Colgates Global Success

Becoming the Best Place to Work

- **Fundamental Values**
- **Exciting Work**
- **■** Motivating Environment
- **Stimulating Careers**
- Recognition and Rewards
- **■** Feeling Connected

Global Training Focuses on Values

Colgate managers from seven Asian countries participated in a train-the-trainer session for "Valuing Colgate People" in Malaysia. The twoday course, which is offered to all Colgate people worldwide, focuses on the Company's fundamental values. Leading the session are Mitra Chappell, Director of Global Leadership Training and Organizational Development, and Ron Martin, VP of Global Business Practices and Public Affairs.

Malaysia



Making Colgate the best place to work is vital to attract, develop and retain our most valuable resource—the 38,000 committed Colgate people around the world. Fulfilling this mission starts with our shared global values of Caring, Continuous Improvement and Global Teamwork. These values, along with our Managing with Respect principles, form the foundation for how Colgate operates worldwide. Colgate people learn and follow the basic principles of Managing with Respect—to communicate effectively, to give and seek feedback, to value unique contributions, to promote teamwork and to set the example. We believe that we must provide exciting, challenging and motivating work that helps people grow professionally. At Colgate we have outstanding opportunities for global careers. More than 70 global training programs, taught by Colgate experts in all business disciplines, help support individual development, instilling the global competencies and teamwork

Intercom Reaches Over 100 Locations

























Video Broadcasts to Far-Flung Locations

Live broadcasts reach Colgate people at 19 different North American locations four times a year. Experts report on specific parts of the business and take live questions from viewers. Below is Sheila Hopkins, VP of Colgate-U.S. for Personal Care. In the control room are Communications Analyst Maria Barbieri, Audiovisual Coordinator Robert Montagna and Personal Systems Manager Steve Baez.

required for advancement. The broad curriculum includes courses ranging from Marketing Fundamentals to Trade Marketing and Productive Maintenance.

We also know that we must provide a motivating environment and provide an opportunity for people to contribute at all levels of the organization. To facilitate individual efforts we are making investments in leading technologies like SAP. We provide stimulating careers to all Colgate people. Career tracks are defined and key competencies identified on a global basis, making sure that people can focus on their individual development plans to continue their career development.

People decisions are managed on a worldwide basis, ensuring that talented people gain and share expertise by working in diverse regions or advancing in their function. And, as evidence of our commitment, the Human Resources Committee, consisting of the President, Chief Operating Officer, Chief Growth Officer, Executive VP, VP-Global HR, Chief Financial Officer and other key executives, meets every month to assess management rotation and development across all regions.

This process is repeated at the division operating level. For instance, when division presidents visit subsidiaries, career development, compensation and training improvements are important parts of business reviews. Presentations by managers early in their careers are encouraged in these sessions. And last year, in the

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Latest Results on Video

Keeping Colgate people connected, Intercom meetings are held at all locations twice a year to review the latest results. Successful growth initiatives from around the world are shared via the "Colgate World Report" video newscast.

Global



Becoming the Best Place to Work

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first annual Colgate Leadership Challenge, high-potential managers from around the world participated in a weeklong program in New York where they worked together on team projects and heard Company executives relate their personal leadership approaches. This program and others like it will help identify and retain Colgate's future leaders.

Recognition and rewards are critical to making Colgate the best place to work. Compensation programs include pay for performance at all levels and an incentive program tied to business goals of profitability and growth. The Chairman's "You Can Make a Difference" program rewards individuals at national and global levels for new ideas to improve our business results. Last year, the 47 global winners from eleven countries contributed a range of innovations that directly increased Company growth and profitability. For example, promoting a new Oral Health Month in Central Europe involved more than 6,000 dentists and increased Colgate's strong leadership there, while improving productivity of bottle blow molding at the pan-European liquids plant reduced changeover time from six hours to one hour.

Finally, we believe that an important part of making Colgate the best place to work is making people feel connected. We have a worldwide intranet and e-mail system with information about our Company. In North America, employees in more than a dozen locations participate quarterly in a live videoconference, both listening and asking questions as the division president and other managers review business results. And around the world, semiannual Intercom meetings and the Colgate World Report videos present the Company's achievements and business priorities.

We believe the six factors listed on page 14 are critical to making Colgate the best place to work. Creating this positive motivation enables Colgate people to perform at their most effective, moving us ever closer to our goal of becoming the best truly global consumer products company.

Recognition and Rewards

Recognition for outstanding achievements takes place at the national and global levels through the Chairman's "You Can Make a Difference" program. Here, Colgate-Mexico President Guillermo Fernandez presents Fuente, Toothbrush Brand Assistant, and Operator, soap



in 100-Plus Countries



Lilian Lee Supply Chain Manager, Materials Management, U.S.



2000 promoted to current position 1999-2000 U.S. Export Manager for U.S. 1998-1999 Manager of Oral Care in Malaysia 1996-1998 Team Leader in Malaysia 1995-1996 Technology Associate at Engineering

Technology

Stimulating

Human Resource

decisions are man-

aged on a global

basis at Colgate,

ensuring that talented people gain and share expertise by working in diverse regions or advancing across functions. Pictured at right, a representative sample of talented Colgate people with highlights of their stimulating careers.

Global

Careers

Pascal Montilus Focus Factory Manager, France

1999 promoted to current position

1998-1999 Operations Manager, Palmolive/PET, France

1997-1998 Manager of Operations, Russia **1994-1997** SAP Implementation in U.S.

1990-1994 Engineering at Morristown plant, U.S.



Justin Skala Vice President and General Manager, Hills-Europe



2000 promoted to current position
1997-2000 Vice President, Sales, Hill's-Europe
1995-1997 General Manager for Hill's-United Kingdom
1994-1995 Marketing Director for Hill's-International
1992-1994 Marketing Director for Personal Care
and then for Fabric Care, U.S.

1988-1991 Marketing Manager for Household Products, Thailand



Maria Fernanda Mejia Marketing Director, Venezuela



2000 promoted to current position 1998-2000 Marketing Director for Ecuador 1997-1998 Household Products Marketing Manager in Global Business Development

1994-1997 Group Product Manager for Puerto Rico



Scott Smith
Director of
National Accounts, U.S.



2000 promoted to current position1999-2000 Director of Sales for Wal-Mart1997-1999 Regional Sales Manager for Northeast1993-1997 Regional Marketing Manager for Northeast



Denise Stuckey Manager, Work-Life Initiatives, Global



1999 promoted to current position **1997-1999** Associate Manager, Work & Personal Life Initiatives, Global

1994-1996 Supervisor, Work/Personal Initiatives **1990-1994** Supervisor, Non-exempt Staff

1988-1990 Supervisor, Training and Development

1983-1988 HR Administrator

Your Board of Directors



Reuben Mark
Chairman of the Board and Chief
Executive Officer of Colgate-Palmolive
Company. Mr. Mark joined Colgate in
1963 and held a series of significant
positions in the United States and
abroad before being elected CEO
in 1984. Elected director in 1983.
Age 62



Jill K. Conway
Chairman of Lend Lease Corporation
Limited and Visiting Scholar, Program
in Science, Technology and Society at
Massachusetts Institute of Technology
Mrs. Conway was President of Smith
College from 1975 to 1985. Elected
director in 1984. Age 66



Ronald E. Ferguson
Chairman and Chief Executive Officer
of General Re Corporation since 1987.
Mr. Ferguson has been with General
Re since 1969. Elected director in 1987.
Age 59



Ellen M. Hancock
Chairman and Chief Executive Officer,
Exodus Communications, Inc. Mrs.
Hancock previously was Executive Vice
President of Research and Development
and Chief Technology Officer at Apple
Computer Inc., 1996-1997, Executive Vice
President and Chief Operating Officer at
National Semiconductor, 1995-1996, and
Senior Vice President at IBM. Elected
director in 1988. Age 57



David W. Johnson
Chairman Emeritus of Campbell Soup
Company. Mr. Johnson was Chairman
of Campbell Soup Company, March
2000 to January 2001 and 1993-1999.
He was Campbell President and Chief
Executive Officer, 1990-1997. From 1987
to 1990, he served as Chairman and
Chief Executive Officer of Gerber
Products Company. Elected director in
1991. Age 68



John P. Kendall
Officer, Faneuil Hall Associates, Inc., a
private investment company, since
1973. Mr. Kendall is a former Chairman
of The Kendall Company. He joined
that company in 1956 and held a
series of significant positions. Elected
director in 1972. Age 72



Richard J. Kogan
Chairman and Chief Executive Officer of
Schering-Plough Corporation since 1998.
Mr. Kogan joined Schering-Plough as
Executive Vice President, Pharmaceutical
Operations, in 1982 and then became
President and Chief Operating Officer of
that company in 1986 and President and
Chief Executive Officer in 1996. Elected
director in 1996. Age 59



Howard B. Wentz, Jr.
Chairman of Tambrands, Inc., 1993-1996. Mr. Wentz was Chairman of ESSTAR Incorporated, 1989-1995, and Chairman, President and Chief Executive Officer of Amstar Company, 1983-1989. Elected director in 1982. Age 71

Audit Committee: Ronald E. Ferguson, Chair., Jill K. Conway, Ellen M. Hancock, John P. Kendall, Howard B. Wentz, Jr. Committee on Directors: David W. Johnson, Chair., Jill K. Conway, John P. Kendall, Howard B. Wentz, Jr. Finance Committee: Howard B. Wentz, Jr., Chair., Ronald E. Ferguson, Ellen M. Hancock, John P. Kendall, Richard J. Kogan, Reuben Mark Personnel and Organization Committee: Jill K. Conway, Chair., Ronald E. Ferguson, David W. Johnson, John P. Kendall, Richard J. Kogan



John P. Kendall, Retiring
Mr. Kendall is retiring from the Colgate
Board of Directors, effective May 10,
2001. He joined the Colgate Board in
1972 and made significant contributions to the success of the Company
through his service on all Committees.
We sincerely thank Mr. Kendall for
29 years of distinguished service to
Colgate and extend our best wishes
for his retirement.



Delano E. Lewis, Update
Having made many contributions to
Colgate's Board as a Director from
1991 to 1999, Delano Lewis is currently
serving as U.S. Ambassador to South
Africa. He was appointed to that
position in December 1999 and federal law required that he resign from
Colgate's Board. He has our continued
wishes for success.

Your Management Team

*Reuben Mark, 62 Chairman of the Board and Chief Executive Officer See biographical

*William S. Shanahan, 60 President

information, left.

Mr. Shanahan joined Colgate in 1965 and held a series of important positions in the United States and abroad. These include Vice President-General Manager for the Western Hemisphere and Group Vice President for Europe/Africa, Colgate-U.S. and other countries. He was elected Chief Operating Officer in 1989 and President in 1992.

*Lois D. Juliber, 52 Chief Operating Officer

Ms. Juliber is responsible for Europe, Latin America, Asia, South Pacific, Central Europe and Africa. She joined Colgate in 1988 from General Foods, where she was Vice President. Before being promoted to her current position in 2000, she had been Executive Vice President, Chief of Operations for Developed Markets. Previously, she had been President of the Far East/Canada division, Chief Technological Officer and President of Colgate-North America.

*Javier G. Teruel, 50 Chief Growth Officer

Mr. Teruel is responsible for Global Business Development, R&D, Manufacturing, Information Technology and Strategic Planning. After joining Colgate in Mexico in 1971, he advanced through marketing and management positions in Latin America and at the corporate level. He was appointed to his current position in 2000, most recently having been President of Colgate-Europe and President of Colgate-Mexico.

*Ian M. Cook, 48

Executive Vice President and President, Colgate-North America and Colgate Oral Pharmaceuticals

Mr. Cook began his Colgate career in the United Kingdom in 1976 and held a series of marketing and management positions in various countries. Appointed to his current position in 2000, he most recently was President of Colgate-North America.

*Michael J. Tangney, 56 Executive Vice President and President, Colgate-Latin America

Mr. Tangney joined Colgate in 1971 and held various U.S. and international management positions in Latin America and Europe. He was appointed to his current position in 2000, having most recently been President of Colgate-Latin America and President of Colgate-Mexico.

*Stephen C. Patrick, 51 Chief Financial Officer

Joined Colgate in 1982 after having been a Manager at Price Waterhouse. Before being named CFO in 1996, Mr. Patrick held a series of key financial positions, including Vice President and Corporate Controller and Vice President-Finance for Colgate-Latin America.

*Andrew D. Hendry, 53 Senior Vice President, General Counsel and Secretary

Joined Colgate in 1991 from Unisys, where he was Vice President and General Counsel. A graduate of Georgetown University and NYU Law School, Mr. Hendry has also been a corporate attorney at a New York law firm and at Reynolds Metals Company (now part of Alcoa, Inc.).

Emilio Alvarez-Recio VP. Advertisina

Charles W. Beck Retired VP, Global Materials, Logistics and Sourcing

*Steven R. Belasco VP, Taxation and Real Estate

David P. Bencze

VP, Colgate-Europe

Philip A. Berry VP, Global Employee Relations-Best Place to Work

Robert E. Blanchard
VP. Global Toothbrush Division

VP, Global Toothbrush Division

John H. Bourne

VP, Colgate-North America **Johannes C. Brouwer**

VP, Turkiye **Stuart D. Burkhead** VP, Hill's Pet Nutrition

Nigel B. Burton VP, United Kingdom & Ireland

Antonio Caro VP, Worldwide Sales

Peter C. Chase VP, Personal Care

James H. Clark

VP, Colgate-Africa/Middle East Michael A. Corbo

VP, Colgate-Latin America

Graeme D. Dalziel

VP, Portugal S. Peter Dam

President, Colgate-Asia Pacific

Edward C. Davis VP, Budget and Planning

Herbert L. Davis VP, Technology

Alec de Guillenchmidt VP, Colgate-Europe

Coloman de Hegedus President, Colgate-Africa/

Virginia M. Dotzauer VP, Hill's Pet Nutrition

Middle East

Hector I. Erezuma
VP. International Taxes

VP, International Taxe.

James E. Farrell, Jr.

VP, Legal **Guillermo M. Fernandez**VP. Mexico

James S. Figura VP. Colgate-U.S.

Edward J. Filusch

VP, Treasury

Stephen J. Fogarty VP, Oral Care

Chester P.W. Fong VP, Greater China

Abdul Gaffar

VP, Growth Technology Development

Robert Galan VP, Philippines

Jill Garrity

VP, Colgate Oral Pharmaceuticals

James J. Gerchow VP, Colgate-Africa/Middle East

Nina D. Gillman VP, Legal

Walter H. Golembeski VP, Product Supply Chain

Stefan S. Gorkin VP. Labor Relations

David R. Groener
VP, Colgate-North America

Karen Guerra

John Guiney

VP, Colgate-Asia Pacific

Luis Gutierrez

VP, Central America Jack J. Haber

VP, e-Business

Tarek S. HallabaPresident, Central Europe & Russia

Suzan F. Harrison VP, Colgate-U.S.

Richard F. Hawkins Vice Chairman

Hill's Pet Nutrition *Brian J. Heidtke

VP, Finance and Corporate Treasurer

Roland Heincke VP, Colgate-Europe Jean-Mathieu Hellich

VP, Colgate-Europe

*Dennis J. Hickey VP, Corporate Controller Sheila A. Hopkins

VP, Colgate-U.S.

William A. Houlzet VP, Argentina

Stuart A. Hulke VP, Technology

John J. Huston VP, Office of the Chairman

N. Jay Jayaraman

VP, Oral Care Scott W. Jeffrey, Jr.

VP, Colombia

Malcolm Jones VP, Colgate-U.S.

***Robert J. Joy** VP Global Human Resource

VP, Global Human Resources

Jules P. Kaufman

VP, Legal

Patrick A. Keefe

VP. Global Security

Robert G. Kirkpatrick VP. Media

Joy D. Klemencic
VP. Hill's Pet Nutrition

Donald R. Klock VP, Global Materials, Logistics & Sourcing Betty M. Kong

Yoshio Koshimura

VP, Hill's-Asia Pacific **Andrea Lagioia**

VP, Colgate-Europe

Leo LaitemVP, Research and Development

Daniel B. Marsili VP, Colgate-U.S.

Robert R. Martin President, e-Business

President & COO

*Ronald T. Martin
VP, Global Business Practices

and Public Affairs

Steven G. Marton

Hill's Pet Nutrition
*Michele C. Mayes

VP, Legal and Assistant Secretary

Seamus E. McBride VP, Colgate-U.S.

Charles F. McGraw VP, Colgate-North America

*Peter D. McLeod VP, Manufacturing Engineering Technology

Donna B. McNamara VP, Human Resources

Richard Mener VP, Germany

Louis P. Mignone VP, Colgate-U.S.

Franck J. Moison
President, Colgate-Europe

Francis A. Morelli VP, Global Systems

Steven K. Morse VP, Hill's Pet Nutrition

Graeme B. Murray

VP, Canada **Robert A. Murray** VP, Corporate Communications

James A. Napolitano
VP, Hill's Pet Nutrition

Jean-Marc Navez
VP, Colgate-Asia Pacific

Rosemary Nelson VP, Colgate-U.S.

Debra Nichols
VP, Hill's Pet Nutrition

Alan Nimmey VP, Technology

James Norfleet
VP, Research and Development

Morgan J. O'Brien VP, Colgate-Central Europe & Russia

Chris E. Pedersen
VP, South Pacific Region

Robert C. Pierce

VP, Research and Development Hans L. Pohlschroeder

VP, Treasury Roger M. Pratt

VP, Brazil

Ricardo Ramos

VP. Greece

Grace E. Richardson VP. Consumer Affairs

Susan J. Riley VP, Financial Business Development

Jill H. Rothman VP, Human Resources Reuven M. Sacher

VP, Research and Development

Jeff Salguero

VP, Advertising Production

Derrick E.M. Samuel VP. South Asia Region

Raffy L. Santos VP, Hawley & Hazel Taiwan

Lim Kim Seng VP. China

Paul Shapiro VP, Chief Patent Counsel

James H. Shoultz VP, Venezuela

Barry N. Simpson VP, Colgate-Asia Pacific

Justin P. Skala VP. Hill's-Europe

Leonard D. Smith VP, Global Supply Chain

*Barrie M. Spelling President, Global Oral Care

Malcolm L. Stokoe VP, Caricom Region

P. Dorset Sutton VP, Southeast Asia Region Richard F. Theiler

VP, Research and Development Bina H. Thompson

VP, Investor Relations

Scott E. Thompson

VP, Legal

Kathleen A. Thornhill

VP, Consumer Insights **Heiko Tietke**

EVP, Colgate-Europe Edmund D. Toben

Chief Information Officer

Joseph A. Uzzolina

VP, Household Surface Care **Daniel A. Vettoretti**VP. Italy

J. Nicholas Vinke President, Colgate

Oral Pharmaceuticals **Anthony R. Volpe**VP, Research and Development

Katherine S. Weida
VP, Technology and Global
Business Development

*Robert C. Wheeler Chief Executive Officer Hill's Pet Nutrition

Richard J. Wienckowski VP, Hill's Pet Nutrition

David K. Wilcox VP. Technology

Francis M. Williamson VP, Colgate-Latin America

Paul A. Witmond VP, Dominican Republic

Gregory P. Woodson President, Fabric Care

Douglas R. Wright VP, Environmental Affairs, Occupational Health and Safety

Seng Aun Yeoh VP. Malavsia

Julie A. Zerbe VP, Hills Pet Nutrition John E. Zoog

VP, Human Resources

*Corporate Officer