

Align Management Incentives with Corporate-Wide Objectives

We are changing management incentive structures corporate-wide to align with short and long term strategic objectives, profitability goals and efficiency measures. Variable management compensation is being redesigned from single-factor measurements to a set of entity and business unit targets along with specific department performance measures with achievement targets that reward accomplishment thresholds rather than incremental increases.

Retain, Recruit and Develop Talent Globally

We are focused on developing a workforce that has both exceptional technical capabilities and the leadership skills that are required to support future growth of the business, which will be achieved by developing new workforce capabilities and a committed, diverse executive team with the highest level of ethics and integrity.

#### Customers

The Company serves multinational, national and local customers providing staffing services (traditional time and materials based as well as project based), information technology and telecommunication infrastructure and security services, and telephone directory publishing and printing in Uruguay. The Company had no single customer that accounted for more than 10% of consolidated net revenue in the fiscal years 2014, 2013 and 2012. Our top 10 customers represented approximately 30%, 34% and 34% of our fiscal 2014, 2013 and 2012 revenue, respectively. The loss of one or more of these customers, unless the business is replaced, could have an adverse effect on our results of operations or cash flows.

For the fiscal years ended 2014, 2013 and 2012, 87.1%, 89.3% and 90.7% of our revenue, respectively, were from customers in the United States.

### Competition

The markets for Volt's staffing services are highly competitive. There are few barriers to entry, so new entrants frequently appear resulting in considerable market fragmentation. There are over 100 competitors with annual revenues over \$300 million, some of whom are larger and have greater resources than we do. These large competitors collectively represent less than half of all staffing services revenues, and there are many smaller companies competing in varying degrees at local levels. Our direct staffing competitors include Adecco, Allegis, CDI Corp., Hays, Kelly Services, Manpower, Randstad, Recruit, Robert Half, and Tempstaff.

Our IT infrastructure business competes with large system integration firms as well as software and hardware providers that are increasingly offering services to support their products. Many of our competitors are able to offer a wide range of global services, and some of our competitors benefit from greater brand recognition than we have.

Our telecommunication infrastructure services business has competition from a wide range of contractors, many of which have greater resources and breadth of experience. Successfully competing in this market requires us to focus on those areas where we believe our expertise and capability is greater than our competitors and where we can deliver services with a cost structure that will permit us to achieve acceptable margins at acceptable risk levels.

In addition, we compete with numerous smaller local companies in the various geographic markets in which we operate. Companies in our industries compete on price, service quality, new capabilities and technologies, customer attraction methods, and speed of completing assignments.

### Intellectual Property

VOLT is the principal registered trademark for our brand in the United States. ARCTERN, A VOLT INFORMATION SCIENCES COMPANY, FNCS & DESIGN, MAINTECH, PARTNER WITH US, COMPETE WITH ANYBODY, TEAM WITH US. COMPETE WITH ANYBODY, and VOLTSOURCE are other registered trademarks in the United States. The Company also owns and uses common law trademarks and service marks.

We also own copyrights and patents and license technology from many providers. We rely on a combination of intellectual property rights in the United States and abroad to protect our brand and proprietary technology.

### Seasonality

Our Staffing Services segment's revenue and operating income are typically lowest in our first fiscal quarter due to the Thanksgiving, Christmas and New Year holidays, customer facility closures during the holidays in some cases for up to two weeks, and closures caused by severe winter weather conditions. The demand for our staffing services typically increases during the third and fourth quarters of the fiscal year when customers increase the use of our administrative and industrial labor during the summer vacation period. Our second fiscal quarter typically has the lowest margins as most payroll tax contributions restart each year in January. Margins typically then increase in subsequent fiscal quarters as annual payroll tax contribution maximums are met, particularly for higher salaried employees.

### **Employees**

As of November 2, 2014, Volt employed approximately 32,000 people, including approximately 28,600 who were on contingent staffing assignments for the Staffing Services segment. Those people on contingent staffing assignments are on our payroll for the length of their assignment.

We are focused on developing a workforce that has both exceptional technical capabilities and the leadership skills that are required to support our growth. Our strategy is to be a leader in the markets we serve which will be achieved by developing new workforce capabilities and a committed, diverse executive team with the highest level of ethics and integrity.

Some of our employees outside the United States have rights under agreements with local work councils. We believe that our relations with our employees are satisfactory. While claims and legal actions related to staffing matters arise on a routine basis, we believe they are inherent in maintaining a large contingent workforce.

### Regulation

Some states in the United States and certain foreign countries license and regulate contingent staffing service firms and employment agencies. Compliance with applicable present federal, state and local environmental laws and regulations has not had, and we believe that compliance with those laws and regulations in the future will not have, a material effect on our competitive position, financial condition, results of operations or cash flows.

### Access to Our Information

We electronically file our Annual Report on Form 10-K, Quarterly Reports on Form 10-Q, Current Reports on Form 8-K and all amendments to those reports with the SEC. These and other SEC reports filed by us are available to the public free of charge at the SEC's website at www.sec.gov and in the Investors & Governance section at our website at www.volt.com, as soon as reasonably practicable after filing with the SEC.

Copies of our Code of Business Conduct and Ethics and other significant corporate documents (our Corporate Governance Guidelines, Governance Committee Charter, Audit Committee Charter, Compensation Committee Charter, Executive Committee Charter, Financial Code of Ethics, Whistleblower Policy, Foreign Corrupt Practices Act Policy, Insider Trading Policy and Electronic Communication Policy) are also available in the Investors & Governance section at our website. Copies are also available without charge upon request to Volt Information Sciences, Inc., 1065 Avenue of the Americas, New York, NY 10018, Attention: Shareholder Relations, or by calling us at (212) 704-2400.

# ITEM 1A. RISK FACTORS

### Risk Factors

You should carefully consider the following risks along with the other information contained in this report. The following risks could materially adversely affect our business and, as a result, our financial condition, results of operations, and the market price of our common stock. Other risks and uncertainties not known to us or that we currently do not recognize as material also could materially adversely affect our business and, as a result, our financial condition, results of operations, cash flows, and the market price of our common stock.

### Risks Relating to the Economy and our Industry

### Our business is adversely affected by weak economic and other business conditions.

The global economy is unsettled with low or negative growth in Europe and emerging economies. Employment rates in the United States continued a slow recovery early in the year, although the recovery then accelerated particularly in the fourth quarter. In the past our business has not performed as well during periods of elevated unemployment and weak economic conditions, and our business has similarly struggled during the recent periods.

During periods of elevated unemployment levels demand for contingent and permanent personnel decreases, which adversely impacts our Staffing Services segment. During slower economic activity, many of our customers reduce their use of contingent workers before undertaking layoffs of their own employees, resulting in decreased demand for contingent workers. Decreased demand and higher unemployment levels result in lower levels of pay rate increases and increased pressure on our markup of staffing service rates and direct margins and higher unemployment insurance costs. Since employees are also reluctant to risk changing employers, there are fewer openings available and, therefore, reduced activity in permanent placements. In recent years, many of our customers have significantly reduced their workforce, including their use of contingent labor.

In our business segments, we have experienced competition and pressure on price, margins and markups for renewals of customers' contracts. There can be no assurance that we will be able to continue to compete in our business segments without impacting revenue or margins. Additionally, our efforts to manage costs in relation to our business volumes may not be successful, and the timing of these efforts and associated earnings charges may adversely affect our business.

Certain customers have also begun to contract for staffing services through managed service providers who assume all payment obligations on behalf of the end-customer to service suppliers such as Volt. These managed service providers may present greater credit risks than the end-customer and some of these managed service providers have in the past, and could in the future, default on their obligations to us, adversely impacting our business.

### The contingent staffing industry is very competitive with few significant barriers to entry.

The markets for Volt's staffing services are highly competitive. There are few barriers to entry, so new entrants frequently appear resulting in considerable market fragmentation. There are over 100 competitors with annual revenues over \$300 million, some of whom are larger and have greater resources than we do. These competitors may be better able than we are to attract and retain qualified personnel, to offer more favorable pricing and terms, and otherwise attract and retain the business that we seek. In addition, some of the segment's customers, generally larger companies, are mandated or otherwise motivated to utilize the services of small or minority-owned companies rather than publicly held corporations such as Volt, and have redirected substantial amounts of their staffing business to those companies. We also face the risk that certain of our current and prospective customers may decide to provide similar services internally.

There has been a significant increase in the number of customers consolidating their staffing services purchases with a single provider or a small number of providers. This trend to consolidate purchases has, in some cases, made it more difficult for us to obtain or retain customers. Additionally, pricing pressures have intensified as customers have continued to competitively bid contracts. This trend is expected to continue for the foreseeable future. As a result, we cannot assure you that we will not encounter increased competition and lower margins in the future.

### Risks Related to our Capital Structure and Finances

### Our ability to comply with restrictive covenants in our credit agreements.

Our existing credit facilities include restrictive covenants which limit our ability to, among other things, change our lines of business and engage in certain consolidations, mergers, liquidations, or dissolutions. These covenants could limit our ability to react to market conditions or to otherwise engage in transactions beneficial to us.

### Risks Related to our Particular Customers and the Projects on which We Work

# Our project related businesses are subject to delays, unanticipated costs and cancellations that may result in unforeseen costs, reductions in revenues or the payment of liquidated damages.

In some of our contracts we guarantee certain results of a project, such as the substantial completion of a project by a scheduled date, performance testing levels, results and other performance requirements. Failure to meet those criteria could result in additional costs or penalties, including liquidated damages, which could exceed our projected profit. Many projects involve extended time periods, sometimes over several years. We may encounter difficulties and delays, schedule changes, delays from our customers' failure to timely obtain rights required to perform or complete a project, weather-related delays and other factors, some of which are beyond our control, that could impact our ability to complete projects in accordance with the original delivery schedules. In addition, we often contract with subcontractors to assist us with our responsibilities, and any delay or poor performance by subcontractors may result in delays in the overall progress of projects or may cause us to incur additional costs, or both. Delays and additional costs may be substantial, we may not be able to recover any or all of these costs and our revenues and operating profits could be significantly reduced. We also may be required to invest significant working capital to fund cost overruns. Delays or cancellations also may impact our reputation or relationships with customers, adversely affecting our ability to secure new contracts.

At times, project contracts may require customers or other parties to provide the specifications, design, equipment or materials to be used on a project. In some cases, the project schedule or the design, or equipment may be deficient or delivered later than required by the project schedule. In addition, our customers may change or delay various elements of a project after commencement, resulting in additional direct or indirect costs.

Under these circumstances, we generally attempt to negotiate with the customer with respect to the amount of additional time required and the compensation to be paid to us. We may be unable to obtain, through negotiation, arbitration, mediation, litigation or otherwise, adequate amounts to compensate us for additional work or expense incurred by us due to customer change orders or failure by the customer to deliver items, such as specifications or materials on time. Litigation, arbitration or mediation of claims for compensation may be lengthy and costly, and may not ultimately result in us receiving adequate compensation for these matters, which could adversely affect our results of operations or cash flows. Delays or cancellations also may impact our reputation or relationships with customers, adversely affecting our ability to secure new contracts.

### Many of our contracts either provide no minimum purchase requirements, are cancellable during the term, or both.

In our Staffing Services segment most contracts are not sole source, and many of our contracts, even those with multi-year terms, provide no assurance of any minimum amount of revenue. Under many of these contracts we still must compete for each individual placement or project. In addition, many of our long-term contracts contain cancellation provisions under which the customer can cancel the contract at any time or on relatively short notice, even if we are not in default under the contract. Therefore, these contracts do not provide the assurances that typical long-term contracts often provide and are inherently uncertain with respect to the revenues and earnings we may recognize with respect to our customer contracts. Consequently, in all our business segments, if customers do not utilize our services under existing contracts or do not renew existing contracts, that could adversely affect our results of operations or cash flows.

### We rely extensively on our information technology systems and are vulnerable to damage and interruption.

We rely on our information technology systems and infrastructure to process transactions, summarize results, and manage our business, including maintaining customer information. Failure to protect and maintain our data and information technology systems may cause outages or security breaches in our systems that could adversely affect our results of operations or cash flows, as well as our business reputation.

### Our business may be negatively affected if we are not able to keep pace with rapid changes in technology.

We must innovate and evolve our services and products to satisfy customer requirements and to remain competitive. There can be no assurance that in the future we will be able to foresee needed changes and to identify, develop and commercialize innovative and competitive services and products in a timely and cost effective manner and to achieve customer acceptance in markets characterized by rapidly changing technology and frequent new product and service introductions.

# The loss of any key customers could adversely impact our business.

Although we had no customer that represented over 10% of revenues in fiscal years 2014 or 2013, reductions, delays or cancellation of contracts with any of our key customers or the loss of one or more key customers could materially reduce our revenue and operating income. There is no assurance that our current customers will continue to do business with us or that contracts with existing customers will continue at current or historical levels.

### We are dependent upon the quality of our personnel.

Our operations are dependent on the continued efforts of our senior management. In addition, we are dependent on the performance and productivity of our managers and field personnel. Our ability to attract and retain business is significantly affected by customer relationships and the quality of service rendered. The loss of high quality personnel and members of management with significant experience in our industry without replacement by similar quality and experience may cause a significant disruption to our business. Moreover, the loss of key managers and field personnel could jeopardize existing customer relationships with businesses that use our services based upon relationships with those managers and field personnel.

### We are dependent upon our ability to attract and retain technologically qualified personnel.

Our operations are dependent upon our ability to attract and retain technologically qualified personnel, particularly for temporary assignments to customers of our Staffing Services segment, as well as in the areas of implementation and upgrading of internal systems. The availability of such personnel is dependent upon a number of economic and demographic conditions. We may in the future find it difficult or more costly to hire such personnel in the face of competition from other companies.

In addition variations in the rate of unemployment and higher wages sought by contingent workers in certain technical fields that continue to experience labor shortages could affect our ability to meet our customers' demands in these fields and adversely affect our results of operations.

### Risks Related to Legal Compliance and Litigation

### We are subject to employment-related and other claims and losses that could have a material adverse effect on our business.

Our Staffing Services segment employs or engages individuals on a contingent basis and places them in a customer's workplace. Our ability to control the customer's workplace is limited, and we risk incurring liability to our employees for injury (which can result in increased workers' compensation costs) or other harm that they suffer at the customer's workplace. In addition we may face claims related to violations of wage and hour regulations, discrimination, harassment, the employment of undocumented or unlicensed personnel; misconduct, negligence or professional malpractice by our employees, and claims relating to the misclassification of independent contractors, among others.

Additionally, we risk liability to our customers for the actions or inactions of our employees, including those individuals employed on a contingent basis, that may result in harm to our customers. Such actions may be the result of negligence or misconduct on the part of our employees, damage to customer facilities due to negligence, criminal activity and other similar claims. In some cases, we must indemnify our customers for certain acts of our employees, and certain customers have negotiated increases in the scope of such indemnification agreements. We also may incur fines, penalties and losses that are not covered by insurance or negative publicity with respect to these matters. There can be no assurance that the policies and procedures we have in place will be effective or that we will not experience losses as a result of these risks.

### Insurance has limits and exclusions and we retain risk.

Our insurance policies for various exposures including, but not limited to, general liability, auto liability, workers compensation and employer's liability, directors' and officers' insurance, professional liability, employment practices, loss to real and personal property, business interruption, fiduciary and other management liability, are limited and the losses that we face may be not be covered, may be subject to high deductibles or may exceed the limits purchased.

### Costs related to litigation could adversely impact our financial condition.

We are involved in pending and threatened legal proceedings from time to time, the outcome of which is inherently uncertain and difficult to predict. It is uncertain at what point any of these or new matters may affect us, and there can be no assurance that our financial resources are sufficient to cover these matters in their entirety or any one of these matters. Therefore, there can be no assurance that these matters will not have an adverse effect on our financial condition, results of operations or cash flows.

# Improper disclosure of sensitive or confidential employee or customer data, including personal data, could result in liability and harm our reputation.

Our business involves the use, storage and transmission of information about our full-time and contingent workers, customers and other individuals. This information may contain sensitive or confidential employee and customer data, including personal data. Additionally, our employees may have access or exposure to customer data and systems, the misuse of which could result in legal liability. We and our third party service providers have established policies and procedures to help protect the security and privacy of this information. It is possible that our security controls over sensitive or confidential data and other practices we and our third party service providers follow may not prevent the improper access to or disclosure of such

information. Such disclosure could harm our reputation and subject us to liability under our contracts and laws that protect sensitive or personal data and confidential information, resulting in increased costs or loss of revenue. Further, data privacy is subject to frequently changing rules and regulations, which sometimes conflict among jurisdictions and countries in which we provide services. Our failure to adhere to or successfully implement processes in response to changing regulatory requirements in this area could result in legal liability or impairment to our reputation in the marketplace.

The possession and use of personal information and data in conducting our business subjects us to legislative and regulatory burdens. We may be required to incur significant expenses to comply with mandatory privacy and security standards and protocols imposed by law, regulation, industry standards or contractual obligations.

New and increased government regulation, employment costs or taxes could have a material adverse effect on our business, especially for our contingent staffing business.

Certain of our businesses are subject to licensing and regulation in some states and most foreign jurisdictions. There can be no assurance that we will continue to be able to comply with these requirements, or that the cost of compliance will not become material. Additionally, the jurisdictions in which we do or intend to do business may:

- create new or additional regulations that prohibit or restrict the types of services that we currently provide;
- impose new or additional employment costs that we may not be able to be pass on to customers or that could cause
  customers to reduce their use of our services, especially in our Staffing Services segment, which could adversely impact our
  business;
- require us to obtain additional licenses;
- increase taxes (especially payroll and other employment-related taxes) or enact new or different taxes payable by the providers or users of services such as those offered by us, thereby increasing our costs, some of which we may not be able to pass on to customers or that could cause customers to reduce their use of our services especially in our Staffing Services segment, which could adversely impact our results of operations or cash flows.

In some of our foreign markets, new and proposed regulatory activity is imposing additional requirements and costs, and could cause changes in customers' attitudes regarding the use of outsourcing and contingent workers in general, which could have an adverse effect on our contingent staffing business.

### Risks Related to Our Common Stock

Our stock price could be volatile and, as a result, investors may not be able to resell their shares at or above the price they paid for them.

Our stock price has in the past, and could in the future, fluctuate as a result of a variety of factors, including:

- our failure to meet the expectations of the investment community or our estimates of our future results of operations;
- industry trends and the business success of our customers;
- loss of one or more key
  - customers;
- strategic moves by our competitors, such as product or service announcements or acquisitions;
- regulatory
  - developments;
- litigation;
- general economic conditions;
   and
- other domestic and international macroeconomic factors unrelated to our performance.

The stock market has experienced, and is likely to in the future experience, volatility that has often been unrelated to the operating performance of particular companies. These broad market fluctuations may also adversely affect the market price of our common stock.

Our principal shareholders own a significant percentage of our common stock and will be able to exercise significant influence over Volt. Their interests may differ from those of other shareholders.

As of December 31, 2014, our principal shareholders, who are related family members, controlled approximately 40% of our outstanding common stock. Although there can be no assurance as to how these shareholders will vote, these shareholders, if they vote in the same manner, would effectively be able to control the composition of our board of directors and many other matters requiring shareholder approval and would continue to have significant influence over our affairs. The interests of our principal shareholders may not align with those of our other shareholders.

Furthermore, the provisions of the New York Business Corporation Law, to which we are subject, require the affirmative vote of the holders of two-thirds of all of our outstanding shares entitled to vote in order to adopt a plan of merger or consolidation between us and another entity and to approve a sale, lease, exchange or other disposition of all or substantially all of our assets not made in our usual and regular course of business. Accordingly, our principal shareholders, acting together, could prevent the approval of such transactions even if such transactions are in the best interests of our other shareholders.

Our business could be negatively affected as a result of a potential proxy contest for the election of directors at our annual meeting, and such proxy contest could cause us to incur significant expense, hinder execution of our business strategy and impact the trading value of the Company's securities.

On December 9, 2014, Glacier Peak Capital and its affiliates submitted a notice of its intention to nominate four director candidates for election to the Board at our 2015 annual meeting of shareholders. If Glacier Peak does not withdraw its nominations and we are unable to reach an agreement with Glacier Peak relating to our 2015 annual meeting, a proxy contest is likely to occur. It is possible that Glacier-nominated directors could constitute half of the Board following our 2015 annual meeting.

A proxy contest would require us to incur significant legal fees and proxy solicitation expenses and require significant time and attention by management and the Board of Directors. In addition, if Glacier Peak's nominees were to constitute half of the Board following our 2015 annual meeting, because any action by the Board requires the affirmative vote of not less than a majority of the directors present and voting, it is possible that the Board would deadlock on certain issues. The potential of a proxy contest could interfere with our ability to execute our strategic plan, give rise to perceived uncertainties as to our future direction, adversely affect our relationships with key business partners, result in the loss of potential business opportunities and make it more difficult to attract and retain qualified personnel, any of which could materially and adversely affect our business and operating results.

The market price of our common stock could be subject to significant fluctuation or otherwise be adversely affected by the events, risks and uncertainties described above or a threat of future stockholder activism.

# New York law and our Articles of Incorporation and By-laws contain provisions that could make the takeover of Volt more difficult.

Certain provisions of New York law and our articles of incorporation and by-laws could have the effect of delaying or preventing a third party from acquiring Volt, even if a change in control would be beneficial to our shareholders. These provisions of our articles of incorporation and by-laws include:

- providing for a classified board of directors with directors having staggered, two-year terms:
- permitting removal of directors only for cause;
- providing that vacancies on the board of directors will be filled by the remaining directors then in office;
- requiring advance notice for shareholder proposals and director nominees.

In addition to the voting power of our principal shareholders discussed above, our board of directors could choose not to negotiate with a potential acquirer that it did not believe was in our strategic interests. If an acquirer is discouraged from offering to acquire Volt or prevented from successfully completing an acquisition by these or other measures, our shareholders could lose the opportunity to sell their shares at a more favorable price.

ITEM 1B. UNRESOLVED STAFF COMMENTS

None.

### ITEM 2. PROPERTIES

Our corporate headquarters is located in approximately 18,700 square feet at 1065 Avenue of the Americas, New York, New York under a lease that expires in 2015. A summary of our principal owned and leased properties (those exceeding 20,000 square feet) that are currently in use is set forth below:

### **United States**

Location	<b>Business Segment/Purpose</b>	Own/Lease	Lease Expiration	Approximate Square Feet
Orange, California	Staffing Services and General and Administrative Offices	Own (1)	_	200,000
Redmond, Washington	Staffing Services	Lease	2015	77,000
Rochester, New York	Computer Systems (2)	Lease	2018	51,000
San Antonio, Texas	Staffing Services	Lease	2019	71,000
Wallington, New Jersey	Other	Lease	2015	32,000

- (1) See our Consolidated Financial Statements for information regarding a term loan secured by a deed of trust on this property. We lease approximately 39,000 square feet of these premises to an unaffiliated third party with a term through October 31, 2015, with the tenant having two additional 60-month lease renewal options and certain rights of early termination.
- (2) See our Consolidated Financial Statements for information regarding the Company's sale of the Computer Systems segment during the first quarter of fiscal 2015.

#### International

Location	Business Segment/Purpose	Own/Lease	Lease Expiration	Square Feet
Montevideo, Uruguay	Other	Own		93,000
Bangalore, India	Other	Lease	Between 2015 and 2017	30,000

We lease space in approximately 130 other facilities worldwide, excluding month-to-month leases, each of which consists of less than 20,000 square feet. These leases expire at various times from 2015 until 2022.

At times we lease space to others in the buildings that we own or lease if we do not require the space for our own business. We believe that our facilities are adequate for our presently anticipated uses, and we are not dependent upon any individual leased premises.

For additional information pertaining to lease commitments, see our note on Commitments and Contingencies to our Consolidated Financial Statements included in this report.

# ITEM 3. LEGAL PROCEEDINGS

From time to time, the Company is subject to claims in legal proceedings arising in the ordinary course of its business, including those related to payroll related matters and various employment related matters. All litigation currently pending against the Company relates to matters that have arisen in the ordinary course of business and the Company believes that such matters will not have a material adverse effect on its consolidated financial condition, results of operations or cash flows.

# ITEM 4. MINE SAFETY DISCLOSURES

Not applicable.

#### **PART II**

# ITEM 5. MARKET FOR REGISTRANT'S COMMON EQUITY, RELATED STOCKHOLDER MATTERS AND ISSUER PURCHASES OF EQUITY SECURITIES

Until August 25, 2014, our common stock was listed on the over-the-counter market under the symbol "VISI". Since then it has traded on the NYSE MKT under the symbol "VISI". The following table sets forth, for the periods indicated, the high and low sales prices or the high and low bid quotations for our common stock for the years ended November 2, 2014 and November 3, 2013. The over-the-counter market bid quotations reflect inter-dealer prices, without retail mark-up, mark-down or commission and may not necessarily represent actual transactions.

Fiscal Period		Fi	rst Quarter	Second Quarter	Third Quarter	Fourth Quarter
2014	High	\$	10.05	\$ 10.15	\$ 9.50	\$ 9.50
	Low	\$	8.30	\$ 7.94	\$ 7.45	\$ 7.77
2013	High	\$	7.81	\$ 8.74	\$ 8.10	\$ 8.90
	Low	\$	6.20	\$ 7.79	\$ 6.65	\$ 6.85

Cash dividends have not been paid for the five years ended November 2, 2014 and through the date of this report. One of our credit agreements contains a covenant that limits cash dividends, capital stock purchases and redemptions in any one fiscal year to the greater of \$5.0 million or 50% of our prior year's consolidated net income, as defined. As the Company reported a loss in fiscal 2014, the amount available under this covenant is \$5.0 million.

On January 2, 2015 there were 269 holders of record of our common stock, exclusive of shareholders whose shares were held by brokerage firms, depositories and other institutional firms in "street name" for their customers.

### **Issuer Purchases of Equity Securities**

On June 2, 2008, our Board of Directors authorized the repurchase of up to 1,500,000 shares of our common stock from time to time in open market or private transactions at management's discretion, subject to market conditions and other factors. The timing and exact number of shares purchased will depend on market conditions and is subject to lender approval for purchases under the terms of our credit agreements.

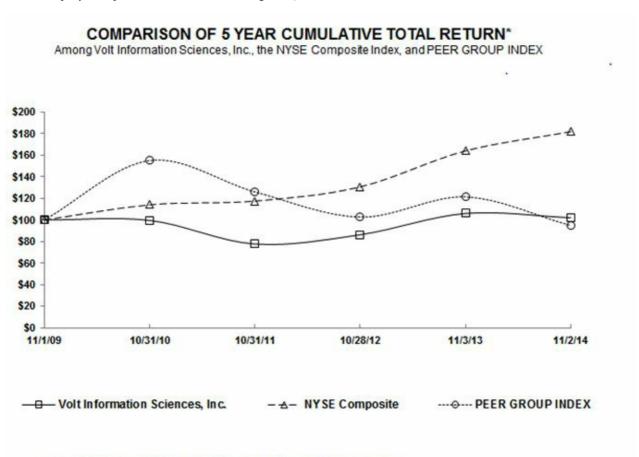
Our purchases of our common stock from July 28, 2008 to November 2, 2014 were as follows:

Period	Total Number of Shares Purchased	Av	verage Price Paid per Share	Total Number of Shares Purchased as Part of Publicly Announced Plan or Program	Maximum Number of Shares that May Yet be Purchased Under Plan or Program
July 28, 2008 - August 24, 2008			_		1,500,000
August 25, 2008 - September 21, 2008	255,637	\$	10.84	255,637	1,244,363
September 22, 2008 - November 2, 2008	903,098	\$	8.75	903,098	341,265
June 28, 2009 - August 2, 2009	32,010	\$	7.08	32,010	309,255
Total	1,190,745			1,190,745	

### **Performance Information**

### **Shareholder Return Performance Graph**

The Company's Peer Group Index includes companies having market capitalizations that are within 5% of the market capitalization of the Company's Common Stock at the end of the Company's latest fiscal year-end (this peer group has been selected by the Company because the Company has operated in diverse business segments).



\*\$100 invested on 11/1/09 in stock or index, including reinvestment of dividends. Fiscal year ending November 2.

# ITEM 6. SELECTED FINANCIAL DATA

The following selected financial data reflects the results of operations and balance sheet data for the fiscal years ended November 2, 2014, November 3, 2013, October 28, 2012, October 30, 2011 and October 31, 2010. The data below should be read in conjunction with, and is qualified by reference to, Item 7. Management's Discussion and Analysis of Financial Condition and Results of Operations and the Company's Consolidated Financial Statements and notes thereto. The financial information presented may not be indicative of our future performance.

### Volt Information Sciences, Inc. and Subsidiaries Selected Financial Data

For the year ended, (in thousands, except per share data)	N	November 2, 2014	November 3, 2013			October 28, 2012	October 30, 2011	October 31, 2010		
		52 weeks		53 weeks		52 weeks	52 weeks		52 weeks	
STATEMENT OF OPERATIONS DATA										
Net revenue	\$	1,710,028	\$	2,017,472	\$	2,146,448	\$ 2,072,760	\$	1,854,598	
Operating income (loss)	\$	4,786	\$	(7,252)	\$	(11,018)	\$ (39,872)	\$	(30,718)	
Net loss from continuing operations, net of income taxes	\$	(3,387)	\$	(12,743)	\$	(16,035)	\$ (28,669)	\$	(36,907)	
Income (loss) from discontinued operations, net of income taxes	\$	(15,601)	\$	(18,132)	\$	2,432	\$ 44,298	\$	(59,468)	
Net income (loss)	\$	(18,988)	\$	(30,875)	\$	(13,603)	\$ 15,629	\$	(96,375)	
PER SHARE DATA:										
Basic:										
Loss from continuing operations	\$	(0.16)	\$	(0.61)	\$	(0.77)	\$ (1.38)	\$	(1.77)	
Income (loss) from discontinued operations		(0.75)		(0.87)		0.12	2.13		(2.86)	
Net income (loss)	\$	(0.91)	\$	(1.48)	\$	(0.65)	\$ 0.75	\$	(4.63)	
Weighted average number of shares		20,863		20,826		20,813	20,813		20,812	
Diluted:										
Loss from continuing operations	\$	(0.16)	\$	(0.61)	\$	(0.77)	\$ (1.37)	\$	(1.77)	
Income (loss) from discontinued operations		(0.75)		(0.87)		0.12	2.12		(2.86)	
Net income (loss)	\$	(0.91)	\$	(1.48)	\$	(0.65)	\$ 0.75	\$	(4.63)	
Weighted average number of shares		20,863		20,826		20,813	20,896		20,812	
For the year ended, (in thousands)	N	November 2, 2014	-1	November 3, 2013	_	October 28, 2012	October 30, 2011	(	October 31, 2010	
		52 weeks		53 weeks		52 weeks	52 weeks		52 weeks	
BALANCE SHEET DATA										
Cash and cash equivalents	\$	9,105	\$	9,846	\$	24,415	\$ 36,685	\$	48,768	
Working capital	\$	53,136	\$	62,146	\$	95,459	\$ 110,932	\$	111,831	
Total assets	\$	424,332	\$	501,340	\$	557,572	\$ 579,479	\$	599,124	
Long-term debt, current portion	\$	911	\$	839	\$	768	\$ 708	\$	782	
Long-term debt, excluding current portion	\$	7,216	\$	8,127	\$	9,033	\$ 9,801	\$	10,509	
Total stockholders' equity	\$	91,394	\$	110,241	\$	143,117	\$ 156,663	\$	140,137	
Note - Cash dividends were not paid during the above per	iods.									

# ITEM 7. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

The following discussion should be read in conjunction with the consolidated financial statements and notes thereto.

### Unrecognized Revenue - Non-GAAP Measures

We sometimes provide services despite a customer arrangement not yet being finalized, or continue to provide services under an expired arrangement while a renewal arrangement is being finalized. Generally Accepted Accounting Principles ("GAAP") usually requires that services revenue be deferred until arrangements are finalized or in some cases until cash is received, which causes some periods to include the expense of providing services although the related revenue is not recognized until a subsequent period ("Unrecognized Revenue"). The discussion herein refers to financial data determined both using GAAP as well as on a non-GAAP proforma basis. The non-GAAP proforma basis includes adjustments for Unrecognized Revenue so that revenue is shown in the same period as the related services are provided. This non-GAAP financial information is used by management and provided herein because it provides a more complete understanding of the Company's business results and trends. This non-GAAP information should not be considered an alternative for, or in isolation from, the financial information prepared and presented in accordance with GAAP. In addition, this measure may not be comparable to similarly titled measures used by other companies.

### Overview

Fiscal 2014 was a year of significant achievement and success. During the year we emerged from an expensive and distracting multi-year restatement and brought our publicly available financial information current, became and stayed current on our SEC filing requirements, remediated material weaknesses in internal control, and increased shareholder liquidity by moving from the over-the-counter stock market to the NYSE-MKT exchange.

We made significant progress on our primary goal of a more highly focused and profitable Volt. The businesses we entered the year with were very diverse, with few synergies and very different business models. This challenged our organization to find collaboration opportunities, stretched our management team, and made it difficult for investors to determine the true value of our consolidated Company. We therefore focused on exiting our software businesses and aligning our portfolio of businesses around staffing and services with similar profitability risks and returns on capital. We sold our software businesses which had significant upfront capital investments with extended payback periods each of which was producing significant losses. We exited our telecommunication government solutions business, as reduced federal spending minimized the opportunity for growth, efficiencies and our ability to deliver profitability. Each of these businesses had significantly different risk and return profiles than our core staffing and services business that have similar profitability, risks and returns on capital. The annual profitability and cash flow savings from the businesses we exited this year are over \$20 million.

As we increased the emphasis on profitability in our core business we changed the goals driving our traditional staffing from a focus on topline growth to profitability. We changed compensation programs to reward increased operating profitability and performance as opposed to revenue increases and sales margin dollars. We now evaluate each opportunity against our top priority of achieving profitability that is consistent with or exceeds our competitors in the areas we choose to compete in. Consistent with this goal, throughout 2014 our Staffing Services segment focused on improving operating income, particularly in our North America traditional time and materials staffing services, and reducing exposure to customers where profitability or business terms are unfavorable. This resulted in revenue contraction, and may continue to do so in the near term, however we believe that focusing on profitability will drive higher shareholder value. In addition, we are focusing on superior delivery of our staffing services, which we believe will ultimately drive higher revenues at improved margins.

During the first quarter of 2014 we reorganized our Staffing Services segment separating our recruiting and delivery function from sales and moving our enterprise customers into a national service model separate from retail customers served from our local branches. We organized our enterprise teams around industry verticals and are focusing on where we have the greatest experience and expertise and therefore can offer superior customer experiences that will lead to greater profitability and long-term growth. We have organized our delivery organization into regional centers and local hubs focused on the specialized skillsets where we have the deepest knowledge of candidates and the candidate characteristics that customers look for. Enterprise customers refers to our customers that require multi-location, coordinated account management and service delivery in multiple skillsets, while our retail customers are in primarily a single location with sales and delivery handled from a geographically local team and with relatively few headcount on assignment in one or two skillsets.

In reviewing our performance we consider several key financial measures. We look at average daily revenue, direct margin, gross margin, and operating income, and gauge our operating performance based on trends in these measures. Average daily revenue excludes fees from permanent placements and conversions and subcontracted staffing. Direct margin is used in our

staffing businesses and represents revenue less the direct cost of contingent worker payroll and benefits, related employment taxes, and the cost of facilities used by contingent workers in fulfilling assignments and projects, including reimbursable costs. Gross margin represents revenue less direct costs (direct margin) and indirect costs, which include recruiting costs and delivery overheads such as onsite workforce management. Operating income represents gross margin less sales and marketing costs, general and administrative costs directly relating to operating activities, amortization of purchased intangible assets and restructuring costs.

In our Staffing Services segment the number of workdays, and therefore revenue, varies and is typically lowest in our first fiscal quarter due to the Thanksgiving, Christmas and New Year holidays, and demand typically increases in the third and fourth fiscal quarters when customers increase the use of our administrative and industrial labor during the summer vacation period. The number of workdays by quarter in a 52-week fiscal year is 59, 65, 63 and 64. The average revenue per workday also varies by quarter, being the lowest in our first fiscal quarter due to facility closures at some customers during the holidays in some cases for up to two weeks, and closures caused by severe winter weather conditions.

While some of our costs vary with the average daily revenue, such as recruiter and salesperson commissions, most costs vary with contingent workers on assignment (whether working on a particular day or not) or are more fixed in nature, and therefore operating income by quarter varies during the year with the first quarter being the lowest, with the lowest number of workdays and lowest daily average revenue. More significantly, employment taxes vary during the year as payroll tax contributions reset each January and annual maximums are then met in subsequent periods for various state and Federal taxes, such as Social Security Tax, particularly for higher salaried employees. For these reasons our Staffing Services segment margins and operating income is typically the lowest in the first fiscal quarter of each year and typically grows sequentially in each subsequent quarter.

Our Staffing Services segment's customer demand is dependent on the strength of the labor market, with improving economic growth typically requiring an increase in labor resulting in greater demand for our staffing services. Conversely, during periods of weak economic growth or economic contraction the demand for our staffing services typically declines. During periods of increasing demand we typically are able to leverage our existing resources and not increase our selling, administrative and other operating costs as quickly as our revenues and direct margins, resulting in improved profitability ratios. When demand declines we typically do not decrease our selling, administrative and other operating costs as quickly as our revenues and direct margins because we seek to safeguard our long-term potential to support expansion, and this typically results in decreased profitability ratios.

Net revenue from continuing operations in 2014 decreased approximately 15% compared to 2013 and in our Staffing Services segment decreased approximately 16% as a result of lower demand primarily at our large enterprise customers and our continuing initiative to reduce exposure to customers with unfavorable business terms, and the impact of fiscal 2014 consisting of 52 weeks while fiscal 2013 consisted of 53 weeks. However, after average daily revenue decreased each quarter in 2013 and the first half of 2014 for the above reasons, a modest increase was achieved sequentially in both the third and fourth quarters of 2014. GAAP operating results from continuing operations in 2014 improved \$12.1 million to income of \$4.8 million from a loss of \$7.3 million in 2013. Including Unrecognized Revenue, proforma operating results from continuing operations improved \$15.4 million to proforma operating income of \$2.1 million from a proforma loss of \$13.3 million in 2013. Increased or flat direct margin percentages were achieved in each quarter of 2014 compared to the same quarter in 2013. The Staffing Services segment received a \$3.0 million multi-year indirect tax recovery in 2013. Excluding the \$3.0 million multi-year indirect tax recovery and approximately \$1.1 million from the 53<sup>rd</sup> week in 2013, the Staffing Services segment operating income and direct margin percentage improved as a result of decreased administrative and other operating costs, the reorganization of our traditional staffing business, the divestiture of the Procurestaff business, our continuing initiative to reduce exposure to customers with unfavorable business terms and improved results in our call center, games testing and other project-based staffing services.

Net loss in fiscal 2014 of \$19.0 million (proforma \$21.7 million) included restatement, investigations and remediation expenses of \$5.3 million, restructuring costs of \$2.5 million (\$0.5 million reflected in corporate general and administrative), losses from discontinued operations of \$15.6 million, a \$1.0 million cost in our workers compensation program related to multiple years, and a \$1.4 million true-up of non-U.S. income taxes related to multiple years. Without these items net income in 2014 would have been \$6.8 million and proforma net income of \$4.1 million.

Net loss in fiscal 2013 of \$30.9 million (proforma \$37.0 million) included restatement, investigations and remediation expenses of \$24.8 million, restructuring costs of \$0.8 million, losses from discontinued operations of \$18.1 million, the \$3.0 million indirect tax recovery related to multiple years and approximately \$1.1 million from the 53<sup>rd</sup> week in 2013. Without these items we would have had net income of \$8.7 million and proforma net income of \$2.6 million.

We have made substantial progress in adjusting our expense structure so that it responds to changing revenues, and are pleased that our net income and proforma net income, adjusted for the above items, is similar to last year despite the decrease in revenues. We incurred a number of general and administrative costs beyond those listed that will not recur in the future, and so while we continue to focus on streamlining costs we believe that we are well positioned to increase profitability in the future, particularly when revenues increase.

We have a very low effective income tax rate, primarily because we have a valuation allowance of \$109.2 million for substantially all United States domestic net deferred income tax assets. Accordingly, most current period income and losses are added or subtracted from our net operating loss carryforwards but these changes have substantially offsetting changes in our income tax valuation allowance. Realization of deferred tax assets is dependent upon reversals of existing taxable temporary differences, taxable income in prior carryback years, and future taxable income. Accounting guidance restricts the amount of reliance a company can place on projected taxable income to support the recovery of the deferred tax assets, and a three-year cumulative loss is significant negative evidence. Beginning in the second quarter of fiscal year 2010 and continuing through the end of fiscal year 2014, our cumulative United States domestic results for each three-year period then ended were a loss, with a significant portion of that loss resulting from our restatement, investigations and remediation and related costs. Accordingly, we maintain a valuation allowance against substantially all United States domestic net deferred tax assets. At such time as our cumulative United States domestic results for the immediately preceding three-year period are no longer a loss, the required valuation allowance may decrease depending on our expectations for future taxable income against which we can utilize our net loss carryforwards, tax credit carryforwards, and other deferred tax assets considering factors such as the United States domestic demand for contingent staffing and other services.

Cash generated from continuing operations in 2014 from changes in operating assets and liabilities (primarily a reduction in Staffing segment accounts receivable) was \$26.6 million and \$9.0 million from operating activities resulting in net cash generated from continuing operations of \$35.6 million. Of this amount, \$18.1 million was used to reduce borrowing as our receivable collateral amount reduced and \$17.5 million was used in funding the discontinued Computer Systems segment. On November 2, 2014 we had \$27.4 million borrowing available under the short-term financing program based on eligible collateral, and a maximum of \$80.0 million available to fund increased eligible staffing segment receivable growth.

Our fiscal year ends on the Sunday nearest October 31 st. As a result, most fiscal years contain 52 weeks and a 53<sup>rd</sup> week is added every five or six years. The 2014 and 2012 fiscal years consisted of 52 weeks while the 2013 fiscal year consisted of 53 weeks.

### **Recent Developments**

On December 1, 2014, we sold our Computer Systems segment to NewNet Communication Technologies, LLC ("NewNet"), a wholly-owned subsidiary of Skyview Capital, LLC. In accordance with the applicable accounting guidance for the disposal of long-lived assets, the results of our Computer Systems segment are presented as discontinued operations and, as such, have been excluded from continuing operations for all periods presented.

On January 9, 2015, the Board of Directors of the Company approved a new share repurchase program of up to 1,500,000 shares of the Company's common stock during a 36-month period commencing January 19, 2015. The Board of Directors also terminated the existing share repurchase program that was authorized on June 2, 2008.

# Consolidated Results of Continuing Operations and Financial Highlights (Fiscal 2014 vs. Fiscal 2013)

Results of Continuing Operations by Segment (Fiscal 2014 vs. Fiscal 2013)

	Year	ende	ed November 2	2, 2014	1	Year o	ende	d November 3	, 201	3
(in thousands)	Total		Staffing Services		Other	Total		Staffing Services		Other
Net Revenue	\$ 1,710,028	\$	1,599,046	\$	110,982	\$ 2,017,472	\$	1,899,723	\$	117,749
Expenses										
Direct cost of staffing services revenue	1,359,048		1,359,048		_	1,627,166		1,627,166		_
Cost of other revenue	92,440		_		92,440	94,519		_		94,519
Selling, administrative and other operating costs	231,104		212,471		18,633	265,002		243,997		21,005
Amortization of purchased intangible assets	181		101		80	511		34		477
Restructuring costs	2,010		1,431		579	781		781		_
Segment operating income (loss)	25,245		25,995		(750)	29,493		27,745		1,748
Corporate general and administrative	15,198					11,917				
Restatement, investigations and remediation	5,261					24,828				
Operating income (loss)	4,786					(7,252)				
Other income (expense), net	(2,947)					(2,569)				
Income tax provision	5,226					2,922				
Net loss from continuing operations	\$ (3,387)					\$ (12,743)				

# NON-GAAP PROFORMA TABLE

	Year	ende	ed November 2	, 201	4	Year e	nde	d November 3	, 201	.3
(in thousands)	Total		Staffing Services		Other	Total		Staffing Services		Other
Net Revenue	\$ 1,710,028	\$	1,599,046	\$	110,982	\$ 2,017,472	\$	1,899,723	\$	117,749
Recognition of previously unrecognized revenue	(5,313)		(5,088)		(225)	(11,166)		(11,166)		_
Additions to unrecognized revenue	2,625		2,563		62	5,094		4,869		225
Net non-GAAP proforma adjustment	(2,688)		(2,525)		(163)	(6,072)		(6,297)		225
Non-GAAP proforma net revenue	1,707,340		1,596,521		110,819	2,011,400		1,893,426		117,974
Expenses										
Direct cost of staffing services revenue	1,359,048		1,359,048		_	1,627,166		1,627,166		_
Cost of other revenue	92,440		_		92,440	94,519		_		94,519
Selling, administrative and other operating costs	231,104		212,471		18,633	265,002		243,997		21,005
Amortization of purchased intangible assets	181		101		80	511		34		477
Restructuring costs	2,010		1,431		579	781		781		_
Non-GAAP proforma segment operating income (loss)	22,557		23,470		(913)	23,421		21,448		1,973
Corporate general and administrative	15,198					11,917				
Restatement, investigations and remediation	5,261					24,828				
Non-GAAP proforma operating income (loss)	2,098					(13,324)				
Other income (expense), net	(2,947)					(2,569)				
Income tax provision	5,226					2,922				
Non-GAAP proforma net loss from continuing operations	\$ (6,075)					\$ (18,815)				

### Consolidated Results of Continuing Operations (Fiscal 2014 vs. Fiscal 2013)

Net Revenue: Net revenue in fiscal 2014 decreased \$307.5 million to \$1,710.0 million from \$2,017.5 million in fiscal 2013, and proforma net revenue decreased by \$304.1 million, or 15.1%, to \$1,707.3 million from \$2,011.4 million in fiscal 2013. The change in revenue, including the impact of fiscal 2014 consisting of 52 weeks while fiscal 2013 consisted of 53 weeks, was primarily the result of decreased Staffing Services revenues of \$300.7 million (proforma of \$296.9 million) resulting from lower demand primarily at our large enterprise customers, our continuing initiative to reduce exposure to customers with unfavorable business terms, and with respect to GAAP results \$3.8 million higher net staffing Unrecognized Revenue.

Direct Cost of Staffing Services Revenue: Direct cost of Staffing Services revenue in fiscal 2014 decreased \$268.2 million, or 16.5%, to \$1,359.0 million from \$1,627.2 million in fiscal 2013. This decrease was primarily the result of fewer contingent staff on assignment consistent with the related decrease in revenues and to a lesser extent by improved margins. Direct margin of Staffing Services revenue as a percent of proforma staffing revenue in 2014 was 14.9% from 14.1% in 2013 primarily resulting from our initiative focusing on achieving acceptable operating income and exiting or reducing business levels with customers where profitability or business terms are unfavorable, and higher margins on our call center, games testing and other project based revenue.

*Cost of Other Revenue*: Cost of other revenue in fiscal 2014 decreased \$2.1 million, or 2.2%, to \$92.4 million from \$94.5 million in fiscal 2013. This decrease was primarily due to lower costs of publishing and printing and telecommunication infrastructure and security services consistent with lower revenues, offset by increased costs at slightly lower margins for our information technology infrastructure services.

Selling, Administrative and Other Operating Costs: Selling, administrative and other operating costs in fiscal 2014 decreased \$33.9 million, or 12.8%, to \$231.1 million from \$265.0 million in fiscal 2013. The first quarter of fiscal 2013 included a \$3.0 million indirect tax recovery related to multiple years. Adjusting for the indirect tax recovery, selling, administrative and other operating costs decreased \$36.9 million, or 13.8%, primarily from lower recruiting and sales and marketing costs, lower vendor management system development costs resulting from the divestiture of Procurestaff in the first quarter of 2014, and lower MSP administrative costs.

*Restructuring Costs*: Restructuring costs in fiscal 2014 were primarily comprised of workforce reductions in our Staffing Services segment resulting from the restructuring of our traditional staffing services and our divestiture of Procurestaff.

Restructuring costs in fiscal 2013 were comprised of workforce reductions in our Staffing Services segment in connection with our focus on achieving acceptable operating income from our traditional time and materials Staffing Services in North America and exiting or reducing business levels with customers where profitability or business terms are unfavorable.

Restatement, Investigations and Remediation: Restatement, investigations and remediation were comprised of financial and legal consulting, audit, and related costs and in fiscal 2014 amounted to \$5.3 million compared to \$24.8 million in fiscal 2013. The decreased costs were a result of completion of delayed filings during the first quarter of 2014.

Operating Income (Loss): Operating results in fiscal 2014 improved \$12.1 million to income of \$4.8 million from a loss of \$7.3 million in 2013, and proforma results improved \$15.4 million to proforma income of \$2.1 million from a proforma loss of \$13.3 million in 2013. The Staffing Services segment operating income decreased \$1.7 million to \$26.0 million from \$27.7 million in 2013, however proforma operating income increased by \$2.1 million, or 9.4%, to \$23.5 million from \$21.4 million in 2013 primarily resulting from lower revenues, although at higher direct margin rates, offset by a decrease in administrative and other operating costs. This was primarily the result of our continuing initiative to reduce exposure to customers with unfavorable business terms, improved results in our call center, games testing and other project-based staffing, improved MSP results and lower costs as a result of the divestiture of Procurestaff.

Operating income in fiscal 2014 of \$4.8 million (proforma \$2.1 million) included restatement, investigations and remediation expenses of \$5.3 million, restructuring costs of \$2.5 million (\$0.5 million reflected in corporate general and administrative), and a \$1.0 million cost in our workers compensation program related to multiple years. Without these items we would have had operating income of \$13.6 million and proforma operating income of \$10.9 million.

Operating loss in fiscal 2013 of \$7.3 million (proforma \$13.3 million) included restatement, investigations and remediation expenses of \$24.8 million, restructuring costs of \$0.8 million, a \$3.0 million indirect tax recovery related to multiple years and approximately \$1.1 million of operating income from the 53<sup>rd</sup> week in 2013. Without these items we would have had operating income of \$14.2 million and proforma operating income of \$8.2 million.

Other Income (Expense), net: Other expense in fiscal 2014 increased \$0.3 million, or 14.7%, to \$2.9 million from \$2.6 million in fiscal 2013, primarily related to increased interest expense and non-cash foreign exchange gains and losses on intercompany balances.

*Income Tax Provision*: Income tax provision in fiscal 2014 amounted to \$5.2 million compared to \$2.9 million in fiscal 2013, primarily related to locations outside of the United States. We have a valuation allowance for substantially all United States domestic net deferred tax assets because our three-year cumulative loss raises significant doubt that future taxable income will be available to offset them.

### Results of Continuing Operations by Segments (Fiscal 2014 vs. Fiscal 2013)

### Staffing Services

*Net Revenue*: The segment's net revenue in fiscal 2014 decreased \$300.7 million to \$1,599.0 million from \$1,899.7 million in fiscal 2013, and proforma net revenue decreased by \$296.9 million, or 15.7%, to \$1,596.5 million from \$1,893.4 million in fiscal 2013. The decrease in revenue, including the impact of fiscal 2014 consisting of 52 weeks while fiscal 2013 consisted of 53 weeks, was primarily the result of lower demand primarily at our large enterprise customers, our continuing initiative to reduce exposure to customers with unfavorable business terms, and with respect to GAAP results \$3.8 million higher net staffing Unrecognized Revenue.

Direct Cost of Staffing Services Revenue: Direct cost of staffing services revenue in fiscal 2014 decreased \$268.2 million, or 16.5%, to \$1,359.0 million from \$1,627.2 million in fiscal 2013. This decrease was primarily the result of fewer contingent staff on assignment consistent with the related decrease in revenues and to a lesser extent by improved margins. Direct margin of Staffing Services revenue as a percent of proforma staffing revenue in 2014 was 14.9% from 14.1% in 2013 primarily resulting from our initiative focusing on achieving acceptable operating income and exiting or reducing business levels with customers where profitability or business terms are unfavorable, and higher margins on our call center, games testing and other project based revenue.

Selling, Administrative and Other Operating Costs: The segment's selling, administrative and other operating costs in fiscal 2014 decreased \$31.5 million, or 12.9%, to \$212.5 million from \$244.0 million in fiscal 2013. The first quarter of fiscal 2013 included a \$3.0 million indirect tax recovery related to multiple years. Adjusting for the indirect tax recovery, selling, administrative and other operating costs decreased \$34.5 million, or 14.0%, primarily from lower recruiting and sales and marketing costs, lower vendor management system development costs resulting from the divestiture of Procurestaff in the first quarter of 2014, and lower managed service program administrative costs. As a percent of proforma staffing revenue in 2014 these costs were 13.3% and 12.9% in 2013.

Restructuring Costs: Restructuring costs in fiscal 2014 were primarily comprised of workforce reductions resulting from the restructuring of our traditional staffing services and our divestiture of Procurestaff. Restructuring costs in fiscal 2013 were comprised of workforce reductions in our Staffing Services Segment in connection with our focus on achieving acceptable operating income from our traditional time and materials Staffing Services in North America and exiting or reducing business levels with customers where profitability or business terms are unfavorable.

Segment Operating Income: The segment's operating income in fiscal 2014 decreased \$1.7 million to \$26.0 million from \$27.7 million in fiscal 2013, however proforma operating income increased by \$2.1 million, or 9.4%, to \$23.5 million from \$21.4 million in fiscal 2013. This was the result of decreased revenue primarily at our large enterprise customers, lower costs resulting from the reorganization of our North American staffing operations and in response to the decline in traditional staffing revenues, partially offset by improved results in our call center, games testing and other project-based staffing, improved MSP results and lower costs as a result of the divestiture of Procurestaff. Without an indirect tax recovery of \$3.0 million in 2013 related to multiple years and approximately \$1.1 million of operating income from the 53<sup>rd</sup> week in 2013, operating results would have been an increase of \$2.4 million and the proforma operating income increase would have been \$6.2 million. The increase in proforma operating income is primarily due to a decrease in selling, administrative and other operating costs of \$34.5 million (exclusive of the indirect tax recovery in 2014) primarily resulting from lower revenues, although at higher direct margin rates, offset by a decrease in administrative and other operating costs.

### Other

*Net Revenue*: The segment's net revenue in fiscal 2014 decreased \$6.7 million, or 5.7%, to \$111.0 million from \$117.7 million in fiscal 2013. The decrease was due to lower publishing and printing revenue due to lower print orders and lower telecommunication infrastructure and security services revenue as we exited the government solutions business as reduced federal spending minimized the opportunity for growth, efficiencies and our ability to deliver profitability. These decreases

were partially offset by higher information technology infrastructure services revenue driven primarily by new customers and net expanded business with existing customers at billing rates that remained relatively consistent between the periods.

Cost of Other Revenue: The segment's cost of other revenue in fiscal 2014 decreased \$2.1 million, or 2.2%, to \$92.4 million million from \$94.5 million in fiscal 2013. The decrease was driven primarily by lower costs of publishing and printing revenue and lower telecommunication infrastructure and security services costs commensurate with the related revenue decreases, offset by increased costs related to increased revenue at slightly lower margins for our information technology infrastructure services.

Selling, Administrative and Other Operating Costs: The segment's selling, administrative and other operating costs in fiscal 2014 decreased \$2.4 million, or 11.3%, to \$18.6 million from \$21.0 million in fiscal 2013, primarily through lower administrative costs partially offset by higher selling costs associated with the higher information technology infrastructure services revenue.

Segment Operating Income (Loss): The segment's operating results decreased \$2.5 million in fiscal 2014 to a loss of \$0.8 million from income of \$1.7 million in fiscal 2013 primarily attributed to decreased results from our publishing and printing and telecommunication infrastructure and security services, partially offset by higher information technology infrastructure services income.

The following table presents selected Proforma Consolidated Statements of Operations data for each quarter for the fiscal year ended November 2, 2014 (certain reclassifications have been made in order to conform to the current year's presentation):

				Three Mor	iths Er	ıded			Y	ear Ended
(in thousands)	Fe	bruary 2, 2014		May 4, 2014	A	august 3, 2014	No	ovember 2, 2014	No	ovember 2, 2014
	(unaudited)		(unaudited)		(u	naudited)	(1	naudited)		
Net revenue	\$	421,628	\$	436,080	\$	422,649	\$	429,671	\$	1,710,028
Net non-GAAP proforma adjustment		1,045		(1,799)		(1,836)		(98)		(2,688)
Proforma total net revenue		422,673		434,281		420,813		429,573		1,707,340
Expenses										
Direct cost of staffing services revenue		339,796		344,922		337,285		337,045		1,359,048
Cost of other revenue		24,133		24,066		22,319		21,922		92,440
Selling, administrative and other operating costs		63,495		60,600		57,805		63,905		245,805
Amortization of purchased intangible assets		104		26		26		25		181
Restructuring costs		657		999		141		710		2,507
Restatement, investigations and remediation		4,668		593		_		_		5,261
Proforma operating income (loss)		(10,180)		3,075		3,237		5,966		2,098
Other income (expense), net		(410)		(1,216)		(930)		(391)		(2,947)
Income tax provision		1,047		2,277		738		1,164		5,226
Net income (loss) from continuing operations, net of income taxes		(11,637)		(418)		1,569		4,411		(6,075)
Loss from discontinued operations, net of income taxes		(4,392)		(4,876)		(3,885)		(2,448)		(15,601)
Proforma net income (loss)	\$	(16,029)	\$	(5,294)	\$	(2,316)	\$	1,963	\$	(21,676)

The following table presents selected Proforma Consolidated Statements of Operations data for each quarter for the fiscal year ended November 3, 2013 (certain reclassifications have been made in order to conform to the current year's presentation):

				Three Mon	iths Ei	ıded			Y	ear Ended
(in thousands)	Ja	nuary 27, 2013	A	April 28, 2013	,	July 28, 2013	No	ovember 3, 2013	No	ovember 3, 2013
	(u	naudited)	(unaudited)		(u	naudited)	(u	naudited)		<u>.</u>
Net revenue	\$	499,979	\$	500,972	\$	488,713	\$	527,808	\$	2,017,472
Net non-GAAP proforma adjustment		(1,301)		3,337		(5,767)		(2,341)		(6,072)
Proforma total net revenue		498,678		504,309		482,946		525,467		2,011,400
Expenses										
Direct cost of staffing services revenue		410,341		411,393		388,763		416,669		1,627,166
Cost of other revenue		21,938		23,131		23,205		26,245		94,519
Selling, administrative and other operating costs		66,460		70,691		68,005		71,763		276,919
Amortization of purchased intangible assets		131		131		123		126		511
Restructuring costs		285		133		141		222		781
Restatement, investigations and remediation		13,820		7,387		1,159		2,462		24,828
Proforma operating income (loss)		(14,297)		(8,557)		1,550		7,980		(13,324)
Other income (expense), net		(462)		(343)		(1,004)		(760)		(2,569)
Income tax provision (benefit)		1,883		2,199		(820)		(340)		2,922
Net income (loss) from continuing operations, net of income taxes		(16,642)		(11,099)	•	1,366		7,560		(18,815)
Loss from discontinued operations, net of income taxes		(1,749)		(3,025)		(5,077)		(8,281)		(18,132)
Proforma net loss	\$	(18,391)	\$	(14,124)	\$	(3,711)	\$	(721)	\$	(36,947)

# Consolidated Results of Continuing Operations and Financial Highlights (Fiscal 2013 vs. Fiscal 2012)

Results of Continuing Operations by Segment (Fiscal 2013 vs. Fiscal 2012)

	Year ended November 3, 2013						Year ended October 28, 2012								
(in thousands)	Total			Staffing Services	Other		Total			Staffing Services	Other				
Net Revenue	\$	2,017,472	\$	1,899,723	\$	117,749	\$	2,146,448	\$	2,027,601	\$	118,847			
Expenses															
Direct cost of staffing services revenue		1,627,166		1,627,166		_		1,731,595		1,731,595		_			
Cost of other revenue		94,519		_		94,519		95,572		_		95,572			
Selling, administrative and other operating costs		265,002		243,997		21,005		277,844		256,522		21,322			
Amortization of purchased intangible assets		511		34		477		523		47		476			
Restructuring costs		781		781		_		_		_		_			
Segment operating income		29,493		27,745		1,748		40,914		39,437		1,477			
Corporate general and administrative		11,917						13,444							
Gain on sale of building		_						(4,418)							
Restatement, investigations and remediation		24,828						42,906							
Operating (loss)		(7,252)						(11,018)							
Other income (expense), net		(2,569)						(3,305)							
Income tax provision		2,922						1,712							
Net loss from continuing operations	\$	(12,743)					\$	(16,035)							

# NON-GAAP PROFORMA TABLE

	Year ended November 3, 2013							Year ended October 28, 2012								
(in thousands)		Total		Staffing Services		Other		Total		Staffing Services	Other					
Net Revenue	\$	2,017,472	\$	1,899,723	\$	117,749	\$	2,146,448	\$	2,027,601	\$	118,847				
Recognition of previously unrecognized revenue		(11,166)		(11,166)		_		(30,090)		(30,090)		_				
Additions to unrecognized revenue		5,094		4,869		225		11,731		11,731		_				
Net non-GAAP proforma adjustment		(6,072)		(6,297)		225		(18,359)		(18,359)		_				
Proforma total net revenue		2,011,400		1,893,426		117,974		2,128,089		2,009,242		118,847				
Proforma total net revenue																
Direct cost of staffing services revenue		1,627,166		1,627,166		_		1,731,595		1,731,595		_				
Cost of other revenue		94,519		_		94,519		95,572		_		95,572				
Selling, administrative and other operating costs		265,002		243,997		21,005		277,844		256,522		21,322				
Amortization of purchased intangible assets		511		34		477		523		47		476				
Restructuring costs		781		781		_		_		_		_				
Non-GAAP proforma segment operating income		23,421		21,448		1,973		22,555		21,078		1,477				
Corporate general and administrative		11,917						13,444								
Gain on sale of building		_						(4,418)								
Restatement, investigations and remediation		24,828						42,906								
Non-GAAP proforma operating loss	_	(13,324)					_	(29,377)								
Other income (expense), net		(2,569)						(3,305)								
Income tax provision		2,922						1,712								
Non-GAAP proforma net loss from continuing operations	\$	(18,815)					\$	(34,394)								

### Consolidated Results of Continuing Operations (Fiscal 2013 vs. Fiscal 2012)

Net Revenue: Net revenue in fiscal 2013 decreased \$128.9 million to \$2,017.5 million from \$2,146.4 million in fiscal 2012, and proforma net revenue decreased by \$116.7 million, or 5.5%, to \$2,011.4 million from \$2,128.1 million in fiscal 2012. The change in revenue, including the impact of fiscal 2013 consisting of 53 weeks while fiscal 2012 consisted of 52 weeks, was primarily the result of decreased Staffing Services revenues of \$127.9 million (proforma of \$115.8 million) resulting from our increased focus on exiting or reducing business levels with customers where profitability or business terms are unfavorable, lower staffing levels at a few large customers related to their particular business demand level, slightly lower managed services revenue, and \$12.1 million higher recognition of previously Unrecognized Staffing Revenue.

Direct Cost of Staffing Services Revenue: Direct cost of Staffing Services revenue in fiscal 2013 decreased \$104.4 million, or 6.0%, to \$1,627.2 million from \$1,731.6 million in fiscal 2012. This decrease was primarily the result of fewer contingent staff on assignment and lower managed service program costs consistent with the related decrease in revenues. Direct margin of Staffing Services revenue as a percent of staffing revenue and proforma staffing revenue in fiscal 2013 was 14.3% and 14.1% from 14.6% and 13.8% in fiscal 2012, respectively. The direct margin improved by 0.3% primarily due to higher margins resulting from our initiative focusing on achieving acceptable operating income and exiting or reducing business levels with customers where profitability or business terms are unfavorable, offset by lower margins on our call center, games testing and other project based revenue. This improvement was offset in the GAAP percentage by 0.6% from the impact of the change in net Unrecognized Revenue.

Cost of Other Revenue: Cost of other revenue in fiscal 2013 decreased \$1.1 million, or 1.1%, to \$94.5 million from \$95.6 million in fiscal 2012. This decrease was primarily a result of decreased costs, although with higher margins, from our telecommunication infrastructure and security services offset by increased costs at slightly lower margins for our information technology infrastructure services.

*Selling, Administrative and Other Operating Costs*: Selling, administrative and other operating costs in fiscal 2013 decreased \$12.8 million, or 4.6%, to \$265.0 million from \$277.8 million in fiscal 2012. This decrease was primarily in our Staffing Services segment and included a \$3.0 million indirect tax recovery, although the expense decrease lagged the decrease in revenue.

Restructuring Costs: During fiscal 2013 we reduced headcount in our Staffing Services segment in connection with our focus on achieving acceptable operating income from our traditional time and materials Staffing Services in North America and exiting or reducing business levels with customers where profitability or business terms are unfavorable.

Restatement, Investigations and Remediations: Restatement, investigations and remediation were comprised of financial and legal consulting, audit, and related costs and in fiscal 2013 amounted to \$24.8 million compared to \$42.9 million in fiscal 2012. The decreased costs were a result of the resolution of the SEC investigation and completion of the restatement, audits and filing of delinquent SEC reports during 2013, compared with fiscal 2012 when significant efforts were expended on completing investigations, accounting and control assessments and auditing.

Operating Loss: Operating loss in fiscal 2013 of \$7.3 million included restatement, investigations and remediation expenses of \$24.8 million, restructuring costs of \$0.8 million, a \$3.0 million indirect tax recovery related to multiple years, and approximately \$1.1 million of operating income from the 53<sup>rd</sup> week in 2013. Without these items we would have had operating income of \$14.2 million and proforma operating income of \$8.2 million.

Operating loss in fiscal 2012 of \$11.0 million included restatement and associated investigation expenses of \$42.9 million. Without this item we would have had operating income of \$31.9 million and proforma operating income of \$13.5 million.

Operating loss and proforma operating loss were lower in fiscal 2013 than fiscal 2012 due to the above reasons as well as a gain on sale of building of \$4.4 million in 2012 with no similar gain in 2013 and a decrease in Staffing Services results of \$11.7 million primarily due to higher traditional staffing margins, although on lower revenues.

Other Income (Expense), net: Other expense in fiscal 2013 decreased \$0.7 million, or 22.3%, to \$2.6 million from \$3.3 million in fiscal 2012, primarily related to foreign exchange gains and losses.

*Income Tax Provision*: Income tax provision in fiscal 2013 amounted to \$2.9 million compared to a provision of \$1.7 million in fiscal 2012, primarily related to locations outside of the United States. We have a valuation allowance for substantially all United States domestic net deferred tax assets because our three-year cumulative loss raises significant doubt that future taxable income will be available to offset them.

### Results of Continuing Operations by Segments (Fiscal 2013 vs. Fiscal 2012)

### Staffing Services

Net Revenue: The segment's net revenue in fiscal 2013 decreased \$127.9 million to \$1,899.7 million from \$2,027.6 million in fiscal 2012, and proforma net revenue decreased by \$115.8 million, or 5.8%, to \$1,893.4 million from \$2,009.2 million in fiscal 2012. This decrease was primarily due to our increased focus on exiting or reducing business levels with customers where profitability or business terms are unfavorable, lower staffing levels at a few large customers related to their particular business demand level, slightly lower managed services revenue, and \$12.1 million higher recognition of previously Unrecognized Revenue.

Direct Cost of Staffing Services Revenue: Direct cost of Staffing Services revenue in fiscal 2013 decreased \$104.4 million, or 6.0%, to \$1,627.2 million from \$1,731.6 million in fiscal 2012. This decrease was primarily the result of fewer contingent staff on assignment and lower managed service program costs consistent with the related decrease in revenues. Direct margin of Staffing Services revenue as a percent of staffing revenue and proforma staffing revenue in fiscal 2013 was 14.3% and 14.1% from 14.6% and 13.8% in fiscal 2012, respectively. The direct margin improved by 0.3% primarily due to higher margins resulting from our initiative focusing on achieving acceptable operating income and exiting or reducing business levels with customers where profitability or business terms are unfavorable, offset by lower margins on our call center, games testing and other project-based revenue. This improvement was offset in the GAAP percentage by 0.6% from the impact of the change in net Unrecognized Revenue.

Selling, Administrative and Other Operating Costs: The segment's selling, administrative and other operating costs in fiscal 2013 decreased \$12.5 million, or 4.9%, to \$244.0 million from \$256.5 million in fiscal 2012. As a percent of staffing revenue and proforma staffing revenue in fiscal 2013 these costs were 12.8% and 12.9% from 12.7% and 12.8% in fiscal 2012, respectively. The decrease was primarily the result of reductions in selling, administrative and other operating costs including a \$3.0 million indirect tax recovery, although the expense decrease lagged the decrease in revenue.

Restructuring Costs: The segment's focus in fiscal 2013 on achieving acceptable operating income from our traditional time and materials staffing services in North America and exiting or reducing business levels with customers where profitability or business terms are unfavorable led to workforce re-alignments and reductions with costs for employee severance of \$0.8 million.

Segment Operating Income: The segment's operating income in fiscal 2013 decreased \$11.7 million to \$27.7 million from \$39.4 million in fiscal 2012, and proforma operating income increased by \$0.3 million, or 1.8%, to \$21.4 million from \$21.1 million in fiscal 2012. The change in operating income is primarily due to a \$3.0 million indirect tax recovery, lower traditional staffing revenue, although at higher margin ratios, and selling, administrative and other operating cost decreases lagging the decrease in revenue. GAAP results include \$12.1 million higher recognition of previously Unrecognized Revenue.

### Other

Net Revenue: The segment's net revenue in fiscal 2013 decreased \$1.1 million, or 0.9%, to \$117.7 million from \$118.8 million in fiscal 2012. The decrease was due to lower telecommunication infrastructure and security services revenue primarily due to lower volume of projects partially offset by higher information technology infrastructure services revenue driven primarily by a higher volume of business resulting primarily from new customers and to a lesser extent from net expanded business with existing customers at billing rates that remained relatively consistent between the periods.

Cost of Other Revenue: The segment's cost of other revenue in fiscal 2013 decreased \$1.1 million, or 1.1%, to \$94.5 million from \$95.6 million in fiscal 2012. The decrease was driven primarily by lower telecommunication infrastructure and security services costs as these costs were reduced commensurate with the related revenue decreases and the remaining projects achieved higher margins than in 2012, offset by higher information technology infrastructure services costs commensurate with the related higher revenues, although at slightly lower margins due to ramp-up costs associated with the new customers.

Selling, Administrative and Other Operating Costs: The segment's selling, administrative and other operating costs in fiscal 2013 decreased \$0.3 million, or 1.5%, to \$21.0 million from \$21.3 million in fiscal 2012, primarily through lower administrative costs partially offset by higher selling costs associated with the higher information technology infrastructure services revenue.

Segment Operating Income: The segment's operating income remained relatively flat at \$1.7 million in fiscal 2013 from \$1.5 million in fiscal 2012.

### Liquidity and Capital Resources

Our primary sources of liquidity are cash flows from operations and proceeds from short-term borrowing and credit facilities. We tend to pay down debt as our cash balances build. Conversely, when working capital needs increase we tend to use cash and cash equivalents available, and then access our securitization program. We believe that our available cash and our existing securitization program and credit facility are sufficient to cover our cash needs for the foreseeable future.

Cash flows from operating, investing and financing activities, as reflected in our Consolidated Statements of Cash Flows, are summarized in the following table:

(in thousands)	November 2, 2014	November 3, 2013			October 28, 2012
Net cash provided by (used in) operating activities	\$ 35,580	\$	(13,920)	\$	(25,222)
Net cash used in investing activities	(1,281)		(8,558)		(5,786)
Net cash provided by (used in) financing activities	(18,127)		25,295		30,355
Effect of exchange rate changes on cash and cash equivalents	(386)		1,376		(358)
Net cash used in discontinued operations	(17,513)		(19,563)		(17,071)
Net decrease in cash and cash equivalents	\$ (1,727)	\$	(15,370)	\$	(18,082)

### Fiscal Year Ended November 2, 2014 Compared to the Fiscal Year Ended November 3, 2013

#### Cash Flows - Operating Activities

For the year ended November 2, 2014, net cash flows related to continuing operations provided by operating activities was \$35.6 million (\$7.3 million used in connection with the restatement, investigations and remediation and \$42.9 million provided by all other operating activities), compared to net cash used of \$13.9 million (\$37.3 million used in connection with the restatement, investigations and remediation and \$23.4 million provided by all other operating activities) for fiscal 2013, an increase in net cash provided of \$49.5 million.

The cash related to continuing operations provided by operating activities in fiscal 2014, exclusive of changes in operating assets and liabilities, was \$9.0 million; the 2014 net loss from continuing operations of \$3.4 million included non-cash charges for depreciation and amortization of \$9.3 million, a deferred tax provision of \$2.3 million and share-based compensation expense of \$1.2 million. The cash used in operating activities in fiscal 2013, exclusive of changes in operating assets and liabilities, was \$1.1 million; the 2013 net loss from continuing operations of \$12.7 million included non-cash charges for depreciation and amortization of \$11.2 million.

Changes in operating assets and liabilities in fiscal 2014 provided \$26.6 million, principally due to a decrease in accounts receivable of \$34.7 million and prepaid insurance and other assets of \$8.8 million, partially offset by a decrease in the level of accrued expenses of \$13.3 million and income taxes of \$2.7 million. Changes in operating assets and liabilities in fiscal 2013 resulted in a \$12.9 million use of cash, net, principally due to a decrease in the level of accounts payable of \$30.1 million, prepaid insurance and other of \$9.4 million, accrued expenses of \$8.0 million, income taxes of \$7.0 million, and deferred revenue of \$6.7 million. These uses of cash were partially offset by a decrease in accounts receivable of \$37.1 million and restricted cash of \$10.8 million.

### Cash Flows - Investing Activities

Cash used in investing activities in fiscal 2014 was \$1.3 million, principally for the purchase of property, equipment and software totaling \$5.3 million partially offset by proceeds from the sale of software related assets of \$3.0 million, and net proceeds from sales of investments of \$0.9 million. Cash used in investing activities in fiscal 2013 was \$8.6 million, principally for the purchase of property, equipment and software totaling \$9.2 million partially offset by proceeds from disposals of \$0.3 million, and net proceeds from sales of investments of \$0.4 million.

### Cash Flows - Financing Activities

Net cash used in financing activities in fiscal 2014 was \$18.1 million, compared to \$25.3 million of cash provided by financing activities in fiscal 2013, a decrease of \$43.4 million. In fiscal 2014, the decrease in short-term borrowings for the accounts receivable securitization program and short-term facilities totaled \$38.6 million compared to an increase of \$22.3

million in fiscal 2013. We also decreased our collateral pledged for the lines of credit by \$21.3 million in fiscal 2014 compared to \$3.8 million in fiscal 2013.

### Fiscal Year Ended November 3, 2013 Compared to the Fiscal Year Ended October 28, 2012

### Cash Flows - Operating Activities

For the year ended November 3, 2013, net cash flows related to continuing operations used in operating activities were \$13.9 million (\$37.3 million used in connection with the restatement, investigations and remediation and \$23.4 million provided by all other operating activities), compared to net cash used of \$25.2 million (\$37.2 million used in connection with the restatement, investigations and remediation and \$12.0 million provided by all other operating activities) for fiscal 2012, a decrease in net cash used of \$11.3 million.

The cash related to continuing operations used in operating activities in fiscal 2013, exclusive of changes in operating assets and liabilities, was \$1.1 million; the 2013 net loss from continuing operations of \$12.7 million included non-cash charges for depreciation and amortization of \$11.2 million. The cash used in operating activities in fiscal 2012, exclusive of changes in operating assets and liabilities, was \$8.8 million; the 2012 net loss from continuing operations of \$16.0 million included non-cash charges for depreciation and amortization of \$11.8 million and a gain on dispositions of property, equipment and software of \$4.9 million.

Changes in operating assets and liabilities in fiscal 2013 resulted in a \$12.9 million use of cash, net, principally due to a decrease in the level of accounts payable of \$30.1 million, prepaid insurance and other of \$9.4 million, accrued expenses of \$8.0 million, income taxes of \$7.0 million, and deferred revenue of \$6.7 million. These uses of cash were partially offset by a decrease in accounts receivable of \$37.1 million and restricted cash of \$10.8 million. Changes in operating assets and liabilities in fiscal 2012 resulted in a \$16.4 million use of cash, net, principally due to an increase in the level of accounts receivable of \$17.4 million and a decrease in the level of accounts payable of \$12.2 million. These uses of cash were partially offset by a decrease in restricted cash related to customer contracts of \$13.6 million.

#### Cash Flows - Investing Activities

Cash used in investing activities in fiscal 2013 was \$8.6 million, principally for the purchase of property, equipment and software totaling \$9.2 million partially offset by proceeds from disposals of \$0.3 million, and net proceeds from sales of investments of \$0.4 million. Cash used in investing activities in fiscal 2012 was \$5.8 million, principally for the purchase of property, equipment and software totaling \$11.8 million partially offset by proceeds from disposals of \$7.7 million, \$1.8 million for acquisitions as well as the net proceeds from sales of investments of \$0.2 million.

### Cash Flows – Financing Activities

Net cash provided by financing activities in fiscal 2013 was \$25.3 million, compared to \$30.4 million for fiscal 2012, a decrease of \$5.1 million. In fiscal 2013, the increase in short-term borrowings for the accounts receivable securitization program and short-term facilities totaled \$22.3 million compared to \$32.5 million in fiscal 2012. We also decreased our collateral pledged for the lines of credit by \$3.8 million in fiscal 2013 compared to an increase of \$1.4 million in fiscal 2012.

### **Availability of Credit**

At November 2, 2014, we had short-term credit facilities that provided for borrowing and issuance of letters of credit of up to an aggregate of \$245.0 million, including our \$200.0 million accounts receivable securitization program ("Short-Term Financing Program") and our \$45.0 million revolving credit agreement ("Short-Term Credit Facility"). Available borrowing under the Short-Term Financing Program is based on eligible receivable levels. Borrowings under the Short-Term Credit Facility require full cash collateralization.

As of November 2, 2014, we had total outstanding short-term borrowings of \$128.5 million and were required to maintain \$10.4 million in cash collateral for certain outstanding short-term borrowings. At November 2, 2014, the available borrowing under the short-term borrowing facilities included \$27.4 million under the Short-Term Financing Program and \$36.5 million under the Short-Term Credit Facility.

### **Securitization Program**

The Short-Term Financing Program provided for a maximum of \$200.0 million of borrowing, with available borrowing based on eligible receivable levels, supported by a credit agreement secured by receivables from the Staffing Services business that are sold to a wholly-owned, consolidated, bankruptcy-remote subsidiary and are available first to satisfy the lender. Interest is charged on the sale of receivables based on a LIBOR index, and as of November 2, 2014 the program expiration date was December 31, 2016. The program is subject to termination under certain circumstances including the default rate on receivables, as defined, exceeding a specified threshold or the rate of collections on receivables failing to meet a specified threshold. At November 2, 2014, we were in compliance with the program covenants.

At November 2, 2014 and November 3, 2013, we had outstanding borrowing under the program of \$120.0 million and \$142.0 million, respectively, which bore a weighted average annual interest rate of 1.6% and 1.5%, respectively, inclusive of certain facility and program fees.

On December 12, 2014, we amended the agreement to extend the program termination date to December 31, 2017. In addition, the amendment increased the borrowing base of eligible receivables by including unbilled activity up to 15% of total eligible receivables, and receivables from customers with 61-95 payment terms up to a maximum of 5% of total eligible receivables.

### **Credit Facilities**

The Short-Term Credit Facility provides for borrowing in various currencies secured by cash collateral covering 105% of certain baseline amounts. The facility is subject to a facility fee and borrowings bear various interest rate options calculated using a combination of LIBOR and prime rates plus a margin over those rates. The facility expires on March 31, 2015. The Short-Term Credit Facility contains a covenant that limits cash dividends, capital stock purchases and redemptions in any one fiscal year to the greater of \$5.0 million or 50% of the prior year's consolidated net income, as defined. At November 2, 2014, we were in compliance with the facility covenants.

At November 2, 2014 and November 3, 2013, we had drawn under the facility \$8.5 million and \$22.3 million, respectively, in various currencies used to hedge our net investment in certain foreign subsidiaries. At November 2, 2014 and November 3, 2013, borrowings bore a weighted average annual interest rate of 1.8% and 2.2%, respectively, inclusive of the facility fee.

### **Off-Balance Sheet Arrangements**

There were no off-balance sheet transactions, arrangements or other relationships with unconsolidated entities or other persons in 2014 and 2013 that would have affected our liquidity or the availability of or requirements for capital resources.

### **Contractual Obligations and Other Contingent Commitments**

The contractual obligations presented in the tables below represent our estimates of future payments under fixed contractual obligations and commitments undertaken in the normal course of business. Change in our business needs, cancellation provisions, changing interest rates and other factors may result in actual payments differing from these estimates.

The following table summarizes our contractual cash obligations at November 2, 2014:

	Payments Due by Period													
(in thousands)		Total	I	Less Than 1 Year		1-3 Years		3-5 Years	After 5 Years					
Loan agreement	\$	8,127	\$	911	\$	2,060	\$	2,427	\$	2,729				
Interest on loan agreement		2,548		633		1,026		660		229				
Securitization program		120,000		120,000		_		_		_				
Notes payable to banks		8,506		8,506										
Total Debt (a)		136,633		129,417		2,060		2,427		2,729				
Operating leases		33,257		12,485		13,371		5,237		2,164				
Other		5,238		5,238		_				_				
<b>Total Contractual Cash Obligations</b>	\$	175,128	\$	147,140	\$	15,431	\$	7,664	\$	4,893				

<sup>(</sup>a) Total debt excludes interest on loan agreement

The Company's liability for uncertain tax positions of \$7.3 million as of November 2, 2014 is not reflected in the above contractual obligations table as we are not able to reasonably estimate the timing of payments in individual years.

### **Critical Accounting Policies and Estimates**

Management's discussion and analysis of our financial position and results of operations are based upon our Consolidated Financial Statements, which are included in Item 8 of this report and have been prepared in accordance with accounting principles generally accepted in the United States. The preparation of these financial statements requires management to make estimates, judgments, assumptions and valuations that affect the reported amounts of assets, liabilities, revenues and expenses and related disclosures. While management believes that its estimates, judgments and assumptions are appropriate, significant differences in actual experience or significant changes in assumptions may materially affect our future results. Management believes the critical accounting policies and areas that require the most significant estimates, judgments, assumptions or valuations used in the preparation of our financial statements are those summarized below.

### Revenue Recognition

Revenue is generally recognized when persuasive evidence of an arrangement exists, products have been delivered or services have been rendered, the fee is fixed or determinable, and collectability is reasonably assured. For arrangements within the scope of the multiple deliverable guidance, a deliverable constitutes a separate unit of accounting when it has stand-alone value and there are no customernegotiated refunds or return rights for the delivered elements. For multiple-element arrangements, comprised only of hardware products and related services or only services, we allocate revenue to each element in an arrangement based on a selling price hierarchy. The selling price for a deliverable is based on its vendor-specific objective evidence ("VSOE") if applicable, third-party evidence ("TPE") if VSOE is not available, or estimated selling price ("ESP"), if neither VSOE nor TPE is available. Total transaction revenue is allocated to the multiple elements based on each element's relative selling price compared to the total selling price.

We sometimes provide services despite a customer arrangement not yet being finalized, or continue to provide services under an expired arrangement while a revised contract is being finalized. In these cases revenue is deferred until arrangements are finalized or in some cases until cash is received, which causes some periods to include the expense of providing services although the related revenue is not recognized until a subsequent period. The cumulative revenue deferred for each arrangement is recognized in the period the revenue recognition criteria are met. The following paragraphs summarize the manner in which we account for specific transaction types.

### Staffing Services

Revenue is primarily derived from supplying contingent staff to our customers or providing other services on a time and material basis. Contingent staff primarily consist of contingent workers working under a contract for a fixed period of time or on a specific customer project. Revenue is also derived from permanent placement services, which is generally recognized after placements are made and when the fees are not contingent upon any future event.

Reimbursable costs, including those related to travel and out-of-pocket expenses, are also included in net revenue, and equivalent amounts of reimbursable costs are included in direct cost of staffing services revenue.

Under certain of our service arrangements, contingent staff is provided to customers through contracts involving other vendors or contractors. When we are the principal in the transaction and therefore the primary obligor for the contingent staff, it records the gross amount of the revenue and expense from the service arrangement. When we act only as an agent for the customer and is not the primary obligor for the contingent staff, it records revenue net of vendor or contractor costs.

We generally are the primary obligor when it is responsible for the fulfillment of the services under the contract, even if the contingent workers are neither our employees nor directly contracted by us. Usually in these situations the contractual relationship with the vendors and contractors is exclusively with us and we bear customer credit risk and generally has latitude in establishing vendor pricing and has discretion in vendor or contractor selection.

We generally are not the primary obligor when it provides comprehensive administration of multiple vendors for customers that operate significant contingent workforces, referred to as Managed Service Programs. We are considered an agent in these transactions if it does not have responsibility for the fulfillment of the services by the vendors or contractors (referred to as associate vendors). In such arrangements we are typically designated by its customers to be a facilitator of consolidated associate vendor billing and a processor of the payments to be made to the associate vendors on behalf of the customer. Usually in these situations the contractual relationship is between the customers, the associate vendors and us, with

the associate vendors being the primary obligor and assuming the customer credit risk and we generally earn negotiated fixed mark-ups and not having discretion in supplier selection.

Maintenance and Information Technology Infrastructure Services

Revenue from stand-alone post-contract support ("PCS"), hardware maintenance, and computer and network operations infrastructure services under fixed-price contracts is generally recognized ratably over the contract period, provided that all other revenue recognition criteria are met, and the cost associated with these contracts is recognized as incurred. For time and material contracts, the Company recognizes revenue and costs as services are rendered, provided that all other revenue recognition criteria are met.

Engineering and Construction Services

Revenue from performing engineering and construction services is recognized either on the completed contract method for those contracts that are of a short-term nature, or on the percentage-of-completion method, measuring progress using the cost-to-cost method, provided that all other revenue recognition criteria are met. Known or anticipated losses on contracts are provided for in the period they become evident. Claims and change orders that are in the process of being negotiated with customers for additional work or changes in the scope of work are included in the estimated contract value when it is deemed probable that the claim or change order will result in additional contract revenue and such amount can be reliably estimated.

#### Income Taxes

Income taxes are accounted for under the asset and liability method. Deferred tax assets and liabilities are recognized for the future tax consequences attributable to differences between the financial statement carrying amounts of existing assets and liabilities and their respective tax bases as well as for operating loss and tax credit carryforwards. Deferred tax assets and liabilities are measured using current tax laws and rates in effect for the years in which those temporary differences are expected to be recovered or settled. The effect on deferred tax assets and liabilities of a change in tax rates is recognized in income in the period that includes the enactment date. We must then assess the likelihood that our deferred tax assets will be realized. If we do not believe that it is more likely than not that our deferred tax assets will be realized, a valuation allowance is established. When a valuation allowance is increased or decreased, a corresponding tax expense or benefit is recorded.

Accounting for income taxes involves uncertainty and judgment in how to interpret and apply tax laws and regulations within our annual tax filings. Such uncertainties may result in tax positions that may be challenged and overturned by a tax authority in the future which would result in additional tax liability, interest charges and possible penalties. Interest and penalties are classified as a component of income tax expense.

We recognize the effect of income tax positions only if those positions are more likely than not of being sustained. Recognized income tax positions are measured at the largest amount that is greater than 50% likely of being realized upon ultimate settlement. Changes in recognition or measurement are reflected in the period in which the change in estimate occurs.

Realization of deferred tax assets is dependent upon reversals of existing taxable temporary differences, taxable income in prior carryback years, and future taxable income. Significant weight is given to positive and negative evidence that is objectively verifiable. A company's three-year cumulative loss position is significant negative evidence in considering whether deferred tax assets are realizable and the accounting guidance restricts the amount of reliance we can place on projected taxable income to support the recovery of the deferred tax assets. A valuation allowance has been recognized due to the uncertainty of realization of our loss carryforwards and other deferred tax assets. Management believes that the remaining deferred tax assets are more likely than not to be realized based upon consideration of all positive and negative evidence, including scheduled reversal of deferred tax liabilities and tax planning strategies determined on a jurisdiction-by-jurisdiction basis.

### Casualty Insurance Program

We purchase workers' compensation insurance through mandated participation in certain state funds, and the experience-rated premiums in these state plans relieve us of any additional liability. Liability for workers' compensation in all other states as well as automobile and general liability is insured under a retrospective experience-rated insurance program for losses exceeding specified deductible levels and we are self-insured for losses below the specified deductible limits.

We make payments to the insurance carrier based upon an estimate of the ultimate underlying exposure, such as the amount and type of labor utilized. The amounts are subsequently adjusted based on actual claims experience. The experience modification process includes establishing loss development factors, based on our historical claims experience as well as industry experience, and applying those factors to current claims information to derive an estimate of our ultimate claims liability. Adjustments to final paid amounts are determined as of a future date up to three years after the end of the respective

policy year, using the level of claims paid and incurred. Under the insurance program, any additional losses incurred greater than the policy deductible limit arising from claims associated with an insurance policy are absorbed by the insurer and not the Company.

We recognize expense and establish accruals for amounts estimated to fund incurred amounts up to the policy deductible, both reported and not yet reported, policy premiums and related legal and other costs. We develop estimates for losses incurred but not yet reported using actuarial principles and assumptions based on historical and projected claim incidence patterns, claim size and the length of time over which we expect to make payments. Actuarial estimates are updated as loss experience develops, additional claims are reported or settled and new information becomes available. Any changes in estimates are reflected in operating results in the period in which the estimates are changed.

### Medical Insurance Program

We are self-insured for a majority of our medical benefit programs for internal employees. Eligible contingent staff on assignment with customers are offered medical benefits through a fully insured program administered through a third party. While we provide the majority of medical benefits for internal staff through a self-insured arrangement with a third-party administrator, we also maintain insurance coverage for a portion of that medical program (primarily through HMOs) as well as the entire dental program. Employees contribute a portion of the cost of these medical benefit programs.

The liability for the self-insured medical benefits is limited on a per claimant basis through the purchase of stop-loss insurance. Our retained liability for the self-insured medical benefits is determined utilizing actuarial estimates of expected losses based on statistical analyses of historical data. Amounts contributed by employees and additional amounts necessary to fund the self-insured program administered by the third party are transferred to a 501(c)(9) employee welfare benefit trust. Accordingly, these amounts, other than the current liabilities for the employee contributions and expected loss amounts not yet remitted to the trust, do not appear on our consolidated balance sheets.

### Legal Contingencies

We are subject to certain legal proceedings as well as demands, claims and threatened litigation that arise in the normal course of our business. If the potential loss from any claim or legal proceeding is considered probable and the amount can be reasonably estimated, a liability and an expense are recorded for the estimated loss. Significant judgment is required in both the determination of probability and the determination of whether an exposure is reasonably estimable. As additional information becomes available, the Company will revise the estimates

In July 2013, Oracle Corporation brought suit against us alleging copyright infringement and related claims. The complaint alleges that our information technology infrastructure business provided customer installation services of software updates for Oracle's computer operating system software and system firmware without appropriate authorization or license. Oracle alleges that it provides customers with updates only if they have purchased support agreements covering servers on which updates will be installed. We have asserted defenses and counterclaims of anti-competitive practices and related claims. The matter is scheduled for trial to commence on August 3, 2015.

### **New Accounting Standards**

For additional information regarding new accounting guidance see our Summary of Significant Accounting Policies Note to our Consolidated Financial Statements.

# ITEM 7A. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK

Market risk is the potential economic gain or loss that may result from changes in market rates and prices. In the normal course of business, the Company's earnings, cash flows and financial position are exposed to market risks relating to the impact of interest rate changes, foreign currency exchange rate fluctuations and changes in the market value of financial instruments. We limit these risks through risk management policies and procedures, including the use of derivatives.

### Interest Rate Risk

We centrally manage our debt and investment portfolios considering investment opportunities and risks, tax consequences and overall financing strategies. At November 2, 2014, we had cash and cash equivalents on which interest income is earned at variable rates. At November 2, 2014, we also had credit lines with various domestic and foreign banks that provide for borrowings and letters of credit as well as a \$200.0 million accounts receivable securitization program to provide additional liquidity to meet our short-term financing needs.

The interest rates on these borrowings and financings are variable and, therefore, interest and other expense and interest income are affected by the general level of U.S. and foreign interest rates. Based upon the current levels of cash invested, notes payable to banks and utilization of the securitization program, on a short-term basis, a hypothetical 1-percentage-point increase in interest rates would have increased net interest expense by \$0.9 million in 2014 and a hypothetical 1 percent point decrease in interest rates would have decreased net interest expense by \$0.8 million in 2014.

We have a term loan with borrowings at fixed interest rates, and our interest expense related to this borrowing is not affected by changes in interest rates in the near term. The fair value of the fixed rate term loan was approximately \$9.0 million at November 2, 2014. The fair values were calculated by applying the appropriate fiscal year-end interest rates to our present streams of loan payments.

### Foreign Currency Risk

We have operations in several foreign countries and conduct business in the local currency in these countries. As a result, we have risk associated with currency fluctuations as the value of foreign currencies fluctuates against the dollar, in particular the British Pound, Euro, Canadian Dollar and Uruguayan Peso. These fluctuations impact reported earnings.

Fluctuations in currency exchange rates also impact the U.S. dollar amount of our net investment in foreign operations. The assets and liabilities of our foreign subsidiaries are translated into U.S. dollars at the exchange rates in effect at the fiscal year-end balance sheet date. Income and expenses accounts are translated at an average exchange rate during the year which approximates the rates in effect at the transaction dates. The resulting translation adjustments are recorded in stockholders' equity as a component of accumulated other comprehensive income. The U.S. dollar strengthened relative to many foreign currencies as of November 2, 2014 compared to November 3, 2013. Consequently, stockholders' equity decreased by \$1.2 million as a result of the foreign currency translation as of November 2, 2014.

To reduce exposure related to non-U.S. dollar denominated net investments and intercompany balances that may give rise to a foreign currency transaction gain or loss, we may enter into derivative and non-derivative financial instruments to hedge our net investment in certain foreign subsidiaries. We also may enter into forward foreign exchange contracts with third party banks to mitigate foreign currency risk. As of November 2, 2014 we had \$8.5 million of foreign currency denominated borrowings (primarily Euro) that were used as economic hedges against the Company's net investment in certain foreign operations and intercompany balances and no outstanding derivative forward exchange contracts. We do not designate and document these instruments as hedges under Accounting Standards Codification ("ASC") 815, *Derivatives and Hedging*, and as a result, gains and losses associated with these instruments are included in foreign exchange gain (loss), net in our consolidated statements of operations.

Based upon the current levels of net foreign assets, a hypothetical 10% devaluation of the U.S. dollar as compared to these currencies as of November 2, 2014 would result in an approximate \$2.7 million positive translation adjustment recorded in other comprehensive income within stockholders' equity. Conversely, a hypothetical 10% appreciation of the U.S. dollar as compared to these currencies as of November 2, 2014 would result in an approximate \$2.7 million negative translation adjustment recorded in other comprehensive income within stockholders' equity. We do not use derivative instruments for trading or other speculative purposes.

### **Equity Risk**

Our investments are exposed to market risk as it relates to changes in the market value. We hold investments primarily in mutual funds for the benefit of participants in our non-qualified deferred compensation plan, and changes in the market value of these investments result in offsetting changes in our liability under the non-qualified deferred compensation plans as the employees realize the rewards and bear the risks of their investment selections. At November 2, 2014, the total market value of these investments was \$5.5 million.

# ITEM 8. FINANCIAL STATEMENTS AND SUPPLEMENTARY DATA

Our financial statements and supplementary data are included at the end of this report beginning on page F-1. See the index appearing on the pages following this report.

# ITEM 9. CHANGES IN AND DISAGREEMENTS WITH ACCOUNTANTS ON ACCOUNTING AND FINANCIAL DISCLOSURE

None

## ITEM 9A. CONTROLS AND PROCEDURES

#### **Evaluation of Disclosure Controls and Procedures**

Based on an evaluation under the supervision and with the participation of the Company's management, our Chief Executive Officer and Chief Financial Officer have concluded that the Company's disclosure controls and procedures as defined in Rules 13a-15(e) and 15d-15(e) under the Securities Exchange Act of 1934, as amended (the "Exchange Act") were effective as of November 2, 2014 to provide reasonable assurance that information required to be disclosed by the Company in reports that it files or submits under the Exchange Act is (i) recorded, processed, summarized and reported within the time periods specified in the Securities and Exchange Commission rules and forms and (ii) accumulated and communicated to the Company's management, including our Chief Executive Officer and Chief Financial Officer, to allow timely decisions regarding required disclosure.

### Management's Annual Report on Internal Control over Financial Reporting

The Company's management is responsible for establishing and maintaining adequate internal control over financial reporting (as defined in Rule 13a-15(f) under the Exchange Act). Management conducted an assessment of the effectiveness of the Company's internal control over financial reporting based on the criteria set forth in Internal Control - Integrated Framework issued by the Committee of Sponsoring Organizations of the Treadway Commission (1992 framework). Based on the Company's assessment, management has concluded that its internal control over financial reporting was effective as of November 2, 2014 to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements in accordance with GAAP. The Company's independent registered public accounting firm, Ernst & Young LLP, has issued an audit report on the Company's internal control over financial reporting, which appears in this Form 10-K.

#### Changes in Internal Control Over Financial Reporting

There were no changes in our internal control over financial reporting during the quarter ended November 2, 2014 that materially affected, or are reasonably likely to materially affect, our internal control over financial reporting.

#### Inherent Limitations of Internal Control

Management, including the Company's Chief Executive Officer and Chief Financial Officer, does not expect that the Company's internal controls will prevent or detect all errors and all fraud. A control system, no matter how well designed and operated, can provide only reasonable, not absolute, assurance that the objectives of the control system are met. Further, the design of a control system must reflect the fact that there are resource constraints, and the benefits of controls must be considered relative to their costs. Because of the inherent limitations in all control systems, no evaluation of internal controls can provide absolute assurance that all control issues and instances of fraud, if any, have been detected. Also, any evaluation of the effectiveness of internal controls in future periods are subject to the risk that those internal controls may become inadequate because of changes in business conditions, or that the degree of compliance with the policies or procedures may deteriorate.

Report of Independent Registered Public Accounting Firm

The Board of Directors and Stockholders of Volt Information Sciences, Inc.

We have audited Volt Information Sciences, Inc. and subsidiaries' internal control over financial reporting as of November 2, 2014, based on criteria established in Internal Control-Integrated Framework issued by the Committee of Sponsoring Organizations of the Treadway Commission (1992 Framework) (the COSO criteria). Volt Information Sciences, Inc. and subsidiaries' management is responsible for maintaining effective internal control over financial reporting, and for its assessment of the effectiveness of internal control over financial reporting included in the accompanying Management's Report on Internal Control Over Financial Reporting. Our responsibility is to express an opinion on the company's internal control over financial reporting based on our audit.

We conducted our audit in accordance with the standards of the Public Company Accounting Oversight Board (United States). Those standards require that we plan and perform the audit to obtain reasonable assurance about whether effective internal control over financial reporting was maintained in all material respects. Our audit included obtaining an understanding of internal control over financial reporting, assessing the risk that a material weakness exists, testing and evaluating the design and operating effectiveness of internal control based on the assessed risk, and performing such other procedures as we considered necessary in the circumstances. We believe that our audit provides a reasonable basis for our opinion.

A company's internal control over financial reporting is a process designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles. A company's internal control over financial reporting includes those policies and procedures that (1) pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the company; (2) provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with generally accepted accounting principles, and that receipts and expenditures of the company are being made only in accordance with authorizations of management and directors of the company; and (3) provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use, or disposition of the company's assets that could have a material effect on the financial statements.

Because of its inherent limitations, internal control over financial reporting may not prevent or detect misstatements. Also, projections of any evaluation of effectiveness to future periods are subject to the risk that controls may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.

In our opinion, Volt Information Sciences, Inc. and subsidiaries, maintained in all material respects, effective internal control over financial reporting as of November 2, 2014, based on the COSO criteria.

We also have audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States), the consolidated balance sheet of Volt Information Sciences, Inc. and subsidiaries as of November 2, 2014 and November 3, 2013, and the related consolidated statements of operations, comprehensive loss, stockholders' equity, and cash flows for each of the three years in the period ended November 2, 2014 of Volt Information Sciences, Inc. and Subsidiaries and our report dated January 20, 2015 expressed an unqualified opinion thereon.

/s/ Ernst & Young LLP New York, New York

January 20, 2015

ITEM 9B. OTHER INFORMATION

None.

#### **PART III**

# ITEM 10. DIRECTORS, EXECUTIVE OFFICERS AND CORPORATE GOVERNANCE

The information required to be furnished pursuant to this item will be set forth under the captions "Proposal One: Election of Directors," "Executive Officers," "Corporate Governance," "Section 16(a) Beneficial Ownership Reporting Compliance" and "Miscellaneous — Available Information" in the Company's Proxy Statement for our 2015 Annual Meeting of Shareholders (the "Proxy Statement") or in an amendment to this Annual Report, which information is incorporated herein by reference.

# ITEM 11. EXECUTIVE COMPENSATION

The information required to be furnished pursuant to this item is incorporated by reference from the information set forth under the caption "Executive Compensation" in the Proxy Statement or in an amendment to this Annual Report, which information is incorporated herein by reference.

# ITEM 12. SECURITY OWNERSHIP OF CERTAIN BENEFICIAL OWNERS AND MANAGEMENT AND RELATED STOCKHOLDER MATTERS

The information required to be furnished pursuant to this item will be set forth under the caption "Security Ownership of Certain Beneficial Owners and Management" in the Proxy Statement or in an amendment to this Annual Report, which information is incorporated herein by reference.

# ITEM 13. CERTAIN RELATIONSHIPS AND RELATED TRANSACTIONS AND DIRECTOR INDEPENDENCE

The information required to be furnished pursuant to this item will be set forth under the captions "Transactions With Related Persons" and "Corporate Governance — Director Independence" in the Proxy Statement or in an amendment to this Annual Report, which information is incorporated herein by reference.

# ITEM 14. PRINCIPAL ACCOUNTING FEES AND SERVICES

The information required to be furnished pursuant to this item will be set forth under the caption "Principal Accountant Fees and Services" in the Proxy Statement or in an amendment to this Annual Report, which information is incorporated herein by reference.

#### PART IV

# ITEM 15. EXHIBITS, FINANCIAL STATEMENT SCHEDULES

## (a)(1) Financial Statements

The following documents are filed as a part of this report:

	Page No.
Report of Independent Registered Public Accounting Firm	<u>F-1</u>
Consolidated Statements of Operations	<u>F-2</u>
Consolidated Statements of Comprehensive Income (Loss)	<u>F-3</u>
Consolidated Balance Sheets	<u>F-4</u>
Consolidated Statements of Stockholders' Equity	<u>F-5</u>
Consolidated Statements of Cash Flows	<u>F-6</u>
Notes to Consolidated Financial Statements	<u>F-7</u>

### (a)(2) Financial Statement Schedules

All schedules have been omitted because the required information is included in the consolidated financial statements or the notes thereto, or because they are not required.

## (b) Exhibits - The following exhibits are filed as part of, or incorporated by reference into, this report:

Exhibits	Description
2.1	Asset Purchase Agreement, dated July 29, 2008, by and among YPG Directories, LLC, YPG Systems, LLC, and YPG Holdings Inc. and the Company, DataNational, Inc. and DataNational of Georgia, Inc. (incorporated by reference to Exhibit 2.1 to the Company's Annual Report on Form 10-K filed February 2, 2009; File No. 001-09232)
2.2	Membership Interest Purchase Agreement dated December 1, 2014, by and between VoltDelta, the Company and NewNet (incorporated by reference to Exhibit 2.1 to the Company's Current Report on Form 8-K filed December 5, 2014; File No. 001-09232)
3.1	Restated Certificate of Incorporation of the Company (incorporated by reference to Exhibit 3.1 to the Company's Annual Report on Form 10-K filed January 30, 1997; File No. 001-09232)
3.2	Certificate of Amendment to Certificate of Incorporation of the Company (incorporated by reference to Exhibit 99.1 to the Company's Current Report on Form 8-K filed April 11, 2007; File No. 001-09232)
3.3	Bylaws of the Company (incorporated by reference to Exhibit 3.2 to the Company's Current Report on Form 8-K filed March 11, 2009; File No. 001-09232)
4.1	Credit Agreement, dated February 28, 2008, by and among the Company, the Guarantors, the lenders party thereto, Bank of America, N.A., as administrative agent, swing line lender and L/C issuer, and JP Morgan Chase Bank, as syndication agent (incorporated by reference to Exhibit 4.1(p) to the Company's Current Report on Form 8-K filed March 5, 2008; File No. 001-09232)
4.2	First Amendment to Credit Agreement, dated September 11, 2009, by and among the Company, the Guarantors, the lenders party thereto, and Bank of America, N.A., as administrative agent, swing line lender and L/C issuer (incorporated by reference to Exhibit 4.1(q) to the Company's Current Report on Form 8-K filed September 17, 2009; File No. 001-09232)
4.3	Temporary Extension Agreement and Second Amendment to Credit Agreement, dated February 8, 2012, by and among the Company, the Guarantors, the lenders party thereto, and Bank of America, N.A., as administrative agent, swing line lender and L/C issuer (incorporated by reference to Exhibit 4.2(a) to the Company's Current Report on Form 8-K filed May 14, 2010; File No. 001-09232)
4.4	Third Amendment to Credit Agreement and Temporary Extension, dated May 10, 2010, by and among the Company, the Guarantors, the lenders party thereto, and Bank of America, N.A., as administrative agent, swing line lender and L/C issuer (incorporated by reference to Exhibit 4.2(b) to the Company's Current Report on Form 8-K filed May 14, 2010; File No. 001-09232)
4.5	Security Agreement, dated May 10, 2010, by and between the Company and Bank of America, N.A. (incorporated by reference to Exhibit 4.2(c) to the Company's Current Report on Form 8-K filed May 14, 2010; File No. 001-09232)
4.6	Fourth Amendment to Credit Agreement and First Amendment to Security Agreement, dated January 25, 2013, by and among the Company, the Guarantors, the lenders party thereto, and Bank of America, N.A., as administrative agent, swing line lender and L/C issuer (incorporated by reference to Exhibit 4.1(b) to the Company's Current Report on Form 8-K filed January 31, 2013; File No. 001-09232)
4.7	Amended and Restated Receivables Purchase Agreement dated June 3, 2008, by and among Volt Funding Corp., the various buyers and buyers agents, the Company, and PNC Bank, National Association (incorporated by reference to Exhibit 10.01 to the Company's Quarterly Report on Form 10-Q filed September 5, 2008; File No. 001-09232)
4.8	Amendment No. 2 to the Amended and Restated Receivables Purchase Agreement, dated January 7, 2009, by and among Volt Funding Corp., the Company, Market Street Funding LLC, Relationship Funding Company, LLC, PNC Bank, National Association, and Fifth Third Bank (incorporated by reference to Exhibit 10.1 to the Company's

- Current Report on Form 8-K filed January 13, 2009; File No. 001-09232)

  4.9 Letter Agreement, dated January 7, 2009, by and among PNC Bank, National Association, Fifth Third Bank, Volt Funding Corp., and the Company (incorporated by reference to Exhibit 10.2 to the Company's Current Report on Form 8-K filed January 13, 2009; File No. 001-09232)

  4.10 Amendment No. 3 to the Amended and Restated Receivables Purchase Agreement, dated September 30, 2009, by and among Volt Funding Corp., the Company, Market Street Funding LLC and PNC Bank, National Association (incorporated by reference to Exhibit 10.1 to the Company's Current Report on Form 8-K filed October 6, 2009; File No. 001-09232)

  4.11 Amendment No. 4 to the Amended and Restated Receivables Purchase Agreement, dated February 8, 2010, by and among Volt Funding Corp., the Company, Market Street Funding LLC and PNC Bank, National Association
- 4.11 Amendment No. 4 to the Amended and Restated Receivables Purchase Agreement, dated February 8, 2010, by and among Volt Funding Corp., the Company, Market Street Funding LLC and PNC Bank, National Association (incorporated by reference to Exhibit 4.1(a) to the Company's Current Report on Form 8-K filed May 14, 2010; File No. 001-09232)
- Amendment No. 5 to the Amended and Restated Receivables Purchase Agreement, dated May 10, 2010, by and among Volt Funding Corp., the Company, Market Street Funding LLC and PNC Bank, National Association (incorporated by reference to Exhibit 4.1(b) to the Company's Current Report on Form 8-K filed May 14, 2010; File No. 001-09232)
- 4.13 Amendment No. 6 to the Amended and Restated Receivables Purchase Agreement, dated December 3, 2010, by and among Volt Funding Corp., the Company, Market Street Funding LLC and PNC Bank, National Association (incorporated by reference to Exhibit 4.1(a) to the Company's Current Report on Form 8-K filed December 16, 2010; File No. 001-09232)
- 4.14 Amendment No. 7 to the Amended and Restated Receivables Purchase Agreement, dated March 16, 2011, by and among Volt Funding Corp., the Company, Market Street Funding LLC and PNC Bank, National Association (incorporated by reference to Exhibit 4.1 to the Company's Current Report on Form 8-K filed March 22, 2011; File No. 001-09232)
- 4.15 Amendment No. 8 to the Amended and Restated Receivables Purchase Agreement, dated January 27, 2012, by and among Volt Funding Corp., the Company, Market Street Funding LLC and PNC Bank, National Association (incorporated by reference to Exhibit 4.1(a) to the Company's Current Report on Form 8-K filed February 1, 2012; File No. 001-09232)
- 4.16 Amendment No. 9 to the Amended and Restated Receivables Purchase Agreement, dated August 31, 2012, by and among Volt Funding Corp., the Company, Market Street Funding LLC and PNC Bank, National Association (incorporated by reference to Exhibit 4.1(a) to the Company's Current Report on Form 8-K filed September 7, 2012; File No. 001-09232)
- Amendment No. 10 to the Amended and Restated Receivables Purchase Agreement, dated December 13, 2012, by and among Volt Funding Corp., the Company, Market Street Funding LLC and PNC Bank, National Association (incorporated by reference to Exhibit 4.1(a) to the Company's Current Report on Form 8-K filed December 17, 2012; File No. 001-09232)
- Amendment No. 11 to the Amended and Restated Receivables Purchase Agreement, dated January 30, 2013, by and among Volt Funding Corp., the Company, Market Street Funding LLC and PNC Bank, National Association (incorporated by reference to Exhibit 4.1(a) to the Company's Current Report on Form 8-K filed January 31, 2013; File No. 001-09232)
- Amendment No. 12 to the Amended and Restated Receivables Purchase Agreement, dated February 27, 2013, by and among Volt Funding Corp., the Company, Market Street Funding LLC and PNC Bank, National Association (incorporated by reference to Exhibit 4.1(a) to the Company's Current Report on Form 8-K filed March 4, 2013; File No. 001-09232)
- Amendment No. 13 to the Amended and Restated Receivables Purchase Agreement, dated March 14, 2013, by and among Volt Funding Corp., the Company, Market Street Funding LLC and PNC Bank, National Association (incorporated by reference to Exhibit 4.1(a) to the Company's Current Report on Form 8-K filed on March 14, 2013; File No. 001-09232)
- 4.21 Amendment No. 14 to the Amended and Restated Receivables Purchase Agreement, dated March 29, 2013, by and among Volt Funding Corp., the Company, Market Street Funding LLC and PNC Bank, National Association (incorporated by reference to Exhibit 4.1(a) to the Company's Current Report on Form 8-K filed on April 4, 2013; File No. 001-09232)
- 4.22 Amendment No. 15 to the Amended and Restated Receivables Purchase Agreement, dated May 3, 2013, by and among Volt Funding Corp., the Company, Market Street Funding LLC and PNC Bank, National Association (incorporated by reference to Exhibit 4.1(a) to the Company's Current Report on Form 8-K filed on April 29, 2013; File No. 001-09232)
- 4.23 Amendment No. 16 to the Amended and Restated Receivables Purchase Agreement, dated July 31, 2013, by and among Volt Funding Corp., the Company, Market Street Funding LLC and PNC Bank, National Association (incorporated by reference to Exhibit 4.1(a) to the Company's Current Report on Form 8-K filed on August 6, 2013; File No. 001-09232)
- 4.24 Amendment No. 18 to the Amended and Restated Receivables Purchase Agreement, dated December 27, 2013, by and among Volt Funding Corp., the Company, Market Street Funding LLC and PNC Bank, National Association (incorporated by reference to Exhibit 4.1(a) to the Company's Current Report on Form 8-K filed on January 3, 2014;

4.25	File No. 001-09232) Amendment No. 19 to the Amended and Restated Receivables Purchase Agreement, dated December 12, 2014, by and among Volt Funding Corp., the Company and PNC Bank, National Association (incorporated by reference to Exhibit 4.1 to the Company's Current Report on Form 8-K filed on December 15, 2014; File No. 001-09232)
10.1*	1995 Non-Qualified Stock Option Plan of the Company (incorporated by reference to Exhibit 10.1(b) to the Company's Annual Report on Form 10-K filed January 27, 1999; File No. 001-09232)
10.2*	2006 Incentive Stock Plan (incorporated by reference to Exhibit A to the Company's Proxy Statement filed February 27, 2007; File No. 001-09232)
10.3*	Form of Restricted Stock Agreement for Non-Employee Directors (incorporated by reference to Exhibit 10.01 to the Company's Quarterly Report on Form 10-Q filed June 8, 2007; File No. 001-09232)
10.4*	Form of Restricted Stock Grant Notice for Employees (incorporated by reference to Exhibit 10.4 to the Company's Annual Report on Form 10-K for the fiscal year ended October 31, 2010 filed April 9, 2013; File No. 001-09232)
10.5*	Form of Restricted Stock Unit Agreement (Option 1) (incorporated by reference to Exhibit 10.1 to the Company's Current Report on Form 8-K filed December 26, 2007; File No. 001-09232)
10.6*	Form of Restricted Stock Unit Agreement (Option 2) (incorporated by reference to Exhibit 10.2 to the Company's Current Report on Form 8-K filed December 26, 2007; File No. 001-09232)
10.7*	Form of Non-Qualified Stock Option Agreement (incorporated by reference to Exhibit 10.3 to the Company's Current Report on Form 8-K filed December 26, 2007; File No. 001-09232)
10.8*	Form of Non-Qualified Stock Option Agreement (incorporated by reference to Exhibit 99.1 to the Company's Current Report on Form 8-K filed April 13, 2009; File No. 001-09232)
10.9*	Employment Agreement, dated May 1, 1987, by and between the Company and Jerome Shaw (incorporated by reference to Exhibit 19.02 to the Company's Quarterly Report on Form 10-Q for the quarter ended May 1, 1987; File No. 001-09232)
10.10*	Amendment to Employment Agreement, dated January 3, 1989, by and between the Company and Jerome Shaw (incorporated by reference to Exhibit 10.4(a) to the Company's Annual Report on Form 10-K for the year ended October 28, 1989; File No. 001-09232)
10.11*	Employment Agreement, dated May 2, 1997, by and between the Company and James P. Schmitt (incorporated by reference to Exhibit 10.11 to the Company's Annual Report on Form 10-K for the fiscal year ended October 31, 2010 filed April 9, 2013; File No. 001-09232)
10.12*	Amendment to Employment Agreement, dated May 1, 2009, by and between the Company and James P. Schmitt (incorporated by reference to Exhibit 10.12 to the Company's Annual Report on Form 10-K for the fiscal year ended October 31, 2010 filed April 9, 2013; File No. 001-09232)
10.13*	Employment Agreement, dated December 26, 2012, by and between the Company and Ronald Kochman (incorporated by reference to Exhibit 10.1 to the Company's Current Report on Form 8-K filed December 28, 2012; File No. 001-09232)
10.14*	Employment Agreement, dated December 24, 2012, by and between the Company and James Whitney Mayhew (incorporated by reference to Exhibit 10.2 to the Company's Current Report on Form 8-K filed December 28, 2012; File No. 001-09232)
10.15*	Employment Agreement, entered into on or about August 5, 2005, by and between the Company and Thomas Daley (incorporated by reference to Exhibit 10.4(a) to the Company's Annual Report on Form 10-K filed January 18, 2006; File No. 001-09232)
10.16*	Amendment No. 1 to the Employment Agreement, dated April 6, 2006, by and between the Company and Thomas Daley (incorporated by reference to Exhibit 99.1 to the Company's Current Report on Form 8-K filed April 10, 2006; File No. 001-09232)
10.17*	Retirement Agreement, dated November 26, 2012, by and between the Company and Thomas Daley (incorporated by reference to Exhibit 10.1 to the Company's Current Report on Form 8-K filed November 28, 2012; File No. 001-09232)
10.18*	Employment Agreement, dated March 16, 2006, by and between the Company and Jack Egan (incorporated by reference to Exhibit 99.2 to the Company's Current Report on Form 8-K filed March 22, 2006; File No. 001-09232)
10.19*	Severance Agreement and General Release, dated May 24, 2012, by and between the Company and Jack Egan (incorporated by reference to Exhibit 10.1 to the Company's Current Report on Form 8-K filed May 31, 2012; File No. 001-09232)
10.20*	Retirement Agreement, dated May 29, 2012, by and between the Company and Howard Weinreich (incorporated by reference to Exhibit 10.2 to the Company's Current Report on Form 8-K filed May 31, 2012; File No. 001-09232)
10.21*	Consulting Agreement, dated May 29, 2012, by and between the Company and Howard Weinreich (incorporated by reference to Exhibit 10.3 to the Company's Current Report on Form 8-K filed May 31, 2012; File No. 001-09232)
10.22*	Form of Indemnification Agreement (incorporated by reference to Exhibit 10.01 to the Company's Quarterly Report on Form 10-Q filed September 9, 2005; File No. 001-09232)

10.23*	Form of Indemnification Agreement (incorporated by reference to Exhibit 10.4(b) to the Company's Annual Report on Form 10-K filed January 12, 2007; File No. 001-09232)
21	Subsidiaries of the Registrant
31.1	Certification of Chief Executive Officer pursuant to Rule 13a-14(a) of the Securities Exchange Act of 1934
31.2	Certification of Chief Financial Officer pursuant to Rule 13a-14(a) of the Securities Exchange Act of 1934
32.1	Certification of Chief Executive Officer and Chief Financial Officer pursuant to Rule 13a-14(b) of the Securities Exchange Act of 1934 and 18 U.S.C. Section 1350
101.INS	XBRL Instance Document.
101.SCH	XBRL Taxonomy Extension Schema Document.
101.CAL	XBRL Taxonomy Extension Calculation Linkbase Document.
101.DEF	XBRL Taxonomy Extension Definition Linkbase Document.
101.LAB	XBRL Taxonomy Extension Label Linkbase Document.
101.PRE	XBRL Taxonomy Extension Presentation Linkbase Document.

<sup>\*</sup> Management contracts and compensatory plans or arrangements required to be filed as an exhibit pursuant to Item 15(b) of Form 10-K.

#### **SIGNATURES**

Pursuant to the requirements of Section 13 or 15(d) of the Securities Exchange Act of 1934, as amended, the registrant has duly caused this Report to be signed on its behalf by the undersigned, thereunto duly authorized.

#### **VOLT INFORMATION SCIENCES, INC.**

Date: January 20, 2015

By: /s/ Ronald Kochman
Ronald Kochman
President and Chief Executive Officer
(Principal Executive Officer)

By: /s/ James Whitney Mayhew
James Whitney Mayhew
Senior Vice President and
Chief Financial Officer
(Principal Financial Officer and Principal Accounting Officer)

Pursuant to the requirements of the Securities Exchange Act of 1934, as amended, this Report has been signed below by the following persons on behalf of the registrant and in the capacities and on the dates indicated.

Date: January 20, 2015	By:	/s/ Ronald Kochman Ronald Kochman
		President, Chief Executive Officer and Director
Date: January 20, 2015	By:	/s/ Lloyd Frank Lloyd Frank
Date: January 20, 2015	By:	Director  /s/ Bruce G. Goodman  Bruce G. Goodman
Date: January 20, 2015	By:	/s/ Theresa A. Havell Theresa A. Havell
Date: January 20, 2015	Ву:	Director  /s/ Mark N. Kaplan  Mark N. Kaplan
Date: January 20, 2015	Ву:	Director /s/ Deborah Shaw
		Deborah Shaw Director
Date: January 20, 2015	Ву:	Jerome Shaw Jerome Shaw Executive Vice President and Director
Date: January 20, 2015	Ву:	/s/ William H. Turner William H. Turner Director
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#### **VOLT INFORMATION SCIENCES, INC. AND SUBSIDIARIES**

Report of Independent Registered Public Accounting Firm

The Board of Directors and Stockholders of Volt Information Sciences, Inc.

We have audited the accompanying consolidated balance sheets of Volt Information Sciences, Inc. and subsidiaries as of November 2, 2014 and November 3, 2013, and the related consolidated statements of operations, comprehensive loss, stockholders' equity, and cash flows for each of the three years in the period ended November 2, 2014. These financial statements are the responsibility of the Company's management. Our responsibility is to express an opinion on these financial statements based on our audits.

We conducted our audits in accordance with the standards of the Public Company Accounting Oversight Board (United States). Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

In our opinion, the financial statements referred to above present fairly, in all material respects, the consolidated financial position of Volt Information Sciences, Inc. and subsidiaries at November 2, 2014 and November 3, 2013, and the consolidated results of their operations and their cash flows for each of the three years in the period ended November 2, 2014, in conformity with U.S. generally accepted accounting principles.

We also have audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States), Volt Information Sciences, Inc. and subsidiaries' internal control over financial reporting as of November 2, 2014, based on criteria established in Internal Control-Integrated Framework issued by the Committee of Sponsoring Organizations of the Treadway Commission (1992 Framework) and our report dated January 20, 2015 expressed an unqualified opinion thereon.

/s/ Ernst & Young LLP New York, New York January 20, 2015

# **VOLT INFORMATION SCIENCES, INC. AND SUBSIDIARIES Consolidated Statements of Operations**

(In thousands, except per share amounts)

		Year ended				
		November 2, 2014		November 3, 2013		October 28, 2012
REVENUE:						
Staffing services revenue	\$	1,599,046	\$	1,899,723	\$	2,027,601
Other revenue		110,982		117,749		118,847
NET REVENUE		1,710,028		2,017,472		2,146,448
EXPENSES:		_				_
Direct cost of staffing services revenue		1,359,048		1,627,166		1,731,595
Cost of other revenue		92,440		94,519		95,572
Selling, administrative and other operating costs		245,805		276,919		291,288
Amortization of purchased intangible assets		181		511		523
Restructuring costs		2,507		781		_
Gain on sale of building		_		_		(4,418)
Restatement, investigations and remediation		5,261		24,828		42,906
TOTAL EXPENSES		1,705,242		2,024,724		2,157,466
OPERATING INCOME (LOSS)		4,786		(7,252)		(11,018)
OTHER INCOME (EXPENSE), NET:						
Interest income		267		912		615
Interest expense		(3,530)		(3,871)		(3,664)
Foreign exchange gain (loss), net		118		369		378
Other income (expense), net		198		21		(634)
TOTAL OTHER INCOME (EXPENSE), NET		(2,947)		(2,569)		(3,305)
INCOME (LOSS) FROM CONTINUING OPERATIONS BEFORE INCOME	<u> </u>					
TAXES		1,839		(9,821)		(14,323)
Income tax provision	_	5,226		2,922	_	1,712
NET LOSS FROM CONTINUING OPERATIONS		(3,387)		(12,743)		(16,035)
INCOME (LOSS) FROM DISCONTINUED OPERATIONS, NET OF INCOME TAXES		(15,601)		(18,132)		2,432
NET LOSS	\$	(18,988)	\$	(30,875)	•	(13,603)
PER SHARE DATA:	Ф	(10,900)	Ф	(30,673)	<b>3</b>	(13,003)
Basic:						
Loss from continuing operations	\$	(0.16)	\$	(0.61)	\$	(0.77)
Income (loss) from discontinued operations	Ψ	(0.75)	Ψ	(0.87)	Ψ	0.12
Net loss	\$	(0.91)	\$	(1.48)	\$	(0.65)
Weighted average number of shares	Ψ	20,863	Ψ	20,826		20,813
Diluted:		20,003		20,020		20,015
Loss from continuing operations						
	\$	(0.16)	\$	(0.61)	\$	(0.77)
Income (loss) from discontinued operations		(0.75)		(0.87)		0.12
Net loss	\$	(0.91)	\$	(1.48)	\$	(0.65)
Weighted average number of shares		20,863		20,826		20,813
-		,		,		,

# VOLT INFORMATION SCIENCES, INC. AND SUBSIDIARIES Consolidated Statements of Comprehensive Loss

(in thousands)

	Year ended					
	November 2, 2014			ovember 3, 2013	October 28, 2012	
Net loss	\$	(18,988)	\$	(30,875)	\$	(13,603)
Other comprehensive loss:						
Foreign currency translation adjustments net of taxes of \$0, \$0, and \$0, respectively		(1,158)		(2,531)		(671)
Unrealized gain on marketable securities net of taxes of \$0, \$0, and \$0, respectively		1		27		3
Total other comprehensive loss		(1,157)		(2,504)		(668)
Comprehensive loss	\$	(20,145)	\$	(33,379)	\$	(14,271)

## VOLT INFORMATION SCIENCES, INC. AND SUBSIDIARIES

## **Consolidated Balance Sheets**

(In thousands, except share amounts)

	Nove	ember 2, 2014	N	ovember 3, 2013
ASSETS				
CURRENT ASSETS:				
Cash and cash equivalents	\$	9,105	\$	9,846
Restricted cash		26,893		47,356
Short-term investments		5,543		6,144
Trade accounts receivable, net of allowances of \$868 and \$1,693, respectively		248,101		282,571
Recoverable income taxes		18,311		15,030
Prepaid insurance		13,763		14,105
Other current assets		12,492		18,716
Assets held for sale		24,220		30,618
TOTAL CURRENT ASSETS		358,428		424,386
Prepaid insurance and other assets, excluding current portion		31,378		36,039
Property, equipment and software, net		26,304		32,526
Purchased intangible assets, net and goodwill		8,222		8,389
TOTAL ASSETS	\$	424,332	\$	501,340
LIABILITIES AND STOCKHOLDERS' EQUITY				
CURRENT LIABILITIES:				
Accrued compensation	\$	41,182	\$	51,438
Accounts payable	Ψ	55,873	Ψ	55,138
Accrued taxes other than income taxes		17,099		18,842
Accrued insurance and other		39,104		37,813
Deferred revenue, net, current portion		3,491		4,205
Short-term borrowings, including current portion of long-term debt		129,417		168,114
Liabilities held for sale		19,126		26,690
TOTAL CURRENT LIABILITIES		305,292		362,240
Accrued insurance, excluding current portion		10,524		12,444
Deferred revenue, net, excluding current portion		87		46
Income taxes payable, excluding current portion		8,556		7,892
Deferred income taxes		1,263		350
Long-term debt, excluding current portion		7,216		8,127
TOTAL LIABILITIES		332,938		391,099
Commitments and contingencies				
STOCKHOLDERS' EQUITY:				
Preferred stock, par value \$1.00; Authorized - 500,000 shares; Issued - none		_		_
Common stock, par value \$0.10; Authorized - 120,000,000 shares; Issued - 23,610,103 and 23,536,769, respectively; Outstanding - 20,922,796 and 20,849,462, respectively		2,361		2,354
Paid-in capital		73,194		72,003
Retained earnings		64,119		83,007
Accumulated other comprehensive loss		(6,400)		(5,243)
Treasury stock, at cost; 2,687,307 shares		(41,880)		(41,880)
TOTAL STOCKHOLDERS' EQUITY		91,394		110,241
TOTAL LIABILITIES AND STOCKHOLDERS' EQUITY	\$	424,332	\$	501,340

## VOLT INFORMATION SCIENCES, INC. AND SUBSIDIARIES

## Consolidated Statements of Stockholders' Equity

(In thousands, except number of share data)

Common Stock \$0.10 Par Value

	Shares	Amount	Paid-in Capital	Retained Earnings	Accumulated Other Comprehensive Loss	Treasury Stock	Total Stockholders' Equity
BALANCE AT OCTOBER 30, 2011	23,500,103	\$ 2,350	\$ 71,464	\$ 126,800	\$ (2,071)	\$ (41,880)	\$ 156,663
Net loss	_	_	_	(13,603)	_	_	(13,603)
Share based compensation expense	_	_	127	_	_	_	127
Other	_	_	_	598	_	_	598
Other comprehensive loss	_	_	_	_	(668)	_	(668)
BALANCE AT OCTOBER 28, 2012	23,500,103	2,350	71,591	113,795	(2,739)	(41,880)	143,117
Net loss	_	_	_	(30,875)	_		(30,875)
Share based compensation expense and issuance of related common stock	36,666	4	412	_	_	_	416
Other	_	_	_	87	_	_	87
Other comprehensive loss	_	_	_	_	(2,504)	_	(2,504)
BALANCE AT NOVEMBER 3, 2013	23,536,769	2,354	72,003	83,007	(5,243)	(41,880)	110,241
Net loss	_	_	_	(18,988)	_	_	(18,988)
Share based compensation expense and issuance of related common stock	73,334	7	1,191	_	_	_	1,198
Other	_	_	_	100	_	_	100
Other comprehensive loss		_	_	_	(1,157)	_	(1,157)
BALANCE AT NOVEMBER 2, 2014	23,610,103	\$ 2,361	\$ 73,194	\$ 64,119	\$ (6,400)	\$ (41,880)	\$ 91,394
				•	•		•

# **VOLT INFORMATION SCIENCES, INC. AND SUBSIDIARIES Consolidated Statements of Cash Flows**

(In thousands)

	Year ended					
	No	vember 2, 2014	No	ovember 3, 2013	Oc	tober 28, 2012
CASH FLOWS FROM OPERATING ACTIVITIES:						
Net loss	\$	(18,988)	\$	(30,875)	\$	(13,603)
Income (loss) from discontinued operations, net of income taxes		(15,601)		(18,132)		2,432
Net loss from continuing operations		(3,387)		(12,743)		(16,035)
Adjustments to reconcile net loss to cash provided by (used in) operating activities:						
Depreciation and amortization		9,323		11,169		11,819
Provisions (release) of doubtful accounts and sales allowances		(132)		488		(69)
Unrealized foreign currency exchange loss (gain)		(408)		(393)		(272
Loss (gain) on dispositions of property, equipment and software		55		(88)		(4,930
Deferred income tax provision (benefit)		2,288		101		571
Share-based compensation expense		1,198		416		127
Change in operating assets and liabilities:						
Trade accounts receivable		34,686		37,144		(17,429
Restricted cash related to customer contracts		(886)		10,775		13,614
Prepaid insurance and other assets		8,830		(9,420)		(331
Accounts payable		1,018		(30,068)		(12,192
Accrued expenses		(13,258)		(8,018)		3,590
Deferred revenue, net		(894)		(6,694)		(5,426
Other liabilities		(123)		404		(79
Income taxes		(2,730)		(6,993)		1,820
Net cash provided by (used in) operating activities		35,580		(13,920)		(25,222
CASH FLOWS FROM INVESTING ACTIVITIES:						
Sales of investments		1,407		2,251		1,920
Purchases of investments		(507)		(1,894)		(1,696
Proceeds from sale of software related assets		3,000		_		_
Acquisitions, net		_		_		(1,822
Proceeds from sales of property, equipment and software		86		312		7,658
Purchases of property, equipment, and software		(5,267)		(9,227)		(11,846
Net cash used in investing activities		(1,281)	_	(8,558)		(5,786
CASH FLOWS FROM FINANCING ACTIVITIES:			_	(, ,		
(Increase) decrease in cash restricted as collateral for borrowings		21,349		3,796		(1,391
Net change in short-term borrowings		(38,637)		22,334		32,454
Repayment of long-term debt		(839)		(835)		(708
Net cash provided by (used in) financing activities	_	(18,127)		25,295		30,355
Effect of exchange rate changes on cash and cash equivalents		(386)		1,376		(358
CASH FLOWS FROM DISCONTINUED OPERATIONS:		(500)		1,570		(330
Cash flow from operating activities		(16,735)		(17,168)		(15,215
Cash flow from investing activities		(778)		(2,395)		(1,856
Net cash used in discontinued operations		(17,513)		(19,563)		(17,071
Net decrease in cash and cash equivalents		(1,727)		(15,370)		(18,082
Cash and cash equivalents, beginning of year		9,846		24,415		36,685
Change in cash from discontinued operations		986		801		5,812
Cash and cash equivalents, end of year	\$	9,105	\$		\$	24,415
Cash paid during the year:	4	7,100		2,010		21,113
Interest expense	e .	2 520	¢.	2.025	<b>C</b>	2000
•	\$	3,539	\$	· ·	\$	2,866 2,286
Income taxes	\$	4,948	\$	· ·	\$	

#### NOTE 1: Summary of Business and Significant Accounting Policies

Volt Information Sciences, Inc. (the "Company") is an international provider of staffing services (traditional time and materials based as well as project based), information technology, telecommunication infrastructure and security services, and telephone directory publishing and printing in Uruguay. Our staffing services consists of workforce solutions that include providing contingent personnel, personnel recruitment services, and managed staffing services programs supporting primarily professional administration, technical, information technology and engineering positions. Our project-based staffing assists with individual customer assisgnments as well as customer care call centers and gaming industry quality assurance testing services, and our managed service programs consist of managing the procurement and on-boarding of contingent workers for multiple providers. Our information technology infrastructure services provide server, storage, network and desktop IT hardware maintenance, data center and network monitoring and operations. The Company was incorporated in New York in 1957. The Company's stock is traded on the NYSE MKT under the symbol "VISI".

#### (a) Fiscal Year

The Company's fiscal year ends on the Sunday nearest October 31st. The 2014 and 2012 fiscal years consisted of 52 weeks, while the 2013 fiscal year end consisted of 53 weeks. As a result, the fourth quarter of fiscal 2013 included an additional week.

#### (b) Consolidation

The consolidated financial statements include the accounts of the Company and all subsidiaries over which the Company exercises control. All intercompany balances and transactions have been eliminated in consolidation. The Company accounts for investments over which it has significant influence but not a controlling financial interest using the equity method of accounting.

# (c) Use of Estimates

The preparation of consolidated financial statements in conformity with accounting principles generally accepted in the United States requires management to make estimates and assumptions that affect the amounts reported in the financial statements and accompanying notes. On an ongoing basis, the Company evaluates its estimates, assumptions and judgments, including those related to revenue recognition, allowance for doubtful accounts, contract costing and reserves, valuation of goodwill, intangible assets and other long-lived assets, business combinations, stock compensation, employee benefit plans, restructuring accruals, income taxes and related valuation allowances and loss contingencies. Actual results could differ from those estimates and changes in estimates are reflected in the period in which they become known.

### (d) Revenue Recognition

Revenue is generally recognized when persuasive evidence of an arrangement exists, products have been delivered or services have been rendered, the fee is fixed or determinable, and collectability is reasonably assured. For arrangements within the scope of the multiple-deliverable guidance, a deliverable constitutes a separate unit of accounting when it has stand-alone value and there are no customernegotiated refunds or return rights for the delivered elements. For multiple-element arrangements, composed only of hardware products and related services or only services, we allocate revenue to each element in an arrangement based on a selling price hierarchy. The selling price for a deliverable is based on its vendor-specific objective evidence ("VSOE") if applicable, third-party evidence ("TPE") if VSOE is not available, or estimated selling price ("ESP"), if neither VSOE nor TPE is available. Total transaction revenue is allocated to the multiple elements based on each element's relative selling price compared to the total selling price.

Services are sometimes provided despite a customer arrangement not yet being finalized. In these cases revenue is deferred until arrangements are finalized or in some cases until cash is received. The cumulative revenue deferred for each arrangement is recognized in the period the revenue recognition criteria are met. The following revenue recognition policies define the manner in which the Company accounts for specific transaction types:

## Staffing Services

Revenue is primarily derived from supplying contingent staff to the Company's customers or providing other services on a time and material basis. Contingent staff primarily consist of contingent workers working under a contract for a fixed period of time or on a specific customer project. Revenue is also derived from permanent placement services, which is generally recognized after placements are made and when the fees are not contingent upon any future event.

Reimbursable costs, including those related to travel and out-of-pocket expenses, are also included in net revenue, and equivalent amounts of reimbursable costs are included in direct cost of staffing services revenue.

Under certain of the Company's service arrangements, contingent staff is provided to customers through contracts involving other vendors or contractors. When the Company is the principal in the transaction and therefore the primary obligor for the contingent staff, it records the gross amount of the revenue and expense from the service arrangement. When the Company acts only as an agent for the customer and is not the primary obligor for the contingent staff, it records revenue net of vendor or contractor costs.

The Company is generally the primary obligor when it is responsible for the fulfillment of the services under the contract, even if the contingent workers are neither employees of the Company nor directly contracted by the Company. Usually in these situations the contractual relationship with the vendors and contractors is exclusively with the Company and the Company bears customer credit risk and generally has latitude in establishing vendor pricing and has discretion in vendor or contractor selection.

The Company is generally not the primary obligor when it provides comprehensive administration of multiple vendors for customers that operate significant contingent workforces, referred to as Managed Service Programs. The Company is considered an agent in these transactions if it does not have responsibility for the fulfillment of the services by the vendors or contractors (referred to as associate vendors). In such arrangements the Company is typically designated by its customers to be a facilitator of consolidated associate vendor billing and a processor of the payments to be made to the associate vendors on behalf of the customer. Usually in these situations the contractual relationship is between the customers, the associate vendors and the Company, with the associate vendors being the primary obligor and assuming the customer credit risk and the Company generally earning negotiated fixed mark-ups and not having discretion in supplier selection.

Maintenance and Information Technology Infrastructure Services

Revenue from stand-alone post-contract support ("PCS"), hardware maintenance, and computer and network operations infrastructure services under fixed-price contracts is generally recognized ratably over the contract period, provided that all other revenue recognition criteria are met, and the cost associated with these contracts is recognized as incurred. For time and material contracts, the Company recognizes revenue and costs as services are rendered, provided that all other revenue recognition criteria are met.

Engineering and Construction Services

Revenue from performing engineering and construction services is recognized either on the completed contract method for those contracts that are of a short-term nature, or on the percentage-of-completion method, measuring progress using the cost-to-cost method, provided that all other revenue recognition criteria are met. Known or anticipated losses on contracts are provided for in the period they become evident. Claims and change orders that are in the process of being negotiated with customers for additional work or changes in the scope of work are included in the estimated contract value when it is deemed probable that the claim or change order will result in additional contract revenue and such amount can be reliably estimated.

# (e) Expense Recognition

Direct Cost of Staffing Services Revenue

Direct Cost of Staffing Services Revenue consists primarily of contingent worker payroll, related employment taxes and benefits, and the cost of facilities used by contingent workers in fulfilling assignments and projects for staffing services customers, including reimbursable costs. Indirect cost of staffing services revenue is included in Selling, Administrative and Other Operating Costs. The direct costs differ from the selling, administrative and other operating costs in that they arise specifically and directly from the actions of providing staffing services to customers.

Cost of Other Revenue

Cost of Other Revenue consists of the direct and indirect cost of providing non-staffing services, which include payroll and related employment taxes, benefits, materials, and equipment costs.

Selling, Administrative and Other Operating Costs

Selling, Administrative and Other Operating Costs primarily relate to the Company's selling and administrative efforts as well as the indirect costs associated with providing staffing services.

Restatement, Investigations and Remediation

The Company previously restated its Consolidated Financial Statements for the fiscal year-ended November 2, 2008, with the restated financial statements issued during fiscal year 2013. The costs incurred were comprised of financial and legal consulting, audit and related costs of the restatement, related investigations and completion of delayed filings during fiscal year 2014 required under SEC regulations.

# (f) Comprehensive Income (Loss)

Comprehensive income (loss) is the net income (loss) of the Company combined with other changes in stockholders' equity not involving ownership interest changes. For the Company, such other changes include foreign currency translation and mark-to-market adjustments related to available-for-sale securities.

#### (g) Cash and Cash Equivalents

The Company considers all highly liquid investments with a maturity of three months or less when purchased to be cash equivalents.

### (h) Short-Term Investments and Related Deferred Compensation, Net

The Company has a nonqualified deferred compensation and supplemental savings plan that permits eligible employees to defer a portion of their salary. The employee salary deferral is invested in short-term investments corresponding to the employees' investment selections, primarily mutual funds, which are held in a trust and are reported at current market prices. The liability associated with the nonqualified deferred compensation and supplemental savings plan consists of participant deferrals and earnings thereon, and is reflected as a current liability within accrued compensation in an amount equal to the fair value of the underlying short-term investments held in the plan. Changes in asset values result in offsetting changes in the liability as the employees realize the rewards and bear the risks of their investment selections.

## (i) Property, Equipment and Software,

Property and equipment are stated at cost and depreciation is calculated on the straight-line method over the estimated useful lives of the assets. Costs for software that will be used for internal purposes and incurred during the application development stage are capitalized and amortized to expense over the estimated useful life of the underlying software. Training and maintenance costs are expensed as incurred.

The major classifications of property, equipment and software, including their respective expected useful lives, consisted of the following:

Buildings	25 to 32 years
Machinery and Equipment	3 to 15 years
Leasehold improvements	Shorter of length of lease or life of the asset
Software	3 to 7 years

Property, equipment and software are reviewed for impairment whenever events or changes in circumstances indicate that the carrying amount of an asset may not be recoverable or it is no longer probable that software development will be completed. If circumstances require a long-lived asset or asset group be reviewed for possible impairment, the Company first compares undiscounted cash flows expected to be generated by each asset or asset group to its carrying value. If the carrying value of the long-lived asset or asset group is not recoverable on an undiscounted cash flow basis, an impairment is recognized to the extent that the carrying value exceeds the fair value.

#### (j) Purchased Intangible Assets, Net and Goodwill

Intangible Assets

Intangible assets with finite useful lives consist primarily of customer relationships which are amortized on a straight line basis over 5 to 8 years. Intangible assets with finite useful lives are reviewed for impairment and the useful lives are reassessed whenever events or changes in circumstances indicate that the carrying amount of an asset may not be recoverable. If circumstances require a long-lived asset or asset group be tested for possible impairment, the Company first compares undiscounted cash flows expected to be generated by that asset or asset group to its carrying value. If the carrying value of the long-lived asset or asset group is not recoverable on an undiscounted cash flow basis, an impairment is recognized to the extent that the carrying value exceeds its fair value.

#### Goodwill

Goodwill represents the future economic benefits arising from assets acquired in a business combination that are not individually identified and separately recognized. In 2011, the Company adopted the method of assessing goodwill for possible impairment permitted by Accounting Standards Update ("ASU") No. 2011-08, *Intangibles – Goodwill and Other*, as described in the following paragraph.

The Company first assesses the qualitative factors for reporting units that carry goodwill. If the qualitative assessment results in a conclusion that it is more likely than not that the fair value of a reporting unit exceeds the carrying value, then no further testing is performed for that reporting unit.

When a qualitative assessment is not used, or if the qualitative assessment is not conclusive and it is necessary to calculate fair value of a reporting unit, then the impairment analysis for goodwill is performed at the reporting unit level using a two-step approach. The first step of the goodwill impairment test is used to identify potential impairment by comparing the fair value of a reporting unit with its carrying amount, including goodwill utilizing an enterprise-value based premise approach. If the fair value of the reporting unit exceeds its carrying value, step two does not need to be performed.

If the fair value of the reporting unit is less than its carrying value, an indication of goodwill impairment exists for the reporting unit and the entity must perform step two of the impairment test (measurement). Under step two, an impairment loss is recognized for any excess of the carrying amount of the reporting unit's goodwill over the implied fair value of that goodwill. The implied fair value of goodwill is determined by allocating the fair value of the reporting unit in a manner similar to a purchase price allocation and the residual fair value after this allocation is the implied fair value of the reporting unit goodwill. Fair value of the reporting unit is determined by using various valuation techniques including income (discounted cash flow), market and/or consideration of recent and similar purchase acquisition transactions.

The Company performs its annual impairment review of goodwill in its second fiscal quarter and when a triggering event occurs between annual impairment tests.

#### (k) Income Taxes

Income taxes are accounted for under the asset and liability method. Deferred tax assets and liabilities are recognized for the future tax consequences attributable to differences between the financial statement carrying amounts of existing assets and liabilities and their respective tax bases as well as for operating loss and tax credit carryforwards. Deferred tax assets and liabilities are measured using current tax laws and rates in effect for the years in which those temporary differences are expected to be recovered or settled. The effect on deferred tax assets and liabilities of a change in tax rates is recognized in income in the period that includes the enactment date. The Company must then assess the likelihood that its deferred tax assets will be realized. If the Company does not believe that it is more likely than not that its deferred tax assets will be realized, a valuation allowance is established. When a valuation allowance is increased or decreased, a corresponding tax expense or benefit is recorded.

Accounting for income taxes involves uncertainty and judgment in how to interpret and apply tax laws and regulations within the Company's annual tax filings. Such uncertainties may result in tax positions that may be challenged and overturned by a tax authority in the future which would result in additional tax liability, interest charges and possible penalties. Interest and penalties are classified as a component of income tax expense.

The Company recognizes the effect of income tax positions only if those positions are more likely than not of being sustained. Recognized income tax positions are measured at the largest amount that is greater than 50% likely of being realized upon ultimate settlement. Changes in recognition or measurement are reflected in the period in which the change in estimate occurs.

# (l) Share-Based Compensation

The Company recognizes all employee share-based compensation as a cost in the financial statements. Equity awards are measured at the grant date fair value of the award. The Company determines grant date fair value of stock option awards using the Black-Scholes option-pricing model and a Monte Carlo simulation. The fair value of restricted stock awards are determined using the closing price of the Company's common stock on the grant date. Expense is recognized over the requisite service period based on the number of options or shares expected to ultimately vest. Forfeitures are estimated at the date of grant and revised when actual or expected forfeiture activity differs materially from original estimates.

Excess tax benefits of awards that are recognized in equity related to stock option exercises are reflected as financing cash inflows in the consolidated statement of cash flows.

#### (m) Foreign Currency

Assets and liabilities of non-U.S. subsidiaries that operate in a local currency environment, where that local currency is the functional currency, are translated to U.S. dollars at exchange rates in effect at the balance sheet date. Income and expense accounts are translated at average exchange rates during the year which approximate the rates in effect at the transaction dates. The resulting translation adjustments are directly recorded to a separate component of accumulated other comprehensive income (loss). Gains and losses arising from intercompany foreign currency transactions that are of a long-term nature are reported in the same manner as translation adjustments. Gains and losses arising from intercompany foreign currency transactions that are not of a long-term nature and certain transactions of the Company's subsidiaries which are denominated in currencies other than the subsidiaries' functional currency are recognized as incurred in Foreign Exchange Gain (Loss), Net in the Consolidated Statements of Operations.

#### (n) Fair Value Measurement

In accordance with Accounting Standards Codification ("ASC") 820, Fair Value Measurements, the Company utilizes valuation techniques that maximize the use of observable inputs and minimize the use of unobservable inputs to the extent possible. The Company determines fair value based on assumptions that market participants would use in pricing an asset or liability in the principal or most advantageous market. Fair value is defined as the amount that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date. When considering market participant assumptions in fair value measurements, the following fair value hierarchy distinguishes between observable and unobservable inputs, which are categorized in one of the following levels:

- Level 1: Quoted market prices in active markets for identical assets or liabilities.
- Level 2: Quoted prices in active markets for similar assets and liabilities, quoted prices for identically similar assets or liabilities in markets that are not active and models for which all significant inputs are observable either directly or indirectly.
- Level 3: Unobservable inputs reflecting the reporting entity's own assumptions or external inputs for inactive markets.

The Company uses this framework for measuring fair value and disclosures about fair value measurement. The Company uses fair value measurements in areas that include: the allocation of purchase price consideration to tangible and identifiable intangible assets; impairment testing for goodwill and long-lived assets; share-based compensation arrangements and financial instruments. The carrying amounts of the Company's financial instruments, which include cash, cash equivalents, restricted cash, accounts receivable, accounts payable, and short-term borrowings under the Company's credit facilities, approximated their fair values, due to the short-term nature of these instruments, and the fair value of the long-term debt is based on the interest rates the Company believes it could obtain for borrowings with similar terms

The Company recognizes transfers between levels of the fair value hierarchy on the date of the event or change in circumstances that caused the transfer.

# (o) Legal and Other Contingencies

The Company is involved in various demands, claims and actual and threatened litigation that arise in the normal course of business. If the potential loss from any claim or legal proceeding is considered probable and the amount can be reasonably estimated, a liability and an expense are recorded for the estimated loss. Significant judgment is required in both the determination of probability and the determination of whether an exposure is reasonably estimable. Actual expenses could differ from these estimates in subsequent periods as additional information becomes known.

#### (p) Concentrations of Credit Risk

Cash and cash equivalents are maintained with several financial institutions and deposits held with banks may exceed the amount of insurance provided on such deposits. Generally, these deposits may be redeemed upon demand and the Company mitigates its credit risk by spreading its deposits across multiple financial institutions and monitoring their respective risk profiles.

# (q) Restructuring Charges

The Company accounts for restructuring activities in accordance with ASC 420, *Exit or Disposal Cost Obligations*. Under the guidance, for the cost of restructuring activities that do not constitute a discontinued operation, the liability for the current fair value of expected future costs associated with such restructuring activity are recognized in the period in which the liability is incurred. The costs of restructuring activities taken pursuant to a management approved restructuring plan are segregated.

# (r) Hedging Activities

On a limited basis, the Company enters into derivative and nonderivative short-term foreign denominated debt instruments as an economic hedge of its net investment in certain foreign subsidiaries. All derivative instruments are recognized as either assets or liabilities at their respective fair values. For the nonderivative instruments, the Company measures the foreign denominated short-term borrowings based on period-end exchange rates. The Company does not designate and document these instruments as hedges under ASC 815, *Derivatives and Hedging*. As a result, gains and losses associated with these instruments are recognized in Foreign Exchange Gain (Loss), net in our consolidated statements of operations.

### (s) Earnings (Loss) Per Share

Basic earnings per share is calculated by dividing net earnings by the weighted-average number of common shares outstanding during the period. The diluted earnings per share computation includes the effect, if any, of shares that would be issuable upon the exercise of outstanding stock options and unvested restricted stock shares, reduced by the number of shares which are assumed to be purchased by the Company from the resulting proceeds at the average market price during the year, when such amounts are dilutive to the earnings per share calculation.

### (t) Treasury Stock

The Company records treasury stock at the cost to acquire it and includes treasury stock as a component of stockholders' equity.

# (u) Assets and Liabilities Held for Sale

The Company classifies long-lived assets (disposal group) to be sold as held for sale in the period in which all of the following criteria are met: management, having the authority to approve the action, commits to a plan to sell the asset (disposal group); the asset (disposal group) is available for immediate sale in its present condition subject only to terms that are usual and customary for sales of such assets (disposal group); an active program to locate a buyer and other actions required to complete the plan to sell the asset (disposal group) have been initiated; the sale of the asset (disposal group) is probable, and transfer of the asset (disposal group) is expected to qualify for recognition as a completed sale within one year, except if events or circumstances beyond our control extend the period of time required to sell the asset (disposal group) beyond one year; the asset (disposal group) is being actively marketed for sale at a price that is reasonable in relation to its current fair value; and actions required to complete the plan indicate that it is unlikely that significant changes to the plan will be made or that the plan will be withdrawn.

A long-lived asset (disposal group) that is classified as held for sale is initially measured at the lower of its carrying value or fair value less any costs to sell. Any loss resulting from this measurement is recognized in the period in which the held for sale criteria are met. Conversely, gains are not recognized on the sale of a long-lived asset (disposal group) until the date of sale.

The fair value of a long-lived asset (disposal group) less any costs to sell is assessed each reporting period it remains classified as held for sale and any subsequent changes are reported as an adjustment to the carrying value of the asset (disposal group), as long as the new carrying value does not exceed the carrying value of the asset at the time it was initially classified as held for sale. Upon determining that a long-lived asset (disposal group) meets the criteria to be classified as held for sale, the Company reports the assets and liabilities of the disposal group, if material, in the line items assets held for sale and liabilities held for sale, respectively, in the consolidated balance sheet.

# (v) Discontinued Operations

The results of operations of a component or a group of components of the Company that either has been disposed of or is classified as held for sale is reported in discontinued operations if the disposal represents a strategic shift that has (or will have) a major effect on the Company's operations and financial results. For any transaction expected to be structured as a sale of shares of an entity and not a sale of assets, the Company classifies the deferred taxes as part of the assets or liabilities held for sale.

#### (w) Reclassifications

Certain reclassifications have been made to the prior year financial statements in order to conform to the current year's presentation.

# (x) New Accounting Pronouncements

From time to time, new accounting pronouncements are issued by the FASB or other standard setting bodies. Unless otherwise discussed, the Company believes that the impact of recently issued standards that are not yet effective will not have a material impact on its consolidated financial position or results of operations upon adoption.

Recently Adopted Accounting Standards

In February 2013, the FASB issued ASU No. 2013-02, Comprehensive Income (Topic 220): Reporting of Amounts Reclassified out of Accumulated Other Comprehensive Income. The new guidance requires an entity to provide information about the changes in accumulated other comprehensive income by component. An entity is also required to present significant amounts reclassified out of accumulated other comprehensive income by the respective line items of net income. The amendments were effective prospectively for reporting periods beginning after December 15, 2012. The Company adopted the revised guidance November 4, 2013, and did not have any significant amounts reclassified out of accumulated other comprehensive income for fiscal 2014.

In April 2014, the FASB issued ASU No. 2014-08, *Presentation of Financial Statements and Property, Plant and Equipment: Reporting Discontinued Operations and Disclosures of Disposals of Components of an Entity*, which requires only disposals representing a strategic shift in operations that have a major effect on operations and financial results to be presented in discontinued operations. This guidance also requires expanded financial disclosures about discontinued operations and significant disposals that do not qualify as discontinued operations. This standard is effective for fiscal years and interim reporting periods beginning after December 15, 2014. Early adoption is permitted, but only for disposals (or classifications as held for sale) that have not been reported in financial statements previously issued or available for issuance. The Company met the criteria for early adoption and implemented the ASU in the fourth quarter of fiscal 2014.

New Accounting Standards Not Yet Adopted by the Company

In March 2013, the FASB issued ASU No. 2013-05, Foreign Currency Matters (Topic 830): Parent's Accounting for the Cumulative Translation Adjustment upon Derecognition of Certain Subsidiaries or Group Assets within a Foreign Entity or of an Investment in a Foreign Entity. The new guidance requires that currency translation adjustments should be released into net income only if the sale of a foreign subsidiary results in the complete liquidation of the entity. For an equity method investment that is a foreign entity, a pro rata portion of the currency translation adjustments should be released into net income upon a partial sale of such an equity method investment. The new guidance also clarifies that the sale of an investment in a foreign entity includes both (1) events that result in the loss of a controlling financial interest in the foreign entity and (2) events that result in an acquirer's obtaining control of an acquiree in which it held an equity interest immediately before the acquisition date, otherwise known as a "step acquisition." Accordingly, the cumulative translation adjustment should be released into net income upon the occurrence of those events. The amendments are effective prospectively for fiscal years (and interim reporting

periods within those years) beginning after December 15, 2013. The Company expects to adopt this guidance effective fiscal 2015. The Company is currently assessing the impact of the adoption of this guidance on the consolidated financial statements.

In July 2013, the FASB issued ASU No. 2013-11, *Presentation of an Unrecognized Tax Benefit When a Net Operating Loss Carryforward, a Similar Tax Loss, or a Tax Credit Carryforward Exists.* This new guidance provides specific financial statement presentation requirements of an unrecognized tax benefit when a net operating loss carryforward, a similar tax loss, or a tax credit carryforward exists. The guidance states that an unrecognized tax benefit in those circumstances should be presented as a reduction to the deferred tax asset. This guidance is effective for fiscal years, and interim periods within those years, beginning after December 15, 2013. Early adoption is permitted. The Company does not believe that the adoption of this guidance will have a material impact on its consolidated financial statements.

In May 2014, the FASB issued ASU No. 2014-09, *Revenue from Contracts with Customers (Topic 606)*. Upon the effective date, the ASU replaces almost all existing revenue recognition guidance, including industry specific guidance, in United States Generally Accepted Accounting Principles. This standard is effective for fiscal years and interim reporting periods beginning after December 15, 2016. The Company is currently assessing the impact that the adoption of this standard will have on its consolidated financial statements and related disclosures upon implementation in the first quarter of fiscal year 2018.

## **NOTE 2: Discontinued Operations**

On December 1, 2014, the Company completed the sale of its Computer Systems segment to NewNet Communication Technologies, LLC ("NewNet"), a Skyview Capital, LLC, portfolio company. The Company met all of the criteria to classify that segment's assets and liabilities as held for sale in the fourth quarter of fiscal year 2014. The results of the Computer Systems segment are presented as discontinued operations and excluded from continuing operations and from segment results for all periods presented.

The proceeds of the transaction are a \$10.0 million note bearing interest at one half percent (0.5 percent) per year due in 4 years and convertible into a capital interest of up to 20% in NewNet. The Company may convert the note at any time and is entitled to receive early repayment in the event of certain events such as a change in control of NewNet. The proceeds are in exchange for the ownership of Volt Delta Resources, LLC and its operating subsidiaries, which comprise the Company's Computer Systems segment, and payment of \$4.0 million by the Company during the first 45 days following the transaction. An additional payment will be made between the parties based on the comparison of the actual transaction date working capital amount to an expected working capital amount of \$6.0 million.

The Company will record the sale transaction in the first quarter of fiscal 2015. The related costs associated with this transaction will approximate \$1.6 million including severance and legal fees.

The following table reconciles the major classes of assets and liabilities classified as held for sale in our consolidated balance sheets (in thousands):

	November 2, 2014		November 3, 2013
Assets included as part of discontinued operations		(total)	
Cash and cash equivalents	\$ 282	\$	1,268
Trade accounts receivable, net	10,535		10,734
Recoverable income taxes	921		2,120
Prepaid insurance and other assets	9,251		11,698
Property, equipment and software, net	3,231		4,798
Total assets of the disposal group classified as held			
for sale in the consolidated balance sheets	\$ 24,220	\$	30,618
Liabilities included as part of discontinued			
operations			
Accrued compensation	\$ 2,272	\$	2,036
Accounts payable	992		2,027
Accrued taxes other than income taxes	649		678
Accrued insurance and other	5,794		10,026
Deferred revenue	9,419		11,923
Total liabilities of the disposal group classified as			
held for sale in the consolidated balance sheets	\$ 19,126	\$	26,690

Deferred tax assets of \$6,842 and \$7,012 are included in prepaid insurance and other assets as of November 2, 2014 and November 3, 2013, respectively. Deferred tax liabilities of \$3,834 and \$4,301 are included in accrued insurance and other as of November 2, 2014 and November 3, 2013, respectively.

The following table reconciles the major line items in the Company's consolidated statements of operations for discontinued operations (in thousands):

	Year Ended								
	Nover	nber 2, 2014	Nov	ember 3, 2013	(	October 28, 2012			
Pretax income (loss) of discontinued operations									
Net revenue	\$	59,369	\$	73,465	\$	99,679			
Cost of revenue		(54,358)		(65,680)		(68,281)			
Selling, administrative and other operating costs		(19,290)		(24,314)		(26,897)			
Other income (expense)		(1,533)		(4,056)		(1,390)			
Pretax income (loss) of discontinued operations		(15,812)		(20,585)		3,111			
Income tax provision (benefit)		(211)		(2,453)		679			
Total income (loss) from discontinued operations that is presented in the consolidated statements of									
operations	\$	(15,601)	\$	(18,132)	\$	2,432			

#### **NOTE 3: Restricted Cash**

Restricted cash includes amounts related to requirements under certain contracts with managed service program customers for whom the Company manages the customers' contingent staffing requirements, including processing of associate vendor billings into single, combined customer billings and distribution of payments to associate vendors on behalf of customers, as well as minimum cash deposits required to be maintained as collateral associated with the Company's Short-Term Credit Facility. Distribution of payments to associate vendors are generally made shortly after receipt of payment from customers, with undistributed amounts included in restricted cash and accounts payable between receipt and distribution of these amounts. Changes in restricted cash collateral for credit facilities is reflected in financing activities while changes in restricted cash under managed service programs is classified as an operating activity, as this cash is directly related to the operations of this business.

At November 2, 2014 and November 3, 2013 restricted cash included \$16.5 million and \$15.6 million, respectively, restricted for payment to associate vendors and \$10.4 million and \$31.8 million, respectively, restricted as collateral under the Short-Term Credit Facility.

#### **NOTE 4: Fair Value of Financial Instruments**

The following table presents assets and liabilities measured at fair value (in thousands):

	No	vember 2, 2014	Nov	vember 3, 2013	Fair Value Hierarchy
Short-term investments	\$	5,543	\$	6,144	Level 1
Total financial assets	\$	5,543	\$	6,144	
Deferred compensation plan liabilities	\$	5,439	\$	6,041	Level 1
Total financial liabilities	\$	5,439	\$	6,041	

The fair value of the deferred compensation plan liabilities is based on the fair value of the investments corresponding to the employees' investment selections, primarily in mutual funds, based on quoted prices in active markets for identical assets. The deferred compensation plan liability is recorded in Accrued Compensation.

Short-term investments also includes available for sale securities of \$0.1 million at November 2, 2014 and November 3, 2013. The Company has a term loan with borrowings at fixed interest rates, and our interest expense related to this borrowing is not affected by changes in interest rates in the near term. The fair value of the term loan was calculated by applying the appropriate

fiscal year-end interest rates to our present streams of loan payments.

	<b>November 2, 2014</b>					
(in thousands)	Carrying Amount		stimated air Value	Fair Value Hierarchy		
Long-Term Debt, including current portion	\$ 8,127	\$	9,012	Level II		
	 Novemb	er 3, 201	3			
Long-Term Debt, including current portion	\$ 8,966	\$	9,956	Level II		

There have been no changes in the methodology used to fair value the financial instruments as well as no transfers between levels during the fiscal years ended November 2, 2014 and November 3, 2013.

#### **NOTE 5: Trade Accounts Receivable**

Trade accounts receivable includes both billed and unbilled amounts due from customers. Billed trade receivables generally do not bear interest and are recorded at the amount invoiced less amounts for which revenue has been deferred because customer arrangements are not finalized. Unbilled receivables represent accrued revenue earned and recognized on contracts for which billings have not yet been presented to the customer. At November 2, 2014 and November 3, 2013 trade accounts receivable included unbilled receivables of \$13.8 million and \$27.6 million, respectively.

The Company maintains an allowance for doubtful accounts for estimated losses inherent in its accounts receivable portfolio. In establishing the required allowance, management considers historical losses adjusted to take into account current market conditions, customers' financial condition, and current receivable aging and payment patterns. Additions to the allowance for doubtful accounts are recorded to Selling, Administrative and Other Operating Costs. The Company also maintains a sales allowance for specific customers related to volume discounts and billing disputes. The amount of the sales allowance is determined based on discount estimates and historical credits issued and additions to the sales allowance are recorded as a reduction to net revenue. Account balances are written off against the allowances when the Company believes it is probable the amount will not be received.

For the years ended November 2, 2014 and November 3, 2013, the activity in the allowance accounts is as follows (in thousands):

	 lance at ning of year	Provis	ion / (Release)	Deductions	 nce at end of year
Year Ended November 2, 2014:					
Sales allowance	\$ 319	\$	(1)	\$ _	\$ 318
Allowance for doubtful accounts	 1,374		(131)	(693)	550
Total	\$ 1,693	\$	(132)	\$ (693)	\$ 868
	lance at ning of year	Provis	ion / (Release)	Deductions	nce at end of year
Year Ended November 3, 2013:					
Sales allowance	\$ 544	\$	(183)	\$ (42)	\$ 319
Allowance for doubtful accounts	1,129		671	(426)	1,374

### NOTE 6: Property, Equipment and Software

Property, equipment and software consisted of (in thousands):

	No	ovember 2, 2014	November 3, 2013
Land and buildings	\$	23,306	\$ 23,298
Machinery and equipment		75,332	72,282
Leasehold improvements		11,278	11,011
Less: Accumulated depreciation and amortization		(95,920)	(87,599)
Property and equipment		13,996	18,992
Software		79,799	76,542
Less: Accumulated amortization		(67,491)	(63,008)
Property, equipment, and software, net	\$	26,304	\$ 32,526

Depreciation and amortization expense totaled \$9.2 million, \$10.9 million and \$11.6 million for the fiscal years ended 2014, 2013 and 2012, respectively. Depreciation and amortization is included in Direct Cost of Staffing Services Revenue, Cost of Other Revenue and Selling, Administrative and Other Operating Costs in the Consolidated Statements of Operations.

## NOTE 7: Purchased Intangible Assets, Net and Goodwill

Purchased intangible assets, excluding goodwill, as of November 2, 2014 and November 3, 2013 are summarized as follows (in thousands):

	 November 2, 2014							
	Carrying nount		Accumulated Amortization	I	Net Carrying Amount			
Indefinite-lived tradename	\$ 495	\$		\$	495			
Total	\$ 495	\$		\$	495			

	 November 3, 2013										
	ss Carrying Amount		Accumulated Amortization		Net Carrying Amount	Weighted Average Remaining Life (Years)					
Finite-lived customer relationships	\$ 4,034	\$	(3,853)	\$	181	1.0					
Indefinite-lived tradename	495		_		495						
Total	\$ 4,529	\$	(3,853)	\$	676						

The following represents the change in the carrying amount of goodwill during each fiscal year (in thousands):

	 Staffing Services				
	2014		2013		
Aggregate goodwill acquired	\$ 10,469	\$	10,644		
Accumulated impairment losses	(2,756)		(2,756)		
Foreign currency translation adjustment	14		(175)		
Goodwill, net of impairment losses	\$ 7,727	\$	7,713		

#### **NOTE 8: Accrued Insurance**

#### (a) Casualty Insurance Program

Workers' compensation insurance is purchased through mandated participation in certain state funds, and the experience-rated premiums in these state plans relieve the Company of any additional liability. Liability for workers' compensation in all other states as well as automobile and general liability is insured under a retrospective experience-rated insurance program for losses exceeding specified deductible levels and the Company is self-insured for losses below the specified deductible limits.

The Company makes payments based upon an estimate of the ultimate underlying exposure, such as the amount and type of labor utilized. The amounts are subsequently adjusted based on actual claims experience. The experience modification process includes establishing loss development factors, based on the Company's historical claims experience as well as industry experience, and applying those factors to current claims information to derive an estimate of the Company's ultimate claims liability. Adjustments to final paid amounts are determined as of a future date up to three years after the end of the respective policy year, using actual claims paid and incurred. Under the insurance program, any additional losses incurred greater than the policy deductible limit arising from claims associated with an insurance policy are absorbed by the insurer and not the Company.

The Company recognizes expense and establishes accruals for amounts estimated to be incurred up to the policy deductible, both reported and not yet reported, policy premiums and related legal and other costs. The Company develops estimates for losses incurred but not yet reported using actuarial principles and assumptions based on historical and projected claim incidence patterns, claim size and the length of time over which payments are expected to be made. Actuarial estimates are updated as loss experience develops, additional claims are reported or settled and new information becomes available. Any changes in estimates are reflected in operating results in the period in which the estimates are changed. Expense recognized by the Company under its casualty insurance program amounted to \$15.0 million, \$15.5 million, and \$14.0 million in fiscal years 2014, 2013, and 2012, respectively.

### (b) Medical Insurance Programs

The Company is self-insured for a majority of its medical benefit programs for contingent and internal employees. Eligible contingent staff on assignment with customers are offered medical benefits through a fully insured program administered through a third party. While the Company provides the majority of medical benefits for internal staff through a self-insured arrangement with a third-party administrator, it also maintains insurance coverage for a portion of that medical program (primarily through HMOs) as well as the entire dental program. Employees contribute a portion of the cost of these medical benefit programs.

The liability for the self-insured medical benefits is limited on a per claimant basis through the purchase of stop-loss insurance. The Company's retained liability for the self-insured medical benefits is determined utilizing actuarial estimates of expected losses based on statistical analyses of historical data. Amounts contributed by employees and additional amounts necessary to fund the self-insured program administered by the third party are transferred to a 501(c)(9) employee welfare benefit trust. Accordingly, these amounts, other than the current liabilities for the employee contributions and expected loss amounts not yet remitted to the trust, do not appear on the Consolidated Balance Sheet of the Company. The Company records the expense associated with the expected losses, net of employee contributions, in Direct Cost of Staffing Services Revenue, Cost of Other Revenue, or Selling, Administrative and Other Operating Costs, depending on the employee's role. Expense recognized by the Company under its self-insured medical benefit programs amounted to \$12.0 million, \$12.0 million and \$11.4 million in fiscal years 2014, 2013, and 2012, respectively.

#### **NOTE 9: Income Taxes**

Income (loss) before income taxes is derived from (in thousands):

	Year ended						
	N	ovember 2, 2014		November 3, 2013		October 28, 2012	
U.S. Domestic	\$	(2,148)	\$	(8,970)	\$	(20,545)	
International, principally Europe		3,987		(851)		6,222	
Total	\$	1,839	\$	(9,821)	\$	(14,323)	

Income tax expense (benefit) by taxing jurisdiction consists of (in thousands):

	Year ended						
	 November 2, 2014		November 3, 2013		October 28, 2012		
Current:							
U.S. Federal	\$ (36)	\$	(146)	\$	(558)		
U.S. State and local	978		(162)		40		
International, principally Europe	 1,996		3,129		1,659		
Total current	\$ 2,938	\$	2,821	\$	1,141		
Deferred:							
U.S. Federal	\$ _	\$	_	\$	_		
U.S. State and local	225		_		_		
International, principally Europe	 2,063		101		571		
Total deferred	2,288		101		571		
Income tax expense	\$ 5,226	\$	2,922	\$	1,712		

The difference between the income tax provision on income (loss) and the amount computed at the U.S. federal statutory rate is due to (in thousands):

	Year ended						
	No	vember 2, 2014		November 3, 2013		October 28, 2012	
U.S. federal statutory rate	\$	643	\$	(3,437)	\$	(5,014)	
U.S. State income tax, net of U.S. federal tax benefits		530		(1,336)		614	
International permanent differences		(489)		320		1,141	
International tax rate differentials		345		(364)		(1,007)	
U.S. tax on international income		1,787		554		3,328	
General business credits		(5,642)		(4,977)		(2,967)	
Meals and entertainment		770		941		1,661	
Other, net		(294)		1,686		289	
Change in valuation allowance for deferred tax assets		7,576		9,535		3,667	
Total	\$	5,226	\$	2,922	\$	1,712	

Deferred income taxes reflect the net tax effects of temporary differences between the carrying amounts of assets and liabilities for financial reporting purposes and the amounts used for income tax purposes, and also include operating loss carryforwards.

The significant components of the Company's deferred tax assets and liabilities are as follows (in thousands):

	_	November 2, 2014		November 3, 2013
Deferred tax assets:				
Net operating loss carryforwards	\$	58,740	\$	50,201
U.S. federal tax credit carryforwards		35,364		27,676
Purchased intangible assets		11,183		13,363
Deferred income		3,482		8,659
Compensation accruals		6,645		7,996
Other, net		6,225		3,914
Total deferred tax assets		121,639		111,809
Less valuation allowance		(109,245)		(96,231)
Deferred tax assets, net	\$	12,394	\$	15,578
Deferred tax liabilities:				
Unremitted earnings from foreign subsidiaries	\$	8,714	\$	8,769
Software development costs		175		1,317
Accelerated tax depreciation and amortization		2,580		9
Other, net		1,786		4,170
Total deferred tax liabilities	\$	13,255	\$	14,265
Net deferred tax asset (liability)	\$	(861)	\$	1,313
Balance sheet classification				
Current assets	\$	320	\$	_
Non-current assets		2,992		4,422
Current liabilities		(2,910)		(2,759)
Non-current liabilities		(1,263)		(350)
Net deferred tax asset (liability)	\$	(861)	\$	1,313

Current deferred tax assets are included in Other Current Assets, non-current deferred tax assets are included in Prepaid Insurance and Other Assets and current deferred tax liabilities are included in Accrued Insurance and Other in the Consolidated Balance Sheets.

At November 2, 2014, the Company has available unused U.S. federal net operating loss (NOL) carryforwards of \$127.4 million, U.S. state NOL carryforwards of \$181.0 million, and international NOL carryforwards of \$19.8 million. As of November 2, 2014, the U.S. federal NOL carryforwards will expire at various dates between 2031 and 2034, the U.S. state NOL carryforwards expire at various dates between 2020 and 2034, and the international NOL carryforwards expire at various dates beginning 2015 with some indefinite. At November 2, 2014, the undistributed earnings of the Company's non-U.S. subsidiaries are not intended to be permanently invested outside of the U.S. and therefore U.S. deferred taxes have been provided.

A valuation allowance has been recognized due to the uncertainty of realization of the loss carryforwards and other deferred tax assets. Beginning in fiscal year 2010, the Company's cumulative U.S. domestic and certain non-U.S. results for each three-year period were a loss. Accordingly, the Company recorded a full valuation allowance against its net U.S. domestic and certain net non-U.S. deferred tax assets as a non-cash charge to income tax expense. The three-year cumulative loss continued in fiscal years 2012, 2013, and 2014 so the Company maintained a full valuation allowance against its net U.S. domestic and certain net non-U.S. deferred tax assets resulting in a total valuation allowance of \$109.2 million and \$96.2 million for fiscal 2014 and fiscal 2013, respectively. In reaching this conclusion, the Company considered the U.S. domestic demand and recent operating losses causing the Company to be in a three-year cumulative loss position. Management believes that the remaining deferred tax assets, primarily related to international locations, are more likely than not to be realized based upon consideration of all positive and negative evidence, including scheduled reversal of deferred tax liabilities and tax planning strategies determined on a jurisdiction by jurisdiction basis.

The Company recognizes income tax benefits for tax positions determined more likely than not to be sustained upon examination based on the technical merits of the positions. The following table sets forth the change in the accrual for uncertain tax positions, excluding interest and penalties (in thousands):

	Nov	November 2, 2014		ovember 3, 2013
Balance, beginning of year	\$	8,459	\$	9,773
Decrease related to current year tax provisions		(458)		(103)
Settlements		_		(313)
Lapse of statute of limitations		(672)		(898)
Total	\$	7,329	\$	8,459

Of the total unrecognized tax benefits at November 2, 2014 and November 3, 2013, approximately \$2.8 million and \$3.2 million, respectively, would affect the Company's effective income tax rate, if and when recognized in future years. The amount accrued for related potential interest and penalties at November 2, 2014 and November 3, 2013 was \$2.2 million. The Company does not currently anticipate that its existing reserves related to uncertain tax positions as of November 2, 2014 will significantly increase or decrease in subsequent periods; however, various events could cause the Company's current expectations to change in the future.

The Company is subject to taxation at the federal, state and local level in the U.S. and in various international jurisdictions. With few exceptions, the Company is generally no longer subject to examination by the U.S. federal, state, local or non-U.S. income tax authorities for years before fiscal 2004. The Company is currently under examination by the IRS for U.S. Federal amended income tax returns for fiscal years 2004 – 2010. The audit is not expected to result in a material impact on the Company's financial statements. The Company is currently under examination by the Canada Revenue Authority for tax years 2007-2010.

The following describes the open tax years, by major tax jurisdiction, as of November 2, 2014:

United States - Federal	2004-present
United States - State	2004-present
Canada	2007-present
United Kingdom	2011-present

#### NOTE 10: Debt

#### (a) Short-Term Borrowings

The Company had borrowings at November 2, 2014, of \$128.5 million under various short-term credit facilities that provided for up to \$245.0 million in borrowings and letters of credit, and under which it was required to maintain cash collateral of \$10.4 million. Available borrowing was \$27.4 million under the Short-Term Financing Program and \$36.5 million under the Short-Term Credit Facility as of November 2, 2014.

#### i) Short-Term Financing Program

The Short-Term Financing Program provided for a maximum of \$200.0 million of borrowing, with available borrowing based on eligible receivable levels, supported by a credit agreement secured by receivables from the staffing services business that are sold to a wholly-owned, consolidated, bankruptcy-remote subsidiary and are available first to satisfy the lender. Interest is charged based on a LIBOR index, and as of November 2, 2014 the program expiration date was December 31, 2016. The program is subject to termination under certain circumstances including the default rate on receivables, as defined, exceeding a specified threshold or the rate of collections on receivables failing to meet a specified threshold. At November 2, 2014, the Company was in compliance with the program covenants.

At November 2, 2014 and November 3, 2013, the Company had outstanding borrowing under the program of \$120.0 million and \$142.0 million, respectively, and bore a weighted average annual interest rate of 1.6% and 1.5%, respectively, which is inclusive of certain facility and program fees.

#### ii) Short-Term Credit Facility

The Short-Term Credit Facility provided for up to \$45.0 million of borrowing in various currencies secured by cash collateral covering 105% of certain baseline amounts. The facility is subject to a facility fee and borrowings bear various interest rate options calculated using a combination of LIBOR and prime rates plus a margin over those rates. The facility expires on March 31, 2015. The Short-Term Credit Facility contains a covenant that limits cash dividends, capital stock purchases and redemptions in any one fiscal year to the greater of \$5.0 million or 50% of the prior year's consolidated net income, as defined. At November 2, 2014, the Company was in compliance with the facility covenants.

At November 2, 2014 and November 3, 2013 the Company had drawn under the facility \$8.5 million and \$22.3 million, respectively, in various currencies used to hedge the Company's net investment in certain foreign subsidiaries. At November 2, 2014 and November 3, 2013 borrowings bore a weighted average annual interest rate of 1.8% and 2.2% respectively, inclusive of the facility fee.

### (b) Long-Term Debt

The Company has \$8.1 million outstanding at November 2, 2014 under a twenty-year fully amortizing loan that ends on October 1, 2021, secured by a deed of trust on certain land and buildings, which bears interest at 8.2% per annum and requires principal and interest payments of \$0.4 million per quarter.

Long-term debt consists of the following (in thousands):

	November 2, 2014			November 3, 2013		
8.2% term loan	\$	8,127	\$	8,966		
Less amounts due within one year		911		839		
Total long-term debt	\$	7,216	\$	8,127		

Principal payment maturities on long-term debt outstanding at November 2, 2014 are (in thousands):

Fiscal year		mount
2015	\$	911
2016		988
2017		1,072
2018		1,164 1,263
2019		1,263
Thereafter		2,729
Total	\$	8,127

### **NOTE 11: Hedging**

The Company enters into non-derivative financial instruments to hedge its net investment in certain foreign subsidiaries. During fiscal years 2013 through 2014, the Company primarily used short-term foreign currency borrowings to hedge its net investments in certain foreign operations.

At November 2, 2014 and November 3, 2013, the Company had outstanding \$8.5 million and \$22.3 million, respectively, of foreign currency denominated short-term borrowings used to hedge the Company's net investment in certain foreign subsidiaries. The Company does not designate and document these instruments as hedges under ASC 815, *Derivatives and Hedging*, and as a result gains and losses associated with these instruments are included in Foreign Exchange Gain (Loss), net in our Consolidated Statements of Operations. For fiscal years 2014, 2013 and 2012, net gains/(losses) on these borrowings and instruments of \$0.5 million, \$0.1 million and \$(0.6) million, respectively, were included in Foreign Exchange Gain (Loss), net in the Consolidated Statement of Operations.

#### **NOTE 12: Stockholders' Equity**

#### (a) Common Stock

Each outstanding share of common stock is entitled to one vote per share on all matters submitted to a vote by shareholders. Subject to the rights of any preferred stock which may from time to time be outstanding, the holders of outstanding shares of common stock are entitled to receive dividends and, upon liquidation or dissolution, are entitled to receive pro rata all assets legally available for distribution to stockholders. No dividends were declared or paid on the common stock during fiscal years 2014, 2013 or 2012. The holders of common stock have no preemptive or other subscription rights and there are no redemption or sinking fund provisions with respect to such shares. There is no preferred stock outstanding.

#### (b) Treasury Stock

On June 2, 2008, the Company's Board of Directors approved a stock repurchase program whereby the Company is authorized to repurchase up to 1,500,000 shares of the Company's common stock. Shares repurchased prior to this plan were purchased under a previous buy-back plan that was approved by the Board of Directors on September 6, 2006. No shares were repurchased in fiscal 2014 or 2013. As of November 2, 2014 the Company may purchase up to 309,255 additional shares under the 2008 authorization, subject to limitations contained in the Company's debt agreements.

## (c) Comprehensive Income (Loss)

The accumulated balances for each classification of other comprehensive income (loss) are as follows (in thousands):

	Foreign currency gains/(losses)		Unrealized gains/(losses) on securities		Accumulated other comprehensive income (loss)	
October 28, 2012	\$	(2,676)	\$	(63)	\$	(2,739)
Current period other comprehensive income (loss)		(2,531)		27		(2,504)
November 3, 2013	\$	(5,207)	\$	(36)	\$	(5,243)
Current period other comprehensive income (loss)		(1,158)		1		(1,157)
November 2, 2014	\$	(6,365)	\$	(35)	\$	(6,400)

### **NOTE 13: Stock Compensation Plans**

The Company has two share-based compensation plans, the 2006 Incentive Stock Plan ("2006 Plan") and the 1995 Non-Qualified Stock Option Plan ("1995 Plan"). At November 2, 2014, there were 605,850 shares available for future grants.

### 2006 Plan

The shareholders of the Company approved the Volt Information Sciences, Inc. 2006 Incentive Stock Plan (2006 Plan) in April 2007. The 2006 Plan permits the grant of Incentive Stock Options, Non-Qualified Stock Options, Restricted Stock and Restricted Stock Units related to the Company's common stock to employees and nonemployee directors of the Company through September 6, 2016.

The aggregate number of shares that may be issued pursuant to awards made under the 2006 Plan may not exceed 1,500,000 shares and the options will be granted at a price of no less than 100% of the fair market value of the Company's common stock at the date of grant.

During fiscal 2013, the Company granted 110,000 shares of the Company's common stock as restricted stock awards. The weighted average fair value for these shares at the grant date was \$7.16. Compensation expense is recognized on a straight-line basis over the vesting period of 2.5 years.

During fiscal 2014, the Company granted 340,000 stock options to purchase shares of the Company's common stock. If certain stock price targets are not met on or prior to July 3, 2017, these options will expire. The closing price for the Company's stock must be no less than certain market targets for ten consecutive trading days for the stock options to be exercisable. These options expire seven years from the grant date. In addition, the Company granted 15,000 shares of the Company's common

stock as restricted stock awards. The weighted average fair value for these shares at the grant date was \$9.24. Compensation expense was recognized on the grant date since the shares vested immediately.

As of November 2, 2014, there was \$493,000 of total unrecognized compensation cost related stock options to be recognized over a derived service period of 1.5 years. Additionally, there was \$74,000 of total unrecognized compensation cost related to restricted shares to be recognized over a weighted average period of 0.9 years.

The following table summarizes transactions involving outstanding stock options and non-vested restricted stock and restricted stock unit awards (stock awards) under the 2006 plan:

		Stock	Restricted Stock			
2006 Plan	Number of shares	Weighted average exercise price	Weighted average contractual life	Aggregate Intrinsic Value	Number of shares	Weighted average grant date fair value
			(in years)	(in thousands)		
Outstanding - October 30, 2011	715,017	\$7.51	7.31	\$ 232	_	\$ —
Granted	_	_	_	_	_	_
Expired	(27,800)	6.39	_	_	_	_
Forfeited	(149,267)	11.25	_	_		
Outstanding - October 28, 2012	537,950	6.53	6.43	314	_	_
Granted	_	_	_	_	110,000	7.16
Expired	(28,700)	6.39	_	_	_	_
Forfeited	(25,100)	7.22	_	_		_
Vested		_	_	_	(36,666)	6.25
Outstanding - November 3, 2013	484,150	6.50	5.42	1,041	73,334	7.61
Granted	340,000	12.59	6.67	_	15,000	9.24
Expired	(34,600)	6.39	_	_	_	_
Forfeited	(25,400)	6.39	_	_	_	_
Vested	_	_	_	_	(65,000)	7.97
Outstanding - November 2, 2014	764,150	\$ 9.22	5.43	\$ 776	23,334	\$ 7.68
Unvested at November 2, 2014	2,000	\$ 10.56	6.53	\$ —	23,334	\$ 7.68
Vested and unexercisable at November 2, 2014	340,000	\$ 12.59	6.67	\$ —	_	\$ —
Exercisable at November 2, 2014	422,150	\$ 6.50	4.43	\$ 776		

## 1995 Plan

In 1995, the Company adopted a Non-Qualified Stock Option Plan (1995 Plan) pursuant to which the Company's Board of Directors could grant stock options to the key employees of the Company or of any subsidiary of the Company. The 1995 Plan terminated on May 16, 2005 pursuant to its terms. Options to purchase shares of common stock previously granted under the plan will remain outstanding until exercised, cancelled, forfeited or expired.

The following table summarizes transactions involving outstanding stock options under the 1995 plan:

1995 Plan	Number of shares	 Weighted average exercise price	Weighted average contractual life	Aggregate Intrinsic Value
			(in years)	(in thousands)
Outstanding - October 30, 2011	28,650	\$ 12.21	1.39	\$ _
Exercised	_	_	_	_
Expired	(10,950)	10.42	_	_
Outstanding - October 28, 2012	17,700	13.31	1.01	_
Exercised	_	_	_	_
Expired	(10,200)	9.27	_	_
Outstanding - November 3, 2013	7,500	18.81	0.76	_
Exercised	_	_	_	_
Expired	(7,500)	18.81	_	_
Outstanding - November 2, 2014	_	_	_	_
Vested and exercisable at November 2, 2014	_	\$ _	_	\$ _

The Company estimates the fair value of each stock option grant using the Black-Scholes option-pricing model and Monte Carlo simulation when applicable. There were no option grants in fiscal 2013 and 2012. The assumptions used to estimate the fair value stock options were as follows for the 2014 fiscal year:

	ember 2, 2014
Weighted-average fair value of stock option granted	\$ 3.21
Expected volatility	48.0 %
Expected term (in years)	7
Risk-free interest rate	2.25 %
Expected dividend yield	0.0%

Share based compensation expense was recognized in Selling, Administrative and Other Operating Costs in the Company's Consolidated Statements of Operations as follows (in thousands):

	Year ended						
	November 2, 2014		November 3, 2013			October 28, 2012	
2006 Stock Incentive Plan							
Selling, administrative and other operating costs	\$	1,198	\$	416	\$	127	
Total	\$	1,198	\$	416	\$	127	

#### NOTE 14: Earnings (Loss) Per Share

Basic and diluted net income (loss) per share is calculated as follows (in thousands, except per share amounts):

	Year ended				
	November 2, 2014		November 3, 2013		October 28, 2012
Numerator					
Net loss from continuing operations	\$ (3,387)	\$	(12,743)	\$	(16,035)
Income (loss) from discontinued operations, net of income					
taxes	(15,601)		(18,132)		2,432
Net loss	\$ (18,988)	\$	(30,875)	\$	(13,603)
Denominator					
Basic weighted average number of shares	20,863		20,826		20,813
Dilutive weighted average number of shares	20,863		20,826		20,813
Per Share Data:					
Basic:					
Net loss from continuing operations	\$ (0.16)	\$	(0.61)	\$	(0.77)
Income (loss) from discontinued operations, net of income taxes	(0.75)		(0.87)		0.12
Net loss	\$ (0.91)	\$	(1.48)	\$	(0.65)
Diluted:					
Net loss from continuing operations	\$ (0.16)	\$	(0.61)	\$	(0.77)
Income (loss) from discontinued operations, net of income taxes	(0.75)		(0.87)		0.12
Net loss	\$ (0.91)	\$	(1.48)	\$	(0.65)

Options to purchase 764,150, 491,650 and 555,650 shares of the Company's common stock were outstanding at November 2, 2014, November 3, 2013 and October 28, 2012, respectively. Additionally, there were 15,000 restricted shares outstanding at November 2, 2014, 73,334 restricted shares outstanding at November 3, 2013 and no restricted shares outstanding October 28, 2012. The options and restricted shares were not included in the computation of diluted loss per share in fiscal 2014 and 2013 because the effect of their inclusion would have been anti-dilutive as a result of the Company's net loss position in those fiscal years.

## **NOTE 15: Related Party Transactions**

During fiscal 2014, 2013, and 2012, the law firm of which Lloyd Frank, a member of the Company's Board of Directors, is of counsel rendered services to the Company in the amount of \$1.2 million, \$2.5 million, and \$4.3 million, respectively. In addition, during fiscal 2014, 2013, and 2012 the Company paid \$92,400, \$77,000 and \$72,500, respectively, to Michael Shaw, Ph.D., son of Jerry Shaw, Executive Officer, and brother of Steven Shaw, the Company's former Chief Executive Officer and Director, for services rendered to the Company.

#### **NOTE 16: Commitments and Contingencies**

#### (a) Leases

The future minimum rental commitments as of November 2, 2014 for all non-cancelable operating leases were as follows (in thousands):

Fiscal year:	Amount
2015	\$ 12,485
2016	7,942
2017	5,429
2018	3,185
2019	2,052
Thereafter	2,164

Many of the leases also require the Company to pay and contribute to property taxes, insurance and ordinary repairs and maintenance. The lease agreements, which expire at various dates through 2022, may be subject in some cases to renewal options, early termination options or escalation clauses.

Rent expense for all operating leases for fiscal years 2014, 2013, and 2012 was \$16.2 million, \$15.0 million, and \$14.4 million, respectively.

# (b) Legal Proceedings

The Company is involved in various claims and legal actions arising in the ordinary course of business. The Company's loss contingencies not discussed elsewhere consist primarily of claims and legal actions arising in the normal course of business related to contingent worker employment matters in the Staffing Services segment. These matters are at varying stages of investigation, arbitration or adjudication. The Company has accrued for losses on individual matters that are both probable and reasonably estimable.

In July 2013, Oracle Corporation brought suit against the Company alleging copyright infringement and related claims. The complaint alleges that the Company's information technology infrastructure business provided customer installation services of software updates for Oracle's computer operating system software and system firmware without appropriate authorization or license. Oracle alleges that it provides customers with updates only if they have purchased support agreements covering servers on which updates will be installed. The Company has asserted defenses and counterclaims of anti-competitive practices and related claims. The matter is scheduled for trial to commence on August 3, 2015.

Estimates are based on currently available information and assumptions. Significant judgment is required in both the determination of probability and the determination of whether a matter is reasonably estimable. The Company's estimates may change and actual expenses could differ in the future as additional information becomes available.

### **NOTE 17: Subsequent Events**

On December 1, 2014, the Company completed the sale of its Computer Systems segment to NewNet, as further discussed in Note 2.

On December 12, 2014, the Company amended the Short-Term Financing Program to extend the termination date to December 31, 2017. In addition, the amendment increased the borrowing base of eligible receivables by including unbilled activity up to 15% of total eligible receivables, and receivables from customers with payment terms in the 61-95 day category up to a maximum of 5% of total eligible receivables.

On January 9, 2015, the Board of Directors of the Company approved a new share repurchase program of up to 1,500,000 shares of the Company's common stock during a 36-month period commencing January 19, 2015. The Board of Directors also terminated the existing share repurchase program that was authorized on June 2, 2008.

#### **NOTE 18: Segment Disclosures**

The Company's operating segments are determined in accordance with the Company's internal management structure, which is based on operating activities.

Segment operating income (loss) is comprised of segment net revenues less direct cost of staffing services revenue or cost of other revenue, selling, administrative and other operating costs, amortization of purchased intangible assets and restructuring costs. The Company allocates to the segments all operating costs except for costs not directly relating to our operating activities such as corporate-wide general and administrative costs and fees related to restatement, investigations and remediation. These costs are not allocated because doing so would not enhance the understanding of segment operating performance and they are not used by management to measure segment performance. These allocations are included in the calculation of each segment's operating income (loss). Financial data concerning the Company's sales and segment operating income (loss) by reportable operating segment are summarized in the following table (in thousands):

	For the year ended November 2, 2014						
	Staffing Total Services				Other		
Net Revenue	\$	1,710,028	\$	1,599,046	\$	110,982	
Expenses							
Direct cost of staffing services revenue		1,359,048		1,359,048		_	
Cost of other revenue		92,440		_		92,440	
Selling, administrative and other operating costs		231,104		212,471		18,633	
Amortization of purchased intangible assets		181		101		80	
Restructuring costs		2,010		1,431		579	
Segment operating income (loss)		25,245		25,995		(750)	
Corporate general and administrative		15,198					
Restatement, investigations and remediation		5,261					
Operating income		4,786					
Other income (expense), net		(2,947)					
Income from continuing operations before income							
taxes	\$	1,839					

	For the year ended November 3, 2013							
		Total		Staffing Services		Other		
Net Revenue	\$	2,017,472	\$	1,899,723	\$	117,749		
Expenses								
Direct cost of staffing services revenue		1,627,166		1,627,166		_		
Cost of other revenue		94,519		_		94,519		
Selling, administrative and other operating costs		265,002		243,997		21,005		
Amortization of purchased intangible assets		511		34		477		
Restructuring costs		781		781		_		
Segment operating income		29,493		27,745		1,748		
Corporate general and administrative		11,917						
Restatement, investigations and remediation		24,828						
Operating loss		(7,252)						
Other income (expense), net		(2,569)	'					
Loss from continuing operations before income taxes	\$	(9,821)						

For the year ended October 28, 2012 Staffing **Total** Other Services Net Revenue 2,146,448 \$ 2,027,601 \$ 118,847 **Expenses** Direct cost of staffing services revenue 1,731,595 1,731,595 95,572 Cost of other revenue 95,572 Selling, administrative and other operating costs 277,844 256,522 21,322 Amortization of purchased intangible assets 523 47 476 Segment operating income 40,914 39,437 1,477 Corporate general and administrative 13,444 Gain on sale of building (4,418)Restatement, investigations and remediation 42,906 Operating loss (11,018)Other income (expense), net (3,305)Loss from continuing operations before income taxes \$ (14,323)

Assets of the Company by reportable operating segment are summarized in the following table (in thousands):

	November 2, 2014		November 3, 2013
Assets:			
Staffing services	\$	274,070	\$ 309,726
Other		34,019	41,536
		308,089	351,262
Cash, investments and other corporate assets		92,023	119,460
Held for sale		24,220	30,618
Total Assets	\$	424,332	\$ 501,340

Sales to external customers and long-lived assets of the Company by geographic area are as follows (in thousands):

	Year ended						
	November 2, 2014		November 3, 2013		October 28, 2012		
Net Revenue:							
Domestic	\$ 1,489,334	\$	1,802,444	\$	1,946,647		
International, principally Europe	220,694		215,028		199,801		
Net Revenue	\$ 1,710,028	\$	2,017,472	\$	2,146,448		

	No	vember 2, 2014	 November 3, 2013
Long-Lived Assets:			
Domestic	\$	22,667	\$ 28,489
International		3,637	4,037
Long-Lived Assets	\$	26,304	\$ 32,526

Capital expenditures and depreciation and amortization by the Company's operating segments are as follows (in thousands):

		Year ended						
	No	vember 2, 2014	ľ	November 3, 2013		October 28, 2012		
Capital Expenditures:								
Staffing services	\$	4,855	\$	8,133	\$	9,554		
Other		205		738		187		
Total segments		5,060		8,871		9,741		
Corporate		207		356		2,105		
Total Capital Expenditures	\$	5,267	\$	9,227	\$	11,846		
Depreciation and Amortization:								
Staffing services	\$	4,048	\$	6,438	\$	8,588		
Other		843		1,569		1,870		
Total segments		4,891		8,007		10,458		
Corporate		4,432		3,162		1,361		
Total Depreciation and Amortization	\$	9,323	\$	11,169	\$	11,819		

## **NOTE 19: Quarterly Financial Information (unaudited)**

The following tables present certain unaudited consolidated quarterly financial information for each quarter in the fiscal years ended November 2, 2014 and November 3, 2013.

The following table presents selected Consolidated Statements of Operations data for each quarter for the fiscal year ended November 2, 2014 (in thousands, except per share amounts):

		<b>Three Months Ended</b>						3	Year Ended	
	F	ebruary 2, 2014		May 4, 2014		August 3, 2014	November 2, 2014		November 2014	
		(unaudited)		(unaudited)		(unaudited)		(unaudited)		
REVENUE										
Staffing services	\$	392,269	\$	406,733	\$	396,979	\$	403,065	\$	1,599,046
Other revenue		29,359		29,347		25,670		26,606		110,982
NET REVENUE		421,628		436,080		422,649		429,671		1,710,028
EXPENSES										
Direct cost of staffing services revenue		339,796		344,922		337,285		337,045		1,359,048
Cost of other revenue		24,133		24,066		22,319		21,922		92,440
Selling, administrative and other operating costs		63,495		60,600		57,805		63,905		245,805
Amortization of purchased intangible assets		104		26		26		25		181
Restructuring costs		657		999		141		710		2,507
Restatement, investigations and remediation		4,668		593		_		_		5,261
TOTAL EXPENSES		432,853	_	431,206	_	417,576		423,607		1,705,242
OPERATING INCOME (LOSS)		(11,225)		4,874	_	5,073		6,064		4,786
OTHER INCOME (EXPENSE)										
Interest income		96		126		63		(18)		267
Interest expense		(956)		(928)		(851)		(795)		(3,530)
Foreign exchange gain (loss), net		388		(630)		(134)		494		118
Other income (expense), net		62		216		(8)		(72)		198
INCOME (LOSS) FROM CONTINUING					_	· · · · · ·		<u>, , , , , , , , , , , , , , , , , , , </u>		
OPERATIONS BEFORE INCOME TAXES		(11,635)		3,658		4,143		5,673		1,839
Income tax provision		1,047	_	2,277	_	738		1,164		5,226
NET INCOME (LOSS) FROM CONTINUING OPERATIONS, NET OF INCOME TAXES		(12,682)		1,381		3,405		4,509		(3,387)
LOSS FROM DISCONTINUED OPERATIONS,	,									
NET OF INCOME TAXES		(4,392)		(4,876)	_	(3,885)		(2,448)		(15,601)
NET INCOME (LOSS)	\$	(17,074)	\$	(3,495)	\$	(480)	\$	2,061	\$	(18,988)
PER SHARE DATA:										
Basic:										
Income (loss) from continuing operations	\$	(0.61)	\$	0.07	\$	0.16	\$	0.22	\$	(0.16)
Loss from discontinued operations, net of		(0.21)		(0.22)		(0.10)		(0.12)		(0.75)
income taxes Net income (loss)	\$	(0.21)	\$	(0.23)	•	(0.19)	•	(0.12) <b>0.10</b>	\$	(0.75)
Weighted average number of shares	3	. ,	Э	(0.16)	Э		3		3	` ′
Diluted:		20,849		20,861		20,866		20,874		20,863
Income (loss) from continuing operations	¢.	(0.61)	Φ	0.07	Φ.	0.16	ø.	0.21	ø	(0.16)
Loss from discontinued operations, net of	\$	(0.61)	\$	0.07	\$	0.16	\$	0.21	\$	(0.16)
income taxes		(0.21)		(0.23)		(0.18)		(0.11)		(0.75)
Net income (loss)	\$	(0.82)	\$	(0.16)	\$	<u> </u>	\$	0.10	\$	(0.91)
Weighted average number of shares		20,849		21,084	-	21,072		21,013		20,863

The following table presents selected Consolidated Statements of Operations data for each quarter for the fiscal year ended November 3, 2013 (in thousands, except per share amounts):

	<b>Three Months Ended</b>								,	Year Ended	
	Jai	nuary 27, 2013		April 28, 2013		July 28, 2013		November 3, 2013		November 3, 2013	
	(u	naudited)		(unaudited)		(unaudited)		(unaudited)			
REVENUE											
Staffing services	\$	474,362	\$	476,729	\$	455,848	\$	492,784	\$	1,899,723	
Other revenue		25,617		24,243		32,865		35,024		117,749	
NET REVENUE		499,979		500,972		488,713		527,808		2,017,472	
EXPENSES											
Direct cost of staffing services revenue		410,341		411,393		388,763		416,669		1,627,166	
Cost of other revenue		21,938		23,131		23,205		26,245		94,519	
Selling, administrative and other operating costs		66,460		70,691		68,005		71,763		276,919	
Amortization of purchased intangible assets		131		131		123		126		511	
Restructuring costs		285		133		141		222		781	
Restatement, investigations and remediation		13,820		7,387		1,159		2,462		24,828	
TOTAL EXPENSES		512,975	_	512,866		481,396		517,487		2,024,724	
OPERATING INCOME (LOSS)		(12,996)		(11,894)		7,317		10,321		(7,252)	
OTHER INCOME (EXPENSE)		. , ,									
Interest income		572		104		85		151		912	
Interest expense		(904)		(1,002)		(903)		(1,062)		(3,871)	
Foreign exchange gain (loss), net		(96)		443		(163)		185		369	
Other income (expense), net		(34)		112		(23)		(34)		21	
INCOME (LOSS) FROM CONTINUING OPERATIONS BEFORE INCOME TAXES		(13,458)		(12,237)		6,313		9,561		(9,821)	
Income tax provision (benefit)		1,883		2,199		(820)		(340)		2,922	
NET INCOME (LOSS) FROM CONTINUING OPERATIONS, NET OF INCOME TAXES		(15,341)		(14,436)		7,133		9,901		(12,743)	
LOSS FROM DISCONTINUED OPERATIONS, NET OF INCOME TAXES		(1,749)		(3,025)		(5,077)		(8,281)		(18,132)	
NET INCOME (LOSS)	\$	(17,090)	\$	(17,461)	\$	2,056	\$	1,620	\$	(30,875)	
PER SHARE DATA:			_		-						
Basic:											
Income (loss) from continuing operations	\$	(0.74)	\$	(0.69)	\$	0.34	\$	0.48	\$	(0.61)	
Loss from discontinued operations		(0.08)		(0.15)		(0.24)		(0.40)		(0.87)	
Net income (loss)	\$	(0.82)	\$	(0.84)	\$	0.10	\$	0.08	\$	(1.48)	
Weighted average number of shares		20,813		20,825		20,829		20,837		20,826	
Diluted:											
Income (loss) from continuing operations	\$	(0.74)	\$	(0.69)	\$	0.34	\$	0.47	\$	(0.61)	
Loss from discontinued operations		(0.08)		(0.15)		(0.24)		(0.39)		(0.87)	
Net income (loss)	\$	(0.82)	\$	(0.84)	\$	0.10	\$	0.08	\$	(1.48)	
Weighted average number of shares		20,813		20,825		21,019		21,050		20,826	

# VOLT INFORMATION SCIENCES, INC. LIST OF SUBSIDIARIES

<u>No.</u>	Name (1)	Jurisdiction of Incorporation
1	14011 So. Normandie Ave. Realty Corp.	Nevada
2	500 South Douglas Realty Corp.	Delaware
3	Arctern Consulting Private Limited (2)	India
4	Arctern, Inc.	Virginia
5	Big Rock Solutions, Inc.	Nevada
6	Century Reprographics	California
7	Choice Workforce Solutions, LLC (3)	Delaware
8	Continuum, A Volt Information Sciences Company, Inc.	Delaware
9	DataComp Corporation	Pennsylvania
10	DataServ, Incorporated	Pennsylvania
11	Directories Corporation of America	Delaware
12	DN Volt of Georgia, Inc.	Georgia
13	DN Volt, Inc.	Delaware
14	Fidelity National Credit Services Ltd.	California
15	Volt Europe Limited	United Kingdom
16	Information Management Associates, Inc.	Delaware
17	Lakyfor, S.A.	Uruguay
18	LSSi Data Corp.	Delaware
19	LSSi Europe Limited	United Kingdom
20	Maintech Europe Limited	United Kingdom
21	Maintech, Incorporated	Delaware
21	Momentum, A Volt Information Sciences Company, Inc.	Delaware
23	Nuco I, Ltd.	Nevada
24	Nuco II, Ltd.	Delaware
25	Nuco III Holdings, Ltd.	Delaware
26	P/S Partner Solutions, Ltd.	Delaware
27	ProcureStaff Technologies, Ltd.	Delaware
28	Volt Consulting MSP Canada Ltd.	Canada
29	ProcureStaff India Private Limited	India
30	Volt Australia Pty. Limited	Australia
31	Shaw & Shaw, Inc.	Delaware
32	Sierra Technology Corporation	California
33	Tainol, S.A.	Uruguay
34	The Community Phone Book, Inc.	Delaware
35	VIS Executive Search, Inc.	California
36	VIS, Inc.	Delaware
37	VMC Consulting Corporation	Delaware
38	VMC Consulting Europe Limited	United Kingdom
39	VMC Consulting Germany GmbH	Germany
40	VMC Services India Private Limited	India
41	Volt Asia Enterprises (Malaysia) Sdn. Bhd. (4)	Malaysia
42	Volt Asia Enterprises (Taiwan) Co. Ltd.	Taiwan
43	Volt Asia Enterprises, Ltd.	Delaware
44	Volt ATRD Corp.	Delaware

No.	Name (1)	Jurisdiction of Incorporation
45	Volt Australia, Ltd.	Delaware
46	Volt Autologic S.A.	Uruguay
47	Volt Canada Inc.	Canada
48	Volt Consulting Group, Ltd.	Delaware
49	Volt Delta Asia, Inc	Delaware
50	Volt Delta Canada Holdings, LLC.	Nevada
51	Volt Delta Company	Canada
52	Volt Delta GmbH	Germany
53	Volt Delta International B.V.	Netherlands
54	Volt Delta International Communications Ltd.	United Kingdom
55	Volt Delta International GmbH	Germany
56	Volt Delta International Pte, Ltd	Singapore
57	Volt Delta International, Limited	United Kingdom
58	Volt Delta Resource Holding, Inc.	Nevada
59	Volt Delta Resources of Mexico, S. de R.L. de C.V.	Mexico
60	Volt Delta Resources, Inc.	Delaware
61	Volt Delta Resources, LLC.	Nevada
62	Volt Directories S.A., Ltd.	Delaware
63	Volt Directory Marketing, Ltd. (5)	Delaware
64	Volt Europe (Belgium) SPRL	Belgium
65	Volt Europe (Deutschland) GmbH	Germany
66	Volt Europe (Espana) S.L.	Spain
67	Volt Europe (France) SARL	France
68	Volt Europe (Germany) GmbH	Germany
69	Volt Europe (Nederland) BV	Netherlands
70	ValuE man (C. A antan 1) CA	Switzerland
71	Volt Europe (Switzerland) SA	C - 1 P - 11.
71	Volt Europe Ceska Rebublika s.r.o	Czech Republic
72 72	Volt Europe Holdings Limited	United Kingdom
73 74	Volt Europe Slovakia s.r.o.	Slovakia
74	Volt Europe Temporary Services Limited	United Kingdom Nevada
75 76	Volt Financial Services, Ltd.	- 14 1 2 2 2
76	Volt Funding Corp.	Delaware
77 78	Volt Gatton Holding, Inc. Volt Holding Corp.	Delaware
78 79		Nevada
	Volt Information Sciences (India) Private Limited (6) Volt Maintech Limited	India Hang Kang
80		Hong Kong
81	Volt Maintech, LLC	Delaware
82	Volt Management Corp. Volt Netherlands Holding BV	Delaware Netherlands
83 84		Delaware
	Volt Opportunity Road Realty Corp. Volt Orangeca Real Estate Corp.	Delaware
85		Delaware
86 87	Volt Publications, Inc. Volt Reach, Inc.	Delaware Delaware
		Delaware
88 89	Volt Realty Corp	Delaware Florida
89 90	Volt Realty Corp.	Florida Nevada
90 91	Volt Realty Two, Inc. Volt Consulting Group Limited	
91	Volt Road Boring Corp.	United Kingdom Florida

<u>No.</u>	Name (1)	Jurisdiction of <u>Incorporation</u>
93	Volt Service Corporation Pte, Ltd.	Singapore
94	Volt Service K.K.	Japan
95	Volt Services Group (Netherlands) B.V.	Netherlands
96	Volt SRS Limited	Delaware
97	Volt STL Holdings, Inc.	Delaware
98	Volt Technical Corp.	Delaware
99	Volt Telecommunications Group, Inc.	Delaware
100	Volt Temporary Services, Inc.	Delaware
101	Volt Workforce Solutions, Inc.	Delaware

### **Footnotes**

- (1) Except as noted, each named subsidiary is wholly owned, directly or indirectly by Volt Information Sciences, Inc., except that, in the case of certain foreign subsidiaries, qualifying shares may be registered in the name of directors.
- (2) 89.9% owned by Volt Asia Enterprises / 00.1% owned by Nuco I / 7.5% owned by Bijal Mehta / 2.5% owned by Pallavi Mehta.
- (3) 60% owned by People's Choice Staffing, Inc. / 40% owned by Volt Management Corp.
- (4) 49.0% owned by Volt Asia Enterprises / 51% owned by Elena Johana Binti Mazlan.
- (5) 80% owned by Nuco II, Ltd / 20% owned by Market Access International.
- (6) 99.99% owned by Volt Asia Enterprises / 00.01% owned by Nuco I.

# CERTIFICATION PURSUANT TO RULE 13a-14(a)/15d-14(a) AS ADOPTED PURSUANT TO SECTION 302 OF THE SARBANES-OXLEY ACT OF 2002

- I, Ronald Kochman, certify that:
- 1. I have reviewed this annual report on Form 10-K of Volt Information Sciences, Inc.;
- 2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
- 3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
- 4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f) for the registrant and have:
- (a) designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
- (b) designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
- (c) evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
- (d) disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of the annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
- 5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
- (a) all significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
- (b) any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: January 20, 2015

/s/ Ronald Kochman

Ronald Kochman President and Chief Executive Officer (Principal Executive Officer)

# CERTIFICATION PURSUANT TO RULE 13a-14(a)/15d-14(a) AS ADOPTED PURSUANT TO SECTION 302 OF THE SARBANES-OXLEY ACT OF 2002

- I, James Whitney Mayhew, certify that:
- 1. I have reviewed this annual report on Form 10-K of Volt Information Sciences, Inc.;
- 2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
- 3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
- 4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f) for the registrant and have:
- (a) designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
- (b) designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
- (c) evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
- (d) disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of the annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
- 5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
- (a) all significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
- (b) any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: January 20, 2015

/s/ James Whitney Mayhew

James Whitney Mayhew Chief Financial Officer (Principal Financial Officer)

### CERTIFICATION PURSUANT TO 18 U.S.C. § 1350, AS ADOPTED PURSUANT TO § 906 OF THE SARBANES-OXLEY ACT OF 2002

In connection with the annual report on Form 10-K of Volt Information Sciences, Inc., a New York corporation (the "Company"), for the year ended November 2, 2014, as filed with the Securities and Exchange Commission on the date hereof (the "Report"), the undersigned, Ronald Kochman, President and Chief Executive Officer of the Company, and James Whitney Mayhew, Chief Financial Officer of the Company, each certify, pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, that:

- 1. Except as indicated in the Explanatory Note, the Report fully complies with the requirements of section 13(a) or 15(d) of the Securities Exchange Act of 1934, as amended; and
- 2. The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company as of the dates and for the periods indicated.

Date: January 20, 2015

/s/ Ronald Kochman

Ronald Kochman President and Chief Executive Officer (Principal Executive Officer)

/s/ James Whitney Mayhew

James Whitney Mayhew Chief Financial Officer (Principal Financial Officer)