## ROSS

Ross Stores, Inc. 2011 Annual Report
more stores. more brands.


## more stores. more brands.

## more bargains.

California-based Ross Stores, Inc. operates two off-price retail apparel and home fashion businesses. Ross Dress for Less ${ }^{\oplus}$ ("Ross"), which was founded in 1982, is the largest off-price apparel and home fashion chain in the United States with 1,037 locations in 29 states, the District of Columbia, and Guam at the end of fiscal year 2011. dd's DISCOUNTS ${ }^{\oplus}$ was launched in 2004 and had 88 stores in seven states at year end.

Ross offers a wide selection of first quality, in-season, name brand and designer apparel, accessories, footwear, and home fashions for the entire family at everyday savings of $20 \%$ to $60 \%$ off department and specialty store regular prices. dd's DISCOUNTS features moderately priced assortments of exciting fashions for the family and the home at $20 \%$ to $70 \%$ off moderate department and discount store regular prices.

Our commitment to delivering more stores, more brands, and more bargains for our customers has been a key driver of our outstanding multi-year performance.


## financial highlights

Total Sales
(\$ billions)

Earnings
Per Share ${ }^{1}$

Return on Average
Stockholders' Equity

Cash Returned to
Stockholders ${ }^{2}$
(\$ millions)

${ }^{1}$ Per share figures reflect the 2-for-1 stock split effective December 15, 2011.
${ }^{2}$ Includes cash dividends and stock repurchases.



## to our stockholders

```
29% Ladies
25% Home Accents, Bed and Bath
13% Men's
13% Accessories, Lingerie,
    Fine Jewelry, Fragrances
12% Shoes
8% Children's
```

Our continued focus on delivering more stores, more brands, and more bargains was the primary driver of our robust sales and earnings growth in 2011. This strong financial performance also reflects our ongoing ability to execute our off-price strategies across all areas of the business, with a commitment to offering exceptional values every day to our customers.

## 2011 EPS Up 24\% on Top of a 31\% Gain in 2010

We achieved another year of record results in 2011, which was especially noteworthy on top of outstanding multi-year gains. For the 52 weeks ended January 28, 2012, sales increased 9\% to $\$ 8.6$ billion, with same store sales up $5 \%$ on top of $5 \%$ and $6 \%$ gains in the prior two years.

Net earnings for the year grew $18 \%$ to $\$ 657.2$ million, up from $\$ 554.8$ million in 2010. Earnings per share rose to $\$ 2.86$, compared to a splitadjusted $\$ 2.31$ in the prior year. This represented a $24 \%$ gain on top of $31 \%$ and $52 \%$ increases in fiscal 2010 and 2009, respectively.

Operating margin in 2011 grew to a record 12.4\%, up 85 basis points on top of 140 and 250 basis point gains in the prior two years. The main drivers of this significant improvement in profitability were higher merchandise gross margin and leverage on operating expenses from our strong sales gains.

## Expansion into New Markets

Accelerated Store Growth
As planned, net unit growth increased to $7 \%$ in 2011, up from 5\% in the prior year. This expansion included 70 net new stores, consisting of 49 Ross Dress for Less and 21 dd's DISCOUNTS locations. We ended the year with a combined total of 1,125 locations in 29 states, the District of Columbia, and Guam.

We made our initial entry into the Midwest region in October 2011, with 12 new Ross Dress for Less stores opening in the greater Chicago area. We are excited about the long-term growth opportunities in Chicago and other Midwest markets, based on their healthy population densities and favorable demographics that are in line with our target customer.
dd's DISCOUNTS also entered a number of new markets in 2011, including Houston, San Diego, and the District of Columbia, as well as Jacksonville and Fort Myers, Florida.

For 2012, we are planning similar percentage unit growth and expect to open about 80 additional locations. This expansion will include approximately 60 Ross Dress for Less and 20 dd's DISCOUNTS stores, with about one-third of these openings targeted for new markets.


We remain excited about our long-term opportunities for store growth and continue to believe Ross can grow to at least 1,500 stores and dd's DISCOUNTS can eventually become a chain of about 500 stores. This means that combined, we have the potential to almost double the size of our Company domestically.

## Improved Profits and Continued Growth at dd's DISCOUNTS

 dd's DISCOUNTS continued to deliver solid sales gains in 2011. It also generated significant increases in operating profit compared to 2010, when this business realized its first year of positive earnings.Similar to Ross, dd's DISCOUNTS has benefited by delivering a faster flow of fresh and exciting product to our stores while operating on lower inventory levels. Its improved performance also reflects that dd's DISCOUNTS' value-focused merchandise offerings continue to resonate well with its target customer.

## Healthy Cash Flows Continued to Self-Fund Growth and Enhance Stockholder Returns

Operating cash flows in 2011 continued to provide the necessary resources to fund new store growth and infrastructure improvements.

We invested $\$ 416$ million of capital during the year, including approximately $\$ 235$ million to open new locations and renovate existing stores, and about \$181 million mainly for distribution infrastructure and information technology projects. We ended fiscal 2011 with $\$ 650$ million in cash and short-term investments and $\$ 150$ million in long-term debt.

For fiscal 2012, capital expenditures are expected to increase to approximately $\$ 450$ million to support our plans for store growth as well as our investment over the next three years in two new distribution centers. Operating cash flows are projected to self-fund this anticipated higher spending level.

During 2011, we continued to return cash to our stockholders through both our stock repurchase and dividend programs. In January 2011, our Board of Directors approved a new two-year repurchase program for up to $\$ 900$ million of common stock, as well as a $38 \%$ increase in the quarterly cash dividend. A total of $\$ 450$ million of common stock, or about 11.3 million shares, was repurchased in fiscal 2011.

In November 2011, we announced a two-for-one stock split. More recently, in January 2012 our Board of Directors raised the quarterly cash dividend $27 \%$, which represented the 18th consecutive annual increase since the program was initiated in 1994.


Our recent stock split and ongoing stock repurchase and dividend programs reflect our commitment to enhancing stockholder returns. They also demonstrate confidence in our continued ability to achieve our growth targets while generating significant amounts of excess cash after self-funding the capital needs of our business.

## Flexible Business Model Enhances Long-Term Profitability

We are extremely pleased with our record level of sales, profitability, and returns in 2011. Looking ahead, we believe that our steadfast focus on successfully executing our strategies will enable us to continue to deliver compelling bargains to our customers and solid results in 2012 and beyond.

Our top priority is to continue to strengthen our ability to acquire terrific name brand bargains for our stores. To achieve this, we are making further investments in our merchandise organization. This is key to both maximizing our access to the best opportunities for product and further expanding our very large vendor base.


We also believe there is room for additional reductions in selling store inventories. Average in-store inventories today are almost 40\% lower than just four years ago, and we are targeting an additional mid-single-digit percentage decrease for 2012. Operating with less product in our stores has benefited merchandise margins through fewer markdowns. Turning our merchandise faster has also enhanced sales by increasing the percentage of fresh product in front of our customers.

Our improved planning and allocation systems and processes have been in place for two full years and are helping us do a better job of getting the right merchandise to the right store at the right time. Planning and allocating at a much more detailed level is more important than ever today, especially with less merchandise in our stores.

Our performance has also benefited from a number of operational initiatives. These include our shortage control program, which has resulted in record low levels of shrink, along with the numerous productivity enhancements and efficiencies we have put in place to drive down costs in our distribution centers, stores organization, and back office functions.


All of this gives us the confidence to continue to target, over the long term, average annual earnings per share growth of $10 \%$ to $15 \%$. The formula for achieving this is a combination of unit growth, annual increases in same store sales, and ongoing reductions in shares from our stock repurchase program.

## Social Responsibility at Ross Stores

 Over the past 30 years, we have grown from a small retail chain to more than 1,100 stores today. Along the way, we have maintained an unwavering commitment to creating value with a focus on excellence, ethics, and integrity in all that we do.This extends far beyond our mission of offering customers the best name brand bargains possible. It also means creating value by enhancing the lives of our almost 54,000 associates with training and development programs, and by supporting the communities where we operate through local hiring and philanthropic efforts. In addition, we continually look for ways to operate our Company more efficiently to minimize our impact on the environment. Examples include initiatives we have implemented in our stores and distribution centers to use less energy and reduce waste.


During 2012, we will be adding information to our Company website about our social responsibility programs and we look forward to sharing our progress with you.

In closing, we extend our sincere appreciation to all of our customers, business partners, and stockholders for their continued support. We especially want to acknowledge and thank our valued associates throughout the Company who remain the primary drivers of our past, present, and future success.

Sincerely,


Michael Balmuth
Vice Chairman and
Chief Executive Office
Chief Executive Officer


Norman A. Ferber
Chairman of the Board

## locations

We remained on track with our expansion plans in 2011, increasing our store base by $7 \%$ and ending the fiscal year with 1,037 Ross Dress for Less stores in 29 states, the District of Columbia, and Guam, and 88 dd's DISCOUNTS locations in seven states. For 2012, we are targeting unit growth of $6 \%$ to $7 \%$, with plans to open approximately 60 Ross Dress for Less and 20 dd's DISCOUNTS locations.

*Includes 48, 19, 12, and four dd's DISCOUNTS stores in California, Texas, Florida, and Arizona, respectively, two stores each in Georgia and Nevada, and one store in Maryland.

1,125 stores across 29 states
Alabama ..... 18
Arizona* ..... 59
Arkansas ..... 2
California* ..... 290
Colorado ..... 29
Delaware ..... 1
District of Columbia ..... 1
Florida* ..... 138
Georgia* ..... 46
Guam ..... 1
Hawaii ..... 13
Idaho ..... 9
Illinois ..... 12
Louisiana ..... 12
Maryland* ..... 19
Mississippi ..... 5
Montana ..... 6
Nevada* ..... 26
New Jersey ..... 10
New Mexico ..... 8
North Carolina ..... 33
Oklahoma ..... 19
Oregon ..... 26
Pennsylvania ..... 37
South Carolina ..... 20
Tennessee ..... 25
Texas* ..... 173
Utah ..... 15
Virginia ..... 33
Washington ..... 37
Wyoming ..... 2

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Corporate Data Inside Back Cover

# UNITED STATES SECURITIES AND EXCHANGE COMMISSION <br> Washington, D.C. 20549 <br> <br> FORM 10-K 

 <br> <br> FORM 10-K}
(Mark one)
X ANNUAL REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934For the fiscal year ended January 28, 2012or
TRANSITION REPORT PURSUANT TO SECTION 13 or 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934For the transition period from
$\qquad$ to $\qquad$
Commission file number 0-14678
Ross Stores, Inc.
(Exact name of registrant as specified in its charter)

| Delaware | $94-1390387$ |
| :---: | :---: |
| (State or other jurisdiction of incorporation or organization) | (I.R.S. Employer Identificatio |
| 4440 Rosewood Drive, Pleasanton, California | $94588-3050$ |
| (Address of principal executive offices) | (Zip Code) |
| Registrant's telephone number, including area code | (925) 965-4400 |

Securities registered pursuant to Section 12(b) of the Act:
Title of each class
Name of each exchange on which registered

## Nasdaq Global Select Market

Common stock, par value \$. 01
Securities registered pursuant to Section 12(g) of the Act:

$$
\frac{\text { Title of each class }}{\text { None }}
$$

Indicate by check mark if the registrant is a well-known seasoned issuer, as defined in Rule 405 of the Securities Act. Yes X No

Indicate by check mark if the registrant is not required to file reports pursuant to Section 13 or Section 15(d) of the Act.
Yes __ No X
Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days.
Yes X No _
Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes X No _

Indicate by check mark if disclosure of delinquent filers pursuant to Item 405 of Regulation S-K is not contained herein, and will not be contained, to the best of registrant's knowledge, in definitive proxy or information statements incorporated by reference in Part III of this Form $10-\mathrm{K}$ or any amendment to this Form 10-K. X

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See definitions of "large accelerated filer," "accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act. Large accelerated filer X Accelerated filer _ Non-accelerated filer _ Smaller reporting company _

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Act).
Yes __No X
The aggregate market value of the voting common stock held by non-affiliates of the Registrant as of July 30, 2011 was $\$ 8,499,644,925$, based on the closing price on that date as reported by the NASDAQ Global Select Market ${ }^{\oplus}$. Shares of voting stock held by each director and executive officer have been excluded in that such persons may be deemed to be affiliates. This determination of affiliate status is not necessarily a conclusive determination for other purposes.
The number of shares of Common Stock, with $\$ .01$ par value, outstanding on March 8, 2012 was 226,520,166.
Documents incorporated by reference:
Portions of the Proxy Statement for Registrant's 2012 Annual Meeting of Stockholders, which will be filed on or before May 28, 2012, are incorporated herein by reference into Part III.

## PART I

## ITEM 1. BUSINESS.

Ross Stores, Inc. and its subsidiaries ("we" or the "Company") operate two brands of off-price retail apparel and home fashion stores. At January 28, 2012, we operated a total of 1,125 stores, of which 1,037 were Ross Dress for Less ${ }^{\circledR}$ ("Ross") locations in 29 states, the District of Columbia, and Guam, and 88 were dd's DISCOUNTS ${ }^{\circledR}$ stores in seven states. Both brands target value-conscious women and men between the ages of 18 and 54 . Ross target customers are primarily from middle income households, while dd's DISCOUNTS target customers are typically from more moderate income households. The decisions we make, from merchandising, purchasing, and pricing, to the locations of our stores, are based on these customer profiles.

Ross offers first-quality, in-season, name brand and designer apparel, accessories, footwear, and home fashions for the entire family at everyday savings of $20 \%$ to $60 \%$ off department and specialty store regular prices. dd's DISCOUNTS features a more moderately-priced assortment of first-quality, in-season, name brand apparel, accessories, footwear, and home fashions for the entire family at everyday savings of $20 \%$ to $70 \%$ off moderate department and discount store regular prices. We believe that both Ross and dd's DISCOUNTS derive a competitive advantage by offering a wide assortment of product within each of our merchandise categories in organized and easy-to-shop store environments.

Our mission is to offer competitive values to our target customers by focusing on the following key strategic objectives:

- Maintain an appropriate level of recognizable brands, labels, and fashions at strong discounts throughout the store.
- Meet customer needs on a local basis.
- Deliver an in-store shopping experience that reflects the expectations of the off-price customer.
- Manage real estate growth to compete effectively across all our markets.

We refer to our fiscal years ended January 28, 2012, January 29, 2011, and January 30, 2010 as fiscal 2011, fiscal 2010, and fiscal 2009, respectively.

## Merchandising, Purchasing, and Pricing

We seek to provide our customers with a wide assortment of first-quality, in-season, brand name and designer apparel, accessories, footwear, and home merchandise for the entire family at everyday savings of $20 \%$ to $60 \%$ below department and specialty store regular prices at Ross, and $20 \%$ to $70 \%$ below moderate department and discount store regular prices at dd's DISCOUNTS. We sell recognizable brand name merchandise that is current and fashionable in each category. New merchandise typically is received from three to six times per week at both Ross and dd's DISCOUNTS stores. Our buyers review their merchandise assortments on a weekly basis, enabling them to respond to selling trends and purchasing opportunities in the market. Our merchandising strategy is reflected in our advertising, which emphasizes a strong value message. Our stores offer a treasure-hunt shopping experience where customers can find great savings every day on a broad assortment of brand name bargains for the family and the home.

Merchandising. Our merchandising strategy incorporates a combination of off-price buying techniques to purchase advance-of-season, in-season, and past-season merchandise for both Ross and dd's DISCOUNTS. We believe nationally recognized name brands sold at compelling discounts will continue to be an important determinant of our success. We generally leave the brand name label on the merchandise we sell.

We have established merchandise assortments that we believe are attractive to our target customers. Although we offer fewer classifications of merchandise than most department stores, we generally offer a large selection of brand names within each classification with a wide assortment of vendors, labels, prices, colors, styles, and fabrics within each size or item. The mix of comparable store sales by department in fiscal 2011 was approximately as follows: Ladies 29\%, Home Accents and Bed and Bath 25\%, Men's 13\%, Accessories, Lingerie, Fine Jewelry, and Fragrances 13\%, Shoes 12\%, and Children's 8\%. Our merchandise offerings also include small furniture and furniture accents, educational toys and games, luggage, gourmet food and cookware, watches, and sporting goods.

Purchasing. We have a combined network of approximately 7,800 merchandise vendors and manufacturers for both Ross and dd's DISCOUNTS and believe we have adequate sources of first-quality merchandise to meet our requirements. We purchase the vast majority of our merchandise directly from manufacturers, and we have not experienced any difficulty in obtaining sufficient merchandise inventory.

We believe that our ability to effectively execute certain off-price buying strategies is a key factor in our success. Our buyers use a number of methods that enable us to offer our customers brand name and designer merchandise at strong everyday discounts relative to department and specialty stores for Ross and moderate department and discount stores for dd's DISCOUNTS. By purchasing later in the merchandise buying cycle than department, specialty, and discount stores, we are able to take advantage of imbalances between retailers' demand for products and manufacturers' supply of those products.

Unlike most department and specialty stores, we typically do not require that manufacturers provide promotional allowances, co-op advertising allowances, return privileges, split shipments, drop shipments to stores, or delayed deliveries of merchandise. For most orders, only one delivery is made to one of our four distribution centers. These flexible requirements further enable our buyers to obtain significant discounts on in-season purchases.

The majority of the apparel and apparel-related merchandise that we offer in all of our stores is acquired through opportunistic purchases created by manufacturer overruns and canceled orders both during and at the end of a season. These buys are referred to as "close-out" and "packaway" purchases. Close-outs can be shipped to stores in-season, allowing us to get in-season goods into our stores at lower prices. Packaway merchandise is purchased with the intent that it will be stored in our warehouses until a later date, which may even be the beginning of the same selling season in the following year. Packaway purchases are an effective method of increasing the percentage of prestige and national brands at competitive savings within our merchandise assortments. Packaway merchandise is mainly fashion basics and, therefore, not usually affected by shifts in fashion trends.

In fiscal 2011, we continued our emphasis on this important sourcing strategy in response to compelling opportunities available in the marketplace. Packaway accounted for approximately 49\% and 47\% of total inventories as of January 28, 2012 and January 29, 2011 and reflects our merchants' continued ability to take advantage of a large amount of close-out opportunities in the marketplace. We believe the strong discounts we are able to offer on packaway merchandise are one of the key drivers of our business results.

Our buying offices are primarily located in New York City and Los Angeles, the nation's two largest apparel markets. These strategic locations allow our buyers to be in the market on a daily basis, sourcing opportunities and negotiating purchases with vendors and manufacturers. These locations also enable our buyers to strengthen vendor relationships - a key element to the success of our off-price buying strategies.

Over the past year, we continued to make strategic investments in our merchandise organization to further enhance our ability to deliver name brand bargains to our customers. At the end of fiscal 2011, we had a total of approximately 510 merchants for Ross and dd's DISCOUNTS combined, up from 450 in the prior year. The Ross and dd's DISCOUNTS buying organizations are separate and distinct. These buying resources include merchandise management, buyers, and assistant buyers. Ross and dd's DISCOUNTS buyers have on average, 10 years of experience, including merchandising positions with other retailers such as Bloomingdale's, Burlington Coat Factory, Foot Locker, HomeGoods, Kohl's, Loehmann's, Lord \& Taylor, Macy's, Marshalls, Nordstrom, Saks, and T.J. Maxx. We expect to continue to make additional targeted investments in new merchants to further develop our relationships with an expanding number of manufacturers and vendors. Our ongoing objective is to strengthen our ability to procure the most desirable brands and fashions at competitive discounts.

The off-price buying strategies utilized by our experienced team of merchants enable us to purchase Ross merchandise at net prices that are lower than prices paid by department and specialty stores, and to purchase dd's DISCOUNTS merchandise at net prices that are lower than prices paid by moderate department and discount stores.

Pricing. Our policy is to sell brand name merchandise at Ross that is priced $20 \%$ to $60 \%$ below most department and specialty store regular prices. At dd's DISCOUNTS, we sell more moderate brand name product and fashions that are priced 20\% to 70\% below most moderate department and discount store regular prices. Our pricing policy is reflected on the price tag displaying our selling price as well as the comparable selling price for that item in department and specialty stores for Ross merchandise, or in more moderate department and discount stores for dd's DISCOUNTS merchandise.

Our pricing strategy at Ross differs from that of a department or specialty store. We purchase our merchandise at lower prices and mark it up less than a department or specialty store. This strategy enables us to offer customers consistently low prices. On a weekly basis our buyers review specified departments in our stores for possible markdowns based on the rate of sale as well as at the end of fashion seasons to promote faster turnover of merchandise inventory and to accelerate the flow of fresh product. A similar pricing strategy is in place at dd's DISCOUNTS where prices are compared to those in moderate department and discount stores.

## Stores

At January 28, 2012, we operated a total of 1,125 stores comprised of 1,037 Ross stores and 88 dd's DISCOUNTS stores. Our stores are located predominantly in community and neighborhood shopping centers in heavily populated urban and suburban areas. Where the size of the market and real estate opportunities permit, we cluster Ross stores to benefit from economies of scale in advertising, distribution, and field management. We do the same for dd's DISCOUNTS stores.

We believe a key element of our success is our organized, attractive, easy-to-shop, in-store environments at both Ross and dd's DISCOUNTS, which allow customers to shop at their own pace. While our stores promote a self-service, treasure hunt shopping experience, the layouts are designed to promote customer convenience in their merchandise presentation, dressing rooms, checkout, and merchandise return areas. Our store's sales area is based on a prototype single floor design with a racetrack aisle layout. A customer can locate desired departments by signs displayed just below the ceiling of each department. We enable our customers to select among sizes and prices through prominent category and sizing markers. At most stores, shopping carts are available at the entrance for customer convenience. Cash registers are primarily located at store exits for customer ease and efficient staffing.

We use point-of-sale ("POS") hardware and software systems in all stores, which minimizes transaction time for the customer at the checkout counter by electronically scanning each ticket at the point of sale and authorizing personal checks, debit, credit, and electronic gift cards in a matter of seconds. For Ross and dd's DISCOUNTS combined, approximately $60 \%$ and $58 \%$ of payments in fiscal 2011 and fiscal 2010, respectively, were made with credit cards and debit cards. We provide cash, credit card, and debit card refunds on all merchandise (not used, worn, or altered) returned with a receipt within 30 days. Merchandise returns having a receipt older than 30 days are exchanged or refunded with store credit.

## Operating Costs

Consistent with the other aspects of our business strategy, we strive to keep operating costs as low as possible. Among the factors which have enabled us to do this are: labor costs that are generally lower than full-price department and specialty stores due to a store design that creates a self-service retail format and due to the utilization of labor saving technologies; economies of scale with respect to general and administrative costs resulting from centralized merchandising, marketing, and purchasing decisions; and flexible store layout criteria which facilitate conversion of existing buildings to our formats.

## Information Systems

We continue to invest in new information systems and technology to provide a platform for growth over the next several years.
Recent initiatives include enhancements to our Merchandise Planning, Core Merchandising, and Allocation systems. These initiatives support our entry into new markets and our assortment execution and plan achievement, while also supporting future growth. In addition, we made improvements to our networks and our point-of-sale systems to increase reliability and speed and are also upgrading our store wireless network.

## Distribution

We have four distribution processing facilities - two in California, one in Pennsylvania, and one in South Carolina. We ship all of our merchandise to our stores through these distribution centers, which are large, highly automated, and built to suit our specific off-price business model.

In addition, we own two and lease three other warehouse facilities for packaway storage. We use other third-party facilities as needed for storage of packaway inventory.

We also utilize third-party cross docks to distribute merchandise to stores on a regional basis. Shipments are made by contract carriers to the stores from three to six times per week depending on location.

We believe that our distribution centers with their current expansion capabilities will provide adequate processing capacity to support store growth in 2012. Information on the size and locations of our distribution centers and warehouse facilities is found under "Properties" in Item 2.

## Advertising

We rely primarily on television advertising to communicate the Ross value proposition - brand name merchandise at everyday low prices. This strategy reflects our belief that television is the most efficient and cost-effective medium for communicating everyday savings on a wide selection of brand name bargains for both the family and home. Advertising for dd's DISCOUNTS is primarily focused on new store grand openings and local grass roots initiatives.

## Trademarks

The trademarks for Ross Dress For Less ${ }^{\circledR}$ and dd’s DISCOUNTS ${ }^{\circledR}$ have been registered with the United States Patent and Trademark Office.

## Employees

As of January 28, 2012, we had approximately 53,900 total employees, including an estimated 39,000 part-time employees. Additionally, we hire temporary employees - especially during the peak seasons. Our employees are non-union. Management considers the relationship between the Company and our employees to be good.

## Competition

We believe the principal competitive factors in the off-price retail apparel and home fashion industry are offering significant discounts on brand name merchandise, offering a well-balanced assortment that appeals to our target customers, and consistently providing store environments that are convenient and easy to shop. To execute this concept, we continue to make strategic investments in our buying organization. We also continue to make improvements to our core merchandising system to strengthen our ability to plan, buy, and allocate product based on more local versus regional trends. We believe that we are well positioned to compete on the basis of each of these factors.

Nevertheless, the retail apparel market is highly fragmented and competitive. We face a challenging macro-economic and retail environment that creates intense competition for business from department stores, specialty stores, discount stores, warehouse stores, other off-price retailers, and manufacturer-owned outlet stores, many of which are units of large national or regional chains that have substantially greater resources. We also compete to some degree with retailers that sell apparel and home fashions through catalogs or over the internet. The retail apparel and home-related businesses may become even more competitive in the future.

## dd's DISCOUNTS

At January 28, 2012, we operated 88 dd's DISCOUNTS in seven states: 48 in California, 19 in Texas, 12 in Florida, four in Arizona, two in Georgia, two in Nevada, and one in Maryland. At January 29, 2011, we had 40 dd's DISCOUNTS stores in California, 14 in Texas, seven in Florida, and two each in Arizona, Georgia, and Nevada, for a total of 67 stores. dd's DISCOUNTS targets the needs of households with more moderate incomes than Ross customers. We believe this is one of the fastest growing demographic markets in the country. dd's DISCOUNTS features a moderately-priced assortment of first-quality, in-season, name brand apparel, accessories, footwear, and home fashions at everyday savings of $20 \%$ to $70 \%$ off moderate department and discount store regular prices.

The dd's DISCOUNTS business generally has similar merchandise departments and categories to those of Ross, but features a different mix of brands at lower average price points. The typical dd's DISCOUNTS store is located in an established shopping center in a densely populated urban or suburban neighborhood. The merchant, store, and distribution organizations for dd's DISCOUNTS and Ross are separate and distinct; however, dd's DISCOUNTS shares certain other corporate and support services with Ross.

## Available Information

The internet address for our corporate website is www.rossstores.com. Our Annual Reports on Form 10-K, quarterly reports on Form 10-Q, current reports on Form 8-K, Proxy Statements, and amendments to those reports are made available free of charge on or through the Investors section of our corporate website promptly after being electronically filed with the Securities and Exchange Commission. The information found on our corporate website is not part of this, or any other report or regulatory filing we file with or furnish to the Securities and Exchange Commission.

## ITEM 1A. RISK FACTORS.

Our Annual Report on Form 10-K for fiscal 2011, and information we provide in our Annual Report to Stockholders, press releases, telephonic reports, and other investor communications, including those on our corporate website, may contain forwardlooking statements with respect to anticipated future events and our projected financial performance, operations, and competitive position that are subject to risks and uncertainties that could cause our actual results to differ materially from those forwardlooking statements and our prior expectations and projections. Refer to Management's Discussion and Analysis for a more complete identification and discussion of "Forward-Looking Statements."

Our financial condition, results of operations, cash flows, and the performance of our common stock may be adversely affected by a number of risk factors. Risks and uncertainties that apply to both Ross and dd's DISCOUNTS include, without limitation, the following:

## We are subject to the economic and industry risks that affect large retailers operating in the United States.

Our business is exposed to the risks of a large, multi-store retailer, which must continually and efficiently obtain and distribute a supply of fresh merchandise throughout a large and growing network of stores. These risk factors include:

- An increase in the level of competitive pressures in the apparel or home-related merchandise industry.
- Changes in the level of consumer spending on or preferences for apparel or home-related merchandise.
- The impact from the macro-economic environment and financial and credit markets including but not limited to interest rates, recession, inflation, deflation, energy costs, tax rates and policy, unemployment trends, and fluctuating commodity costs.
- Changes in geopolitical and geoeconomic conditions.
- Unseasonable weather trends that could affect consumer demand for seasonal apparel and apparel-related products.
- A change in the availability, quantity, or quality of attractive brand name merchandise at desirable discounts that could impact our ability to purchase product and continue to offer customers a wide assortment of merchandise at competitive prices.
- Potential disruptions in the supply chain that could impact our ability to deliver product to our stores in a timely and costeffective manner.
- A change in the availability, quality, or cost of new store real estate locations.
- A downturn in the economy or a natural disaster in California or in another region where we have a concentration of stores or a distribution center. Our corporate headquarters, Los Angeles buying office, two distribution centers, one warehouse, and $26 \%$ of our stores are located in California.


## We are subject to operating risks as we attempt to execute on our merchandising and growth strategies.

The continued success of our business depends, in part, upon our ability to increase sales at our existing store locations, to open new stores, and to operate stores on a profitable basis. Our existing strategies and store expansion programs may not result in a continuation of our anticipated revenue or profit growth. In executing our off-price retail strategies and working to improve efficiencies, expand our store network, and reduce our costs, we face a number of operational risks, including:

- Our ability to attract and retain personnel with the retail talent necessary to execute our strategies.
- Our ability to effectively operate our various supply chain, core merchandising, and other information systems.
- Our ability to improve our merchandising capabilities through implementation of new processes and systems enhancements.
- Our ability to improve new store sales and profitability, especially in newer regions and markets.
- Our ability to achieve and maintain targeted levels of productivity and efficiency in our distribution centers.
- Our ability to lease or acquire acceptable new store sites with favorable demographics and long-term financial returns.
- Our ability to identify and to successfully enter new geographic markets.
- Our ability to achieve planned gross margins by effectively managing inventories, markdowns, and shrink.
- Our ability to effectively manage all operating costs of the business, the largest of which are payroll and benefit costs for store and distribution center employees.


## ITEM 1B. UNRESOLVED STAFF COMMENTS.

Not applicable.

## ITEM 2. PROPERTIES.

At January 28, 2012, we operated a total of 1,125 stores, of which 1,037 were Ross locations in 29 states, the District of Columbia, and Guam, and 88 were dd's DISCOUNTS stores in seven states. All stores are leased, with the exception of three locations which we own.

During fiscal 2011, we opened 59 new Ross stores and closed ten existing stores. The average approximate Ross store size is 29,600 square feet.

During fiscal 2011, we opened 21 new dd's DISCOUNTS stores. The average approximate dd's DISCOUNTS store size is 23,900 square feet.

During fiscal 2011, no one store accounted for more than 1\% of our sales.

We carry earthquake insurance to help mitigate the risk of financial loss due to an earthquake.

Our real estate strategy in 2012 is to open stores in states where we currently operate to increase our market penetration and to reduce overhead and advertising expenses as a percentage of sales in each market. We also expect to continue our expansion of Ross and dd's DISCOUNTS into new markets and states in 2012. Important considerations in evaluating a new store location in both new and existing markets are the availability and quality of potential sites, demographic characteristics, competition, and population density of the local trade area. In addition, we continue to consider opportunistic real estate acquisitions.

The following table summarizes the locations of our stores by state/territory as of January 28, 2012 and January 29, 2011.

| State/Territory | January 28, 2012 | January 29, 2011 |
| :---: | :---: | :---: |
| Alabama | 18 | 17 |
| Arizona | 59 | 56 |
| Arkansas | 2 | - |
| California | 290 | 275 |
| Colorado | 29 | 29 |
| Delaware | 1 | 1 |
| District of Columbia | 1 | - |
| Florida | 138 | 127 |
| Georgia | 46 | 46 |
| Guam | 1 | 1 |
| Hawaii | 13 | 12 |
| Idaho | 9 | 9 |
| Illinois | 12 | - |
| Louisiana | 12 | 11 |
| Maryland | 19 | 18 |
| Mississippi | 5 | 5 |
| Montana | 6 | 6 |
| Nevada | 26 | 24 |
| New Jersey | 10 | 10 |
| New Mexico | 8 | 8 |
| North Carolina | 33 | 33 |
| Oklahoma | 19 | 19 |
| Oregon | 26 | 26 |
| Pennsylvania | 37 | 33 |
| South Carolina | 20 | 20 |
| Tennessee | 25 | 25 |
| Texas | 173 | 166 |
| Utah | 15 | 14 |
| Virginia | 33 | 32 |
| Washington | 37 | 30 |
| Wyoming | 2 | 2 |
| Total | 1,125 | 1,055 |

Where possible, we obtain sites in buildings requiring minimal alterations, allowing us to establish stores in new locations in a relatively short period of time at reasonable costs in a given market. At January 28, 2012, the majority of our stores had unexpired original lease terms ranging from three to ten years with three to four renewal options of five years each. The average unexpired original lease term of our leased stores is five years or 22 years if renewal options are included. See Note E of Notes to Consolidated Financial Statements.

See additional discussion under "Stores" in Item 1.

The following table summarizes the location and approximate sizes of our occupied distribution centers, warehouses, and office locations as of January 28, 2012. Square footage information for the distribution centers and warehouses represents total ground floor area of the facility. Square footage information for office space represents total space occupied. See additional discussion in Management's Discussion and Analysis.

| Location | Approximate Square Footage | Own/Lease |
| :--- | ---: | :---: |
| Distribution centers |  |  |
| Carlisle, Pennsylvania | 425,000 | Own |
| Fort Mill, South Carolina | $1,300,000$ | Own |
| Moreno Valley, California | $1,300,000$ | Own |
| Perris, California |  | Lease |
| Warehouses |  |  |
| Carlisle, Pennsylvania | 239,000 | Lease |
| Carlisle, Pennsylvania | 423,000 | Lease |
| Fort Mill, South Carolina | 255,000 | Own |
| Fort Mill, South Carolina | 449,000 | Lease |
| Riverside, California |  |  |
| Office space | 26,000 | Lease |
| Los Angeles, California | 201,000 | Lease |
| New York City, New York | 181,000 | Lease |

In 2008, we purchased 167 acres of land in South Carolina.

In the fourth quarter of 2011, we purchased the land and building of an existing store location in Southern California which was previously leased, and we acquired the land and buildings for our future corporate headquarters in Dublin, California, for a combined total of approximately $\$ 100$ million.

See additional discussion under "Distribution" in Item 1.

## ITEM 3. LEGAL PROCEEDINGS.

Like many California retailers, we have been named in class action lawsuits regarding wage and hour claims. Class action litigation involving allegations that hourly associates have missed meal and/or rest break periods, as well as allegations of unpaid overtime wages to store managers and assistant store managers at Company stores under state law remains pending as of January 28, 2012.

We are also party to various other legal proceedings arising in the normal course of business. Actions filed against us include commercial, product, customer, intellectual property, and labor and employment-related claims, including lawsuits in which plaintiffs allege that we violated state or federal laws. Actions against us are in various procedural stages. Many of these proceedings raise factual and legal issues and are subject to uncertainties.

We believe that the resolution of our pending class action litigation and other currently pending legal proceedings will not have a material adverse effect on our financial condition, results of operations, or cash flows.

ITEM 4. MINE SAFETY DISCLOSURES.
Not applicable.

## Executive Officers of the Registrant

The following sets forth the names and ages of our executive officers, indicating each person's principal occupation or employment during at least the past five years. The term of office is at the discretion of our Board of Directors.

| Name | Age | Position |
| :--- | :---: | :--- |
| Michael Balmuth | 61 | Vice Chairman and Chief Executive Officer |
| Douglas Baker | 53 | President and Chief Merchandising Officer, dd's DISCOUNTS |
| James S. Fassio | 57 | President and Chief Development Officer |
| Michael O'Sullivan | 48 | President and Chief Operating Officer |
| Barbara Rentler | 54 | President and Chief Merchandising Officer, Ross Dress for Less |
| Lisa Panattoni | 49 | Group Executive Vice President, Merchandising |
| John G. Call | 53 | Group Senior Vice President and Chief Financial Officer |

Mr. Balmuth joined the Board of Directors as Vice Chairman and became Chief Executive Officer in September 1996. From February 2005 to December 2009, he also served as President. He was Executive Vice President, Merchandising from July 1993 to September 1996 and Senior Vice President and General Merchandise Manager from November 1989 to July 1993. Before joining Ross, he was Senior Vice President and General Merchandising Manager at Bon Marché in Seattle from September 1988 to November 1989. From April 1986 to September 1988, he served as Executive Vice President and General Merchandising Manager for Karen Austin Petites.

Mr. Baker has served as President and Chief Merchandising Officer, dd's DISCOUNTS, since March 2011. He was Executive Vice President, Merchandising for dd's DISCOUNTS from June 2009 to March 2011 and Senior Vice President and General Merchandise Manager of dd's DISCOUNTS from December 2006 to June 2009. Mr. Baker joined Ross in November 1995 as Vice President and Divisional Merchandise Manager. Prior to joining Ross, he worked for Value City Department Stores from 1984 to 1995. His previous retail experience also includes Marshall's and Hills Department Stores.

Mr. Fassio became President and Chief Development Officer in December 2009. Prior to this, he was Executive Vice President, Property Development, Construction and Store Design from February 2005 to December 2009. From March 1991 to February 2005, he served as Senior Vice President, Property Development, Construction and Store Design. He joined the Company in June 1988 as Vice President of Real Estate. Prior to joining Ross, Mr. Fassio held various retail and real estate positions with Safeway Stores, Inc.

Mr. O'Sullivan became President and Chief Operating Officer in December 2009. From February 2005 to December 2009, he served as Executive Vice President and Chief Administrative Officer, after joining Ross in September 2003 as Senior Vice President, Strategic Planning and Marketing. From 1991 to 2003, Mr. O'Sullivan was a partner with Bain \& Company providing consulting advice to retail, consumer goods, financial services and private equity clients.

Ms. Rentler has served as President and Chief Merchandising Officer, Ross Dress for Less, since December 2009, with responsibility for all merchandising categories at Ross. From December 2006 to December 2009, she was Executive Vice President, Merchandising, with responsibility for all Ross Apparel and Apparel-related products. She also served as Executive Vice President and Chief Merchandising Officer of dd's DISCOUNTS from February 2005 to December 2006, Senior Vice President and Chief Merchandising Officer of dd's DISCOUNTS from January 2004 to February 2005 and Senior Vice President and General Merchandise Manager at Ross Dress for Less from February 2001 to January 2004. Prior to that, she held various merchandising positions since joining the Company in February 1986.

Ms. Panattoni was named Group Executive Vice President, Merchandising for Ross Home, Men's and Children's in December 2009. She joined the Company in January 2005 as Senior Vice President and General Merchandise Manager of Ross Home and was promoted to Executive Vice President in October 2005. Prior to joining Ross, Ms. Panattoni was with The TJX Companies, where she served as Senior Vice President of Merchandising and Marketing for HomeGoods from 1998 to 2004 and as Divisional Merchandise Manager of the Marmaxx Home Store from 1994 to 1998.

Mr. Call became Group Senior Vice President and Chief Financial Officer in February 2012. From June 1997 to January 2012, he was Senior Vice President and Chief Financial Officer. He also served as Corporate Secretary from June 1997 to February 2009. Mr. Call was Senior Vice President, Chief Financial Officer, Secretary and Treasurer of Friedman's from June 1993 until joining Ross in 1997. For five years prior to joining Friedman's, Mr. Call held various positions with Ernst \& Young LLP.

## PART II

## ITEM 5. MARKET FOR REGISTRANT'S COMMON EQUITY, RELATED STOCKHOLDER MATTERS AND ISSUER PURCHASES OF EQUITY SECURITIES.

General information. See the information set forth under the caption "Quarterly Financial Data (Unaudited)" under Note K of Notes to Consolidated Financial Statements in Item 8 of this Annual Report, which is incorporated herein by reference. Our stock is traded on The NASDAQ Global Select Market ${ }^{\oplus}$ under the symbol ROST. There were 794 stockholders of record as of March 8, 2012 and the closing stock price on that date was $\$ 55.36$ per share.

Cash dividends. In January 2012, our Board of Directors declared a quarterly cash dividend of $\$ .14$ per common share, payable on March 30, 2012. Our Board of Directors declared quarterly cash dividends of $\$ .11$ per common share in January, May, August, and November 2011, cash dividends of $\$ .08$ per common share in January, May, August, and November 2010, and cash dividends of \$. 055 per common share in January, May, August, and November 2009.

Issuer purchases of equity securities. Information regarding shares of common stock we repurchased during the fourth quarter of fiscal 2011 is as follows:

| Period | Total number of shares (or units) purchased ${ }^{1,2}$ | Average price paid per share $(\text { or unit) })^{1}$ | Total number of shares (or units) purchased as part of publicly announced plans or programs | Maximum number (or approximate dollar value) of shares (or units) that may yet be purchased under the plans or programs (\$000) ${ }^{3}$ |
| :---: | :---: | :---: | :---: | :---: |
| November |  |  |  |  |
| (10/30/2011-11/26/2011) | 476,960 | \$ 43.88 | 476,960 | \$ 536,300 |
| December |  |  |  |  |
| (11/27/2011-12/31/2011) | 1,038,742 | \$ 47.87 | 1,038,334 | \$ 486,600 |
| January |  |  |  |  |
| (01/01/2012-01/28/2012) | 720,330 | \$ 51.31 | 713,760 | \$ 450,000 |
| Total | 2,236,032 | \$ 48.13 | 2,229,054 | \$ 450,000 |

${ }^{1}$ All share and per share amounts have been adjusted for the two-for-one stock split effective December 15, 2011.
2 We acquired 6,978 shares of treasury stock during the quarter ended January 28, 2012. Treasury stock includes shares purchased from employees for tax withholding purposes related to vesting of restricted stock grants. All remaining shares were repurchased under our publicly announced stock repurchase program.
${ }^{3}$ In January 2011, our Board of Directors approved a two-year $\$ 900$ million stock repurchase program for fiscal 2011 and 2012.

See Note H of Notes to Consolidated Financial Statements for equity compensation plan information. The information under Item 12 of this Annual Report on Form 10-K under the caption "Equity compensation plan information" is incorporated herein by reference.

## Stockholder Return Performance Graph

The following information in this Item 5 shall not be deemed filed for purposes of Section 18 of the Securities Act of 1934, nor shall it be deemed incorporated by reference in any filing under the Securities Act of 1933.

Total stockholder returns for our common stock outperformed the Standard \& Poor's ("S\&P") 500 Index and the S\&P Retailing Group over the last five years as set forth in the graph below. The five year period comparison graph assumes that the value of the investment in our common stock at each fiscal year end and the comparative indexes was $\$ 100$ on January 31, 2007 and measures the performance of this investment as of the last trading day in the month of January for each of the following five years. These measurement dates are based on the historical month-end data available and may vary slightly from our actual fiscal year-end date for each period. Data with respect to returns for the S\&P indexes is not readily available for periods shorter than one month. The total return assumes the reinvestment of dividends at the frequency with which dividends are paid. The graph is a historical representation of past performance only and is not necessarily indicative of future returns to stockholders.

## COMPARISON OF FIVE YEAR CUMULATIVE TOTAL RETURN*

Among Ross Stores, Inc., The S\&P 500 Index and S\&P Retailing Group


*\$100 invested on 2/3/07 in stock or 1/31/07 in index, including reinvestment of dividends.
Indexes calculated on month-end basis.

|  |  | Indexed Returns for Years Ended |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Company / Index | Base Period <br> 2007 | 2008 | 2009 | 2010 | 2011 | 2012 |
| Ross Stores, Inc. | 100 | 93 | 92 | 146 | 210 | 332 |
| S\&P 500 Index | 100 | 98 | 60 | 80 | 98 | 102 |
| S\&P Retailing Group | 100 | 87 | 55 | 89 | 114 | 130 |

## ITEM 6. SELECTED FINANCIAL DATA.

The following selected financial data is derived from our consolidated financial statements. The data set forth below should be read in conjunction with "Management's Discussion and Analysis of Financial Condition and Results of Operations," the section "Forward-Looking Statements" in this Annual Report on Form 10-K and our consolidated financial statements and notes thereto.

| (\$000, except per share data) | 2011 |  | 2010 |  | 2009 |  | 2008 |  | 2007 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Operations |  |  |  |  |  |  |  |  |  |
| Sales | \$ 8,608,291 | \$ | 7,866,100 | \$ | 7,184,213 | \$ | 6,486,139 | \$ | 5,975,212 |
| Cost of goods sold | 6,240,760 |  | 5,729,735 |  | 5,327,278 |  | 4,956,576 |  | 4,618,220 |
| Percent of sales | 72.5\% |  | 72.8\% |  | 74.2\% |  | 76.4\% |  | 77.3\% |
| Selling, general and administrative | 1,304,065 |  | 1,229,775 |  | 1,130,813 |  | 1,034,357 |  | 935,901 |
| Percent of sales | 15.2\% |  | 15.6\% |  | 15.7\% |  | 16.0\% |  | 15.7\% |
| Interest expense (income), net | 10,322 |  | 9,569 |  | 7,593 |  | (157) |  | $(4,029)$ |
| Earnings before taxes | 1,053,144 |  | 897,021 |  | 718,529 |  | 495,363 |  | 425,120 |
| Percent of sales | 12.2\% |  | 11.4\% |  | 10.0\% |  | 7.6\% |  | 7.1\% |
| Provision for taxes on earnings | 395,974 |  | 342,224 |  | 275,772 |  | 189,922 |  | 164,069 |
| Net earnings | 657,170 |  | 554,797 |  | 442,757 |  | 305,441 |  | 261,051 |
| Percent of sales | 7.6\% |  | 7.1\% |  | 6.2\% |  | 4.7\% |  | 4.4\% |
| Basic earnings per share ${ }^{1}$ | \$ 2.91 | \$ | 2.35 | \$ | 1.80 | \$ | 1.18 | \$ | 0.97 |
| Diluted earnings per share ${ }^{1}$ | \$ 2.86 | \$ | 2.31 | \$ | 1.77 | \$ | 1.16 | \$ | 0.95 |
| Cash dividends declared per common share ${ }^{1}$ | \$ 0.470 | \$ | 0.350 | \$ | 0.245 | \$ | 0.198 | \$ | 0.160 |

[^0]
## Selected Financial Data

| (\$000, except per share data) | 2011 | 2010 | 2009 | 2008 | 2007 |
| :--- | :--- | :--- | :--- | :--- | :--- |

Financial Position

Cash and cash equivalents
Merchandise inventory
Property and equipment, net
Total assets
Return on average assets
Working capital
Current ratio
Long-term debt
Long-term debt as a percent of total capitalization
Stockholders' equity
Return on average stockholders' equity
Book value per common share outstanding at year-end ${ }^{1}$

## Operating Statistics

| Number of stores opened | 80 | 56 | 56 | 77 | 98 |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Number of stores closed | 10 | 6 | 7 | 5 | 11 |

[^1]
## ITEM 7. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS.

## Overview

Ross Stores, Inc. operates two off-price retail chains — Ross Dress for Less ${ }^{\circledR}$ ("Ross") and dd's DISCOUNTS®. Ross is the largest off-price apparel and home fashion chain in the United States with 1,037 locations in 29 states, the District of Columbia, and Guam. Ross offers first-quality, in-season, name brand and designer apparel, accessories, footwear and home fashions for the entire family at everyday savings of $20 \%$ to $60 \%$ off department and specialty store regular prices. We also operate 88 dd's DISCOUNTS locations in seven states that feature a more moderately-priced assortment of first-quality, in-season, name brand apparel, accessories, footwear, and home fashions for the entire family at everyday savings of $20 \%$ to $70 \%$ off moderate department and discount store regular prices.

Our primary objective is to pursue and refine our existing off-price strategies to maintain or improve profitability and improve financial returns over the long term. In establishing appropriate growth targets for our business, we closely monitor market share trends for the off-price industry. Total aggregate sales for the five largest off-price retailers in the United States increased 6\% during 2011 on top of an 8\% increase in 2010. The 6\% off-price growth in 2011 compares favorably to total national apparel sales which increased 4\%, according to data published by the NPD Group, Inc., a leading provider of comprehensive consumer and retail information worldwide.

We believe that the stronger relative sales gains of the off-price retailers during 2011 and 2010 were driven mainly by an increased focus on value by consumers over the past few years. Our sales and earnings gains in 2011 continued to benefit from efficient execution of our off-price model throughout all areas of our business. Our merchandise and operational strategies are designed to take advantage of the expanding market share of the off-price industry as well as the ongoing customer demand for name brand fashions for the family and home at compelling everyday discounts.

Looking ahead to 2012, we are planning further reductions in average store inventory levels while continuing to maintain strict controls on operating expenses as part of our strategy to help maximize our profitability.

We refer to our fiscal years ended January 28, 2012, January 29, 2011, and January 30, 2010 as fiscal 2011, fiscal 2010, and fiscal 2009, respectively. Fiscal 2011, 2010, and 2009 each had 52 weeks.

## Results of Operations

The following table summarizes the financial results for fiscal 2011, 2010, and 2009:

|  | 2011 | 2010 | 2009 |  |
| :--- | ---: | ---: | ---: | ---: |
| Sales | $\$$ | 8,608 | $\$$ | 7,866 |
| Sales (millions) | $9.4 \%$ | $\$ .5 \%$ | 7,184 |  |
| Sales growth | $5 \%$ | $5.8 \%$ |  |  |
| Comparable store sales growth |  |  |  |  |
| Costs and expenses (as a percent of sales) | $72.5 \%$ | $72.8 \%$ | $74.2 \%$ |  |
| Cost of goods sold | $15.2 \%$ | $15.6 \%$ | $15.7 \%$ |  |
| Selling, general and administrative | $0.1 \%$ | $0.1 \%$ | $0.1 \%$ |  |
| Interest expense, net | $12.2 \%$ | $11.4 \%$ | $10.0 \%$ |  |
| Earnings before taxes (as a percent of sales) | $7.6 \%$ | $7.1 \%$ | $6.2 \%$ |  |
| Net earnings (as a percent of sales) |  |  |  |  |

[^2]Stores. Total stores open at the end of fiscal 2011, 2010, and 2009 were 1,125, 1,055, and 1,005, respectively. The number of stores at the end of fiscal 2011, 2010, and 2009 increased by $7 \%, 5 \%$, and $5 \%$ from the respective prior years. Our expansion strategy is to open additional stores based on market penetration, local demographic characteristics, competition, expected store profitability, and the ability to leverage overhead expenses. We continually evaluate opportunistic real estate acquisitions and opportunities for potential new store locations. We also evaluate our current store locations and determine store closures based on similar criteria.

|  | 2011 | 2010 | 2009 |
| :--- | ---: | ---: | ---: |
| Stores at the beginning of the period | 1,055 | 1,005 | 956 |
| Stores opened in the period | 80 | 56 | 56 |
| Stores closed in the period | $(10)$ | $(6)$ | $(7)$ |
| Stores at the end of the period | 26,125 | 1,055 | 1,005 |
| Selling square footage at the end of the period (000) | 24,800 | 23,700 |  |

Sales. Sales for fiscal 2011 increased $\$ 742.2$ million, or $9.4 \%$, compared to the prior year due to the opening of 70 net new stores during 2011, and a 5\% increase in sales from "comparable" stores (defined as stores that have been open for more than 14 complete months). Sales for fiscal 2010 increased $\$ 681.9$ million, or $9.5 \%$, compared to the prior year due to the opening of 50 net new stores during 2010, and a 5\% increase in sales from comparable stores.

Our sales mix is shown below for fiscal 2011, 2010, and 2009:

|  |  |  |  |
| :--- | :--- | :--- | :--- |
| Ladies | 2011 | 2010 | 2009 |
| Home Accents and Bed and Bath | $29 \%$ | $29 \%$ | $30 \%$ |
| Men's | $25 \%$ | $25 \%$ | $24 \%$ |
| Accessories, Lingerie, Fine Jewelry, and Fragrances | $13 \%$ | $13 \%$ | $13 \%$ |
| Shoes | $13 \%$ | $12 \%$ | $13 \%$ |
| Children's | $12 \%$ | $12 \%$ | $11 \%$ |
| Total | $8 \%$ | $9 \%$ | $9 \%$ |

We intend to address the competitive climate for off-price apparel and home goods by pursuing and refining our existing strategies and by continuing to strengthen our organization, to diversify our merchandise mix, and to more fully develop our organization and systems to improve regional and local merchandise offerings. Although our strategies and store expansion program contributed to sales gains in fiscal 2011, 2010, and 2009, we cannot be sure that they will result in a continuation of sales growth or in an increase in net earnings.

Cost of goods sold. Cost of goods sold in fiscal 2011 increased $\$ 511.0$ million compared to the prior year mainly due to increased sales from the opening of 70 net new stores during the year, and a $5 \%$ increase in sales from comparable stores.

Cost of goods sold as a percentage of sales for fiscal 2011 decreased approximately 35 basis points from the prior year. This improvement was mainly the result of a 50 basis point increase in merchandise gross margin, which included a 15 basis point benefit from lower shortage. In addition, occupancy leveraged 20 basis points. These improvements were partially offset by increases in freight costs of about 20 basis points, distribution expenses of about 10 basis points, and buying costs of about five basis points.

Cost of goods sold in fiscal 2010 increased $\$ 402.5$ million compared to the prior year mainly due to increased sales from the opening of 50 net new stores during the year, and a $5 \%$ increase in sales from comparable stores.

Cost of goods sold as a percentage of sales for fiscal 2010 decreased approximately 130 basis points from the prior year. This improvement was mainly the result of an 80 basis point increase in merchandise gross margin, which included a 15 basis point benefit from lower shortage. In addition, occupancy leveraged 30 basis points, and distribution costs declined by about 30 basis points. These improvements were partially offset by an increase in freight costs of about 10 basis points.

We cannot be sure that the gross profit margins realized in fiscal 2011, 2010, and 2009 will continue in future years.

Selling, general and administrative expenses. For fiscal 2011, selling, general and administrative expenses ("SG\&A") increased $\$ 74.3$ million compared to the prior year, mainly due to increased store operating costs reflecting the opening of 70 net new stores during the year. SG\&A as a percentage of sales for fiscal 2011 decreased by approximately 50 basis points compared to the prior year due equally to a combination of leverage on both general and administrative and store operating expenses.

For fiscal 2010, SG\&A increased $\$ 99.0$ million compared to the prior year, mainly due to increased store operating costs reflecting the opening of 50 net new stores during the year. SG\&A as a percentage of sales for fiscal 2010 decreased by approximately 10 basis points compared to the prior year mainly driven by leverage on store operating expenses.

The largest component of SG\&A is payroll. The total number of employees, including both full and part-time, as of fiscal year end 2011, 2010, and 2009 was approximately 53,900, 49,500, and 45,600, respectively.

Interest expense (income), net. In fiscal 2011, interest expense increased by $\$ 0.3$ million primarily due to issuance costs for our revolving credit facility, while interest income decreased by $\$ 0.4$ million primarily due to lower investment yields as compared to the prior year. As a percentage of sales, net interest expense in fiscal 2011 remained flat compared to the prior year. The table below shows interest expense and income for fiscal 2011, 2010, and 2009:

| (\$ millions) |  | 2011 |  | 2010 |  |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Interest expense | $\$$ | 11.0 | $\$$ | 10.7 | $\$$ |
| Interest income |  | $(0.7)$ | 9.4 |  |  |
| Total interest expense, net | $\$$ | 10.3 | $\$$ | 9.6 | $\$$ |

Taxes on earnings. Our effective tax rate for fiscal 2011, 2010, and 2009 was approximately $38 \%$ in each year, which represents the applicable combined federal and state statutory rates reduced by the federal benefit of state taxes deductible on federal returns. The effective rate is impacted by changes in laws, location of new stores, level of earnings, and the resolution of tax positions with various taxing authorities. We anticipate that our effective tax rate for fiscal 2012 will be about $38 \%$.

Net earnings. Net earnings as a percentage of sales for fiscal 2011 were higher compared to fiscal 2010 primarily due to both lower cost of goods sold and lower SG\&A expenses as a percentage of sales. Net earnings as a percentage of sales for fiscal 2010 were higher compared to fiscal 2009 primarily due to both lower cost of goods sold and lower SG\&A expenses as a percentage of sales.

Earnings per share. Diluted earnings per share in fiscal 2011 was $\$ 2.86$, compared to $\$ 2.31$ in fiscal 2010. This $24 \%$ increase in diluted earnings per share is attributable to an approximate $18 \%$ increase in net earnings and a $4 \%$ reduction in weighted average diluted shares outstanding, largely due to the repurchase of common stock under our stock repurchase program. Diluted earnings per share in fiscal 2010 was $\$ 2.31$, compared to $\$ 1.77$ in fiscal 2009. This $31 \%$ increase in diluted earnings per share is attributable to an approximate $25 \%$ increase in net earnings and a $4 \%$ reduction in weighted average diluted shares outstanding, largely due to the repurchase of common stock under our stock repurchase program.

## Financial Condition

## Liquidity and Capital Resources

Our primary sources of funds for our business activities are cash flows from operations and short-term trade credit. Our primary ongoing cash requirements are for merchandise inventory purchases, payroll, rent, taxes, capital expenditures in connection with opening new stores, and investments in distribution centers and information systems. We also use cash to repurchase stock under our stock repurchase program and to pay dividends.

| (\$ millions) |  | 2011 |  | 2010 | 2009 |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Cash provided by operating activities | $\$$ | 820.1 | $\$$ | 673.0 | $\$$ |
| Cash used in investing activities |  | $(471.8)$ | 888.4 |  |  |
| Cash used in financing activities | $(532.4)$ | $(4196.8)$ | $(136.8)$ |  |  |
| Net (decrease) increase in cash and cash equivalents | $\$$ | $(184.1)$ | $\$$ | 65.6 | $\$$ |

## Operating Activities

Net cash provided by operating activities was $\$ 820.1$ million, $\$ 673.0$ million, and $\$ 888.4$ million in fiscal 2011, 2010, and 2009, respectively. The primary sources of cash provided by operating activities in fiscal 2011, 2010, and 2009 were net earnings excluding non-cash expenses for depreciation and amortization. Our primary source of operating cash flow is the sale of our merchandise inventory. We regularly review the age and condition of our merchandise and are able to maintain current merchandise inventory in our stores through replenishment processes and liquidation of slower-moving merchandise through clearance markdowns.

Net cash from operations increased in 2011 compared to 2010 primarily due to higher net earnings and lower working capital used to purchase additional packaway inventory. We expect to continue to take advantage of packaway inventory opportunities to deliver bargains to our customers. As a regular part of our business, packaway inventory levels will vary over time based on availability of compelling opportunities in the marketplace.

Packaway merchandise is purchased with the intent that it will be stored in our warehouses until a later date. The timing of the release of packaway inventory to our stores is principally driven by the product mix and seasonality of the merchandise, and its relation to the Company's store merchandise assortment plans. As such, the aging of packaway varies by merchandise category and seasonality of purchase, but typically packaway remains in storage less than six months.

Changes in packaway inventory levels impact our operating cash flow. At the end of fiscal 2011, packaway inventory was $49 \%$ of total inventory compared to $47 \%$ and $38 \%$ at the end of fiscal 2010 and 2009, respectively. Packaway inventory as a percentage of our total inventory has increased since 2010 as we took advantage of the increased availability of compelling opportunities in the marketplace.

The change in total merchandise inventory, net of the related change in accounts payable, resulted in a use of cash of approximately $\$ 55$ million and $\$ 112$ million for fiscal 2011 and 2010, respectively.

Accounts payable leverage (defined as accounts payable divided by merchandise inventory) decreased to 67\% as of January 28, 2012 from $71 \%$ as of January 29, 2011 as a result of higher packaway inventory.

We believe that our existing cash balances, cash flows from operations, available bank credit lines and trade credit are adequate to meet our liquidity needs for at least the next twelve months.

## Investing Activities

Net cash used in investing activities was $\$ 471.8$ million, $\$ 196.8$ million, and $\$ 136.8$ million in fiscal 2011, 2010, and 2009, respectively. The increase in cash used for investing activities for fiscal 2011, compared to the prior year was primarily due to higher capital expenditures and a transfer of funds into restricted accounts to serve as collateral for our insurance obligations.

In fiscal 2011, 2010, and 2009, our capital expenditures were $\$ 416.3$ million, $\$ 198.7$ million, and $\$ 158.5$ million, respectively. Our capital expenditures include costs for fixtures and leasehold improvements to open new stores and costs to implement information technology systems, build or expand distribution centers, and various other expenditures related to our stores, buying, and corporate offices. We opened 80, 56, and 56 new stores in fiscal 2011, 2010, and 2009, respectively.

In April 2011, we purchased a 449,000 square foot warehouse for packaway storage in Riverside, California for $\$ 20.5$ million. In the fourth quarter of 2011, we purchased the land and building of an existing store location in Southern California which was previously leased, and we acquired land and buildings for our future corporate headquarters in Dublin, California, for a combined total of approximately $\$ 100$ million.

We are forecasting approximately $\$ 450$ million in capital expenditures in 2012 to fund expenditures for fixtures and leasehold improvements to open both new Ross and dd's DISCOUNTS stores, for the relocation or upgrade of existing stores, for investments in store and merchandising systems, buildings, and equipment, for building distribution centers and implementing material handling equipment and related systems, and for various buying and corporate office expenditures. We expect to fund these expenditures with available cash and cash flows from operations.

Our capital expenditures over the last three years are set forth in the table below:

| (\$ millions) |  | 2011 |  | 2010 |  |
| :--- | :--- | ---: | ---: | ---: | ---: |
| New stores | $\$$ | 114.2 | $\$$ | 75.5 | $\$$ |
| Existing stores |  | 126.8 | 56.6 |  |  |
| Distribution | 86.1 | 60.3 | 43.1 |  |  |
| Information systems, corporate, and other | 32.0 | 30.3 |  |  |  |
| Total capital expenditures | $\$$ | 416.3 | $\$$ | 198.7 | $\$$ |

We had no purchases of investments in fiscal 2011, and purchased investments of $\$ 6.8$ million and $\$ 2.9$ million in fiscal 2010, and 2009, respectively. We had sales of investments of $\$ 4.6$ million, $\$ 8.6$ million, and $\$ 24.5$ million in fiscal 2011, 2010, and 2009, respectively.

## Financing Activities

Net cash used in financing activities was $\$ 532.4$ million, $\$ 410.6$ million, and $\$ 304.6$ million in fiscal 2011, 2010, and 2009, respectively. During fiscal 2011, 2010, and 2009, our liquidity and capital requirements were provided by available cash and cash flows from operations. Our buying offices, our corporate headquarters, one distribution center, one trailer parking lot, three warehouse facilities, and all but three of our store locations are leased and, except for certain leasehold improvements and equipment, do not represent capital investments. We own distribution centers in each of the following cities: Carlisle, Pennsylvania; Moreno Valley, California; and Fort Mill, South Carolina; we own two warehouse facilities, one in Fort Mill, South Carolina and the other in Riverside, California.

We repurchased 11.3 million, 13.5 million, and 14.8 million shares of our common stock for aggregate purchase prices of approximately $\$ 450$ million, $\$ 375$ million, and $\$ 300$ million in fiscal 2011, 2010, and 2009, respectively. In January 2011, our Board of Directors approved a two-year \$900 million stock repurchase program for fiscal 2011 and 2012.

In January 2012, our Board of Directors declared a quarterly cash dividend of $\$ .14$ per common share, payable on March 30, 2012. Our Board of Directors declared quarterly cash dividends of $\$ .11$ per common share in January, May, August, and November 2011, cash dividends of $\$ .08$ per common share in January, May, August, and November 2010, and cash dividends of \$. 055 per common share in January, May, August, and November 2009.

Short-term trade credit represents a significant source of financing for merchandise inventory. Trade credit arises from customary payment terms and trade practices with our vendors. We regularly review the adequacy of credit available to us from all sources and expect to be able to maintain adequate trade, bank, and other credit lines to meet our capital and liquidity requirements, including lease payment obligations in 2012.

In March 2011, we entered into a new $\$ 600$ million unsecured, revolving credit facility. This credit facility, which replaced our previous $\$ 600$ million revolving credit facility, expires in March 2016. Interest on this facility is based on LIBOR plus an applicable margin (currently 150 basis points) and is payable upon maturity but not less than quarterly. As of January 28, 2012, our \$600 million credit facility remains in place and available.

We estimate that existing cash balances, cash flows from operations, bank credit lines, and trade credit are adequate to meet our operating cash needs and to fund our planned capital investments, common stock repurchases, and quarterly dividend payments for at least the next twelve months.

## Contractual Obligations

The table below presents our significant contractual obligations as of January 28, 2012:

| $(\$ 000)$ | Less than 1 <br> year | $1-3$ <br> years | $3-5$ <br> years | After 5 <br> years | Total ${ }^{1}$ |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: |

${ }^{1}$ We have a $\$ 53.5$ million liability for unrecognized tax benefits that is included in other long-term liabilities on our consolidated balance sheet. This liability is excluded from the schedule above as the timing of payments cannot be reasonably estimated.

Senior notes. We have two series of unsecured senior notes with various institutional investors for $\$ 150$ million. The Series A notes totaling $\$ 85$ million are due in December 2018 and bear interest at a rate of $6.38 \%$. The Series $B$ notes totaling $\$ 65$ million are due in December 2021 and bear interest at a rate of $6.53 \%$. Interest on these notes is included in Interest payment obligations in the table above. These notes are subject to prepayment penalties for early payment of principal.

Borrowings under these notes are subject to certain operating and financial covenants, including interest coverage and other financial ratios. As of January 28, 2012, we were in compliance with these covenants.

## Off-Balance Sheet Arrangements

Operating leases. We lease our buying offices, corporate headquarters, one distribution center, one trailer parking lot, three warehouse facilities, and all but three of our store locations. Except for certain leasehold improvements and equipment, these leased locations do not represent long-term capital investments.

We have lease arrangements for certain equipment in our stores for our point-of-sale ("POS") hardware and software systems. These leases are accounted for as operating leases for financial reporting purposes. The initial terms of these leases are either two or three years, and we typically have options to renew the leases for two to three one-year periods. Alternatively, we may purchase or return the equipment at the end of the initial or each renewal term. We have guaranteed the value of the equipment of $\$ 1.2$ million at the end of the respective initial lease terms, which is included in Other synthetic lease obligations in the table above.

We lease a 1.3 million square foot distribution center in Perris, California. The land and building for this distribution center are financed by the lessor under a $\$ 70$ million ten-year synthetic lease that expires in July 2013. Rent expense on this center is payable monthly at a fixed annual rate of $5.8 \%$ on the lease balance of $\$ 70$ million. At the end of the lease term, we have the option to either refinance the $\$ 70$ million synthetic lease facility, purchase the distribution center at the amount of the thenoutstanding lease obligation, or arrange a sale of the distribution center to a third party. If the distribution center is sold to a third party for less than $\$ 70$ million, we have agreed under a residual value guarantee to pay the lessor any shortfall amount up to $\$ 56$ million. As of January 28, 2012, we have accrued approximately $\$ 4.6$ million related to an estimated shortfall in the residual value guarantee recorded in accrued expenses and other in the accompanying consolidated balance sheets. The synthetic lease agreement includes a prepayment penalty for early payoff of the lease. Our contractual obligation of $\$ 56$ million is included in Other synthetic lease obligations in the above table.

We have also recognized a liability and corresponding asset for the inception date estimated fair values of the distribution center and POS synthetic lease residual value guarantees. As of January 28,2012 we have approximately $\$ 1.4$ million of residual value guarantee asset and liability. These residual value guarantees are amortized on a straight-line basis over the original terms of the leases. The current portion of the related asset and liability is recorded in prepaid expenses and other and accrued expenses, respectively, and the long-term portion of the related assets and liabilities is recorded in other long-term assets and other longterm liabilities, respectively, in the accompanying consolidated balance sheets.

We lease three warehouses. Two of the warehouses are in Carlisle, Pennsylvania with leases expiring in 2013 and 2014. The third warehouse is in Fort Mill, South Carolina, with a lease expiring in 2013. The leases for all three of these warehouses contain renewal provisions. We also own a 423,000 square foot warehouse in Fort Mill, South Carolina and a 449,000 square foot warehouse in Riverside, California. All five of these warehouses are used to store our packaway inventory. We also lease a 10-acre parcel that has been developed for trailer parking adjacent to our Perris, California distribution center.

We lease approximately 181,000 square feet of office space for our corporate headquarters in Pleasanton, California, under several facility leases. The terms for these leases expire between 2014 and 2015 and contain renewal provisions.

We lease approximately 201,000 and 26,000 square feet of office space for our New York City and Los Angeles buying offices, respectively. The lease terms for these facilities expire in 2021 and 2014, respectively, and contain renewal provisions.

Purchase obligations. As of January 28, 2012 we had purchase obligations of approximately $\$ 1,243$ million. These purchase obligations primarily consist of merchandise inventory purchase orders, commitments related to store fixtures and supplies, and information technology service and maintenance contracts. Merchandise inventory purchase orders of \$1,172 million represent purchase obligations of less than one year as of January 28, 2012.

## Commercial Credit Facilities

The table below presents our significant available commercial credit facilities at January 28, 2012:

| (\$000) | Amount of Commitment Expiration Per Period |  |  |  |  |  |  |  | $\begin{array}{r} \text { Total } \\ \text { amount } \\ \text { committed } \end{array}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Less than 1 year |  |  | $\begin{aligned} & 1-3 \\ & \text { years } \end{aligned}$ | $3-5$years |  | After 5 years |  |  |  |
| Revolving credit facility | \$ | - | \$ | - | \$ | 600,000 | \$ | - | \$ | 600,000 |
| Total commercial commitments | \$ | - | \$ | - | \$ | 600,000 | \$ | - | \$ | 600,000 |

[^3]Revolving credit facility. At January 28, 2012, we had available a $\$ 600$ million unsecured revolving credit facility with our banks. This credit facility expires in March 2016 and contains a $\$ 300$ million sublimit for issuance of standby letters of credit. Interest on this credit facility is based on LIBOR plus an applicable margin (currently 150 basis points) and is payable upon maturity but not less than quarterly. Our borrowing ability under this credit facility is subject to our maintaining certain financial ratios. As of January 28, 2012 we had no borrowings outstanding or letters of credits issued under this facility and were in compliance with the covenants. As of January 28,2012 , our $\$ 600$ million credit facility remains in place and available.

The synthetic lease facilities described above, as well as our revolving credit facility and senior notes, have covenant restrictions requiring us to maintain certain interest coverage and other financial ratios. In addition, the interest rates under the revolving credit facility may vary depending on actual interest coverage ratios achieved. As of January 28, 2012, we were in compliance with these covenants.

Standby letters of credit and collateral trust. In July 2011, we entered into new standby letters of credit outside of our revolving credit facility and set up a trust to collateralize our insurance obligations. As of January 28, 2012 we had $\$ 45.3$ million in standby letters of credit which are collateralized by restricted cash and cash equivalents and $\$ 21.3$ million in a collateral trust consisting of restricted cash, cash equivalents, and investments.

At January 29, 2011, we had $\$ 69.6$ million in standby letters of credit outstanding issued under our revolving credit facility.

Trade letters of credit. We had $\$ 39.9$ million and $\$ 35.2$ million in trade letters of credit outstanding at January 28, 2012 and January 29, 2011, respectively.

## Other

## Critical Accounting Policies

The preparation of our consolidated financial statements requires our management to make estimates and assumptions that affect the reported amounts. These estimates and assumptions are evaluated on an ongoing basis and are based on historical experience and on various other factors that management believes to be reasonable. We believe the following critical accounting policies describe the more significant judgments and estimates used in the preparation of our consolidated financial statements.

Merchandise inventory. Our merchandise inventory is stated at the lower of cost (determined using a weighted average basis) or net realizable value. We purchase manufacturer overruns and canceled orders both during and at the end of a season which are referred to as "packaway" inventory. Packaway inventory is purchased with the intent that it will be stored in our warehouses until a later date. The timing of the release of packaway inventory to our stores is principally driven by the product mix and seasonality of the merchandise, and its relation to the Company's store merchandise assortment plans. As such, the aging of packaway varies by merchandise category and seasonality of purchase, but typically packaway remains in storage less than six months. Packaway inventory accounted for approximately $49 \%$ and 47\% of total inventories as of January 28, 2012 and January 29, 2011. Merchandise inventory includes acquisition, processing, and storage costs related to packaway inventory.

Included in the carrying value of our merchandise inventory is a provision for shortage. The shortage reserve is based on historical shortage rates as evaluated through our annual physical merchandise inventory counts and cycle counts. If actual market conditions, markdowns, or shortage are less favorable than those projected by us, or if sales of the merchandise inventory are more difficult than anticipated, additional merchandise inventory write-downs may be required.

Long-lived assets. We record a long-lived asset impairment charge when events or changes in circumstances indicate that the carrying amount of a long-lived asset may not be recoverable based on estimated future cash flows. An impairment loss would be recognized if analysis of the undiscounted cash flow of an asset group was less than the carrying value of the asset group. If our actual results differ materially from projected results, an impairment charge may be required in the future. In the course of performing our annual analysis, we determined that no long-lived asset impairment charge was required for fiscal 2011, 2010, or 2009.

Depreciation and amortization expense. Property and equipment are stated at cost, less accumulated depreciation and amortization. Depreciation is calculated using the straight-line method over the estimated useful life of the asset, typically ranging from five to 12 years for equipment and 20 to 40 years for land improvements and buildings. The cost of leasehold improvements is amortized over the lesser of the useful life of the asset or the applicable lease term.

Lease accounting. When a lease contains "rent holidays" or requires fixed escalations of the minimum lease payments, we record rental expense on a straight-line basis over the term of the lease and the difference between the average rental amount charged to expense and the amount payable under the lease is recorded as deferred rent. We begin recording rent expense on the lease possession date. Tenant improvement allowances are included in other long-term liabilities and are amortized over the lease term. Changes in tenant improvement allowances are included as a component of operating activities in the consolidated statements of cash flows.

Insurance obligations. We use a combination of insurance and self-insurance for a number of risk management activities, including workers' compensation, general liability, and employee-related health care benefits. Our self-insurance and deductible liability is determined actuarially, based on claims filed and an estimate of claims incurred but not reported. Should a greater amount of claims occur compared to what is estimated or the costs of medical care increase beyond what was anticipated, our recorded reserves may not be sufficient and additional charges could be required.

Stock-based compensation. We recognize compensation expense based upon the grant date fair value of all stock-based awards. We use historical data to estimate pre-vesting forfeitures and to recognize stock-based compensation expense. All stockbased compensation awards are expensed over the service or performance periods of the awards.

Income taxes. We account for our uncertain tax positions in accordance with Accounting Standards Codification ("ASC") 740. We are required to make assumptions and judgments regarding our income tax exposures. Our policy is to recognize interest and/or penalties related to all tax positions in income tax expense. To the extent that accrued interest and penalties do not ultimately become payable, amounts accrued will be reduced and reflected as a reduction of the overall income tax provision in the period that such determination is made.

The critical accounting policies noted above are not intended to be a comprehensive list of all of our accounting policies. In many cases, the accounting treatment of a particular transaction is specifically dictated by Generally Accepted Accounting Principles ("GAAP"), with no need for management's judgment in their application. There are also areas in which management's judgment in selecting one alternative accounting principle over another would not produce a materially different result. See our audited consolidated financial statements and notes thereto under Item 8 in this Annual Report on Form 10-K, which contain accounting policies and other disclosures required by GAAP.

Effects of inflation or deflation. We do not consider the effects of inflation or deflation to be material to our financial position and results of operations.

## New Accounting Pronouncements

In May 2011, the FASB issued Accounting Standards Update No. 2011-04, "Fair Value Measurements (Topic 820): Amendments to Achieve Common Fair Value Measurement and Disclosure Requirements in U.S. GAAP and IFRSs," ("ASU 2011-04"). ASU 2011-04 changes the wording used to describe many of the requirements in U.S. GAAP for measuring fair value and for disclosing information about fair value measurements to ensure consistency between U.S. GAAP and IFRS. ASU 2011-04 also expands the disclosures required for fair value measurements. ASU 2011-04 is to be applied prospectively and is effective for the Company in fiscal 2012. We believe adoption of this guidance will not have a material impact on our consolidated financial statements.

In June 2011, the FASB issued Accounting Standards Update No. 2011-05, "Comprehensive Income (Topic 220): Presentation of Comprehensive Income," ("ASU 2011-05"). ASU 2011-05 eliminates the option to report other comprehensive income and its components in the statement of changes in equity. ASU 2011-05 requires that all nonowner changes in stockholders' equity be presented in either a single continuous statement of comprehensive income or in two separate but consecutive statements. This new guidance is to be applied retrospectively and is effective for the Company in fiscal 2012. We believe the adoption of this guidance will not have a material impact on our consolidated financial position or results of operations.

## Forward-Looking Statements

Our Annual Report on Form 10-K for fiscal 2011, and information we provide in our Annual Report to Stockholders, press releases, telephonic reports, and other investor communications including those on our corporate website, may contain a number of forward-looking statements regarding, without limitation, planned store growth, new markets, expected sales, projected earnings levels, capital expenditures, and other matters. These forward-looking statements reflect our then current beliefs, projections, and estimates with respect to future events and our projected financial performance, operations, and competitive position. The words "plan," "expect," "target," "anticipate," "estimate," "believe," "forecast," "projected," "guidance," "looking ahead," and similar expressions identify forward-looking statements.

Future economic and industry trends that could potentially impact revenue, profitability, and growth remain difficult to predict. As a result, our forward-looking statements are subject to risks and uncertainties which could cause our actual results to differ materially from those forward-looking statements and our previous expectations and projections. Refer to Item 1A in this Annual Report on Form 10-K for a more complete discussion of risk factors for Ross and dd's DISCOUNTS. The factors underlying our forecasts are dynamic and subject to change. As a result, any forecasts or forward-looking statements speak only as of the date they are given and do not necessarily reflect our outlook at any other point in time. We disclaim any obligation to update or revise these forward-looking statements.

## ITEM 7A. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK.

We are exposed to market risks, which primarily include changes in interest rates. We do not engage in financial transactions for trading or speculative purposes.

We occasionally use forward contracts to hedge against fluctuations in foreign currency prices. We had no outstanding forward contracts as of January 28, 2012.

Interest that is payable on our revolving credit facility is based on variable interest rates and is, therefore, affected by changes in market interest rates. As of January 28, 2012, we had no borrowings outstanding under our revolving credit facility. In addition, lease payments under certain of our synthetic lease agreements are determined based on variable interest rates and are, therefore, affected by changes in market interest rates.

In addition, we have two outstanding series of unsecured notes held by institutional investors: Series A for $\$ 85$ million accrues interest at $6.38 \%$ and Series B for $\$ 65$ million accrues interest at $6.53 \%$. The amount outstanding under these notes as of January 28, 2012 was $\$ 150$ million.

Interest is receivable on our short- and long-term investments. Changes in interest rates may impact interest income recognized in the future, or the fair value of our investment portfolio.

A hypothetical 100 basis point increase or decrease in prevailing market interest rates would not have materially impacted our consolidated financial position, results of operations, cash flows, or the fair values of our short- and long-term investments as of and for the year ended January 28, 2012. We do not consider the potential losses in future earnings and cash flows from reasonably possible, near-term changes in interest rates to be material.

ITEM 8. FINANCIAL STATEMENTS AND SUPPLEMENTARY DATA.
Consolidated Statements of Earnings

| (\$000, except per share data) | Year ended January 28, 2012 |  | Year ended January 29, 2011 |  | Year ended January 30, 2010 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Sales | \$ | 8,608,291 | \$ | 7,866,100 | \$ | 7,184,213 |
| Costs and Expenses |  |  |  |  |  |  |
| Costs of goods sold |  | 6,240,760 |  | 5,729,735 |  | 5,327,278 |
| Selling, general and administrative |  | 1,304,065 |  | 1,229,775 |  | 1,130,813 |
| Interest expense, net |  | 10,322 |  | 9,569 |  | 7,593 |
| Total costs and expenses |  | 7,555,147 |  | 6,969,079 |  | 6,465,684 |
| Earnings before taxes |  | 1,053,144 |  | 897,021 |  | 718,529 |
| Provision for taxes on earnings |  | 395,974 |  | 342,224 |  | 275,772 |
| Net earnings | \$ | 657,170 | \$ | 554,797 | \$ | 442,757 |
| Earnings per share |  |  |  |  |  |  |
| Basic | \$ | 2.91 | \$ | 2.35 | \$ | 1.80 |
| Diluted | \$ | 2.86 | \$ | 2.31 | \$ | 1.77 |
| Weighted average shares outstanding (000) |  |  |  |  |  |  |
| Basic |  | 225,915 |  | 235,641 |  | 245,774 |
| Diluted |  | 229,982 |  | 239,805 |  | 250,028 |
| Dividends |  |  |  |  |  |  |
| Cash dividends declared per share | \$ | 0.470 | \$ | 0.350 | \$ | 0.245 |

The accompanying notes are an integral part of these consolidated financial statements.

## Consolidated Balance Sheets

| (\$000, except share data) | January 28, 2012 |  | January 29, 2011 |  |
| :---: | :---: | :---: | :---: | :---: |
| Assets |  |  |  |  |
| Current Assets |  |  |  |  |
| Cash and cash equivalents | \$ | 649,835 | \$ | 833,924 |
| Short-term investments |  | 658 |  | 3,204 |
| Accounts receivable |  | 50,848 |  | 45,384 |
| Merchandise inventory |  | 1,130,070 |  | 1,086,917 |
| Prepaid expenses and other |  | 87,362 |  | 63,807 |
| Deferred income taxes |  | 5,598 |  | 10,003 |
| Total current assets |  | 1,924,371 |  | 2,043,239 |
| Property and Equipment |  |  |  |  |
| Land and buildings |  | 338,027 |  | 241,138 |
| Fixtures and equipment |  | 1,408,647 |  | 1,258,707 |
| Leasehold improvements |  | 657,312 |  | 584,306 |
| Construction-in-progress |  | 131,881 |  | 69,237 |
|  |  | 2,535,867 |  | 2,153,388 |
| Less accumulated depreciation and amortization |  | 1,294,145 |  | 1,169,612 |
| Property and equipment, net |  | 1,241,722 |  | 983,776 |
| Long-term investments |  | 5,602 |  | 14,082 |
| Other long-term assets |  | 129,514 |  | 75,107 |
| Total assets | \$ | 3,301,209 | \$ | 3,116,204 |
| Liabilities and Stockholders' Equity |  |  |  |  |
| Current Liabilities |  |  |  |  |
| Accounts payable | \$ | 761,717 | \$ | 767,455 |
| Accrued expenses and other |  | 304,654 |  | 292,174 |
| Accrued payroll and benefits |  | 248,552 |  | 235,030 |
| Income taxes payable |  | 31,129 |  | 57,661 |
| Total current liabilities |  | 1,346,052 |  | 1,352,320 |
| Long-term debt |  | 150,000 |  | 150,000 |
| Other long-term liabilities |  | 203,625 |  | 189,989 |
| Deferred income taxes |  | 108,520 |  | 91,203 |
| Commitments and contingencies |  |  |  |  |
| Stockholders' Equity |  |  |  |  |
| Common stock, par value \$.01 per share |  | 2,269 |  | 2,362 |
| Authorized 600,000,000 shares |  |  |  |  |
| Issued and outstanding 226,864,000 and |  |  |  |  |
| 236,126,000 shares, respectively. |  |  |  |  |
| Additional paid-in capital |  | 788,895 |  | 739,545 |
| Treasury stock |  | $(62,262)$ |  | $(46,408)$ |
| Accumulated other comprehensive income |  | 635 |  | 488 |
| Retained earnings |  | 763,475 |  | 636,705 |
| Total stockholders' equity |  | 1,493,012 |  | 1,332,692 |
| Total liabilities and stockholders' equity | \$ | 3,301,209 | \$ | 3,116,204 |

[^4]Consolidated Statements of Stockholders' Equity

| (000) | Common stock |  |  | Additional paid-in capital |  | Treasury stock | Accumulated other comprehensive income (loss) |  | Retained earnings |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Shares |  | Amount |  |  |  |  |  |  |  |  |  |
| Balance at January 31, 2009 | 254,692 | \$ | 2,546 |  | 624,844 | \$ $(30,819)$ |  | $(1,174)$ | \$ | 400,972 | \$ | 996,369 |
| Comprehensive income: |  |  |  |  |  |  |  |  |  |  |  |  |
| Net earnings | - |  | - |  | - | - |  | - |  | 442,757 |  | 442,757 |
| Unrealized investment gain, net | - |  | - |  | - | - |  | 1,344 |  | - |  | 1,344 |
| Total comprehensive income |  |  |  |  |  |  |  |  |  |  |  | 444,101 |
| Common stock issued under stock plans, net of shares |  |  |  |  |  |  |  |  |  |  |  |  |
| used for tax withholding | 5,916 |  | 60 |  | 49,333 | $(6,045)$ |  | - |  | - |  | 43,348 |
| Tax benefit from equity issuance | - |  | - |  | 8,582 | - |  | - |  | - |  | 8,582 |
| Stock-based compensation | - |  | - |  | 25,746 | - |  | - |  | - |  | 25,746 |
| Common stock repurchased | $(14,750)$ |  | (148) |  | $(27,826)$ | - |  | - |  | $(272,026)$ |  | $(300,000)$ |
| Dividends declared | - |  | - |  | - | - |  | - |  | $(60,853)$ |  | $(60,853)$ |
| Balance at January 30, 2010 | 245,858 | \$ | 2,458 | \$ | 680,679 | \$ $(36,864)$ | \$ | 170 | \$ | 510,850 | \$ | 1,157,293 |
| Comprehensive income: |  |  |  |  |  |  |  |  |  |  |  |  |
| Net earnings | - |  | - |  | - | - |  | - |  | 554,797 |  | 554,797 |
| Unrealized investment gain, net | - |  | - |  | - | - |  | 318 |  | - |  | 318 |
| Total comprehensive income |  |  |  |  |  |  |  |  |  |  |  | 555,115 |
| Common stock issued under stock plans, net of shares |  |  |  |  |  |  |  |  |  |  |  |  |
| used for tax withholding | 3,728 |  | 38 |  | 36,442 | $(9,544)$ |  | - |  | - |  | 26,936 |
| Tax benefit from equity issuance | - |  | - |  | 15,412 | - |  | - |  | - |  | 15,412 |
| Stock-based compensation | - |  | - |  | 36,551 | - |  | - |  | - |  | 36,551 |
| Common stock repurchased | $(13,460)$ |  | (134) |  | $(29,539)$ | - |  | - |  | $(345,327)$ |  | $(375,000)$ |
| Dividends declared | - |  | - |  | - | - |  | - |  | $(83,615)$ |  | $(83,615)$ |
| Balance at January 29, 2011 | 236,126 | \$ | 2,362 | \$ | 739,545 | \$ $(46,408)$ | \$ | 488 | \$ | 636,705 |  | ,332,692 |
| Comprehensive income: |  |  |  |  |  |  |  |  |  |  |  |  |
| Net earnings | - |  | - |  | - | - |  | - |  | 657,170 |  | 657,170 |
| Unrealized investment gain, net | - |  | - |  | - | - |  | 147 |  | - |  | 147 |
| Total comprehensive income |  |  |  |  |  |  |  |  |  |  |  | 657,317 |
| Common stock issued under stock plans, net of shares |  |  |  |  |  |  |  |  |  |  |  |  |
| used for tax withholding | 2,002 |  | 20 |  | 17,270 | $(15,854)$ |  | - |  | - |  | 1,436 |
| Tax benefit from equity issuance | - |  | - |  | 19,040 | - |  | - |  | - |  | 19,040 |
| Stock-based compensation | - |  | - |  | 40,404 | - |  | - |  | - |  | 40,404 |
| Common stock repurchased | $(11,264)$ |  | (113) |  | $(27,364)$ | - |  | - |  | $(422,523)$ |  | $(450,000)$ |
| Dividends declared | - |  | - |  | - | - |  | - |  | $(107,877)$ |  | $(107,877)$ |
| Balance at January 28, 2012 | 226,864 |  | 2,269 |  | 788,895 | \$ $(62,262)$ | \$ | 635 | \$ | 763,475 |  | ,493,012 |

The accompanying notes are an integral part of these consolidated financial statements.

## Consolidated Statements of Cash Flows

| (\$000) | Year ended January 28, 2012 |  | Year ended January 29, 2011 |  | Year ended January 30, 2010 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Cash Flows From Operating Activities |  |  |  |  |  |  |
| Net earnings | \$ | 657,170 | \$ | 554,797 | \$ | 442,757 |
| Adjustments to reconcile net earnings to net cash provided by operating activities: |  |  |  |  |  |  |
| Depreciation and amortization |  | 159,892 |  | 160,693 |  | 159,043 |
| Stock-based compensation |  | 40,404 |  | 36,551 |  | 25,746 |
| Deferred income taxes |  | 21,722 |  | $(17,977)$ |  | 16,113 |
| Tax benefit from equity issuance |  | 19,040 |  | 15,412 |  | 8,582 |
| Excess tax benefit from stock-based compensation |  | $(18,180)$ |  | $(14,746)$ |  | $(7,291)$ |
| Change in assets and liabilities: |  |  |  |  |  |  |
| Merchandise inventory |  | $(43,153)$ |  | $(214,419)$ |  | 8,560 |
| Other current assets |  | $(10,329)$ |  | $(6,339)$ |  | $(6,441)$ |
| Accounts payable |  | $(11,614)$ |  | 102,851 |  | 115,893 |
| Other current liabilities |  | $(2,109)$ |  | 52,594 |  | 118,980 |
| Other long-term, net |  | 7,262 |  | 3,649 |  | 6,442 |
| Net cash provided by operating activities |  | 820,105 |  | 673,066 |  | 888,384 |
| Cash Flows From Investing Activities |  |  |  |  |  |  |
| Additions to property and equipment |  | $(416,271)$ |  | $(198,651)$ |  | $(158,487)$ |
| Increase in restricted cash and investments |  | $(60,086)$ |  | - |  | - |
| Proceeds from sales of property and equipment |  | - |  | - |  | 10 |
| Purchases of investments |  | - |  | $(6,842)$ |  | $(2,904)$ |
| Proceeds from investments |  | 4,589 |  | 8,648 |  | 24,548 |
| Net cash used in investing activities |  | $(471,768)$ |  | $(196,845)$ |  | $(136,833)$ |
| Cash Flows From Financing Activities |  |  |  |  |  |  |
| Excess tax benefit from stock-based compensation |  | 18,180 |  | 14,746 |  | 7,291 |
| Issuance of common stock related to stock plans |  | 17,290 |  | 36,479 |  | 49,393 |
| Treasury stock purchased |  | $(15,854)$ |  | $(9,544)$ |  | $(6,045)$ |
| Repurchase of common stock |  | $(450,000)$ |  | $(375,000)$ |  | $(300,000)$ |
| Dividends paid |  | $(102,042)$ |  | $(77,321)$ |  | $(55,202)$ |
| Net cash used in financing activities |  | $(532,426)$ |  | $(410,640)$ |  | $(304,563)$ |
| Net (decrease) increase in cash and cash equivalents |  | $(184,089)$ |  | 65,581 |  | 446,988 |
| Cash and cash equivalents: |  |  |  |  |  |  |
| Beginning of year |  | 833,924 |  | 768,343 |  | 321,355 |
| End of year | \$ | 649,835 | \$ | 833,924 | \$ | 768,343 |
| Supplemental Cash Flow Disclosures |  |  |  |  |  |  |
| Interest paid | \$ | 9,668 | \$ | 9,668 | \$ | 9,668 |
| Income taxes paid | \$ | 370,074 | \$ | 330,589 | \$ | 201,232 |
| Non-Cash Investing Activities |  |  |  |  |  |  |
| Increase in fair value of investment securities | \$ | 226 | \$ | 490 | \$ | 1,435 |

[^5]
## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

## Note A: Summary of Significant Accounting Policies

Business. Ross Stores, Inc. and its subsidiaries (the "Company") is an off-price retailer of first-quality, in-season, name brand and designer apparel, accessories, footwear, and home fashions for the entire family. At the end of fiscal 2011, the Company operated 1,037 Ross Dress for Less ${ }^{\circledast}$ ("Ross") locations in 29 states, the District of Columbia, and Guam, and 88 dd's DISCOUNTS ${ }^{\circledR}$ stores in seven states, all of which are supported by four distribution centers. The Company's headquarters, one buying office, two distribution centers, one warehouse, and $26 \%$ of its stores are located in California.

Segment reporting. The Company has one reportable segment. The Company's operations include only activities related to off-price retailing in stores throughout the United States.

Basis of presentation and fiscal year. The consolidated financial statements include the accounts of the Company and its subsidiaries, all of which are wholly-owned. Intercompany transactions and accounts have been eliminated. The Company follows the National Retail Federation fiscal calendar and utilizes a 52-53 week fiscal year whereby the fiscal year ends on the Saturday nearest to January 31. The fiscal years ended January 28, 2012, January 29, 2011 and January 30, 2010 are referred to as fiscal 2011, fiscal 2010, and fiscal 2009, respectively, and had 52 weeks.

Stock dividend. On November 16, 2011, the Company's Board of Directors declared a two-for-one split of the Company's common stock issued in the form of a stock dividend. Stockholders of record as of November 29, 2011 were issued one additional share of common stock on December 15, 2011 for each share held. All share and per share amounts have been adjusted for the two-for-one stock split effective December 15, 2011.

Use of accounting estimates. The preparation of consolidated financial statements in conformity with Generally Accepted Accounting Principles in the United States of America ("GAAP") requires the Company to make estimates and assumptions that affect the reported amounts of assets, liabilities, and disclosures of contingent assets and liabilities at the date of the consolidated financial statements and the reported amounts of revenue and expenses during the reporting period. Actual results could differ from those estimates. The Company's significant accounting estimates include valuation reserves for inventory shortage, packaway inventory costs, useful lives of fixed assets, self-insurance reserves, and uncertain tax position reserves.

Purchase obligations. As of January 28, 2012, the Company had purchase obligations of approximately $\$ 1,243$ million. These purchase obligations primarily consist of merchandise inventory purchase orders, commitments related to store fixtures and supplies, and information technology service and maintenance contracts. Merchandise inventory purchase orders of $\$ 1,172$ million represent purchase obligations of less than one year as of January 28, 2012.

Cash and cash equivalents. Cash equivalents consist of highly liquid, fixed income instruments purchased with an original maturity of three months or less.

Restricted cash, cash equivalents, and investments. The Company has restricted cash, cash equivalents, and investments to serve as collateral for certain of the Company's insurance obligations. These restricted funds are invested in bank deposits, money market mutual funds, U.S. Government and agency securities, and corporate securities and cannot be withdrawn from the Company's account without the prior written consent of the secured parties. As of January 28, 2012, the Company had cash and cash equivalents of $\$ 61.1$ million and investments of $\$ 5.7$ million in restricted accounts. As of January 28, 2012 restricted cash, cash equivalents, and investments of $\$ 18.7$ million and $\$ 48.1$ million were included in prepaid expenses and other and other long-term assets, respectively, in the Consolidated Balance Sheet. The classification between current and longterm is based on the timing of expected payments of the secured insurance obligations.

Investments. The Company's investments are comprised of various debt securities. At January 28, 2012 and January 29, 2011, these investments were classified as available-for-sale and are stated at fair value. Investments are classified as either short- or long-term based on their original maturities and the Company's intent. Investments with an original maturity of less than one year are classified as short-term. See Note B for additional information.

Merchandise inventory. Merchandise inventory is stated at the lower of cost (determined using a weighted average basis) or net realizable value. The Company purchases manufacturer overruns and canceled orders both during and at the end of a season which are referred to as "packaway" inventory. Packaway inventory is purchased with the intent that it will be stored in the Company's warehouses until a later date. The timing of the release of packaway inventory to the stores is principally driven by the product mix and seasonality of the merchandise, and its relation to the Company's store merchandise assortment plans. As such, the aging of packaway varies by merchandise category and seasonality of purchase, but typically packaway remains in storage less than six months. Packaway inventory accounted for approximately 49\% and 47\% of total inventories as of January 28, 2012 and January 29, 2011. Merchandise inventory includes acquisition, processing, and storage costs related to packaway inventory. The cost of the Company's merchandise inventory is reduced by valuation reserves for shortage based on historical shortage experience from the Company's physical merchandise inventory counts and cycle counts.

Cost of goods sold. In addition to product costs, the Company includes in cost of goods sold its buying, distribution and freight expenses as well as occupancy costs, and depreciation and amortization related to the Company's retail stores, buying, and distribution facilities. Buying expenses include costs to procure merchandise inventories. Distribution expenses include the cost of operating the Company's distribution centers.

Prepaid expenses and other. Prepaid expenses and other as of January 28, 2012 and January 29, 2011 consisted of the following:

| (\$000) | 2011 | 2010 |  |
| :--- | :--- | ---: | :--- |
| Restricted cash and investments | $\$$ | 18,689 | $\$$ |
| Prepaid expenses | 68,673 | - |  |
| Total | $\$$ | 87,362 | $\$$ |

Property and equipment. Property and equipment are stated at cost, less accumulated depreciation and amortization. Depreciation is calculated using the straight-line method over the estimated useful life of the asset, typically ranging from five to 12 years for equipment and 20 to 40 years for land improvements and buildings. Depreciation and amortization expense on property and equipment was $\$ 159.9$ million, $\$ 160.7$ million, and $\$ 159.0$ million for fiscal 2011, 2010, and 2009, respectively. The cost of leasehold improvements is amortized over the useful life of the asset or the applicable lease term, whichever is less. Computer hardware and software costs, net of amortization, of $\$ 137.1$ million and $\$ 102.0$ million at January 28, 2012 and January 29, 2011, respectively, are included in fixtures and equipment and are amortized over their estimated useful life, generally ranging from five to seven years. The Company capitalizes interest during the construction period. Interest capitalized was $\$ 0.5$ million and $\$ 0.1$ million in fiscal 2011 and fiscal 2010, respectively.

In the fourth quarter of 2011, the Company purchased the land and building of an existing store location in Southern California which was previously leased, and acquired the land and buildings for its future corporate headquarters in Dublin, California, for a combined total of approximately $\$ 100$ million.

Other Iong-term assets. Other long-term assets as of January 28, 2012 and January 29, 2011 consisted of the following:

| (\$000) | 2011 | 2010 |  |
| :--- | ---: | ---: | ---: |
| Deferred compensation (Note B) | $\$ 4,459$ | $\$ 63,569$ |  |
| Restricted cash and investments | 48,059 | - |  |
| Goodwill | 2,889 | 2,889 |  |
| Deposits | 4,115 | 3,835 |  |
| Other | 6,992 | 4,814 |  |
| Total | $\$$ | 129,514 | $\$$ |

Other assets are principally comprised of prepaid rent and other long-term prepayments.

Property, other long-term assets, and certain identifiable intangibles that are subject to amortization are reviewed for impairment whenever events or changes in circumstances indicate that the carrying amount of an asset may not be recoverable. Intangible assets that are not subject to amortization, including goodwill, are tested for impairment annually or more frequently if events or changes in circumstances indicate that the asset may be impaired. Based on the Company's evaluation during fiscal 2011, 2010, and 2009, no impairment charges were recorded.

Store closures. The Company continually reviews the operating performance of individual stores. For stores that are closed, the Company records a liability for future minimum lease payments net of estimated sublease recoveries and related ancillary costs at the time the liability is incurred. In 2011, the Company closed ten Ross stores. In 2010, the Company closed six Ross stores. The lease loss liability related to certain of these closed stores was $\$ 3.0$ million and $\$ 4.9$ million, as of January 28, 2012 and January 29, 2011, respectively. Operating costs, including depreciation, of stores to be closed are expensed during the period they remain in use.

Accounts payable. Accounts payable represents amounts owed to third parties at the end of the period. Accounts payable includes book cash overdrafts (checks issued under zero balance accounts not yet presented for payment) in excess of cash balances in such accounts of approximately $\$ 78.9$ million and $\$ 53.4$ million at January 28, 2012 and January 29, 2011, respectively. The Company includes the change in book cash overdrafts in operating cash flows.

Insurance obligations. The Company uses a combination of insurance and self-insurance for a number of risk management activities, including workers' compensation, general liability, and employee-related health care benefits. The self-insurance and deductible liability is determined actuarially, based on claims filed and an estimate of claims incurred but not yet reported. Selfinsurance and deductible reserves as of January 28, 2012 and January 29, 2011 consisted of the following:

| (\$000) | 2011 | 2010 |  |
| :--- | ---: | ---: | ---: |
| Workers' compensation | $\$ 74,773$ | $\$$ | 67,425 |
| General liability | 27,375 | 25,490 |  |
| Medical plans | 3,220 | 3,344 |  |
| Total | $\$$ | 105,368 | $\$$ |

Workers' compensation and self-insured medical plan liabilities are included in accrued payroll and benefits, and accruals for general liability are included in accrued expenses and other in the accompanying consolidated balance sheets.

Other long-term liabilities. Other long-term liabilities as of January 28, 2012 and January 29, 2011 consisted of the following:

| (\$000) | 2011 | 2010 |  |
| :--- | ---: | ---: | ---: |
| Deferred compensation | $\$ 7,459$ | $\$$ | 63,569 |
| Deferred rent | 59,444 | 58,989 |  |
| Income taxes (See Note F) | 53,534 | 41,784 |  |
| Tenant improvement allowances | 21,287 | 22,392 |  |
| Other | 1,901 | 3,255 |  |
| Total | $\$$ | 203,625 | $\$$ |

Lease accounting. When a lease contains "rent holidays" or requires fixed escalations of the minimum lease payments, the Company records rental expense on a straight-line basis over the term of the lease and the difference between the average rental amount charged to expense and the amount payable under the lease is recorded as deferred rent. The Company begins recording rent expense on the lease possession date. Tenant improvement allowances are included in other long-term liabilities and are amortized over the lease term. Changes in tenant improvement allowances are included as a component of operating activities in the consolidated statements of cash flows.

Estimated fair value of financial instruments. The carrying value of cash and cash equivalents, short- and long-term investments, accounts receivable, other long-term assets, accounts payable, and other long-term liabilities approximates their estimated fair value. See Note B and Note D for additional fair value information.

Revenue recognition. The Company recognizes revenue at the point of sale and maintains an allowance for estimated future returns. Sales of gift cards are deferred until they are redeemed for the purchase of Company merchandise. The Company's gift cards do not have expiration dates. Based upon historical redemption rates, a small percentage of gift cards will never be redeemed, which represents breakage. The Company recognizes income from gift card breakage as a reduction of operating expenses when redemption by a customer is considered to be remote. Income recognized from breakage was not significant in fiscal 2011, 2010, and 2009.

Sales tax collected is not recognized as revenue and is included in accrued expenses and other.

Allowance for sales returns. An allowance for the gross margin loss on estimated sales returns is included in accrued expenses and other in the consolidated balance sheets. The allowance for sales returns consists of the following:

| (\$000) | Beginning balance |  | Additions |  | Returns | Ending balance |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Year ended: |  |  |  |  |  |  |  |  |
| January 28, 2012 | $\$$ | 5,869 | $\$$ | 606,293 | $\$$ | $(605,736)$ | $\$$ | 6,426 |
| January 29, 2011 | $\$$ | 5,344 | $\$$ | 558,361 | $\$$ | $(557,836)$ | $\$$ | 5,869 |
| January 30, 2010 | $\$$ | 4,702 | $\$$ | 506,249 | $\$$ | $(505,607)$ | $\$$ | 5,344 |

Store pre-opening. Store pre-opening costs are expensed in the period incurred.

Advertising. Advertising costs are expensed in the period incurred. Advertising costs for fiscal 2011, 2010, and 2009 were $\$ 59.9$ million, $\$ 54.3$ million, and $\$ 53.5$ million, respectively.

Stock-based compensation. The Company recognizes compensation expense based upon the grant date fair value of all stock-based awards, typically over the vesting period. See Note C for more information on the Company's stock-based compensation plans.

Taxes on earnings. The Company accounts for income taxes in accordance with Accounting Standards Codification ("ASC") 740, "Accounting for Income Taxes," which requires the recognition of deferred tax assets and liabilities for the expected future tax consequences of events that have been recognized in the Company's consolidated financial statements or tax returns. In estimating future tax consequences, the Company generally considers all expected future events other than changes in the tax law or tax rates. ASC 740 also clarifies the criteria that an individual tax position must satisfy for some or all of the benefits of that position to be recognized in a company's consolidated financial statements and prescribes a recognition threshold of more-likely-than-not, and a measurement standard for all tax positions taken or expected to be taken on a tax return, in order for those tax positions to be recognized in the consolidated financial statements. See Note F.

Treasury stock. The Company records treasury stock at cost. Treasury stock includes shares purchased from employees for tax withholding purposes related to vesting of restricted stock grants.

Earnings per share ("EPS"). The Company computes and reports both basic EPS and diluted EPS. Basic EPS is computed by dividing net earnings by the weighted average number of common shares outstanding for the period. Diluted EPS is computed by dividing net earnings by the sum of the weighted average number of common shares and dilutive common stock equivalents outstanding during the period. Diluted EPS reflects the total potential dilution that could occur from outstanding equity plan awards, including unexercised stock options and unvested shares of both performance and non-performance based awards of restricted stock.

In fiscal 2011, 2010, and 2009 there were 5,900, 6,400, and 39,600 weighted average shares, respectively, that could potentially dilute basic EPS in the future that were excluded from the calculation of diluted EPS because their effect would have been antidilutive for those years.

The following is a reconciliation of the number of shares (denominator) used in the basic and diluted EPS computations:


Sales mix. The Company's sales mix is shown below for fiscal 2011, 2010, and 2009:

|  | 2011 | 2010 | 2009 |
| :--- | :--- | ---: | :--- |
| Ladies | $29 \%$ | $29 \%$ | $30 \%$ |
| Home Accents and Bed and Bath | $25 \%$ | $25 \%$ | $24 \%$ |
| Men's | $13 \%$ | $13 \%$ | $13 \%$ |
| Accessories, Lingerie, Fine Jewelry, and Fragrances | $13 \%$ | $12 \%$ | $13 \%$ |
| Shoes | $12 \%$ | $12 \%$ | $11 \%$ |
| Children's | $8 \%$ | $9 \%$ | $9 \%$ |
| Total | $100 \%$ | $100 \%$ | $100 \%$ |

Comprehensive income. Comprehensive income consists of net earnings and other comprehensive income (loss), principally unrealized investment gains or losses. Components of comprehensive income are presented in the consolidated statements of stockholders' equity.

New accounting standards. In May 2011, the FASB issued Accounting Standards Update No. 2011-04, "Fair Value Measurements (Topic 820): Amendments to Achieve Common Fair Value Measurement and Disclosure Requirements in U.S. GAAP and IFRSs," ("ASU 2011-04"). ASU 2011-04 changes the wording used to describe many of the requirements in U.S. GAAP for measuring fair value and for disclosing information about fair value measurements to ensure consistency between U.S. GAAP and IFRS. ASU 2011-04 also expands the disclosures required for fair value measurements. ASU 2011-04 is to be applied prospectively and is effective for the Company in fiscal 2012. The Company believes the adoption of this guidance will not have a material impact on its consolidated financial statements.

In June 2011, the FASB issued Accounting Standards Update No. 2011-05, "Comprehensive Income (Topic 220): Presentation of Comprehensive Income," ("ASU 2011-05"). ASU 2011-05 eliminates the option to report other comprehensive income and its components in the statement of changes in equity. ASU 2011-05 requires that all nonowner changes in stockholders' equity be presented in either a single continuous statement of comprehensive income or in two separate but consecutive statements. This new guidance is to be applied retrospectively and is effective for the Company in fiscal 2012. The Company believes the adoption of this guidance will not have a material impact on its consolidated financial position or results of operations.

## Note B: Investments and Restricted Investments

The amortized cost and fair value of the Company's available-for-sale securities as of January 28, 2012 were:

| (\$000) |  | Amortized cost |  | Unrealized gains |  | Unrealized losses |  | $\begin{aligned} & \text { Fair } \\ & \text { value } \end{aligned}$ |  | Shortterm |  | Longterm |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Investments |  |  |  |  |  |  |  |  |  |  |  |  |
| Corporate securities | \$ | 5,080 | \$ | 501 | \$ | (78) | \$ | 5,503 | \$ | 401 | \$ | 5,102 |
| Mortgage-backed securities |  | 728 |  | 29 |  | - |  | 757 |  | 257 |  | 500 |
| Total investments |  | 5,808 |  | 530 |  | (78) |  | 6,260 |  | 658 |  | 5,602 |
| Restricted Investments |  |  |  |  |  |  |  |  |  |  |  |  |
| Corporate securities |  | 1,357 |  | 94 |  | - |  | 1,451 |  | - |  | 1,451 |
| U.S. government and agency securities |  | 3,769 |  | 431 |  | - |  | 4,200 |  | - |  | 4,200 |
| Total restricted investments |  | 5,126 |  | 525 |  | - |  | 5,651 |  | - |  | 5,651 |
| Total | \$ | 10,934 | \$ | 1,055 | \$ | (78) | \$ | 11,911 | \$ | 658 | \$ | 11,253 |

The amortized cost and fair value of the Company's available-for-sale securities as of January 29, 2011 were:

| (\$000) | Amortized <br> cost | Unrealized <br> gains | Unrealized <br> losses | Fair <br> value | Short- <br> term | Long- <br> term |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Corporate securities | $\$$ | 7,465 | $\$$ | 634 | $\$$ | $(37)$ | $\$$ | 8,062 | $\$$ |
| U.S. government and agency securities | 7,959 |  | 77 | $(5)$ | 8,031 | $\$ 00$ | 7,762 |  |  |
| Mortgage-backed securities | 1,111 |  | 82 |  | - | 1,193 |  | 5,366 | 5,665 |
| Total | $\$$ | 16,535 | $\$$ | 793 | $\$$ | $(42)$ | $\$$ | 17,286 | $\$$ |

Accounting standards pertaining to fair value measurements establish a three-tier fair value hierarchy, which prioritizes the inputs used in measuring fair value. These tiers include: Level 1, defined as observable inputs such as quoted prices in active markets; Level 2, defined as inputs other than quoted prices in active markets that are either directly or indirectly observable; and Level 3, defined as unobservable inputs in which little or no market data exists, therefore requiring an entity to develop its own assumptions.

This fair value hierarchy also requires the Company to maximize the use of observable inputs and minimize the use of unobservable inputs when measuring fair value. Corporate, U.S. government and agency, and mortgage-backed securities are classified within Level 1 or Level 2 because these securities are valued using quoted market prices or alternative pricing sources and models utilizing market observable inputs.

Assets measured at fair value at January 28, 2012 are summarized below:

| (\$000) | Fair Value Measurements at Reporting Date |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | January 28, 2012 |  | Quoted prices in active markets for identical assets (Level 1) |  | Significant other observable inputs (Level 2) |  | Significant unobservable inputs (Level 3) |  |
| Investments |  |  |  |  |  |  |  |  |
| Corporate securities | \$ | 5,503 | \$ | - | \$ | 5,503 | \$ | - |
| Mortgage-backed securities |  | 757 |  | - |  | 757 |  | - |
| Total investments |  | 6,260 |  | - |  | 6,260 |  | - |
| Restricted Investments |  |  |  |  |  |  |  |  |
| Corporate securities |  | 1,451 |  | - |  | 1,451 |  | - |
| U.S. government and agency securities |  | 4,200 |  | 4,200 |  | - |  | - |
| Total restricted investments |  | 5,651 |  | 4,200 |  | 1,451 |  | - |
| Total assets measured at fair value | \$ | 11,911 | \$ | 4,200 | \$ | 7,711 | \$ | - |

Assets measured at fair value at January 29, 2011 are summarized below:

| (\$000) | Fair Value Measurements at Reporting Date |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Januar | 29, 2011 | Quoted prices in active markets for identical assets (Level 1) |  | Significant other observable inputs (Level 2) |  | Significant unobservable inputs (Level 3) |  |
| Corporate securities | \$ | 8,062 | \$ | - | \$ | 8,062 | \$ | - |
| U.S. government and agency securities |  | 8,031 |  | 8,031 |  | - |  | - |
| Mortgage-backed securities |  | 1,193 |  | - |  | 1,193 |  | - |
| Total assets measured at fair value | \$ | 17,286 | \$ | 8,031 | \$ | 9,255 | \$ | - |

The maturities of investment securities at January 28, 2012 were:

| (\$000) | Investments |  |  |  | Restricted Investments |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Cost basis |  | Estimated fair value |  | Cost basis |  | Estimated fair value |  |
| Maturing in one year or less | \$ | 639 | \$ | 658 | \$ | - | \$ | - |
| Maturing after one year through five years |  | 4,070 |  | 4,269 |  | 1,500 |  | 1,600 |
| Maturing after five years through ten years |  | 1,099 |  | 1,333 |  | 3,626 |  | 4,051 |
| Total | \$ | 5,808 | \$ | 6,260 | \$ | 5,126 | \$ | 5,651 |

The underlying assets in the Company's non-qualified deferred compensation program totaling $\$ 67.5$ million and $\$ 63.6$ million as of January 28, 2012 and January 29, 2011, respectively (included in other long-term assets and in other long-term liabilities) primarily consist of participant-directed money market, stable value, stock, and bond funds. The fair value measurement for funds with quoted market prices in active markets (Level 1) totaled $\$ 57.8$ million and $\$ 54.9$ million as of January 28, 2012 and January 29, 2011, respectively. The fair value measurement for funds without quoted market prices in active markets (Level 2) totaled $\$ 9.7$ million and $\$ 8.7$ million as of January 28, 2012 and January 29, 2011, respectively. Fair market value for these Level 2 funds is the sum of participant funds invested under a group annuity contract plus accrued interest.

## Note C: Stock-based Compensation

For fiscal 2011, 2010, and 2009, the Company recognized stock-based compensation expense as follows:

| (\$000) |  | 2011 | 2010 | 2009 |  |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Restricted stock | $\$$ | 22,994 | $\$$ | 22,387 | $\$$ |
| Performance awards |  | 15,944 | 17,791 |  |  |
| ESPP and stock options | 1,466 | 11,641 | 5,003 |  |  |
| Total | $\$$ | 40,404 | $\$$ | 36,551 | $\$$ |

Capitalized stock-based compensation cost was not significant in any year.
No stock options were granted during fiscal 2011, 2010, or 2009. The Company recognizes expense for ESPP purchase rights equal to the value of the $15 \%$ discount given on the purchase date. At January 28, 2012, the Company had one stock-based compensation plan, which is further described in Note H.

Total stock-based compensation recognized in the Company's consolidated statements of earnings for fiscal 2011, 2010, and 2009 is as follows:

| Statements of Earnings Classification (\$000) | 2011 | 2010 | 2009 |  |  |
| :--- | :--- | ---: | ---: | ---: | ---: |
| Cost of goods sold | $\$$ | 17,670 | $\$$ | 15,665 | $\$$ |
| Selling, general and administrative |  | 22,734 | 11,912 |  |  |
| Total | $\$$ | 40,404 | $\$$ | 36,551 | $\$$ |

## Note D: Debt

Senior notes. The Company has two series of unsecured senior notes with various institutional investors for $\$ 150$ million. The Series A notes totaling $\$ 85$ million are due in December 2018 and bear interest at a rate of $6.38 \%$. The Series B notes totaling $\$ 65$ million are due in December 2021 and bear interest at a rate of $6.53 \%$. The fair value of these notes as of January 28, 2012 of approximately $\$ 190$ million is estimated by obtaining comparable market quotes. The senior notes are subject to prepayment penalties for early payment of principal.

Revolving credit facility. In March 2011, the Company entered into a new $\$ 600$ million unsecured, revolving credit facility. This credit facility, which replaced the Company's previous $\$ 600$ million revolving credit facility, expires in March 2016 and contains a $\$ 300$ million sublimit for issuance of standby letters of credit. Interest on this facility is based on LIBOR plus an applicable margin (currently 150 basis points) and is payable upon maturity but not less than quarterly. The Company had no borrowings outstanding or letters of credit issued under this facility as of January 28, 2012. As of January 28, 2012, the Company's $\$ 600$ million credit facility remains in place and available.

At January 29, 2011, the Company had a $\$ 600$ million unsecured, revolving credit facility. Interest pricing on this facility was LIBOR plus 45 basis points and contained a $\$ 300$ million sublimit for issuance of standby letters of credit, of which $\$ 230.4$ million was available.

Borrowings under the credit facility and the senior notes are subject to certain covenants, including interest coverage and other financial ratios. In addition, the interest rates under the revolving credit facility may vary depending on actual interest coverage ratios achieved. As of January 28, 2012, the Company was in compliance with these covenants.

Standby letters of credit and collateral trust. In July 2011, the Company entered into new standby letters of credit outside of its revolving credit facility and set up a trust to collateralize its insurance obligations. As of January 28, 2012, the Company had $\$ 45.3$ million in standby letters of credit which are collateralized by restricted cash and cash equivalents and $\$ 21.3$ million in a collateral trust consisting of restricted cash, cash equivalents, and investments.

At January 29, 2011, the Company had $\$ 69.6$ million in outstanding standby letters of credit issued under its revolving credit facility.

Trade letters of credit. The Company also had $\$ 39.9$ million and $\$ 35.2$ million in trade letters of credit outstanding at January 28, 2012 and January 29, 2011, respectively.

## Note E: Leases

The Company leases all but three of its store sites with original, non-cancelable terms that in general range from three to ten years. Store leases typically contain provisions for three to four renewal options of five years each. Most store leases also provide for minimum annual rentals and for payment of certain expenses. In addition, some store leases also have provisions for additional rent based on a percentage of sales.

The Company has lease arrangements for certain equipment in its stores for its point-of-sale ("POS") hardware and software systems. These leases are accounted for as operating leases for financial reporting purposes. The initial terms of these leases are either two or three years and the Company typically has options to renew the leases for two to three one-year periods. Alternatively, the Company may purchase or return the equipment at the end of the initial or each renewal term. The Company's obligation under the residual value guarantee at the end of the respective lease terms is $\$ 1.2$ million.

The Company also leases a 1.3 million square foot distribution center in Perris, California. The land and building for this distribution center are financed by the lessor under a $\$ 70$ million ten-year synthetic lease facility that expires in July 2013. Rent expense on this distribution center is payable monthly at a fixed annual rate of $5.8 \%$ on the lease balance of $\$ 70$ million. At the end of the lease term, the Company must refinance the distribution facility, purchase it at the amount of the then-outstanding lease balance, or sell it to a third party. If the distribution center is sold to a third party for less than $\$ 70$ million, the Company has agreed under a residual value guarantee to pay the lessor any shortfall amount up to $\$ 56$ million. As of January 28, 2012, the Company has accrued approximately $\$ 4.6$ million related to an estimated shortfall in the residual value guarantee recorded in accrued expenses and other in the consolidated balance sheets. The synthetic lease agreement includes a prepayment penalty for early payoff of the lease.

The Company has also recognized a liability and corresponding asset for the inception date estimated fair values of the distribution center and POS synthetic lease residual value guarantees. As of January 28, 2012 the Company had approximately $\$ 1.4$ million of residual value guarantee asset and liability. These residual value guarantees are amortized on a straight-line basis over the original terms of the leases. The current portion of the related asset and liability is recorded in prepaid expenses and other, and accrued expenses and other, respectively, and the long-term portion of the related assets and liabilities is recorded in other long-term assets and other long-term liabilities, respectively, in the accompanying consolidated balance sheets.

The synthetic lease facilities described above, as well as the Company's revolving credit facility and senior notes, have covenant restrictions requiring the Company to maintain certain interest coverage and other financial ratios. In addition, the interest rates under the revolving credit facility may vary depending on the Company's actual interest coverage ratios. As of January 28, 2012, the Company was in compliance with these covenants.

The Company leases three warehouses. Two of the warehouses are in Carlisle, Pennsylvania with leases expiring in 2013 and 2014. The third warehouse is in Fort Mill, South Carolina, with a lease expiring in 2013. The leases for all three of these warehouses contain renewal provisions. The Company also owns a 423,000 square foot warehouse in Fort Mill, South Carolina and a 449,000 square foot warehouse in Riverside, California. All five of these warehouses are used to store the Company's packaway inventory. The Company also leases a 10-acre parcel that has been developed for trailer parking adjacent to its Perris, California distribution center.

The Company leases approximately 181,000 square feet of office space for its corporate headquarters in Pleasanton, California, under several facility leases. The terms for these leases expire between 2014 and 2015 and contain renewal provisions.

The Company leases approximately 201,000 and 26,000 square feet of office space for its New York City and Los Angeles buying offices, respectively. The lease terms for these facilities expire in 2021 and 2014, respectively, and contain renewal provisions.

The aggregate future minimum annual lease payments under leases in effect at January 28, 2012 are as follows:

| (\$000) | Operating leases |  | Synthetic leases |  | Residual value guarantees |  |  | Total leases |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2012 | \$ | 364,788 | \$ | 5,223 | \$ | 989 | \$ | 371,000 |
| 2013 |  | 380,695 |  | 1,714 |  | 56,183 |  | 438,592 |
| 2014 |  | 330,310 |  | - |  | - |  | 330,310 |
| 2015 |  | 275,470 |  | - |  | - |  | 275,470 |
| 2016 |  | 217,011 |  | - |  | - |  | 217,011 |
| Thereafter |  | 444,571 |  | - |  | - |  | 444,571 |
| Total minimum lease payments | \$ | 2,012,845 | \$ | 6,937 | \$ | 57,172 | \$ | 2,076,954 |

Total rent expense for all leases was $\$ 380.0$ million in 2011, $\$ 360.4$ million in 2010, and $\$ 336.5$ million in 2009.

## Note F: Taxes on Earnings

The provision for income taxes consisted of the following:

| (\$000) | 2011 |  | 2010 |  | 2009 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Current |  |  |  |  |  |  |
| Federal | \$ | 343,550 | \$ | 329,723 | \$ | 242,111 |
| State |  | 30,702 |  | 30,478 |  | 17,548 |
|  |  | 374,252 |  | 360,201 |  | 259,659 |
| Deferred |  |  |  |  |  |  |
| Federal |  | 25,383 |  | $(11,139)$ |  | 13,417 |
| State |  | $(3,661)$ |  | $(6,838)$ |  | 2,696 |
|  |  | 21,722 |  | $(17,977)$ |  | 16,113 |
| Total | \$ | 395,974 | \$ | 342,224 | \$ | 275,772 |

In fiscal 2011, 2010, and 2009, the Company realized tax benefits of $\$ 19.0$ million, $\$ 15.4$ million and $\$ 8.6$ million, respectively, related to employee equity programs that were credited to additional paid-in capital.

The provision for taxes for financial reporting purposes is different from the tax provision computed by applying the statutory federal income tax rate. Differences are as follows:

|  | 2011 | 2010 | 2009 |
| :--- | ---: | ---: | ---: |
| Federal income taxes at the statutory rate | $35 \%$ | $35 \%$ | $35 \%$ |
| State income taxes (net of federal benefit) and other, net | $3 \%$ | $3 \%$ | $3 \%$ |
| Total | $38 \%$ | $38 \%$ | $38 \%$ |

The components of deferred income taxes at January 28, 2012 and January 29, 2011 are as follows:

| (\$000) |  | 2011 |  | 2010 |
| :---: | :---: | :---: | :---: | :---: |
| Deferred Tax Assets |  |  |  |  |
| Accrued liabilities | \$ | 43,215 | \$ | 27,309 |
| Deferred compensation |  | 34,736 |  | 32,131 |
| Stock-based compensation |  | 16,969 |  | 13,772 |
| Deferred rent |  | 13,115 |  | 11,003 |
| California franchise taxes |  | 11,286 |  | 8,493 |
| Employee benefits |  | 10,074 |  | 2,754 |
| Other |  | 3,260 |  | 9,406 |
|  |  | 132,655 |  | 104,868 |
| Deferred Tax Liabilities |  |  |  |  |
| Depreciation |  | $(199,119)$ |  | $(150,042)$ |
| Merchandise inventory |  | $(20,129)$ |  | $(21,046)$ |
| Supplies |  | $(9,024)$ |  | $(8,266)$ |
| Prepaid expenses |  | $(7,305)$ |  | $(6,714)$ |
|  |  | $(235,577)$ |  | $(186,068)$ |
| Net Deferred Tax Liabilities | \$ | $(102,922)$ | \$ | $(81,200)$ |
| Classified as: |  |  |  |  |
| Current net deferred tax asset | \$ | 5,598 | \$ | 10,003 |
| Long-term net deferred tax liability |  | $(108,520)$ |  | $(91,203)$ |
| Net Deferred Tax Liabilities | \$ | $(102,922)$ | \$ | $(81,200)$ |

The changes in amounts of unrecognized tax benefits (gross of federal tax benefits and excluding interest) at fiscal 2011, 2010, and 2009 are as follows:
$\left.\begin{array}{lrrrr}\hline \text { (\$000) } & 2011 & 2010 & 2009 \\ \hline \text { Unrecognized tax benefits - beginning of year } & \$ & 43,990 & \$ & 33,349\end{array}\right) \$ 26,338$

At the end of fiscal 2011, 2010, and 2009, the reserves for unrecognized tax benefits (net of federal tax benefits) were $\$ 53.5$ million, $\$ 41.8$ million, and $\$ 33.6$ million inclusive of $\$ 12.0$ million, $\$ 12.0$ million, and $\$ 10.0$ million of related interest, respectively. The Company accounts for interest and penalties related to unrecognized tax benefits as a part of its provision for taxes on earnings. If recognized, $\$ 36.0$ million would impact the Company's effective tax rate. The difference between the total amount of unrecognized tax benefits and the amounts that would impact the effective tax rate relates to amounts attributable to deferred income tax assets and liabilities. These amounts are net of federal and state income taxes.

During the next twelve months, it is reasonably possible that the statute of limitations may lapse pertaining to positions taken by the Company in prior year tax returns. If this occurs, the total amount of unrecognized tax benefits may decrease, reducing the provision for taxes on earnings by up to $\$ 1.2$ million.

The Company is generally open to audit by the Internal Revenue Service under the statute of limitations for fiscal years 2008 through 2011. The Company's state income tax returns are generally open to audit under the various statutes of limitations for fiscal years 2007 through 2011. Certain state tax returns are currently under audit by state tax authorities. The Company does not expect the results of these audits to have a material impact on the consolidated financial statements.

## Note G: Employee Benefit Plans

The Company has a defined contribution plan that is available to certain employees. Under the plan, employee and Company contributions and accumulated plan earnings qualify for favorable tax treatment under Section 401(k) of the Internal Revenue Code. This plan permits employees to make contributions up to the maximum limits allowable under the Internal Revenue Code. The Company matches up to $4 \%$ of the employee's salary up to the plan limits. Company matching contributions to the 401(k) plan were $\$ 8.7$ million, $\$ 8.2$ million, and $\$ 7.6$ million in fiscal 2011, 2010, and 2009, respectively.

The Company also has an Incentive Compensation Plan which provides cash awards to key management and employees based on Company and individual performance.

The Company also makes available to management a Non-qualified Deferred Compensation Plan which allows management to make payroll contributions on a pre-tax basis in addition to the $401(\mathrm{k})$ plan. Other long-term assets include $\$ 67.5$ million and $\$ 63.6$ million at January 28, 2012 and January 29, 2011, respectively, of long-term plan investments, at market value, set aside or designated for the Non-qualified Deferred Compensation Plan (See Note B). Plan investments are designated by the participants, and investment returns are not guaranteed by the Company. The Company has a corresponding liability to participants of $\$ 67.5$ million and $\$ 63.6$ million at January 28, 2012 and January 29, 2011, respectively, included in other long-term liabilities in the consolidated balance sheets.

In addition, the Company has certain individuals who receive or will receive post-employment medical benefits. The estimated liability for these benefits of $\$ 5.7$ million and $\$ 4.9$ million is included in accrued liabilities and other in the accompanying consolidated balance sheets as of January 28, 2012 and January 29, 2011, respectively.

## Note H: Stockholders' Equity

Common stock. The Company repurchased 11.3 million, 13.4 million, and 14.8 million shares of common stock for aggregate purchase prices of approximately $\$ 450$ million, $\$ 375$ million, and $\$ 300$ million in fiscal 2011, 2010, and 2009, respectively. In January 2011, the Company's Board of Directors approved a two-year \$900 million stock repurchase program for fiscal 2011 and 2012.

The following table summarizes the Company's stock repurchase activity in fiscal 2011, 2010, and 2009:

| Fiscal Year | Shares repurchased <br> (in millions) | Average repurchase <br> price | Repurchased <br> (in millions) |
| :--- | ---: | ---: | ---: | ---: |
| 2011 | 11.3 | $\$ 39.95$ | $\$ 450$ |
| 2010 | 13.4 | $\$ 27.86$ | $\$ 375$ |
| 2009 | 14.8 | $\$ 20.34$ | $\$ 300$ |

Preferred stock. The Company has four million shares of preferred stock authorized, with a par value of \$.01 per share. No preferred stock is issued or outstanding.

Dividends. In January 2012, the Company's Board of Directors declared a quarterly cash dividend of $\$ .14$ per common share, payable on March 30, 2012. The Company's Board of Directors declared quarterly cash dividends of $\$ .11$ per common share in January, May, August, and November 2011, cash dividends of $\$ .08$ per common share in January, May, August, and November 2010, and cash dividends of $\$ .055$ per common share in January, May, August, and November 2009.

2008 Equity Incentive Plan. In 2008, the Company's stockholders approved the adoption of the Ross Stores, Inc. 2008 Equity Incentive Plan (the "2008 Plan") with an initial share reserve of 16.5 million shares of the Company's common stock, of which 12.0 million shares can be issued as full value awards. The 2008 Plan provides for various types of incentive awards, which may potentially include the grant of stock options, stock appreciation rights, restricted stock purchase rights, restricted stock bonuses, restricted stock units, performance shares, performance units, and deferred compensation awards. As of January 28, 2012, there were 7.8 million shares that remained available for grant under the 2008 Plan.

A summary of the stock option activity for fiscal 2011 is presented below.

| (000, except per share data) | Number of shares |  | Weighted average exercise price | Weighted average remaining contractual term |  | Aggregate intrinsic value |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Outstanding at January 29, 2011 | 3,218 | \$ | 12.76 |  |  |  |
| Granted | - |  | - |  |  |  |
| Exercised | (793) |  | 11.33 |  |  |  |
| Forfeited | (7) |  | 10.98 |  |  |  |
| Outstanding at January 28, 2012, all vested | 2,418 | \$ | 13.24 | 2.77 | \$ | 91,536 |

The following table summarizes information about the weighted average remaining contractual life (in years) and the weighted average exercise prices for stock options both outstanding and exercisable as of January 28, 2012 (number of shares in thousands):

| Exercise price range |  |  |  | Options outstanding and exercisable |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Number of shares | Remaining life | Exercise price |  |
|  | 8.19 to | \$ | 12.23 | 681 | 1.48 | \$ | 10.89 |
|  | 12.27 to |  | 13.91 | 730 | 3.44 |  | 13.53 |
|  | 13.92 to |  | 14.57 | 613 | 3.15 |  | 14.31 |
|  | 14.59 to |  | 16.43 | 394 | 3.18 |  | 15.09 |
|  | 8.19 to | \$ | 16.43 | 2,418 | 2.77 | \$ | 13.24 |

A summary of the restricted stock activity for fiscal 2011 is presented below:

|  | Number of <br> shares | Weighted <br> average <br> grant date <br> fair value |
| :--- | ---: | ---: |
| (000, except per share data) | 5,671 | $\$$ |
| Unvested at January 29, 2011 | 18.50 |  |
| Awarded | 1,603 | 32.91 |
| Released | $(1,725)$ | 17.00 |
| Forfeited | $(196)$ | 20.16 |
| Unvested at January 28, 2012 | 5,353 | $\$$ |

The market value of restricted shares at the date of grant is amortized to expense ratably over the vesting period of generally three to five years. The unamortized compensation expense at January 28, 2012 and January 29, 2011 was $\$ 67.5$ million and $\$ 56.8$ million, respectively, which is expected to be recognized over a weighted average remaining period of 2.0 years. Intrinsic value for restricted stock, defined as the closing market value on the last business day of fiscal year 2011 (or \$51.09), was $\$ 273.5$ million. A total of $7,811,000,8,770,000$, and $9,886,000$ shares were available for new restricted stock awards at the end of fiscal 2011, 2010, and 2009, respectively. During fiscal 2011, 2010, and 2009, shares purchased by the Company for tax withholding totaled 442,000, 350,000, and 326,000 shares, respectively, and are considered treasury shares which are available for reissuance. As of January 28, 2012 and January 29, 2011, the Company held 3,354,000 and 2,932,000 shares of treasury stock, respectively.

Performance share awards. The Company has a performance share award program for senior executives. A performance share award represents a right to receive shares of common stock on a specified settlement date based on the Company's attainment of a profitability-based performance goal during the performance period, which is the Company's fiscal year. If attained, the common stock then issued vests over the service period, generally three years from the date the performance award was granted. The Company issued approximately 467,000, 656,000, and 792,000 shares in settlement of the fiscal 2011, 2010, and 2009 awards.

Employee Stock Purchase Plan. Under the Employee Stock Purchase Plan ("ESPP"), eligible full-time employees participating in the annual offering period can choose to have up to the lesser of $10 \%$ or $\$ 21,250$ of their annual base earnings withheld to purchase the Company's common stock. The purchase price of the stock is $85 \%$ of the closing market price on the date of purchase. In addition, purchases occur on a quarterly basis (on the last trading day of each calendar quarter). The Company recognizes expense for ESPP purchase rights equal to the value of the $15 \%$ discount given on the purchase date.

During fiscal 2011, 2010, and 2009, employees purchased approximately 243,000, 292,000, and 332,000 shares, respectively, of the Company's common stock under the plan at weighted average per share prices of $\$ 34.24, \$ 23.74$, and $\$ 17.38$, respectively. Through January 28, 2012, approximately $18,723,000$ shares had been issued under this plan and 1,277,000 shares remained available for future issuance.

## Note I: Related Party Transactions

The Company has a consulting agreement with Norman Ferber, its Chairman of the Board of Directors, under which the Company pays him an annual consulting fee of $\$ 1.3$ million through May 2016. In addition, the agreement provides for administrative support and health and other benefits for the individual and his dependents, which totaled approximately $\$ 0.2$ million in fiscal 2011, 2010, and 2009, along with amounts to cover premiums through May 2016 on a life insurance policy with a death benefit of $\$ 2.0$ million. On termination of Mr. Ferber's consultancy with the Company, the Company will pay Mr. Ferber $\$ 75,000$ per year for a period of 10 years.

## Note J: Litigation, Claims, and Assessments

Like many California retailers, the Company has been named in class action lawsuits regarding wage and hour claims. Class action litigation involving allegations that hourly associates have missed meal and/or rest break periods, as well as allegations of unpaid overtime wages to store managers and assistant store managers at Company stores under state law remains pending as of January 28, 2012.

The Company is also party to various other legal proceedings arising in the normal course of business. Actions filed against the Company include commercial, product, customer, intellectual property, and labor and employment-related claims, including lawsuits in which plaintiffs allege that the Company violated state or federal laws. Actions against the Company are in various procedural stages. Many of these proceedings raise factual and legal issues and are subject to uncertainties.

In the opinion of management, the resolution of pending class action litigation and other currently pending legal proceedings is not expected to have a material adverse effect on the Company's financial condition, results of operations, or cash flows.

## Note K: Quarterly Financial Data (Unaudited)

Summarized quarterly financial information for fiscal 2011 and 2010 is presented in the tables below.
Year ended January 28, 2012:

| (\$000, except per share data) | Quarter Ended |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | April 30, 2011 |  | July 30, 2011 |  | October 29, 2011 |  | January 28, 2012 |  |
| Sales | \$ | 2,074,576 |  | 2,089,410 | \$ | 2,046,427 | \$ | 2,397,878 |
| Cost of goods sold |  | 1,481,206 |  | 1,524,307 |  | 1,490,213 |  | 1,745,034 |
| Selling, general and administrative |  | 309,160 |  | 320,885 |  | 332,226 |  | 341,794 |
| Interest expense, net |  | 2,495 |  | 2,569 |  | 2,565 |  | 2,693 |
| Total costs and expenses |  | 1,792,861 |  | 1,847,761 |  | 1,825,004 |  | 2,089,521 |
| Earnings before taxes |  | 281,715 |  | 241,649 |  | 221,423 |  | 308,357 |
| Provision for taxes on earnings |  | 108,742 |  | 93,373 |  | 77,454 |  | 116,405 |
| Net earnings | \$ | 172,973 | \$ | 148,276 | \$ | 143,969 | \$ | 191,952 |
| Earnings per share - basic ${ }^{1,2}$ | \$ | 0.75 | \$ | 0.65 | \$ | 0.64 | \$ | 0.86 |
| Earnings per share - diluted ${ }^{1,2}$ | \$ | 0.74 | \$ | 0.64 | \$ | 0.63 | \$ | 0.85 |
| Cash dividends declared per share on common stock ${ }^{1}$ | \$ | - | \$ | 0.11 | \$ | 0.11 | \$ | $0.25^{3}$ |
| Stock price ${ }^{1}$ |  |  |  |  |  |  |  |  |
| High | \$ | 37.01 | \$ | 41.32 | \$ | 44.20 | \$ | 52.38 |
| Low | \$ | 32.43 | \$ | 36.68 | \$ | 34.25 | \$ | 42.67 |

[^6]Year ended January 29, 2011:

| (\$000, except per share data) | Quarter Ended |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | May 1, 2010 |  | July 31, 2010 |  | October 30, 2010 |  | January 29, 2011 |  |
| Sales | \$ | 1,934,778 | \$ | 1,911,760 | \$ | 1,874,320 | \$ | 2,145,242 |
| Cost of goods sold |  | 1,406,082 |  | 1,395,785 |  | 1,365,513 |  | 1,562,355 |
| Selling, general and administrative |  | 294,472 |  | 303,402 |  | 312,277 |  | 319,624 |
| Interest expense, net |  | 2,388 |  | 2,436 |  | 2,232 |  | 2,513 |
| Total costs and expenses |  | 1,702,942 |  | 1,701,623 |  | 1,680,022 |  | 1,884,492 |
| Earnings before taxes |  | 231,836 |  | 210,137 |  | 194,298 |  | 260,750 |
| Provision for taxes on earnings |  | 89,489 |  | 80,861 |  | 72,920 |  | 98,954 |
| Net earnings | \$ | 142,347 | \$ | 129,276 | \$ | 121,378 | \$ | 161,796 |
| Earnings per share - basic ${ }^{1,2}$ | \$ | 0.59 | \$ | 0.54 | \$ | 0.52 | \$ | 0.70 |
| Earnings per share - diluted ${ }^{1,2}$ | \$ | 0.58 | \$ | 0.53 | \$ | 0.51 | \$ | 0.69 |
| Cash dividends declared per share on common stock ${ }^{1}$ | \$ | - | \$ | 0.08 | \$ | 0.08 | \$ | $0.19^{3}$ |
| Stock price ${ }^{1}$ |  |  |  |  |  |  |  |  |
| High | \$ | 29.26 | \$ | 28.85 | \$ | 29.50 | \$ | 33.50 |
| Low | \$ | 22.60 | \$ | 25.75 | \$ | 24.52 | \$ | 29.80 |
| ${ }^{1}$ All per share amounts have been adjusted for the two-for-one stock split effective December 15, 2011. |  |  |  |  |  |  |  |  |
| ${ }^{2}$ Quarterly EPS results may not equal full year amounts due to rounding. |  |  |  |  |  |  |  |  |
| ${ }^{3}$ Includes $\$ .08$ per share dividend declared in November 2010 and $\$ .11$ per share dividend declared in January 2011. |  |  |  |  |  |  |  |  |

## REPORT OF INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM

Board of Directors and Stockholders
Ross Stores, Inc.
Pleasanton, California

We have audited the accompanying consolidated balance sheets of Ross Stores, Inc. and subsidiaries (the "Company") as of January 28, 2012 and January 29, 2011, and the related consolidated statements of earnings, stockholders' equity, and cash flows for each of the three years in the period ended January 28, 2012. We also have audited the Company's internal control over financial reporting as of January 28, 2012, based on criteria established in Internal Control — Integrated Framework issued by the Committee of Sponsoring Organizations of the Treadway Commission. The Company's management is responsible for these consolidated financial statements, for maintaining effective internal control over financial reporting, and for its assessment of the effectiveness of internal control over financial reporting, included in the accompanying Management's Annual Report on Internal Control Over Financial Reporting. Our responsibility is to express an opinion on these financial statements and an opinion on the Company's internal control over financial reporting based on our audits.

We conducted our audits in accordance with the standards of the Public Company Accounting Oversight Board (United States). Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement and whether effective internal control over financial reporting was maintained in all material respects. Our audits of the financial statements included examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements, assessing the accounting principles used and significant estimates made by management, and evaluating the overall financial statement presentation. Our audit of internal control over financial reporting included obtaining an understanding of internal control over financial reporting, assessing the risk that a material weakness exists, and testing and evaluating the design and operating effectiveness of internal control based on the assessed risk. Our audits also included performing such other procedures as we considered necessary in the circumstances. We believe that our audits provide a reasonable basis for our opinions.

A company's internal control over financial reporting is a process designed by, or under the supervision of, the company's principal executive and principal financial officers, or persons performing similar functions, and effected by the company's board of directors, management, and other personnel to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles. A company's internal control over financial reporting includes those policies and procedures that (1) pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the company; (2) provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with generally accepted accounting principles, and that receipts and expenditures of the company are being made only in accordance with authorizations of management and directors of the company; and (3) provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use, or disposition of the company's assets that could have a material effect on the financial statements.

Because of the inherent limitations of internal control over financial reporting, including the possibility of collusion or improper management override of controls, material misstatements due to error or fraud may not be prevented or detected on a timely basis. Also, projections of any evaluation of the effectiveness of the internal control over financial reporting to future periods are subject to the risk that the controls may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.

In our opinion, the consolidated financial statements referred to above present fairly, in all material respects, the financial position of Ross Stores, Inc. and subsidiaries as of January 28, 2012 and January 29, 2011, and the results of their operations and their cash flows for each of the three years in the period ended January 28, 2012, in conformity with accounting principles generally accepted in the United States of America. Also, in our opinion, the Company maintained, in all material respects, effective internal control over financial reporting as of January 28, 2012, based on the criteria established in Internal Control - Integrated Framework issued by the Committee of Sponsoring Organizations of the Treadway Commission.

## /s/DELOITTE \& TOUCHE LLP

San Francisco, California

March 27, 2012

## ITEM 9. CHANGES IN AND DISAGREEMENTS WITH ACCOUNTANTS ON ACCOUNTING AND FINANCIAL DISCLOSURE.

None

## ITEM 9A. CONTROLS AND PROCEDURES.

## Disclosure Controls and Procedures

Our management, with the participation of our Chief Executive Officer and Chief Financial Officer, conducted an evaluation of the effectiveness of our "disclosure controls and procedures," (as defined in Exchange Act Rule 13a-15(e)), as of the end of the period covered by this report. Our disclosure controls and procedures are designed to provide reasonable assurance of achieving their objectives. Based on that evaluation, our Chief Executive Officer and Chief Financial Officer concluded that our disclosure controls and procedures were effective at that reasonable assurance level as of the end of the period covered by this report.

It should be noted that any system of controls, however well designed and operated, can provide only reasonable, and not absolute, assurance that the objectives of the system will be met. In addition, the design of any control system is based in part upon certain assumptions about the likelihood of future events.

## Management's Annual Report on Internal Control Over Financial Reporting

Our management is responsible for establishing and maintaining adequate internal control over financial reporting, as defined in Exchange Act Rule 13a-15(f). Our internal control over financial reporting is designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of consolidated financial statements for external purposes in accordance with generally accepted accounting principles.

Under the supervision and with the participation of our management, including our Chief Executive Officer and Chief Financial Officer, we conducted an evaluation of the effectiveness of our internal control over financial reporting based on the framework established by the Committee of Sponsoring Organizations of the Treadway Commission (COSO) as set forth in Internal Control - Integrated Framework. Based on our evaluation under the framework in Internal Control - Integrated Framework, our management concluded that our internal control over financial reporting was effective as of January 28, 2012.

Our internal control over financial reporting as of January 28, 2012 has also been audited by Deloitte \& Touche LLP, an independent registered public accounting firm, and their opinion as to the effectiveness of our internal control over financial reporting is stated in their report, dated March 27, 2012, which is included in Item 8 in this Annual Report on Form 10-K.

Because of its inherent limitations, internal control over financial reporting may not prevent or detect misstatements. It should be noted that any system of controls, however well designed and operated, can provide only reasonable, and not absolute, assurance that the objectives of the system will be met. In addition, the design of any control system is based in part upon certain assumptions about the likelihood of future events. Also, projections of any evaluation of effectiveness to future periods are subject to the risk that controls may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.

## Quarterly Evaluation of Changes in Internal Control Over Financial Reporting

Our management, with the participation of our Chief Executive Officer and Chief Financial Officer, also conducted an evaluation of our internal control over financial reporting to determine whether any change occurred during the fourth fiscal quarter of 2011 that has materially affected, or is reasonably likely to materially affect, our internal control over financial reporting. Based on that evaluation, our management concluded that there was no such change during the fourth fiscal quarter.

## ITEM 9B. OTHER INFORMATION.

## None

## PART III

## ITEM 10. DIRECTORS, EXECUTIVE OFFICERS AND CORPORATE GOVERNANCE.

Information required by item 401 of Regulation S-K is incorporated herein by reference to the sections entitled "Executive Officers of the Registrant" at the end of Part I of this report; and to the sections of the Ross Stores, Inc. Proxy Statement for the Annual Meeting of Stockholders to be held on Wednesday, May 16, 2012 (the "Proxy Statement") entitled "Information Regarding Nominees and Incumbent Directors." Information required by Item 405 of Regulation S-K is incorporated by reference to the Proxy Statement under the section titled "Section 16(a) Beneficial Ownership Reporting Compliance." We have not made any material changes to the procedures by which our stockholders may recommend nominees to the Board of Directors. Information required by Item 407(d)(4) and (d)(5) of Regulation S-K is incorporated by reference to the Proxy Statement under the section entitled "Information Regarding Nominees and Incumbent Directors" under the caption "Audit Committee."

Our Board of Directors has adopted a Code of Ethics for Senior Financial Officers that applies to the Company's Chief Executive Officer, Chief Merchandising Officer, Chief Development Officer, Chief Operating Officer, Chief Financial Officer, Deputy CFO, Controller, Assistant Controller, Treasurer, Assistant Treasurer, Investor and Media Relations personnel, and other positions that may be designated by the Company. This Code of Ethics is posted on our corporate website (www.rossstores.com) under Corporate Governance in the Investors Section. We intend to satisfy the disclosure requirements of Item 5.05 of Form 8-K regarding any future amendments to, or waivers from, our Code of Ethics for Senior Financial Officers by posting any changed version on the same corporate website.

## ITEM 11. EXECUTIVE COMPENSATION.

The information required by Item 402 of Regulation S-K is incorporated herein by reference to the sections of the Proxy Statement entitled "Compensation of Directors" and "Executive Compensation" under the captions "Compensation Discussion and Analysis," "Summary Compensation Table," "All Other Compensation," "Perquisites," "Discussion of Summary Compensation," "Grants of Plan-Based Awards During Fiscal Year," "Outstanding Equity Awards at Fiscal Year-End," "Option Exercises and Stock Vested," "Non-Qualified Deferred Compensation," and "Potential Payments Upon Termination or Change in Control."

The information required by Items 407(e)(4) and (e)(5) of Regulation S-K are incorporated herein by reference to the sections of the Proxy Statement entitled "Compensation Committee Interlocks and Insider Participation" and "Compensation Committee Report."

ITEM 12. SECURITY OWNERSHIP OF CERTAIN BENEFICIAL OWNERS AND MANAGEMENT AND RELATED STOCKHOLDER MATTERS.

Equity compensation plan information. The following table summarizes the equity compensation plans under which the Company's common stock may be issued as of January 28, 2012 (all share and per share amounts have been adjusted for the two-for-one stock split effective December 15, 2011):

| Shares in (000s) | (a) <br> Number of securities to be issued upon exercise of outstanding options and rights | (b) <br> Weighted average exercise price per share of outstanding options and rights | Number of securities remaining available for future issuance (excluding securities reflected in column (a) ${ }^{1}$ |
| :---: | :---: | :---: | :---: |
| Equity compensation plans |  |  |  |
| approved by security holders | 1,802 ${ }^{2}$ | \$ 13.67 | 9,088 ${ }^{3}$ |
| Equity compensation plans not approved by security holders ${ }^{4}$ | 616 | \$ 11.99 | - |
| Total | 2,418 | \$ 13.24 | 9,088 |

${ }^{1}$ After approval by stockholders of the 2008 Equity Incentive Plan in May 2008, any shares remaining available for grant in the share reserves of the 2004 Equity Incentive Plan, 1992 Stock Option Plan, the 2000 Equity Plan, the 1991 Outside Directors Stock Option Plan, and the 1988 Restricted Stock Plan were automatically canceled.
2 Represents shares reserved for options granted under the prior 1992 Stock Option Plan, the prior 1991 Outside Directors Stock Option Plan, and the 2004 Equity Incentive Plan.

3 Includes 1,277,000 shares reserved for issuance under the Employee Stock Purchase Plan and 7,811,000 shares reserved for issuance under the 2008 Equity Incentive Plan.
${ }^{4}$ Represents shares reserved for options granted under the prior 2000 Equity Incentive Plan, which was approved by the Company's Board of Directors in March 2000.
The information required by Item 403 of Regulation S-K is incorporated herein by reference to the section of the Proxy Statement entitled "Stock Ownership of Certain Beneficial Owners and Management."

## ITEM 13. CERTAIN RELATIONSHIPS AND RELATED TRANSACTIONS, AND DIRECTOR INDEPENDENCE.

The information required by Items 404 and 407(a) of Regulation S-K are incorporated herein by reference to the section of the Proxy Statement entitled "Information Regarding Nominees and Incumbent Directors" including the captions "Audit Committee," "Compensation Committee," and "Nominating and Corporate Governance Committee," and the section of the Proxy Statement entitled "Certain Transactions."

## ITEM 14. PRINCIPAL ACCOUNTANT FEES AND SERVICES.

Information concerning principal accountant fees and services will appear in the Proxy Statement in the Ross Stores, Inc. Board of Directors Audit Committee Report under the caption "Summary of Audit, Audit-Related, Tax and All Other Fees." Such information is incorporated herein by reference.

## PART IV

## ITEM 15. EXHIBITS, FINANCIAL STATEMENT SCHEDULES.

(a) The following consolidated financial statements, schedules, and exhibits are filed as part of this report or are incorporated herein as indicated:

1. List of Consolidated Financial Statements.

The following consolidated financial statements are included herein under Item 8:

Consolidated Statements of Earnings for the years ended January 28, 2012, January 29, 2011, and January 30, 2010.

Consolidated Balance Sheets at January 28, 2012 and January 29, 2011.

Consolidated Statements of Stockholders' Equity for the years ended January 28, 2012, January 29, 2011, and January 30, 2010.

Consolidated Statements of Cash Flows for the years ended January 28, 2012, January 29, 2011, and January 30, 2010.

Notes to Consolidated Financial Statements.

Report of Independent Registered Public Accounting Firm.
2. List of Consolidated Financial Statement Schedules.

Schedules are omitted because they are not required, not applicable, or such information is included in the consolidated financial statements or notes thereto which are included in this Report.
3. List of Exhibits (in accordance with Item 601 of Regulation S-K).

Incorporated herein by reference to the list of Exhibits contained in the Exhibit Index within this Report.

## SIGNATURES

Pursuant to the requirements of Section 13 or 15 (d) of the Securities Exchange Act of 1934, the Registrant has duly caused this Report to be signed on its behalf by the undersigned, thereunto duly authorized.

ROSS STORES, INC.
(Registrant)

Date: March 27, 2012
By: /s/Michael Balmuth
Michael Balmuth
Vice Chairman and
Chief Executive Officer

Pursuant to the requirements of the Securities Exchange Act of 1934, this report has been signed below by the following persons on behalf of the Registrant and in the capacities and on the dates indicated.

| Signature | Title | Date |
| :---: | :---: | :---: |
| /s/Michael Balmuth | Vice Chairman and | March 27, 2012 |
| Michael Balmuth | Chief Executive Officer, Director |  |
| /s/J. Call | Group Senior Vice President, | March 27, 2012 |
| John G. Call | Chief Financial Officer and |  |
|  | Principal Accounting Officer |  |
| /s/Norman A. Ferber | Chairman of the Board, Director | March 27, 2012 |
| Norman A. Ferber |  |  |
| /s/K. Gunnar Bjorklund K. Gunnar Bjorklund | Director | March 27, 2012 |
|  |  |  |
| /s/Michael J. Bush | Director | March 27, 2012 |
| Michael J. Bush |  |  |
| /s/Sharon D. Garrett | Director | March 27, 2012 |
| Sharon D. Garrett |  |  |
| /s/G. Orban | Director | March 27, 2012 |
| George P. Orban |  |  |
| /s/G. L. Quesnel | Director | March 27, 2012 |
| Gregory L. Quesnel |  |  |
| /s/Donald H. Seiler | Director | March 27, 2012 |
| Donald H. Seiler |  |  |

## Exhibit

Number Exhibit
3.1 Amendment of Certificate of Incorporation dated May 21, 2004 and Amendment of Certificate of Incorporation dated June 5, 2002 and Corrected First Restated Certificate of Incorporation incorporated by reference to Exhibit 3.1 to the Form 10-Q filed by Ross Stores, Inc. for its quarter ended July 31, 2004.
3.2 Amended and Restated By-laws, as last amended November 16, 2011, incorporated by reference to Exhibit 3.2 to the Form 10-Q filed by Ross Stores, Inc. for its quarter ended October 29, 2011.
3.3 Amendment of Certificate of Incorporation dated July 18, 2011 incorporated by reference to Exhibit 3.3 to the Form 10-Q filed by Ross Stores, Inc. for its quarter ended July 30, 2011.
4.1 Note Purchase Agreement dated October 17, 2006 incorporated by reference to Exhibit 10.2 to the Form 10-Q filed by Ross Stores, Inc. for its quarter ended October 28, 2006.
10.1 Lease dated July 23, 2003 of Certain Property located in Perris, California, incorporated by reference to Exhibit 10.1 to the Form 10-Q filed by Ross Stores, Inc. for its quarter ended August 2, 2003.
10.2 Amended and Restated Revolving Credit Agreement dated March 31, 2004, incorporated by reference to Exhibit 10.3 to the Form 10-Q filed by Ross Stores, Inc. for its quarter ended May 1, 2010.
10.3 Amendment No. 1 to Amended and Restated Revolving Credit Agreement dated July 28, 2006, incorporated by reference to Exhibit 10.4 to the Form 10-Q filed by Ross Stores, Inc. for its quarter ended May 1, 2010.
10.4 Revolving Credit Agreement dated March 3, 2011, incorporated by reference to Exhibit 10.1 to the Form 10-Q filed by Ross Stores, Inc. for its quarter ended April 30, 2011.

## MANAGEMENT CONTRACTS AND COMPENSATORY PLANS (EXHIBITS 10.5-10.65)

10.5 Third Amended and Restated Ross Stores, Inc. 1992 Stock Option Plan, incorporated by reference to Exhibit 10.5 to the Form 10-K filed by Ross Stores, Inc. for its fiscal year ended January 29, 2000.
10.6 Amendment to Third Amended and Restated Ross Stores, Inc. 1992 Stock Option Plan, incorporated by reference to Exhibit 10.4 to the Form 10-Q filed by Ross Stores, Inc. for its quarter ended August 4, 2001.
10.7 Ross Stores, Inc. 2000 Equity Incentive Plan, incorporated by reference to Exhibit 10.7 to the Form 10-K filed by Ross Stores, Inc. for its fiscal year ended January 29, 2000.
10.8 Fourth Amended and Restated Ross Stores, Inc. Employee Stock Purchase Plan, incorporated by reference to Exhibit 10.3 to the Form 10-Q filed by Ross Stores, Inc. for its quarter ended July 29, 2000.
10.9 Amended and Restated Ross Stores, Inc. Employee Stock Purchase Plan dated November 20, 2007 incorporated by reference to Exhibit 10.6 to the Form 10-K filed by Ross Stores, Inc. for its fiscal year ended February 2, 2008.
10.10 Fourth Amended and Restated Ross Stores, Inc. 1988 Restricted Stock Plan, incorporated by reference to Exhibit 10.9 to the Form 10-K filed by Ross Stores, Inc. for its fiscal year ended January 29, 2000.
10.11 Amended and Restated Ross Stores, Inc. 1991 Outside Directors Stock Option Plan, as amended through January 30, 2003, incorporated by reference to Exhibit 10.9 to the Form 10-K filed by Ross Stores, Inc. for its fiscal year ended February 1, 2003.
10.12 Ross Stores Executive Medical Plan, incorporated by reference to Exhibit 10.9 to the Form 10-K filed by Ross Stores, Inc. for its fiscal year ended January 30, 1999.

Ross Stores Executive Dental Plan, incorporated by reference to Exhibit 10.10 to the Form 10-K filed by Ross Stores, Inc. for its fiscal year ended January 30, 1999.

Ross Stores Second Amended and Restated Ross Stores, Inc. Non-Qualified Deferred Compensation Plan, incorporated by reference to Exhibit 10.12 to the Form 10-K filed by Ross Stores, Inc. for its fiscal year ended January 30, 1999.

Third Amended and Restated Ross Stores, Inc. Non-Qualified Deferred Compensation Plan effective December 31, 2008 incorporated by reference to Exhibit 10.7 to the Form 10-Q filed by Ross Stores, Inc. for its quarter ended April 30, 2011.

Amended and Restated Ross Stores, Inc. Incentive Compensation Plan, incorporated by reference to Exhibit 10.18 to the Form 10-K filed by Ross Stores, Inc. for its year ended January 29, 2000.

Ross Stores, Inc. Second Amended and Restated Incentive Compensation Plan, incorporated by reference to the appendix to the Definitive Proxy Statement on Schedule 14A filed by Ross Stores, Inc. on April 12, 2006.

Ross Stores, Inc. 2004 Equity Incentive Plan, incorporated by reference to Exhibit 99 to the Definitive Proxy Statement on Schedule 14A filed by Ross Stores, Inc. on April 15, 2004.

First Amendment to the Ross Stores, Inc. 2004 Equity Incentive Plan, effective May 17, 2005, incorporated by reference to Exhibit 10.2 to the Form 10-Q filed by Ross Stores, Inc. for its quarter ended July 30, 2005.

Second Amendment to the Ross Stores, Inc. 2004 Equity Incentive Plan effective March 22, 2007 incorporated by reference to Exhibit 10.7 to the Form 10-Q filed by Ross Stores, Inc. for its quarter ended May 5, 2007.

Form of Stock Option Agreement for options granted pursuant to Ross Stores, Inc. 2004 Equity Incentive Plan, incorporated by reference to Exhibit 10.32 to the Form 10-Q filed by Ross Stores, Inc. for its quarter ended July 31, 2004.

Form of Restricted Stock Agreement for stock awards granted pursuant to the Ross Stores, Inc. 2004 Equity Incentive Plan, incorporated by reference to Exhibit 10.33 to the Form 10-Q filed by Ross Stores, Inc. for its quarter ended July 31, 2004.

Form of Stock Option Agreement for Non-Employee Directors for options granted pursuant to Ross Stores, Inc. 2004 Equity Incentive Plan, incorporated by reference to Exhibit 10.3 to the Form 10-Q filed by Ross Stores, Inc. for its quarter ended July 30, 2005.

Ross Stores, Inc. 2008 Equity Incentive Plan, incorporated by reference to the appendix to the Definitive Proxy Statement on Schedule 14A filed by Ross Stores, Inc. on April 14, 2008.

Form of Nonemployee Director Equity Notice of Grant of Restricted Stock and Restricted Stock Agreement under the Ross Stores, Inc. 2008 Equity Incentive Plan, incorporated by reference to Exhibit 99.2 to the Form 8-K filed by Ross Stores, Inc. on May 23, 2008.
10.26 Form of Nonemployee Director Equity Notice of Grant of Restricted Stock Units and Restricted Stock Units Agreement under the Ross Stores, Inc. 2008 Equity Incentive Plan, incorporated by reference to Exhibit 99.3 to the Form 8-K filed by Ross Stores, Inc. on May 23, 2008.
10.40 Independent Contractor Consultancy Agreement effective February 1, 2000 between Norman A. Ferber and Ross Stores, Inc., incorporated by reference to Exhibit 10.41 to the Form 10-Q filed by Ross Stores, Inc. for its quarter ended April 29, 2000.
10.51 Amended and Restated Retirement Benefit Package Agreement effective January 6, 2010 between Norman A. Ferber and Ross Stores, Inc., incorporated by reference to Exhibit 10.48 to the Form 10-Q filed by Ross Stores, Inc. for its quarter ended May 1, 2010.

Amended Independent Contractor Consultancy Agreement effective January 30, 2012 between Norman A. Ferber and Ross Stores, Inc.

Amended Retirement Benefits Package Agreement effective January 30, 2012 between Norman A. Ferber and Ross Stores, Inc.

Employment Agreement effective May 31, 2001 between Michael Balmuth and Ross Stores, Inc., incorporated by reference to Exhibit 10.3 to the Form 10-Q filed by Ross Stores, Inc. for its quarter ended August 4, 2001.

First Amendment to the Employment Agreement effective January 30, 2003 between Michael Balmuth and Ross Stores, Inc., incorporated by reference to Exhibit 10.1 to the Form 10-Q filed by Ross Stores, Inc. for its quarter ended May 3, 2003.

Second Amendment to the Employment Agreement effective May 18, 2005 between Michael Balmuth and Ross Stores, Inc., incorporated by reference to Exhibit 10.1 to the Form 10-Q filed by Ross Stores, Inc. for its quarter ended July 30, 2005.

Third Amendment to the Employment Agreement executed April 2007 between Michael Balmuth and Ross Stores, Inc. incorporated by reference to Exhibit 10.8 to the Form 10-Q filed by Ross Stores, Inc. for its quarter ended May 5, 2007.

Restated Third Amendment to the Employment Agreement executed December 29, 2008 between Michael Balmuth and Ross Stores, Inc. incorporated by reference to Exhibit 10.42 to the Form 10-K filed by Ross Stores, Inc. for its year ended January 30, 2010.

Fourth Amendment to the Employment Agreement effective June 9, 2009 between Michael Balmuth and Ross Stores, Inc. incorporated by reference to Exhibit 10.10 to the Form 10-Q filed by Ross Stores, Inc. for its quarter ended August 1, 2009, and to Exhibit A-1 included in Exhibit 10.36 to the Form 10-Q filed by Ross Stores, Inc. for its quarter ended May 1, 2010.

Fifth Amendment to the Employment Agreement effective April 23, 2010 between Michael Balmuth and Ross Stores, Inc. incorporated by reference to Exhibit 10.2 to the Form 10-Q filed by Ross Stores, Inc. for its quarter ended May 1, 2010.

Sixth Amendment to the Employment Agreement effective June 1, 2011 between Michael Balmuth and Ross Stores, Inc., incorporated by reference to Exhibit 10.1 to the Form 10-Q filed by Ross Stores, Inc. for its quarter ended July 30, 2011.

Executive Employment Agreement effective March 16, 2011 between Barbara Rentler and Ross Stores, Inc., incorporated by reference to Exhibit 10.3 to the Form 10-Q filed by Ross Stores, Inc. for its quarter ended April 30, 2011.

Executive Employment Agreement effective March 16, 2011 between John Call and Ross Stores, Inc., incorporated by reference to Exhibit 10.6 to the Form 10-Q filed by Ross Stores, Inc. for its quarter ended April 30, 2011.

Executive Employment Agreement effective March 16, 2011 between Michael O'Sullivan and Ross Stores, Inc., incorporated by reference to Exhibit 10.5 to the Form 10-Q filed by Ross Stores, Inc. for its quarter ended April 30, 2011.
0.65 Executive Employment Agreement effective March 16, 2011 between James Fassio and Ross Stores, Inc., incorporated by reference to Exhibit 10.4 to the Form 10-Q filed by Ross Stores, Inc. for its quarter ended April 30, 2011.

Subsidiaries.

Consent of Independent Registered Public Accounting Firm.
31.1 Certification of Chief Executive Officer Pursuant to Sarbanes-Oxley Act Section 302(a).
31.2 Certification of Chief Financial Officer Pursuant to Sarbanes-Oxley Act Section 302(a).
32.1 Certification of Chief Executive Officer Pursuant to 18 U.S.C. Section 1350.
32.2 Certification of Chief Financial Officer Pursuant to 18 U.S.C. Section 1350.
101.INS XBRL Instance Document
101.SCH XBRL Taxonomy Extension Schema
101.CAL XBRL Taxonomy Extension Calculation Linkbase
101.DEF XBRL Taxonomy Extension Definition Linkbase
101.LAB XBRL Taxonomy Extension Label Linkbase
101.PRE XBRL Taxonomy Extension Presentation Linkbase

## EXHIBIT 21

## SUBSIDIARIES

Certain subsidiaries of the Registrant and their subsidiaries are listed below. The names of certain subsidiaries, which considered in the aggregate would not constitute a significant subsidiary, have been omitted.

| Subsidiary Name | Domiciled | Date of Incorporation |
| :--- | :--- | :--- |
| Ross Procurement, Inc. | Delaware | November 22, 2004 |
| Ross Merchandising, Inc. | Delaware | January 12, 2004 |
| Ross Dress for Less, Inc. | Virginia | January 14, 2004 |
| Retail Assurance Group, Ltd. | Bermuda | October 15, 1991 |

## EXHIBIT 23

## CONSENT OF INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM

We consent to the incorporation by reference in Registration Statements No. 333-151116, No. 33-61373, No. 33-51916, No. 33-51896, No. 33-51898, No. 33-41415, No. 33-41413, No. 33-29600, No. 333-56831, No. 333-06119, No. 333-34988, No. 333-51478, and No. 333-115836 each on Form S-8 of our report dated March 27, 2012, relating to the consolidated financial statements of Ross Stores, Inc. and subsidiaries (the "Company"), and the effectiveness of the Company's internal control over financial reporting, appearing in this Annual Report on Form 10-K of the Company for the year ended January 28, 2012.

/s/DELOITTE \& TOUCHE LLP

San Francisco, California
March 27, 2012

## EXHIBIT 31.1

Ross Stores, Inc.
Certification of Chief Executive Officer
Pursuant to Sarbanes-Oxley Act Section 302(a)

## I, Michael Balmuth, certify that:

1. I have reviewed this annual report on Form 10-K of Ross Stores, Inc.;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer(s) and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
(a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
(b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
(c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
(d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer(s) and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
(a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
(b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: March 27, 2012
/s/Michael Balmuth
Michael Balmuth
Vice Chairman and Chief Executive Officer

## EXHIBIT 31.2

Ross Stores, Inc.
Certification of Chief Financial Officer
Pursuant to Sarbanes-Oxley Act Section 302(a)

## I, John G. Call, certify that:

1. I have reviewed this annual report on Form 10-K of Ross Stores, Inc.;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer(s) and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
(a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
(b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
(c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
(d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer(s) and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
(a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
(b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: March 27, 2012

| /s/J. Call |
| :--- |
| John G. Call |
| Group Senior Vice President, Chief Financial Officer and |
| Principal Accounting Officer |

## EXHIBIT 32.1

Certification of Chief Executive Officer Pursuant to 18 U.S.C. Section 1350, As Adopted Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002

In connection with the Annual Report of Ross Stores, Inc. (the "Company") on Form 10-K for the year ended January 28, 2012 as filed with the Securities and Exchange Commission on the date hereof (the "Report"), I, Michael Balmuth, as Chief Executive Officer of the Company, hereby certify, pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002 ("Section 906"), that, to the best of my knowledge:
(1) The Report fully complies with the requirements of section 13(a) of the Securities Exchange Act of 1934 (15 U.S.C. 78m); and
(2) The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

Date: March 27, 2012
/s/Michael Balmuth
Michael Balmuth
Vice Chairman and Chief Executive Officer

A signed original of this written statement required by Section 906 has been provided to the Company and will be retained by the Company and furnished to the Securities and Exchange Commission or its staff upon request.

## EXHIBIT 32.2

Certification of Chief Financial Officer Pursuant to 18 U.S.C. Section 1350,
As Adopted Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002

In connection with the Annual Report of Ross Stores, Inc. (the "Company") on Form 10-K for the year ended January 28, 2012 as filed with the Securities and Exchange Commission on the date hereof (the "Report"), I, John G. Call, as Chief Financial Officer of the Company, hereby certify, pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002 ("Section 906"), that, to the best of my knowledge:
(1) The Report fully complies with the requirements of section 13(a) of the Securities Exchange Act of 1934 (15 U.S.C. 78m); and
(2) The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

Date: March 27, 2012
/s/J. Call
John G. Call
Group Senior Vice President, Chief Financial Officer and Principal Accounting Officer

A signed original of this written statement required by Section 906 has been provided to the Company and will be retained by the Company and furnished to the Securities and Exchange Commission or its staff upon request.

## directors and officers

## Board of Directors

## Norman A. Ferber

Chairman of the Board
Ross Stores, Inc.

## Michael Balmuth

Vice Chairman and
Chief Executive Officer
Ross Stores, Inc.
K. Gunnar Bjorklund ${ }^{2,3}$

Managing Director,
Sverica International

## Michael J. Bush ${ }^{1,3}$

President, Chief Executive Officer, and Board Member, NTN Buzztime;

Managing Member, B IV Investments, LLC

Sharon D. Garrett ${ }^{1,3}$
Senior Vice President, Reimbursement Services, American Medical Response, Inc.

## George P. Orban ${ }^{2,3}$

Managing Partner, Orban Partners

Gregory L. Quesnel ${ }^{1,3}$
Former Chief Executive Officer, CNF, Inc.;
Board Member, SYNNEX Corporation and Potlatch Corporation

Donald H. Seiler ${ }^{1,3}$
Founding Partner, SEILER LLP

## Corporate Officers

## Michael Balmuth

Vice Chairman and
Chief Executive Officer

## Douglas Baker

President and
Chief Merchandising Officer
dd's DISCOUNTS

James S. Fassio
President and
Chief Development Officer

## Michael O'Sullivan

President and
Chief Operating Officer

## Barbara Rentler

President and
Chief Merchandising Officer
Ross Dress for Less

## Lisa Panattoni

Group Executive
Vice President
Merchandising

Bernie Brautigan
Executive Vice President
Merchandising

## Ken Caruana

Executive Vice President, Strategy,
Marketing and Human Resources

## Dan Cline

Executive Vice President
Merchandising

## Gary L. Cribb

Executive Vice President
Stores and Loss Prevention

## Michael K. Kobayashi

Executive Vice President
Supply Chain, Allocation and
Chief Information Officer

John G. Call
Group Senior Vice President and Chief Financial Officer

## Mark LeHocky

Senior Vice President
General Counsel and
Corporate Secretary

[^7]
## ROSS

## Ross Stores, Inc.

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Pleasanton, CA 94588-3050
(925) 965-4400
www.rossstores.com

## sustainable choice. reduce, reuse and recycle.

To minimize our environmental impact, the Ross Stores, Inc. 2011 Annual Report was printed on papers containing fibers from environmentally appropriate, socially beneficial and economically viable forest resources.


[^0]:    ${ }^{1}$ All per share amounts have been adjusted for the two-for-one stock split effective December 15, 2011.

[^1]:    ${ }^{1}$ All per share amounts have been adjusted for the two-for-one stock split effective December 15, 2011.
    ${ }^{2}$ Comparable stores are stores open for more than 14 complete months.
    ${ }^{3}$ Based on average annual selling square footage.

[^2]:    All share and per share amounts have been adjusted for the two-for-one stock split effective December 15, 2011.

[^3]:    For additional information relating to this credit facility, refer to note D of Notes to the Consolidated Financial Statements.

[^4]:    The accompanying notes are an integral part of these consolidated financial statements.

[^5]:    The accompanying notes are an integral part of these consolidated financial statements.

[^6]:    ${ }^{1}$ All per share amounts have been adjusted for the two-for-one stock split effective December 15, 2011.
    ${ }^{2}$ Quarterly EPS results may not equal full year amounts due to rounding.
    ${ }^{3}$ Includes \$.11 per share dividend declared in November 2011 and \$. 14 per share dividend declared in January 2012.

[^7]:    ${ }^{1}$ Audit Committee
    ${ }^{2}$ Compensation Committee
    ${ }^{3}$ Nominating \& Corporate Governance Committee

